

# ANDONI FLORES

Hickory, NC 28601

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## Technical Skills

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**Languages:** Python, C#, HTML/CSS, JavaScript, SQL, Java, NoSQL, Typescript

**Developer Tools:** AWS, Postman, Git(GitHub)

**Technologies/Frameworks:** API REST, Flask, ReactJS, Tailwind, .NET

## Experience

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### ServiceRocket

**April 2022 – July 2023**

*Software Engineer*

*Santiago, Chile*

- Developed and maintained web applications mainly for the Atlassian marketplace, using Python, Flask, ReactJS, AWS, and CSS.
- Led the development and delivery of the Answer Survey Reminder feature for Surveys for JSM, using AWS to schedule the lambda function that processes the pending reminders.
- Collaborated with product managers and stakeholders to gather requirements and ensure successful implementation of new features.
- Maintained and improved existing features in multiple apps, ensuring high performance and user satisfaction.
- Participated in code reviews, providing feedback to improve code quality and maintain best practices.
- Actively contributed to the agile development process, including sprint planning, daily stand-ups, and retrospectives.

### Shift

**February 2020 – April 2022**

*Software Engineer*

*Santiago, Chile*

- Developed and maintained Shift primary product, an HR management web application.
- Led the development of a new functionality for the "shift change" module using Javascript, allowing admins to add a second shift in a given day for any employee.
- Participated in developing the revamp of the UI using ReactJS.

## Education

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### Universidad de Tarapacá

**Mar. 2013 – Dec 2019**

*Bachelor of Science in Computer Science & Engineering*

*Arica, Chile*

### Universitat de Valencia

**Sep. 2018 – Jan 2019**

*Exchange Program*

*Valencia, Spain*

## About

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Experienced software engineer with 3.5 years of hands-on experience in developing web applications as a full-stack developer using Python with Flask framework, ReactJS and AWS. Proven ability to work efficiently in a team and deliver projects on time.