How to make your own

Game of Design
Service Diorama

Instructions

1.

Download this PDF and print it from your home printer or bring it to your local print shop.

2.

Choose a heavy white card stock of your choice—*We recommend 200gm or higher.*

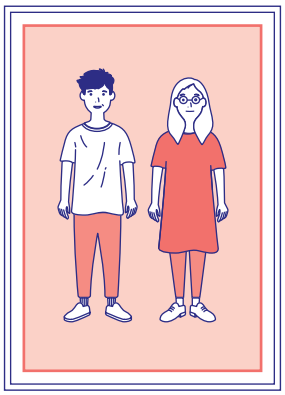
* Printing in colour is highly recommended.

3.

Cut to size along the template's dotted line using a large paper cutter.

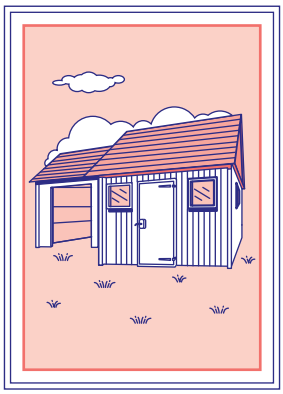
Components

People Card



- The *People card* is used as a representation for people in any setting.
- E.g. of people may include, single individuals, couples or a group of friends.

Place Card



- The *Place card* is used to represent any *physical* or *virtual space.*
- E.g. of spaces may include meeting rooms, chat rooms or a park.

Item Card

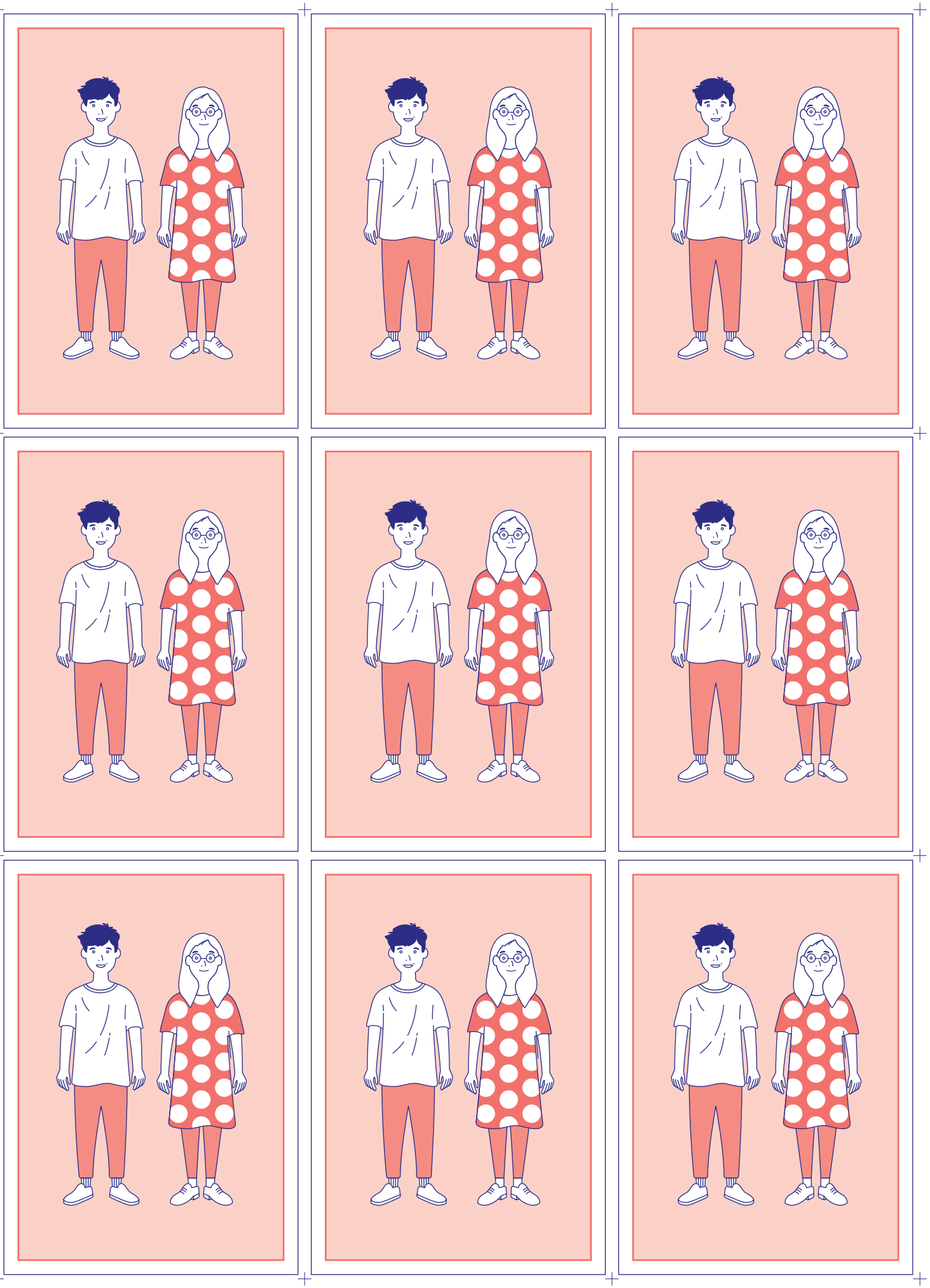
- The *Item card* is used to represent any *physical* or *virtual* interaction.
- E.g. of interactions may include, e-mails, books or a smartphone.

