Luiza Gusmão

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Professional Summary

Senior Quality Assurance Engineer with **5+ years of experience** in software quality assurance, working strategically across **manual, automated, API, contract, and performance testing** for web, mobile, and desktop applications. Strong expertise in **Cypress, PactumJS, Mocha, Cucumber (BDD), JavaScript, and TypeScript**, with a proven track record of defining **QA strategies**, improving testing processes, and ensuring **end-to-end quality**. Experienced in **Agile environments**, collaborating closely with cross-functional teams to deliver scalable, reliable, and high-quality products.

Technical Skills

Test Automation

- Cypress
- PactumJS
- Mocha
- Cucumber (BDD)
- JavaScript | TypeScript

Functional & Non-Functional Testing

- Advanced Manual Testing
- Regression, Integration, and Exploratory Testing
- API Testing (REST)
- API Contract Testing
- Performance Testing (k6)

Tools & Quality Practices

- SQL
- Git
- CI/CD Pipelines
- Postman
- Bruno
- Bug Tracking & Root Cause Analysis

Methodologies & Practices

- Agile (Scrum, Kanban)
- QA Strategy
- Shift-Left Testing
- Continuous Quality

Soft Skills

- Clear technical communication
- Cross-functional collaboration (Engineering, Product, DevOps)
- Strong analytical and critical thinking
- Ownership mindset and proactivity
- High attention to detail

Professional Experience

ClearSale – Senior Quality Analyst

Remote | Jan 2023 – Present

- Acted strategically in defining and executing the **QA strategy**, ensuring quality throughout the entire software development lifecycle.
- Planned, designed, and executed **functional and non-functional test cases** aligned with business requirements.
- Performed **UI testing** with a strong focus on usability, accessibility, and user experience.
- Developed and executed **API and contract automated tests** using **PactumJS and Mocha**, ensuring service reliability between consumers and providers.
- Implemented and analyzed **performance tests using k6**, assessing system scalability, stability, and response times.
- Executed continuous **regression, integration, and exploratory testing** to support fast-paced delivery cycles.
- Proactively identified risks, analyzed failures, and produced **detailed bug reports with root cause analysis**.
- Collaborated closely with Engineering, Product, and DevOps teams, influencing technical decisions and promoting quality best practices.

Digibee – Quality Assurance Engineer

Remote | Jan 2022 – Sep 2022

- Created, reviewed, and maintained **test scenarios based on functional and business requirements**.
- Performed **advanced manual testing** to validate new features and fixes.
- Developed **automated tests using Cypress, Cucumber, and JavaScript**.
- Maintained, refactored, and evolved automated test suites to improve stability and coverage.
- Actively participated in Agile ceremonies, contributing to quality-focused planning and continuous improvement.

Linx – Quality Analyst

Remote | Aug 2021 – Jan 2022

- Developed and maintained **automated tests for desktop applications**.
- Created and executed **functional and regression tests** using TestComplete.
- Implemented test scripts in **JavaScript** for critical business scenarios.
- Diagnosed defects, analyzed system behavior, and supported performance investigations.
- Produced technical documentation for test processes, evidence, and results.

Education

- **Unifacol** – Bachelor's Degree in Computer Science *(In Progress)*
- **Senac Brasil** – Technical Degree in Computer Networks *(Completed)*

Languages

- Portuguese – Native
- English – Professional Proficiency