

# Anderson Antonio Parmigiani Bermudez

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Computer Engineer, IT operations specialist with knowledge in full stack development.

I'm a professional with solid experience as an IT support specialist, known for being responsible, detail oriented, perfectionist, proactive, collaborative, and deeply committed to teamwork.

## EXPERIENCE

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### Plexus Tech

Tech support specialist

**Madrid, Spain**

*October 2023–November 2024*

- Management of products (Anblick, Quenda and Quenda Medic) incidents, via chats, emails and calls, using Salesforce Remedyforce as the ticketing system. Performance above average by more than 95%.
- Develop scripts with python for workstations and servers using Windows and Linux, for remote diagnosis, inventory and automated application of changes.

### PC Actual

Microcomputer Technician

**Valencia, Venezuela**

*March 2019–June 2019*

- Advise, assemble, maintain, upgrade and repair microcomputer equipment.
- Install, configure, maintain and troubleshoot software and networks.

## EDUCATION AND CERTIFICATIONS

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### JOSÉ ANTONIO PÁEZ UNIVERSITY

Computer Engineering

**Valencia, Venezuela**

*March 2023*

Honors: For my outstanding performance during the 2022-2CR and 2022-3CR school period, occupying the No. 1 place among students in the 9th and 10th semester of the degree.

### EF SET

EF SET English Certificate 54/100 (B2 Upper Intermediate)

*September 2025*

### CompTIA

CompTIA IT Operations Specialist - CIOS

*October 2025*

CompTIA Network+

*October 2025*

CompTIA A+

*August 2025*

## COURSES

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**JAVASCRIPT, PYTHON, JAVA, CSS, SQL, REACT, NEXT.JS, VUE, GIT, GITHUB, BOOTSTRAP, PHP FORMS, ETC.**

UDEMY

**ELECTRONICS IN DIAGNOSIS AND REPAIR**

IEP – 2025

**LPIC-1: LINUX ADMINISTRATOR**

UDEMY – 2024

**TECHNICAL SUPPORT FOR COMPUTERS IN CORPORATE ENVIRONMENTS**

UDEMY – 2024

**CCNA R&S: NETWORK SCALING**

CISCO - 2018

**CCNA R&S: INTRODUCTION TO NETWORKS**

CISCO – 2018

**CCNA R&S: ROUTING AND SWITCHING**

CISCO – 2018

**MICROSOFT TECHNOLOGY TECHNICIAN**

LOURTEC - 2018

**NETWORK INSTALLER SPECIALIST**

KEYS – 2018

**ELECTRONIC SECURITY SPECIALIST**

KEYS - 2018

**TECHNICAL SUPPORT SPECIALIST**

KEYS - 2018

## SKILLS

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|--------------------------------|--------------------------|-------------------------|
| • Spanish Native / English B2  | • Mobile Device Support  | • Vue                   |
| • Technical Support            | • Incidents Management   | • Node                  |
| • Network Configuration        | • Network Management     | • Sql                   |
| • Operating Systems            | • Full Stack Development | • Git / Github / Gitlab |
| • Software Installation        | • Html                   | • Jquery                |
| • Hardware Troubleshooting     | • Css / Sass             | • Firebase              |
| • Peripheral Device Management | • Javascript             | • Bootstrap             |
| • PC Repair                    | • Python                 | • Pianist               |
| • Customer Service             | • React                  | • Etc.                  |