How to play

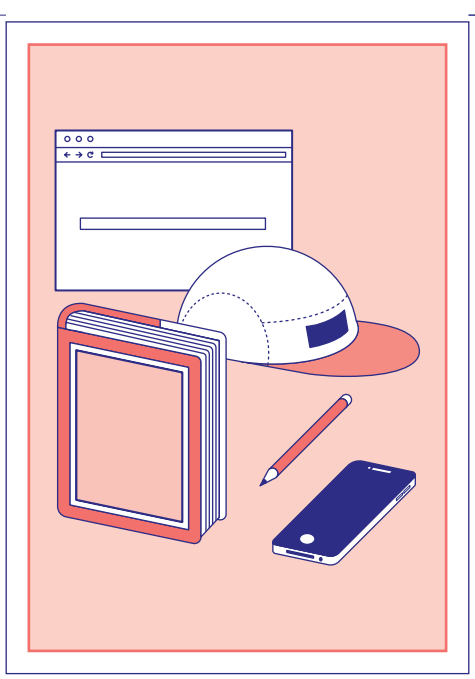
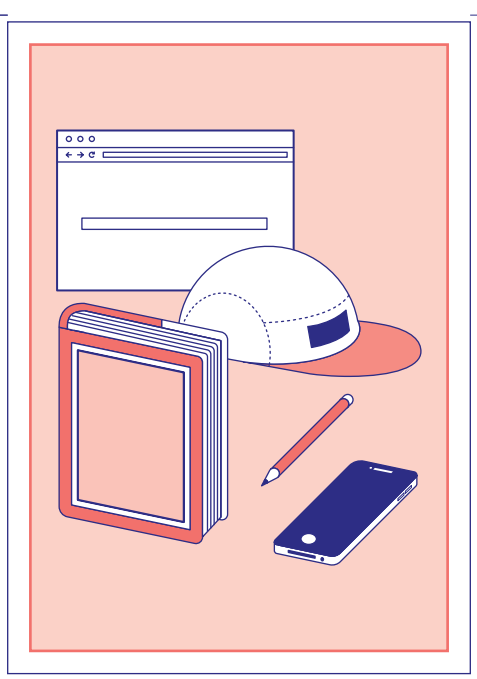
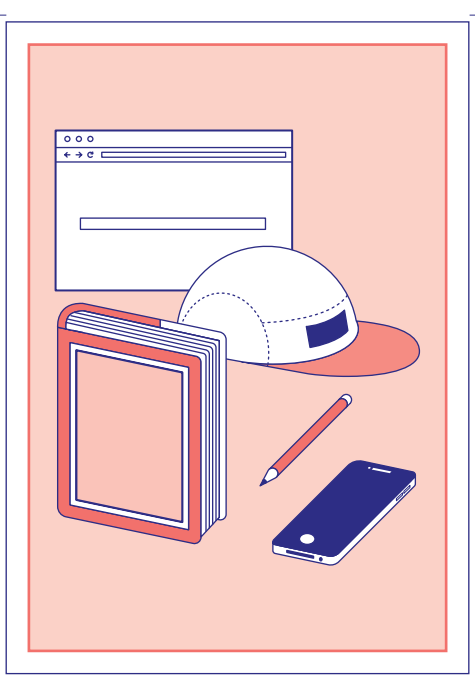
1. Invite as many stakeholders as possible.
2. Prepare a sheet of white paper
3. Place *People card* on the paper. This card represents your user/customer.
4. Next place items that represents *People, Place and Item.* These are items that interact with the *People Card.*
5. Draw lines between cards, then follow up by grouping the cards together once you fully understand the layout of the cards and items makes .
6. Use sticker notes to describe each cards.
7. Set aside a space and name it *Parking lot,* then place things you do not understand in that space.
8. Take about 10 minutes to discuss your findings. You may run another session if there are items left in the *Parking lot*.

