

Andreas Krüger

Passenger Service Agent

I am a driven and dynamic individual with a passion for Aviation. I am committed to achieving success and pushing the boundaries of what is possible and thrive in fast-paced environments and am excited to bring my skills to good use. In addition, I am an optimist as it does not seem to be of much use being anything else.



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📍 Vienna, Austria

📅 andreas.kruger.joburg

WORK EXPERIENCE

Passenger Service Agent Airline Assistance Switzerland

04/2022 - Present

Schwechat, Austria

Achievements/Tasks

- Check in of passengers
- Boarding Passengers
- Supervising Check ins
- Gate Supervision
- Assisting unaccompanied minors

Web App Service Engineer Netconomy Software and Consulting

06/2020 - 06/2021

Graz, Austria

Achievements/Tasks

- Supporting clients with complex Web Applications/Webshops
- Implementing and coordinating change requests
- Implementing and improving Automations
- Monitoring Web Applications
- First response during on call duty

EDUCATION

Bachelor Business Informatics University of Vienna

10/2021 - Present

Vienna, Austria

Bachelor Information and Computer Engineering Technical University of Graz

10/2017 - 10/2021

Graz, Austria

Matura

Deutsche Internationale Schule Johannesburg

01/2014 - 12/2016

Johannesburg, South Africa

Courses

- Deutsche Internationale Abiturprüfung
- South African National Senior Certificate

SKILLS

Customer Service

Amadeus Altea

Sabre Interact

BA Fly

JavaScript

CSS

HTML

Python

PERSONAL PROJECTS

Personal Website (andreas.kruger.joburg)

- My personal Portfolio with integrated Flight Tracker

Rand Athletic Club Website (randathleticclub.co.za)

- Developing and designing a Website for Rand Athletic Club (RAC)

ACHIEVEMENTS

Comrades Marathon (08/2022)

A 90 Km Ultra Marathon between the cities of Pietermaritzburg and Durban in South Africa

Developing a Work Safety Web App

Developing a Work Safety and near miss Web App built using the MERN Stack for the Mining Industry

LANGUAGES

German

Native Speaker

English

Native Speaker

Afrikaans

Full Professional Proficiency

INTERESTS

Aviation

Traveling

Jogging

Web Development

Web Design