

Resume

Career Summary:

- An Engineer with 3+ years of comprehensive experience in retail branch banking with keen focus on operations excellence and people management.
- Currently a mentor at Great Lakes Institute of Management with strong passion in analytics seeking roles in analytics delivery and client engagement.

Achievements:

- Merit holder in Post Graduate diploma in Banking and Finance.
- Awarded for the excellent service and performance in ICICI Bank for the year 2012.
- 100+ engagement hours as a mentor.

Skill Set:

Languages: R, Python

Tools: Tableau

Professional Experience:

Great Lakes Institute of Management, Chennai [August 2019 to till date]

Role: Mentor

Job Responsibilities:

Conducting online mentoring sessions, evaluating and moderating projects, assignments and discussions for the new batches of BABI students at great lakes institute of management.

Modules Handled: Advanced Statistics, Machine Learning, Predictive Modeling, Tableau,

ICICI Bank Ltd, Chennai [February 2010 to July 2013]

Role: Assistant Manager (Grade 2)

Positions: Customer Service Manager, Branch Operations Manager, Deputy Branch Manager

Job Responsibilities:

Controlled the entire operations of the branch (Jewel loans, lockers, cash and retail operations).

Enhanced the branch ratings through compliance of audit parameters.

Acquired revenue through mutual funds, insurance products, Jewel loans, etc.

Dealt with customer queries and complaints to enhance the quality of customer service and ensure maximum customer satisfaction.

Project Experience:

Capstone Project:

Title: Financial Risk Modeling for corporate using Machine Learning

Description:

The project involves the evaluation of the risk profile of the company analyzing the past and current financial data and recommends the credit professionals in the financial sector to make better decisions on lending.

Tools: R, Tableau

Models: Decision Tree, Random Forest, Linear Discriminant Analysis and Support Vector Machines

Domain: Finance and Risk Analytics

Projects in Analytics:**Tools:** R, Python, Tableau**Areas:** Decision Tree, Neural network, Random Forest, Linear discriminant Analysis, Principal Component Analysis, Factor Analysis, Time Series Forecasting

- Forecasting Model to predict monthly sales based on historical data.
- Forecasting Model to predict monthly Australian gas production level.
- Machine Learning model to predict the choice of transport for a company employee.
- Logistic regression model to predict the customer churn in a telecom company.
- Neural network model on Employee Attrition.
- Portfolio optimization using Linear Programming.
- Visualizing house sales for Boston Real Estate using Tableau.
- Factor Analysis on consumer perception towards cereal brands.
- Evaluation of the impact of a sales incentive scheme at Titan Insurance Company.

Education:**Post Graduate Diploma (Business Analytics and Business Intelligence)****CGPA-8.3**

2018-2019 Great Lakes Institute of Management, Chennai

Post Graduate Diploma (Banking and Finance)**CGPA -8.6**

2009 -2010 ICICI Manipal Academy, Bangalore, Karnataka

Bachelor of Technology (Information Technology)

2004-2008 Sona College of Technology, Salem, Tamil Nadu

80%**References:**

Mr. K. Vijayaraghavan,
Regional Head, Auto Loans,
ICICI Bank Ltd, Chennai.
Mob No:8056000729.

Mr. MuthuVignesh. N,
Senior Business Analyst,
Cognizant Solutions, Chennai.
Mob No: 9677190900.