

From: Kristian Andersen [REDACTED]@scripps.edu
Subject: Re: Outbreak.info access to GISAID
Date: April 30, 2025 at 11:04
To: Peter Bogner [REDACTED] gisaid.org



Peter, checking in to see if there is an update here? I would rather not have to escalate and I really hope we can get access reinstated to continue to serve the community.

Best,
Kristian

From: Kristian Andersen [REDACTED] scripps.edu>
Sent: Thursday, April 24, 2025 3:36:16 AM
To: Peter Bogner <[REDACTED] gisaid.org>
Subject: Re: Outbre [REDACTED].nfo access to GISAID

Hi Peter,

I am checking in again since we submitted our Appeal form a couple of weeks ago, but have not heard back yet. Any chance you can please provide an update?

Thanks,
Kristian

From: Kristian Andersen [REDACTED] scripps.edu>
Sent: Thursday, March 27, 2025 12:17
To: Peter Bogner [REDACTED] gisaid.org>
Subject: Re: Outbreak.info access to GISAID

Hi Peter,

I checked with my team and we'll be able to get the updates back up on running on our end. Do you want us to go through the appeals process or send you details directly?

Best,
Kristian

From: Kristian Andersen [REDACTED] scripps.edu>
Sent: Sunday, March 23, 2025 8:30
To: Peter Bogner [REDACTED]@gisaid.org>
Subject: Re: Outbreak.info access to GISAID

Thanks, Peter, for sending this over - very helpful. I don't think Karthik received this, but our institutional spam filter is overly sensitive, so it's possible that it got caught there.

We have had several people let go as a result of funding cuts, so that is why we have had issues updating the data with the most recent data, once received. I fully understand that GISAID has to limit access when new data aren't reflected on our website, but I'm sure that is something we can resolve on our end.

I'll have a discussion with my team once I'm back in San Diego (currently in Cape

Town, South Africa) and will revert back. Should I reach back out to you or go via the appeals process?

Best,
Kristian

From: Peter Bogner  gisaid.org>
Sent: Sunday, March 25 7:13
To: Kristian Andersen < scripps.edu>
Subject: Re: Outbreak.info access to GISAID

Good morning, Kristian

Thank you for reaching out. I would be amiss if I didn't admit that I am concerned for the state of public health and the divisive measures we've been witnessing that contribute to the public's doubt on the credibility of science, not to mention its reporting that is showcasing an egregious modus operandi by some.

The last time I heard from you was at the end of the first year of the pandemic (2020), when I was able to relay to GISAID developers your suggestion to implement functionalities for the reproducibility of analyses and the versioning of datasets. They implemented both, not long after you and I spoke.

GISAID's compliance team shared with me their notice addressed to your colleague (see attached). It provides a summary of their findings and the decision they took, effectively underscoring that GISAID is not in a position to squander its scarce resources. In speaking with a member of the Compliance Board, I was told that no appeal had been received on this issue, which would typically be submitted here: <https://gisaid.org/help/get-help-with-an-issue/appeal-a-compliance-related-decision/request-an-appeal/>

Sincerely,

Peter

> On Mar 20, 2025, at 11:14, Kristian Andersen < scripps.edu> wrote:
>
>
> Dear Peter,
>
> I hope all is well on your end. As you know, our access for outbreak.info to GISAID has
been non-functional for a few months. My team has reached out several times, but for now,
unfortunately with no resolution.
>
> I am reaching out to see if you might be able to provide me with an update for when access
might be restored? Please also let me know if you need anything from me.
>
> Best,
> Kristian
>