

Anderson Antonio Parmigiani Bermudez

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Computer Engineer and CompTIA certified IT professional (Security+, Network+, A+) with a versatile background in System Administration and Full Stack Development.

I specialize in bridging the gap between hardware infrastructure and software applications. My experience in technical support has honed my troubleshooting skills, while my engineering degree and development knowledge allow me to approach IT operations with a focus on automation, efficiency, and security.

EXPERIENCE

Plexus Tech

Tech support specialist

Madrid, Spain

October 2023–November 2025

- Management of products (Anblick, Quenda and Quenda Medic) incidents, via chats, emails and calls, using Salesforce Remedyforce as the ticketing system. Performance above average by more than 95%.
- Develop scripts with python for workstations and servers using Windows and Linux, for remote diagnosis, inventory and automated application of changes.

PC Actual

Microcomputer Technician

Valencia, Venezuela

March 2019–June 2019

- Advise, assemble, maintain, upgrade and repair microcomputer equipment.
- Install, configure, maintain and troubleshoot software and networks.

EDUCATION AND INTERNATIONAL CERTIFICATIONS

JOSÉ ANTONIO PÁEZ UNIVERSITY

Computer Engineering

Valencia, Venezuela

March 2023

Honors: For my outstanding performance during the 2022-2CR and 2022-3CR school period, occupying the No. 1 place among students in the 9th and 10th semester of the degree.

EF SET

EF SET English Certificate 54/100 (B2 Upper Intermediate)

September 2025

CompTIA

CompTIA Secure Infrastructure Specialist – CSIS

November 2025

CompTIA Security+

November 2025

CompTIA IT Operations Specialist - CIOS

October 2025

CompTIA Network+

October 2025

CompTIA A+

August 2025

COURSES

JAVASCRIPT, PYTHON, JAVA, CSS, SQL, REACT, NEXT.JS, VUE, GIT, GITHUB, BOOTSTRAP, PHP FORMS, ETC.

UDEMY

ELECTRONICS IN DIAGNOSIS AND REPAIR

IEP – 2025

LPIC-1: LINUX ADMINISTRATOR

UDEMY – 2024

TECHNICAL SUPPORT FOR COMPUTERS IN CORPORATE ENVIRONMENTS

UDEMY – 2024

CCNA R&S: NETWORK SCALING

CISCO - 2018

CCNA R&S: INTRODUCTION TO NETWORKS

CISCO – 2018

CCNA R&S: ROUTING AND SWITCHING

CISCO – 2018

MICROSOFT TECHNOLOGY TECHNICIAN

LOURTEC - 2018

NETWORK INSTALLER SPECIALIST

KEYS – 2018

ELECTRONIC SECURITY SPECIALIST

KEYS - 2018

TECHNICAL SUPPORT SPECIALIST

KEYS - 2018

SKILLS

- Spanish Native / English B2
- Technical Support
- Network Configuration
- Operating Systems
- Software Installation
- Hardware Troubleshooting
- Peripheral Device Management
- PC Repair
- Customer Service
- Mobile Device Support
- Incidents Management
- Network Management
- Security Management
- Security Awareness
- Access Control
- Databases
- Full Stack Development
- Html
- Css / Sass
- Javascript
- Python
- React
- Vue
- Sql
- Git / Github / Gitlab
- Firebase
- Etc.