GAME OF Service Diorama DESIGN

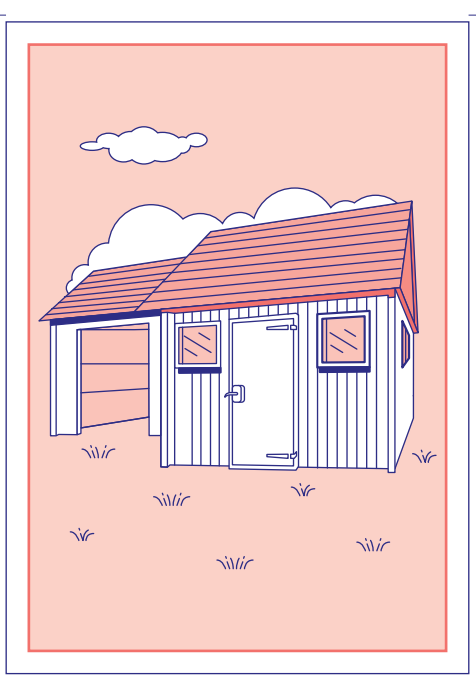
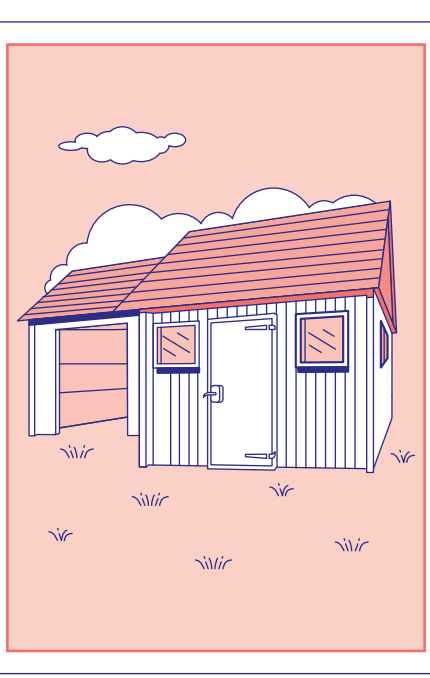
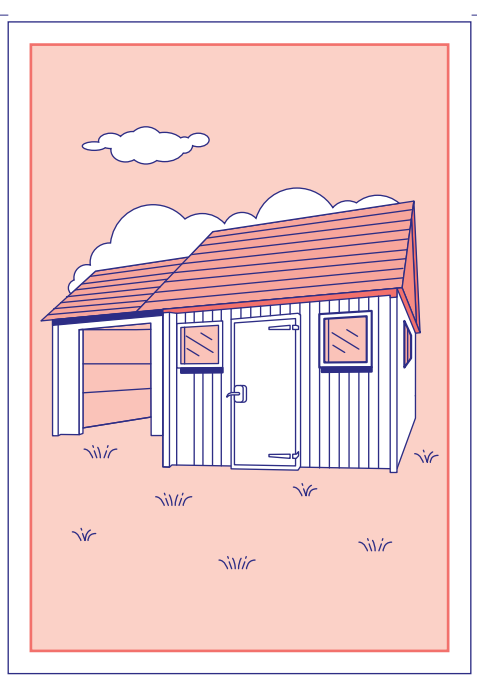
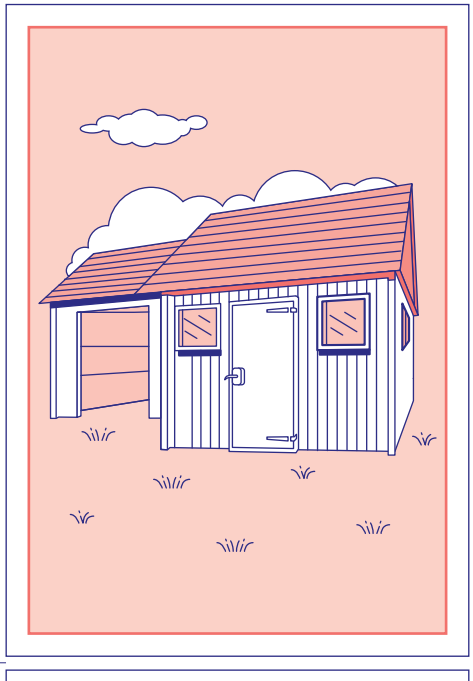
