

Ancile Privacy Policy

Effective Date: December 24, 2024

Introduction

Ancile Trading ("we," "our," or "us") is committed to protecting your privacy. This Privacy Policy outlines how we collect, use, and safeguard your personal information when you use our application ("the App"). By using the App, you agree to the practices described in this policy. If you do not agree with this policy, please do not use the App.

1. Information We Collect

We collect the following categories of information:

1.1 Personal Information

- Name, email address, and phone number (provided during registration or login).
- Brokerage account connection details (to enable API integration for trade execution).
- Bank account information (for deposit and withdrawal purposes).

1.2 Financial Information

- Trade data from your connected brokerage account, including transaction details and daily profit/loss.
- Premium payments and reimbursement transactions related to the platform wallet.

1.3 Technical Information

- Device information, including IP address, browser type, and operating system.
- Usage data, such as access times and navigation within the App.

1.4 Third-Party Authentication Information

- If you use third-party login providers such as Google, Apple, Amazon, or Facebook to access the App, we collect basic profile information (such as your name and email address) as permitted by the provider.
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2. How We Use Your Information

We use your information for the following purposes:

2.1 Service Provision

- To provide and manage our trade insurance services.
- To facilitate brokerage account connections and API-enabled trade execution.

- To calculate eligible reimbursements for trading losses.

2.2 Payments and Transactions

- To process premium payments and reimbursements.
- To enable deposits and withdrawals from your platform wallet.

2.3 Improvement and Analytics

- To analyze usage patterns and improve the App's functionality and user experience.
- To monitor and prevent fraudulent activities or unauthorized use.

2.4 Communication

- To send notifications about your account, transactions, and updates to our services.
 - To respond to your inquiries or support requests.
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3. How We Share Your Information

We do not sell your personal information. However, we may share your information in the following circumstances:

3.1 Service Providers

- With third-party vendors who assist us in providing services, such as payment processors and API integrations with brokerage accounts.

3.2 Legal Obligations

- If required by law or in response to legal processes, such as subpoenas or court orders.

3.3 Business Transfers

- In the event of a merger, acquisition, or sale of assets, your information may be transferred to the new owner.
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4. Data Security

We implement industry-standard measures to protect your personal information. This includes encryption of sensitive data and secure storage practices. However, no system is entirely secure, and we cannot guarantee absolute security.

5. Your Rights and Choices

5.1 Access and Updates

- You can access and update your personal information through your account settings.

5.2 Data Deletion

- You may request deletion of your account and personal data by contacting us at support@anciletrading.com.

5.3 Opt-Out Options

- You may opt out of receiving promotional communications by following the unsubscribe instructions in our emails.
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6. Third-Party Services

The App integrates with third-party services such as Google, Apple, Amazon, and Facebook for authentication, as well as brokerage account APIs. These services have their own privacy policies, and we encourage you to review them.

7. Children's Privacy

The App is not intended for use by individuals under the age of 18. We do not knowingly collect personal information from children.

8. Changes to This Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page with the updated effective date. Your continued use of the App constitutes your acceptance of the revised policy.

9. Contact Us

If you have any questions or concerns about this Privacy Policy, please contact us at:

Ancile Trading
Email: support@anciletrading.com