

KIMBERLY ANDERSON

SENIOR FINANCIAL CRIMES & FRAUD ANALYST

PROFESSIONAL PROFILE

Seasoned professional with more than 20 years of experience across banking, insurance, investigations, and compliance, including 6.5 years focused on AML, BSA, fraud, sanctions, and financial crimes. Skilled in analyzing complex transaction behavior, identifying fraud patterns, and making clear, well-supported escalation decisions. Known for strong judgment, organized thinking, and the ability to break down complex information into clear, actionable steps. Experienced in fast-paced, high-volume environments where priorities shift quickly. Comfortable working independently and partnering across teams to strengthen controls and improve investigative accuracy. As an AI Champion, I've supported the creation of internal AI agents, prototypes, and GPTs that improved workflow clarity and team efficiency.

EXPERIENCE

SENIOR ASSOCIATE | PRICEWATERHOUSECOOPERS MAR 2019 - NOV 2025

Investigations, Fraud, AML, and Sanctions

- Reviewed fraud, AML, and sanctions activity across multiple product types, assessing red flags, unusual patterns to determine escalation needs.
- Conducted complex AML and fraud investigations, analyzing transactional activity and customer behavior across accounts and payment activity to identify risk indicators.
- Analyzed transaction behavior and flow-of-funds patterns to identify fraud risks and support escalation decisions.
- Identified fraud schemes, transaction patterns, and recommended improvements that strengthened investigative accuracy and consistency.
- Maintained accuracy and timeliness for SAR-related tasks and other time-sensitive deliverables.

Quality Assurance and Risk Review

- Used SQL and Tableau to analyze case data, identify trends, and support investigation and quality assurance decisions.
- Achieved a consistent 96 percent quality rating across several client workstreams.
- Performed Level 1 and Level 2 Quality Assurance reviews, account identification pilots, and asset identification programs.
- Conducted pre-QC and post-QC reviews to correct errors and improve investigator decision-making.
- Completed detailed PPP loan reviews, cross-referencing documentation and escalating high-risk findings.

Regulatory, Governance, and Process Support

- Supported regulatory review readiness by reviewing controls, validating documentation, organizing evidence, and resolving issues identified during preparation.
- Created structured reports, dashboards, and governance materials that

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LEADERSHIP & ACTIVITIES

- AI Champion, creating agents, prototypes, and GPTs for fraud investigations
- Skills for Society Volunteer, completing pro bono projects for the community
- Veteran Affinity Network Co-Lead
- PwC Staff Council Lead
- LINKED Co-Founder and Co-Lead
- Fanbase Co-Lead
- Trainer for new investigators across multiple client workstreams
- Women's Inclusion Network Member
- Parenting Network Member

SKILLS

- AI Tools (agents, GPTs, prototypes), Tableau, SQL, Excel, Actimize AML/BSA Compliance
- Fraud Investigations
- OFAC / Sanctions Screening
- Transaction Monitoring
- Suspicious Activity Review
- Documentation & Case Writing
- Cross-Functional Collaboration
- Quality & Process Improvement
- Risk Mitigation
- Training & Coaching

EDUCATION

- South University | MBA
- University of South Carolina | PUBLIC RELATIONS

CERTIFICATES

- Business Analytics Nanodegree (Tableau, Data Analysis) | Udacity
- Lean Sigma Six Yellow Belt
- Executive Presence Certificate
- Inclusive & Ethical Leadership
- Modern Management Tools
- Designated Project Manager (Non-Project Manager)

helped leadership understand performance and regulatory alignment.

- Assisted with UAT testing, sprint planning, documentation updates, defect identification, and system rollout improvements.
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Training, Collaboration, and Leadership

- Trained and coached investigators and analysts to improve accuracy, consistency, and documentation quality.
 - Collaborated with Compliance and PMO teams to review workflows, identify control gaps, and strengthen U.S.-specific compliance processes.
 - Participated in staff council and cross-functional initiatives supporting collaboration, communication, and process improvements.
 - Contributed to Skills for Society projects including pro bono analysis and customer support work.
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DATA PROCESSING ANALYST | GIS/HIRE RIGHT

MAR 2018 – MAR 2019

- Processed high-volume background screening cases with a 99 percent accuracy rate while meeting regulatory and client deadlines.
 - Developed reference materials that reduced team error rates and improved consistency.
 - Resolved case discrepancies by coordinating across internal teams and ensuring documentation accuracy.
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PROJECT REVIEWER | UDACITY

AUG 2015 - JAN 2019

- Completed more than 2,000 detailed project evaluations focused on documentation accuracy, clarity, and adherence to standards.
 - Provided structured feedback to help learners improve quality and understanding of required concepts.
 - Identified recurring issues and contributed suggestions that improved review consistency.
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INSURANCE AGENT | AFLAC

SEP 2014 - JUN 2015

- Guided more than five hundred clients through benefits options while ensuring accurate, compliant explanations.
 - Supported policy changes and maintained high customer satisfaction through clear communication and follow-through.
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EARLIER EXPERIENCE

Logistics Coordinator | CB&I – VC SUMMER NUCLEAR UNITS 2 & 3

- Prepared performance metrics and reports used by leadership in a federally regulated environment.
- Coordinated with cross-functional teams and supported compliance-driven operations.

Liability Claims Adjuster | NATIONWIDE

- Investigated liability claims, gathered documentation, and evaluated coverage to support timely and compliant resolution.

Merchant Teller | BANK OF AMERICA

- Processed transactions and supported branch operations while maintaining accuracy and compliance with bank policies,