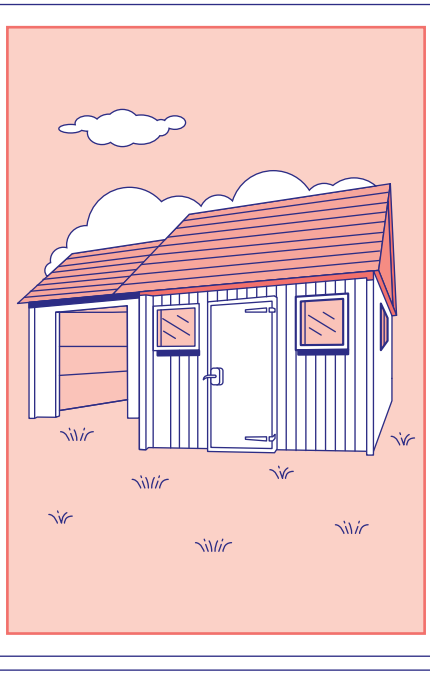
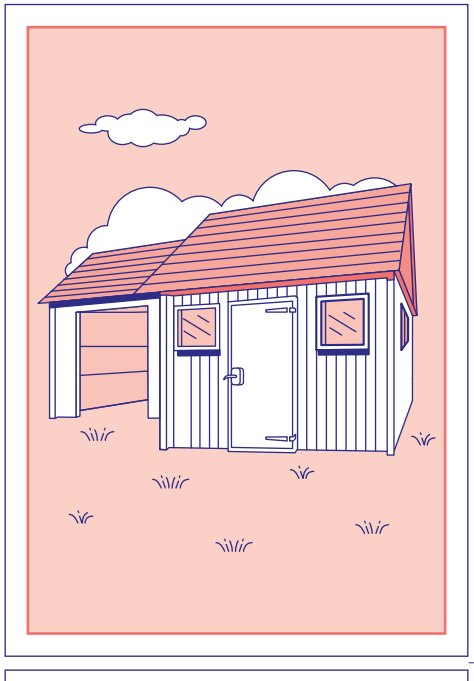
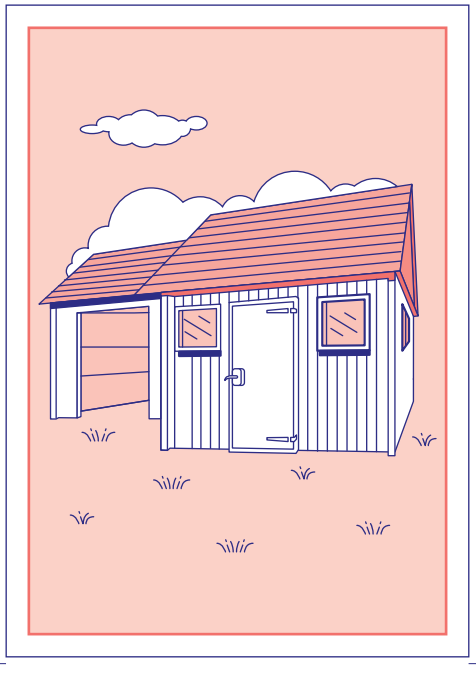
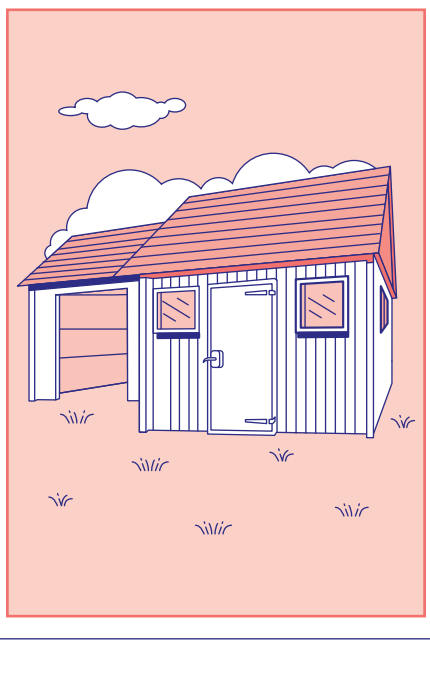
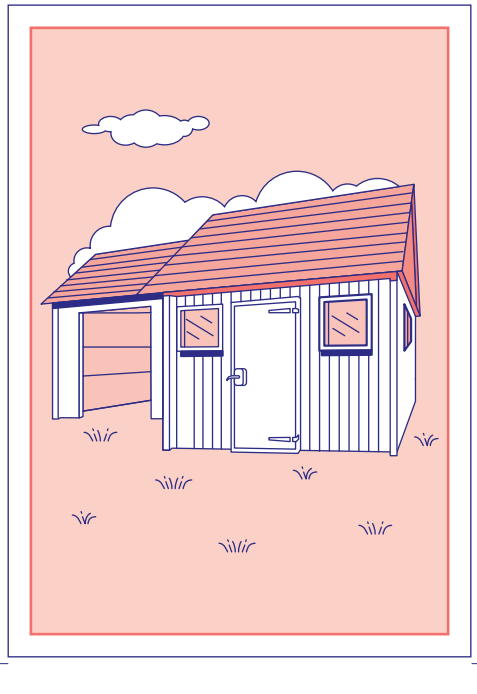
People:



