EA

ERIK ANDERSEN

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Summary

College senior seeking a Bachelor's in Computer Science. Fluent in several programming languages. Multiple years of IT and troubleshooting work. An experienced communicator and leader. A hard worker who is always willing to learn.

Experience

University Of St Thomas | St. Paul, MN
ITS Tech Desk Employee
09/2018 - Current

- Assisted university students, faculty, and staff with any and all technology related problems
- Worked closely with clients over phone, email, and in person
- Wrote up instructional documents on fixing my university's computer and website systems for student workers

AMMI Risk Solutions | Eagan, MN
Software Development Intern
01/2019 - 01/2019

- Worked closely with company mentor to learn best practices
- Used XML to assist in minor visual changes to the company software
- Did thorough tests to assure visual changes did not affect the software's execution

Menards | Burnsville, MN
Cashier
06/2020 - 02/2021

- Worked closely with front-end staff to assist customers and maintain satisfaction levels.
- Received payments for products and issued receipts.
- Completed daily recovery tasks to keep areas clean and neat for maximum efficiency.
- Operated cash register, collected payments and provided accurate change.

Rockin' Jump Holdings LLC | Eagan, MN
Jump Patrol Monitor
12/2016 - 08/2018

- Maintained a safe and fun environment by enforcing the rules
- Rung up customers' purchases
- Made and sold simple foods
- Regularly kept the workplace clean
- Dealt regularly with customers

Skills

- Proficient in Java, C++, Python, Visual Basic, and XML
- Proficient with Microsoft Office
- Experience with Git, Linux, HTML, and CSS
- Currently learning about Javascript, jQuery, AJAX, Spring, JSPs, JSTL, Hibernate, Apache Maven, Apache Derby, JUnit, Apache Tomcat, and SQL
- Excellent troubleshooter
- Experienced leader
- Customer-oriented

Education and Training

University of St. Thomas | St. Paul, MN
Bachelor of Science in Computer Science
Expected in 06/2022

Burnsville High School | Burnsville, MN
High School Diploma
06/2018

Eagle Scout Award

In 2017 I received the Eagle Scout award from the Boy Scouts of America. The Eagle Scout award is the highest rank and honor one can receive from the Boy Scouts of America. Only four percent of scouts achieve it. In order to get the award I had to demonstrate a large amount of knowledge in various fields through the acquisition of merit badges, as well as demonstrate leadership in various Boy Scout troop positions. I also had to create, organize, lead, and execute a service project of my choosing. Mine was a butterfly garden I built for Marion W. Savage Elementary School. In order to do this project I had to contact and organize permission from the school, raise funds, purchase supplies, and create a detailed plan for the project. The plan needed to be detailed to the point where someone else could have done the project in my place by following my written instructions. I led 15 people accumulating over 56 man-hours. I raised over 2500$ to fund this project and donated the excess of around 1500$ back to the school.