Anderson Antonio Parmigiani Bermudez

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Computer Engineer, tech support specialist with knowledge in full stack development.

I'm a professional with solid experience as a support technician, known for being responsible, detail-oriented, perfectionist, proactive, collaborative, and deeply committed to teamwork.

EXPERIENCE

Plexus Tech   **Madrid, Spain**
Tech support specialist   *October 2023–November 2024*

- Management of products (Anblick, Quenda and Quenda Medic) incidents, via chats, emails and calls, using Salesforce Remedyforce as the ticketing system. Performance above average by more than 95%.
- Develop scripts with python for workstations and servers using Windows and Linux, for remote diagnosis, inventory and automated application of changes.

PC Actual   **Valencia, Venezuela**
Microcomputer Technician   *March 2019–June 2019*

- Advise, assemble, maintain, upgrade and repair microcomputer equipment.
- Install, configure, maintain and troubleshoot software and networks.

EDUCATION AND CERTIFICATIONS

JOSÉ ANTONIO PÁEZ UNIVERSITY   **Valencia, Venezuela**
Computer Engineering   *March 2023*

Honors: For my outstanding performance during the 2022-2CR and 2022-3CR school period, occupying the No. 1 place among students in the 9th and 10th semester of the degree.

EF SET   March 2023
EF SET English Certificate 66/100 (C1 Advanced)

CompTIA   August 2025
CompTIA A+

COURSES

JAVASCRIPT, PYTHON, JAVA, CSS, SQL, REACT, NEXT.JS, VUE, GIT, GITHUB, BOOTSTRAP, PHP FORMS, ETC.
UDEMY

ELECTRONICS IN DIAGNOSIS AND REPAIR
IEP – 2025

LPIC-1: LINUX ADMINISTRATOR
UDEMY – 2024

TECHNICAL SUPPORT FOR COMPUTERS IN CORPORATE ENVIRONMENTS
UDEMY – 2024

CCNA R&S: NETWORK SCALING
CISCO - 2018

CCNA R&S: INTRODUCTION TO NETWORKS
CISCO – 2018

CCNA R&S: ROUTING AND SWITCHING
CISCO – 2018

MICROSOFT TECHNOLOGY TECHNICIAN
LOURTEC - 2018

NETWORK INSTALLER SPECIALIST
KEYS – 2018

ELECTRONIC SECURITY SPECIALIST
KEYS - 2018

TECHNICAL SUPPORT SPECIALIST
KEYS - 2018

SKILLS

- Spanish Native / English C1
- Technical Support
- Network Configuration
- Operating Systems
- Software Installation
- Hardware Troubleshooting
- Peripheral Device Management
- PC Repair
- Customer Service
- Mobile Device Support
- Incidents Management
- Full Stack Development
- Html
- Css
- Sass
- Javascript
- Python
- React
- Vue
- Node
- Sql
- Git / Github / Gitlab
- Jquery
- Firebase
- Bootstrap
- Pianist
- Etc.