

# ANDONI FLORES

Hickory, NC

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## Summary

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Experienced software engineer with three and a half years of hands-on experience in developing web applications as a full-stack developer using Python with Flask framework, ReactJS and AWS. Proven ability to work efficiently in a team and deliver projects on time. Strong communication skills demonstrated through collaboration with product managers and stakeholders. Committed to learn about the state of the art of software engineering keeping up to date with the latest releases of the most popular technologies. Dedicated to developing high-quality software and improving user experiences.

## Technical Skills

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**Languages:** Python, C#, HTML/CSS, JavaScript, SQL, Java, NoSQL, Typescript

**Developer Tools:** AWS, Postman, Git(GitHub), MySQL, Redis

**Technologies/Frameworks:** API REST, Flask, ReactJS, Tailwind, .NET

## Experience

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### ServiceRocket

**April 2022 – July 2023**

*Software Engineer*

*Santiago, Chile*

- Developed and maintained web applications mainly for the Atlassian marketplace, using Python, Flask, ReactJS, AWS, and CSS.
- Led the development and delivery of the Answer Survey Reminder feature for Surveys for JSM, using AWS to schedule the lambda function that processes the pending reminders and managed to get a 30% feature adoption rate positioning this feature as the top 4 feature for Surveys for JSM.
- Collaborated with product managers and stakeholders to gather requirements and ensure successful implementation of new features.
- Maintained and improved existing features in multiple apps, ensuring high performance and user satisfaction.
- Participated in code reviews, providing feedback to improve code quality and maintain best practices.
- Actively contributed to the agile development process, including sprint planning, daily stand-ups, and retrospectives.

### Shift

**February 2020 – April 2022**

*Software Engineer*

*Santiago, Chile*

- Developed and maintained Shift primary product, an HR management web application.
- Led the development of a shift managing module using Javascript, said module allowed admins to manage (add, edit, remove) shifts for employees, also allowing double shifts per day.
- Established a critical functionality that parsed data on the application to a spreadsheet file, slashing the time destined to this operation by roughly 50%
- Participated in developing the revamp of the UI using ReactJS.

## Education

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### Universidad de Tarapacá

**Mar. 2013 – Dec 2019**

*Bachelor of Science in Computer Science & Engineering*

*Arica, Chile*

### Universitat de Valencia

**Sep. 2018 – Jan 2019**

*Exchange Program*

*Valencia, Spain*