

**Have you ever uploaded data to any GISAID database?**

Yes, the Andersen lab over the course of the pandemic has uploaded over 100,000 SARS-CoV-2 genomes to GISAID.

**Describe the background, facts, and circumstances that lead to the compliance-related decision you are appealing (include, names, dates, GISAID Accession Numbers, or other relevant information).**

Our Data Connectivity Agreement (DCA) with GISAID signed on 18 Oct 2021 was terminated based on irregular updates between Oct 2024 to Jan 2025 to our application, outbreak.info.

**Explain why you disagree with the compliance-related decision?**

We agree that regular updates to our application are necessary to ensure we have the most up to date data and analytics on our application. In the few months that were noted to have irregular updates, we were making several changes to our data pipelines and our team also underwent personnel changes. Our DCA agreement was terminated a few weeks after we completed these changes. Going forward we will ensure regular updates through our pipelines and we request that you reinstate our DCA agreement. We hope to continue building on our productive collaboration since 2021.

**What section or portion of GISAID's Database Access Agreement do you believe authorized the conduct that served as the basis for the compliance-related decision that you are appealing?**

Section 1.6

1.6 You agree that You will inform GISAID as soon as practicable if You detect any issue or problem with the API, the delivery of the Data Package, or any Data in the Data Package, and will cooperate with GISAID to resolve any such issues or problems. You agree also that You will inform GISAID if, for any reason, You have stopped, or intend to stop, using the Data Package. GISAID will stop providing the Data Package on receipt of such notice, or on the date that the notice states You will stop using the Data Package, whichever is later. If You do not access the API for more than one month, GISAID will automatically stop providing the Data Package. You agree also that, if you stop using the Data Package in connection with Your Web Application, you will disable

Your Web Application, or remove from Your Web Application any items that use data obtained from GISAID and any references to GISAID.