

KIMBERLY ANDERSON

SENIOR FINANCIAL CRIMES & FRAUD ANALYST

PROFESSIONAL PROFILE

AML and fraud investigations professional with 6+ years of experience in financial crimes compliance, transaction monitoring, and risk analysis. Proven track record conducting end-to-end investigations, identifying control gaps, and supporting risk-based decision making aligned with BSA, USA PATRIOT Act, and OFAC requirements. Known for strong investigative judgment, process improvement, and practical application of AI-assisted tools. Actively expanding expertise in cryptocurrency, blockchain analytics, and emerging financial crime risks.

EXPERIENCES

SENIOR ASSOCIATE | PRICEWATERHOUSECOOPERS
MAR 2019 - NOV 2025

- Conducted high-volume AML, fraud, and sanctions investigations across multiple financial products, reviewing an average of 100+ alerts/cases per month while maintaining a consistent 96%+ quality rating across workstreams.
- Reviewed and dispositioned transaction monitoring alerts, analyzing customer activity, transactional behavior, and external data sources to identify suspicious activity and determine escalation outcomes.
- Performed investigations in compliance with Bank Secrecy Act (BSA), USA PATRIOT Act, and OFAC regulatory requirements, ensuring defensible, regulator-ready decisions.
- Analyzed transactional activity, customer profiles, and flow-of-funds patterns to identify potential money laundering typologies, fraud schemes, and anomalous behavior.
- Drafted and supported SAR-related investigative documentation, ensuring accuracy, completeness, and adherence to regulatory timelines.

Quality Assurance and Risk Review

- Leveraged SQL and Tableau to analyze case datasets, identify trends, and support quality assurance and governance initiatives.
- Contributed to measurable reduction in documentation defects and improved case defensibility across reviewed workstreams.
- Identified recurring documentation gaps and contributed to process improvements that enhanced investigative consistency.

AI & Process Innovation

- Designed and applied AI-assisted investigative workflows to enhance documentation quality, consistency, and efficiency.

Regulatory, Governance, and Process Support

- Evaluated AML and fraud compliance processes to identify control gaps and strengthen regulatory alignment across workstreams.
- Supported regulatory review readiness by reviewing controls, validating documentation, organizing evidence, and resolving identified issues prior to audit or examination.
- Identified workflow defects and monitoring logic gaps during UAT testing, contributing to remediation efforts before production deployment.

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LEADERSHIP & ACTIVITIES

- AI Champion
- Veteran Affinity Network Co-Lead
- PwC Staff Council Lead
- Project Staff Council Lead
- Investigator Trainer across multiple engagements
- Level I and Level II Quality Reviewer overseeing AML and fraud case quality standards

SKILLS

Technical & Tools

- AI tools and prototypes
- SQL for data extraction and case trend analysis
- Tableau dashboard development
- Actimize for transaction monitoring

Financial Crime & Compliance

- AML and BSA compliance
- Fraud investigations
- OFAC and sanctions screening
- SAR drafting and suspicious activity review
- Risk assessments and control evaluation
- Regulatory governance and readiness
- Transaction monitoring and alert review

Leadership & Operations

- Cross functional collaboration
- Process improvement and quality assurance
- Alert review oversight
- Mentored junior investigators
- Led knowledge-sharing sessions
- Supported onboarding across engagements

EDUCATION

- South University | *MBA*
- University of South Carolina | *PR*

CERTIFICATES

- IBM AI Foundations for Everyone Specialization
- Gen AI for Fraud Detection Analytics
- Business Analytics Nanodegree | *Udacity*
- Lean Sigma Six Yellow Belt
- Executive Presence Certificate
- Inclusive & Ethical Leadership
- Modern Management Tools
- Designated Project Manager (Non-PM)

- Developed structured reports, dashboards, and governance materials to enhance leadership visibility into risk trends and compliance performance.

Training, Collaboration, and Leadership

- Partnered with Compliance and PMO stakeholders to strengthen U.S.-specific compliance processes, identify control gaps, and support sustainable remediation efforts.
- Trained and coached investigators across multiple workstreams to improve investigative rigor, documentation standards, and quality outcomes.
- Provided peer reviews and quality feedback to enhance consistency and defensibility of investigative decisions.

DATA PROCESSING ANALYST | GIS/HIRE RIGHT

MAR 2018 – MAR 2019

- Processed high-volume background screening cases with a 99 percent accuracy rate while meeting regulatory and client deadlines.
- Developed reference materials that reduced team error rates and improved consistency.
- Resolved case discrepancies by coordinating across internal teams and ensuring documentation accuracy.

PROJECT REVIEWER | UDACITY

AUG 2015 - JAN 2019

- Completed more than 2,000 detailed project evaluations focused on documentation accuracy, clarity, and adherence to standards.
- Provided structured feedback to help learners improve quality and understanding of required concepts.
- Identified recurring issues and contributed suggestions that improved review consistency.

INSURANCE AGENT | AFLAC

SEP 2014 - JUN 2015

- Guided more than five hundred clients through benefits options while ensuring accurate, compliant explanations.
- Supported policy changes and maintained high customer satisfaction through clear communication and follow-through.

EARLIER EXPERIENCE

Logistics Coordinator | CB&I – VC SUMMER NUCLEAR UNITS 2 & 3

- Prepared performance metrics and reports used by leadership in a federally regulated environment.
- Coordinated with cross-functional teams and supported compliance-driven operations.

Liability Claims Adjuster | NATIONWIDE

- Investigated liability claims, gathered documentation, and evaluated coverage to support timely and compliant resolution.

Merchant Teller | BANK OF AMERICA

- Processed transactions and supported branch operations while maintaining accuracy and compliance with bank policies,