# Andoni Flores

Hickory, NC 28601

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acceptance github.com/andoniflores

### Technical Skills

Languages: Python, Csharp, HTML/CSS, JavaScript, SQL, Java, NoSQL, Typescript

Developer Tools: AWS, Postman, WSL

Technologies/Frameworks: API REST, Flask, GitHub, ReactJS, Tailwind, .NET

## Experience

#### **ServiceRocket**

April 2022 - July 2023

Software Engineer

Santiago, Chile

- Developed and maintained web applications mainly for the Atlassian marketplace, using Python with Flask framework, ReactJS, AWS, and CSS.
- Led the development and delivery of the Answer Survey Reminder feature for Surveys for JSM, using AWS to schedule the lambda function that processes the pending reminders.
- Collaborated with product managers and stakeholders to gather requirements and ensure successful implementation of new features.
- Maintained and improved existing features in multiple apps, ensuring high performance and user satisfaction.
- Participated in code reviews, providing feedback to improve code quality and maintain best practices.
- Actively contributed to the agile development process, including sprint planning, daily stand-ups, and retrospectives.

Shift February 2020 - April 2022 Software Engineer Santiago, Chile

- Developed and maintained Shift primary product, an HR management web application.
- Led the development of a new functionality for the "shift change" module using Javascript, allowing admins to add a second shift in a given day for any employee.
- Participated in developing the revamp of the UI using ReactJS.

#### Education

#### Universidad de Tarapacá

Universitat de Valencia

Mar. 2013 - Dec 2019

Bachelor of Science in Computer Science & Engineering

Sep. 2018 - Jan 2019

Exchange Program

Valencia, Spain

Arica, Chile

#### About

Experienced software engineer with 3.5 years of hands-on experience in developing web applications as a full-stack developer using Python with Flask framework, ReactJS and AWS. Proven ability to work efficiently in a team and deliver projects on time.