

Thiago Charão

Director of Architecture

Technology leader driving measurable outcomes through platform architecture, AI enablement, and engineering excellence. Strong convictions, loosely held. Receipts over rhetoric.

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 charao.dev
 Porto, Portugal

20+

Years Experience

~300

Engineers AI-enabled

~20%

Productivity Uplift

60K+

MAU Identity Platform

50+

Reviews/Year

EXPERIENCE

Director of Architecture

Apr 2025 – Present

[Planet · Porto, Portugal](#)

- Own architecture direction across platform, identity, and cross-cutting capabilities
- Led AI enablement for ~300 engineers → ~20% measured productivity uplift
- Drove enterprise identity consolidation at 60K+ MAU scale (Auth0)
- Established architecture forums, standards, and decision records

Senior Software Engineering Manager

Apr 2024 – Apr 2025

[Planet · Porto, Portugal](#)

- Led strategic architecture initiatives aligning platform evolution with growth goals
- Set technical roadmaps and improved cross-team execution
- Mentored engineers and raised quality standards

Senior Software Engineer

May 2021 – Apr 2024

[Planet · Porto, Portugal](#)

- Built high-throughput APIs and event-driven services on AWS (Java/Spring, .NET)
- Improved reliability through observability practices and resilient designs
- Automated CI/CD and containerised workloads

Senior Software Engineer

Mar 2020 – May 2021

[Basecone · Porto, Portugal](#)

- Improved document-processing workflows (OCR pipelines) for accounting platform
- Built serverless services with .NET + AWS Lambda

Lead Technical Consultant

Dec 2018 – Mar 2020

[Farfetch · Porto, Portugal](#)

- Delivered mission-critical logistics/shipping services in .NET Core
- Worked with graph databases and distributed systems

Senior Development Consultant

Jul 2017 – Nov 2018

[ThoughtWorks · Porto Alegre, Brazil](#)

- Large-scale retail initiatives (credit card + loyalty programs)
- Agile delivery in highly collaborative environment

Senior Software Engineer

Jun 2016 – Jul 2017

Azion Technologies · Porto Alegre, Brazil

- Platform capabilities in R&D environment; REST APIs with Python/Django

Co-founder & Technical Consultant

Aug 2014 – Jun 2016

Independent · Brazil / Ireland

- Full-stack web and mobile solutions (Xamarin/C#, Azure)

Senior Consultant / Technical Lead

Dec 2007 – Jul 2014

CWI Software · Porto Alegre, Brazil

- Technical lead across multiple enterprise projects
- Delivery across .NET, Java, SQL Server, Oracle, and mobile

Software Developer

Apr 2007 – Dec 2007

Drogaria Mais Econômica · Canoas, Brazil

- Built work-order system for retail maintenance; reporting and operations support

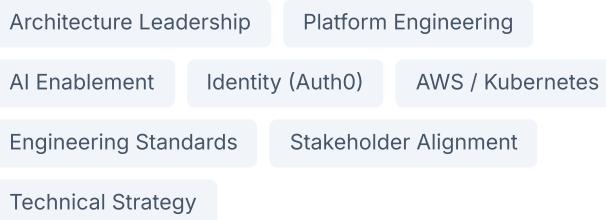
Software Developer

Jul 2005 – Feb 2007

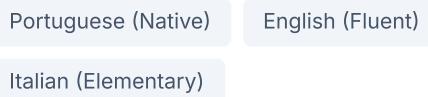
Grupo Telecon Sistemas · Canoas, Brazil

- POS solutions and database work for small retailers

CORE STRENGTHS



LANGUAGES



EDUCATION & CERTIFICATIONS

Technology Leadership Certificate

Cornell University

Applied Mathematics (coursework)

UFRGS, Brazil · 2009–2010

Computer Science (coursework)

Unilasalle, Brazil · 2011–2012

Microsoft Certified Professional

Software Development