Andrew W. Blankfield

https://github.com/andipanic

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SUMMARY

Software engineer with 5+ years experience designing, engineering, and creating problem solving technologies.

TECHNICAL TOOLS AND SKILLS

Expert: JIRA, Linux, Python, Django, Bash, Git, Vim, Microsoft Office Suite (Word, Excel)
Proficient: React, MySQL, PostgreSQL, Nginx, Algorithms, JavaScript, NodeJS, Selenium
Intermediate: Perl, PHP, Gunicorn

PROFESSIONAL EXPERIENCE

Full Stack Web Developer

Intelligence Excels, Rochester, NY   Aug. 2015 - Present

- Created https://www.intellexcel.com for various web applications, games, apis and frontends.

Applications Operations Analyst

Sirius XM Radio, Inc. Rochester, NY   Sept. 2017 - Dec. 2017

- Analyzed the results of invoicing, refunds, and scheduling processes for subscription billing accounts.
- Wrote python scripts utilizing fabric API to verify login credentials against multiple servers.
- Worked with NOC during on-call shifts to quickly and efficiently handle issues with scheduled scripts.
- Worked on a weekly revolving on-call schedule with team members, both remotely and in the office.

Python Developer

Verisys Corporation, South Jordan, UT   Oct. 2015 - June 2016

- Helped create processes and procedures for quality assurance and proper data collection.
- Helped create and maintain approximately 800 bots in a web scraping botnet.
- Utilized JIRA Kanban board for project tracking.
- Cross-trained team members to help ensure that deadlines and company objectives were met.

Network Operations Center Engineer

Proofpoint, Inc. Draper, UT   Sept. 2014 - Sept. 2015

- Worked with remote team members to monitor and maintain more than 18,000 servers and 280 network devices across 8 international data centers.
- Automated JIRA issue creation processes using python and bash scripts.
- Created a script to identify and create over 300 JIRA tickets for hardware issues in a night.
- Streamlined handoff reports using scripts for data gathering and organization.

Proofpoint Technical Support Engineer

Sutherland Global Services, Rochester, NY   May 2013 - Sept. 2014

- Provided technical support for CentOS based mail filter agents running server Proofpoint software.
- Created processes and procedures that increased my team's overall efficiency by 36%.
- Supported sales teams during and after customers integration of Proofpoint software.
- Created scripts to reduce ESX Host recovery time and sanity checks.

Stubhub Customer Service Representative

Sutherland Global Services, Rochester, NY   Aug. 2012 - May 2013

- Answered customer questions, de-escalated customers, and redirected calls to the proper departments.
- Created a web application for phone call checklist reminders with text boxes for notes.