

ANDREW COLON

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SOFTWARE ENGINEER / WEB DEVELOPER

- *Software Development Lifecycle*
 - *Requirements Capture, Analysis & Documentation*
 - *Business Process Automation, Integration & Reporting*
 - *Change & Release Management*
 - *Testing & Issue Management*
 - *Business, Client, & Team Relationship Management*
 - *User Training & Support*
 - *Agile Delivery Methodology*
- Solutions-oriented professional with more than 13 years of experience developing, enhancing, re-engineering, implementing, maintaining, and supporting highly transactional, large, and mission-critical platforms, applications, and tools for Citigroup, Bank of America, Barclays Capital, and Refinitiv/Thomson Reuters.
 - Experienced in all facets of software development lifecycle, from initial analysis of requirements through design, development, testing, implementation, release, and issue resolution across an Agile and Waterfall development environments.
 - Leverage strong data analytical, project management, leadership, communications, and technical skills to deliver quality-driven solutions. Interface effectively with team members, management, and people of all levels and multicultural backgrounds.
 - Talent for quickly learning new technologies, environments, and methodologies.

TECHNICAL PROFICIENCY & SKILLS

Languages:	Java, Core Java, JavaScript, JSP, JSF, Java Beans, Java Servlets, CSS, HTML, XML, Perl, Python, VBScript, VBA Macros, Servlets, RichFaces, Struts, Shell Scripts, Visual Basic, SQL
Tools & Software:	Splunk, ITRS, Watchdog, NetBeans, Eclipse, GitHub, Chef Workstations, Kubernetes, Jenkins, WebSphere, IBM RAD Developer, CVS, Cruise Control, Service Now, Salesforce, JDBC Datasources, Golden Key, AquaData Studio, Squirrel, Toad, SQL Plus, SQL Server Management Suite, MS Office
Databases:	MS SQL Server, SYBASE, Oracle, MySQL, MS Access
Operating Systems	UNIX, Linux, Amazon Web Services (AWS), LDAP, SSH
Services & Platforms:	

EXPERIENCE & ACHIEVEMENTS

THOMSON REUTERS / REFINITIV – New York, NY 2015-Present
Recruited by REDI Global Technologies and kept on following acquisition by Thomson Reuters and merger with Blackstone.

Support Engineer – REDI Plus Execution Management System, Client Solutions Group

Hold concurrent responsibilities to provide optimal support and oversee the Agile Change Release Management Process for mission-critical REDI Plus platform, and to enhance the portfolio of monitoring and reporting tools for the Java/HTML5/C++ equities and futures trading platform.

- Interface extensively with customers and technical teams to analyze needs, develop solutions, and achieve goals.
- Maintain, enhance, and resolve issues for portfolio of 10 Java-based monitoring and reporting tools.
- Plan and coordinate the daily release of Sprints across the physical / virtual environment.
- Core member of team accountable for analyzing and resolving functional and performance issues with highly transactional REDI Plus platform leveraged by 3,000 clients globally.
- Plan, schedule, and align resources to complete priorities and projects.

Selected Projects & Achievements:

- **Held critical role in separating REDI Plus platform and infrastructure from Goldman Sachs to Refinitiv.** Planned and oversaw the end-to-end migration of scripts, processes, applications, monitoring tools, and source/reference data from multiple data sources.
- **Developed and implemented enhancements into monitoring and reporting tools** leveraging Perl Scripts, Java, JSP, and CSS. Learned CSS and assumed additional responsibility for the critical tools.
- **Instrumental in analyzing and resolving escalated technical issues across the physical/virtual environment for REDI Plus platform and monitoring/reporting tools** leveraging Linux/UNIX Commands.
- **Credited with successfully coordinating efforts of 6-10 technical/business resources for the daily release of 20-30 tickets** across an Agile environment.

BARCLAYS CAPITAL – Whippany, NJ

2012-2015

Senior Analyst - IT Web & Mobile App Portal Support Services

Recruited to monitor, support, and optimize the overall health of newly acquired Barclays Live Web Portal servicing over 400K external clients and 200K internal clients globally, and subsequently Barclays Now Mobile App Portal servicing 100K clients.

- Wrote XML and VBScripts to manage the environments for the Live and Now Mobile App Portals. Leveraged Splunk to track usage trends, errors, and performance analytics for the Live Portal.
- Maintained and enhanced training and monitoring services for internal and external clients.
- Managed client and employee access permissions. Troubleshoot and resolved users' incident issues.
- Collaborated with application and technology service desk teams to resolve escalated problems.
- Coordinated the weekend incident, request, and change release management process for the Live Web Portal.

Selected Projects & Achievements:

- **Assumed responsibility for enhancing and supporting the Splunk monitoring tool.** Learned and leveraged tool's proprietary language and XML to develop dashboards for internal and external clients.
- **Led the successful rollout of new Barclays Now Mobile App to 100K users across corporate, analytics and research, prime services, and investment banking.** Trained and mentored infrastructure and support teams, implemented support models, and managed the adoption across multiple business units.

BANK OF AMERICA – Jersey City, NJ

2008-2012

Assistant Vice President / Applications Programming Associate / Front-End Applications Developer

Brought in as an Analyst and promoted to Assistant Vice President based upon success in developing and implementing critical enhancements into mission-critical Architecture for Regulatory, Credit, and Treasury Information Consolidation (ARTIC) platform comprised of 20+ applications supporting thousands of middle office employees in the US, EMEA, Asia, and Latin America.

- Accountable for the complete systems development lifecycle (SDLC), from gathering business requirements to development, testing, and implementation into production environments leveraging JSP, JSF, Java, RichFaces, WebSphere, SQL, JavaScript, and Servlets.
- Worked with business groups to develop and implement trading and reconciliation processes into web applications.
- Maintained the overall health of 18 development, testing, and production environments for web applications.

Selected Projects & Achievements:

- **Developed, tested, implemented, enhanced, and maintained 20+ WebSphere 7 Server applications** through the IBM RAD Developer J2EE environment to meet evolving business needs. Created stored procedures, functions, tables, and views leveraging SQL Server Management Studio.
- **Redesigned JSP/JSF front-end web applications leveraging RichFaces.** Learned and developed new front-end applications that enabled the delivery of new features to business and improved overall performance.
- **Re-engineered the large Financial Reporting of Securities and Transaction (FROST) application leveraging RichFaces, JSP, Java, servlets, SQL, and JavaScript** that improved the monthly reconciliation process by 30%.
- **Managed the monthly and bi-monthly releases of across production environment** leveraging IBM WebSphere.

CITIGROUP – New York, NY

2006-2007

IT Analyst / Intern – Employment Services

- Developed, enhanced, and supported comprehensive reports for Citigroup Employment Services and Smith Barney clients leveraging MS Excel, MS Access, and Golden Key.

EDUCATION

STONY BROOK UNIVERSITY – Stony Brook, NY

Bachelor of Science in Information Systems; Minor in Business (2008)

Chi Alpha Epsilon Honor Society