





FLIGHT E-TICKET

YATRA REF NUMBER

2303230003340



PASSENGERS DETAILS							
NAME	DESTINATION	MEALS	BAGGAGE	SEAT NO.	TICKET NO.		
Ms Neha Sinha (Adult)	BLR - DEL	NA	25K (Free)	NA	0989701349435		
Insurance Policy : NA							

Bangalore > New Delhi Fri, Apr 7 2023						
AIRLINE	DEPARTURE	ARRIVAL		PNR		
4	Bangalore	New Delhi		5SC2QY		
Air India AI - 511	<b>Fri, Apr 7 2023 14:55 Hrs</b> Bengaluru	Fri, Apr 7 2023 18:20 Hrs Indira Gandhi International Airport	Non Stop			



Useful tip: You can go to Yatra Mybookings to check your refund status, if in future your flight is cancelled by the airline or you have cancelled the flight directly with the airline. Please bookmark this link for more details.

## Compulsory Guidelines for Domestic Travel

The Government has decided for recommencement of domestic air travel of passengers with effect from 25th May 2020. In order to ensure safety of the passengers during prevailing circumstances due to COVID I9 pandemic, precautionary measures need to be taken by passengers

- All travellers above 14 years of age must have the Aarogya Setu app activated on their mobiles before arriving at the airport.
- Travellers will be required to certify the status of their health through the Aarogya Setu app or a self-declaration form.
- No physical check-in at airport counters would be done. Only those passengers with confirmed web check-in will be allowed to enter the airport.
- Travellers should report to the airport at least 2 hours prior to the departure time.
- Only passengers who have flights departing in the next 4 hours will be allowed to enter the terminal building.
- Passengers are required to wear face masks at the airport and in the flight.
- Only 1 check-in baggage and 1 cabin baggage will be allowed per passenger.
- Travellers will be required to print and paste a pre-filled baggage tag and affix it on the bags. Alternatively, they should mention the PNR number and name on paper and affix it on the bags.
- Elderly, pregnant and ailing individuals are advised to avoid air travel. Additionally, individuals who have been tested COVID-19 positive or are staying in a containment zone should not travel.
- No meal service, newspapers or magazines will be available on-board.
- Travellers will be required to sign self-declaration forms. In case of a PNR having more than one passenger, the declaration would be deemed to be covering all the passengers mentioned in the PNR.
- View all mandatory travel guidelines issued by Govt. of India here https://bit.ly/3gjVF7o.

## Information

- All time indicated are the local times (in 24 hrs. format) at the relevant airport.
- Cancellation and date change fees are applicable before departure and per passenger basis. In case of amendment, along with the airline and Yatra fees, you will also have to pay fare difference, if any.
- Any change to a confirmed ticket including cancellation, postponement, and change of itinerary must be done at least 24 hours prior to flight departure.
- Please connect with the airline for refund or alternative to avoid no show before revised scheduled departure, in case you receive
  any email and SMS from airline about flight timings change.
- Please directly contact airline for any cancellation/reschedule within four hours of departure time
- Airline Contact Information:

Air India: 1800-180-1407

- For any Support, write to us at support@yatra.com or call us at 0120-484-5562 between 9 am to 6 pm.
- Please reference the Airline PNR Number when communicating with the airline regarding this booking.
- If a ticket is canceled directly from the airlines website, office or call center, the customer needs to Claim Refund from MyBookings portal at Yatra. Yatra will levy Rs. 400 per passenger per segment.
- Delhi and Mumbai airports have multiple terminals catering to domestic flights, please check the departure/arrival terminal of your flight with the airlines before reaching airport.
- Indian citizens need to carry a printout of the e ticket along with a photo identity proof such as driver's license, voters ID or passport
  to the airline checkin counter. For infant passengers, it is mandatory to carry the Date of Birth certificate. Foreigners travelling on
  Indian domestic sectors needs to carry their passport along with e ticket.
- Use your Airline PNR for all your communication for this booking with the airline.
- We recommend you checkin at least 2 hours prior to departure of your domestic flight and 3 hours prior to your international flight.
- When an infant (not entitled to a seat or free baggage allowance) accompanies an adult, a carrycot, or a fully collapsible push chair/stroller is allowed. This may be carried in the cabin if space is available, or else as checked in baggage.
- Airlines allows free checked baggage of 15kgs per passenger for all domestic flights.
- It is mandatory to carry the Date of Birth certificate for infant passengers.
- Hand Baggage and Cabin Baggage of 5-7 kg (which would include Laptop and duty free shopping bags) having maximum overall
  dimensions of: 115 cms (L+W+H) on Boeing flights and 108 cms (L+W+H) on Bombardier flights, is allowed to be carried per
  passenger, free of cost. The baggage information provided here is just for reference. Kindly check with the airline before check-in
  Due to airport security regulations, no cabin baggage is allowed on flights originating from Jammu or Srinagar airports.
- For domestic airlines, baggage allowance of 1 piece is equivalent to one bag of 15 Kgs (max). However, this baggage information is just for reference. Please check with the airline before check-in.
- Please refer to the **Passenger charter** for any additional information.

To view **cancellation charges** for this booking <u>click here</u>. To view **reschedule charges** for this booking <u>click here</u>. Now you can reschedule your domestic bookings online from Yatra My Bookings.



Wishing you a happy and safe journey. Thank you for booking with Yatra.com!