# Andoni Flores

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## Summary

Experienced software engineer with three and a half years of hands-on experience in developing web applications as a full-stack developer using Python with Flask framework, ReactJS and AWS. Proven ability to work efficiently in a team and deliver projects on time. Strong communication skills demonstrated through collaboration with product managers and stakeholders. Dedicated to developing high-quality software and improving user experiences.

## Technical Skills

Languages: Python, C#, HTML/CSS, JavaScript, SQL, Java, NoSQL, Typescript

Developer Tools: AWS, Postman, Git(GitHub), MySQL, Redis

Technologies/Frameworks: API REST, Flask, ReactJS, Tailwind, .NET

#### Experience

**ServiceRocket** April 2022 - July 2023

Software Engineer

Santiago, Chile

- Developed and maintained web applications mainly for the Atlassian marketplace, using Python, Flask, ReactJS, AWS, and CSS.
- Led the development and delivery of the Answer Survey Reminder feature for Surveys for JSM, using AWS to schedule the lambda function that processes the pending reminders and managed to get a 30% feature adoption rate positioning this feature as the top 4 feature for Surveys for JSM.
- Collaborated with product managers and stakeholders to gather requirements and ensure successful implementation of new features.
- Maintained and improved existing features in multiple apps, ensuring high performance and user satisfaction.
- Participated in code reviews, providing feedback to improve code quality and maintain best practices.
- Actively contributed to the agile development process, including sprint planning, daily stand-ups, and retrospectives.

Shift February 2020 - April 2022

• Developed and maintained Shift primary product, an HR management web application.

- Led the development of a shift managing module using Javascript, said module allowed admins to manage (add, edit, remove) shifts for employees, also allowing double shifts per day.
- Participated in developing the revamp of the UI using ReactJS.

### Education

Software Engineer

Universidad de Tarapacá

Bachelor of Science in Computer Science & Engineering

Mar. 2013 - Dec 2019 Arica, Chile

Sep. 2018 - Jan 2019

Valencia, Spain

Santiago, Chile

Universitat de Valencia

Exchange Program