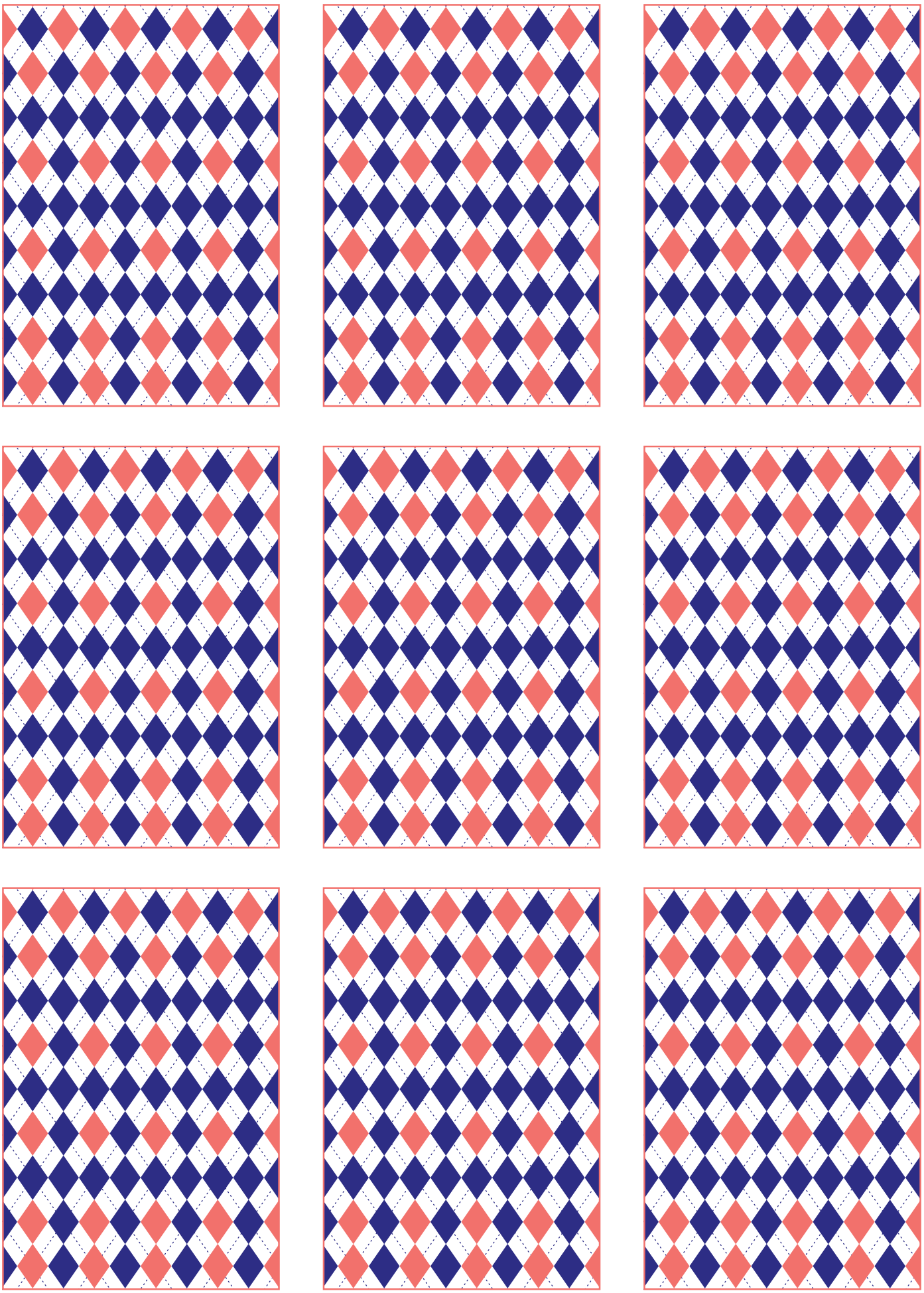
Items

Place

Back of Card



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