

# ANDONI FLORES

Santiago, Chile

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## Summary

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Experienced software engineer with three and a half years of hands-on experience in developing web applications as a full-stack developer using Python, Flask, React and AWS. Proven ability to work efficiently in a team and deliver projects on time. Strong communication skills demonstrated through collaboration with product managers and stakeholders. Dedicated to developing high-quality software and improving user experiences.

## Technical Skills

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**Languages:** Python, C#, HTML/CSS, JavaScript, SQL, Java, NoSQL(DynamoDB), Typescript

**Developer Tools:** AWS, Postman, Git(GitHub), MySQL, Redis

**Technologies/Frameworks:** API REST, Flask, ReactJS, Tailwind, Serverless, .NET

## Experience

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### ServiceRocket

**April 2022 – July 2023**

*Software Engineer*

*Santiago, Chile*

- Developed, Designed and maintained serverless applications mainly for the Atlassian marketplace, using the Serverless framework on AWS with Python, Flask, React, and CSS.
- Led the development and delivery of the Answer Survey Reminder feature for Surveys for JSM, using AWS to schedule the lambda function that processes the pending reminders and managed to get a 30% feature adoption rate positioning this feature as the top 4 feature for Surveys for JSM.
- Collaborated with product managers and stakeholders to gather requirements and ensure successful implementation of new features.
- Maintained and improved existing features in multiple apps, ensuring high performance, scalability, security and user satisfaction.
- Built and maintained front end using React and Typescript utilizing AWS CloudFormation to ensure a reliable deployment process.
- Ensured CI/CD through automated unit testing with Python unittest and GitHub actions for automated deployment.
- Participated in code reviews, providing feedback to improve code quality and maintain best practices.
- Actively contributed to the agile development process, including sprint planning, daily stand-ups, and retrospectives.

### Shift

**February 2020 – April 2022**

*Software Engineer*

*Santiago, Chile*

- Developed and maintained Shift primary product, an HR management web application.
- Led the development of a shift managing module using Javascript, said module allowed admins to manage (add, edit, remove) shifts for employees, also allowing double shifts per day.
- Established a critical functionality that parsed data on the application to a spreadsheet file, slashing the time destined to this operation by roughly 50%
- Modernized the user interface using React to deliver an intuitive and responsive experience.

## Education

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### Universidad de Tarapacá

**Mar. 2013 – Dec 2019**

*Bachelor of Science in Computer Science & Engineering*

*Arica, Chile*

### Universitat de Valencia

**Sep. 2018 – Jan 2019**

*Exchange Program*

*Valencia, Spain*