

# AI Use Case Submission Template

- Submission Date: 01/07/2025
- Submitted by: [PII REDACTED]
- Functional Area: CST Shipping

## 1. Business Problem Statement

Operational and cross-functional teams frequently hold online meetings, generating hours of spoken content. Valuable insights, decisions, and action items are often buried in lengthy transcripts or never documented at all. This results in knowledge loss, misalignment, and repetitive discussions.

## 2. Expected Impact and Business Value

Process optimization.

## 3. Feasibility and Implementation Considerations

Requires access to internal data.

## 4. Required Resources and Support

Model development, pilot testing, feedback from different teams.

## 5. Success Metrics and Pilot Scope

Key metric: Time reduced by 10%. Evaluation timeframe: 6 months.

## 6. Risks and Challenges

Model accuracy.