# ANDRA MERTILOS

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#### **HIGHLIGHTS**

Top 10 ICT Young Lady of the Year 2020 (BE)
Best Business Analyst Award INFRABEL 2018 (BE)



My core professional values are: learning, development and contribution.

I am really good at what I do, namely:

- technical analysis & development in complex corporate environments, I help turn business needs and requirements into technical business solutions, specifically for SaaS platforms
- product management for tech products with a focus on defining product vision and roadmap, improving user experience and designing interfaces, technical analysis of requirements and writing specifications for front-end & back-end components

#### EXPERIENCE

### Freelance IT Analyst

Aug 2021-Present

- I lead various business and functional analysis activities
- I wrote technical docs and specifications for backend apps
- I design mock-ups and prototypes for front-end apps
- Sometimes I develop

#### LANGUAGES

- French (Bilingual)
- Dutch (Advanced)
- English (Bilingual)

#### TECH STACK

- Agile JIRA/Confluence
- OpenAPI for specifications
- Figma for UX Design & Research
- SQL Server for database solutions
- Node is for backend
- React for frontend
- Gitlab

### Product Owner at Vadis Technologies Sep 2021- April 2023

- Develop a product vision, value proposition and roadmap for our proprietary risk management products
- UX research
- Writing user stories and providing analysis and acceptance criteria
- Exploratory and functional testing

# **Senior Consultant at Intys Consulting**Oct 2016 – Sep 2021

- Senior functional analyst for banking project
- Senior business analyst for banking projects
- Data analyst for vehicle assistance project
- Agile Trainer & Coach
- Full stack developer for internal newsletter project

## Business Intelligence Analyst at Carlson Wagonlit Travel

2015 - 2016

- Business Analysis
- Coordination of 3 global scrum teams in Belgium, UK, USA, Philippines & France (30-40 people)
- Scrum Master
- Financial & budget reporting

#### TECH STACK

- JIRA/Confluence/Klaro for user story management
- Zeplin/Figma for UX design
- REST for functional design
- SQL Server for database queries
- Agile for team planning & management

#### TECH STACK

- BPM & UML for business analysis
- Swagger/Open API for functional analysis
- Jmeter for backend testing
- Balsamiq for prototyping
- JIRA/Confluence for documentation and user stories
- AWS Services for database management
- Gitlab for deployment and pipeline management

#### TECH STACK

- BPM & UML for business analysis
- JIRA/Confluence for documentation and user stories
- SQL Server for database queries

# Business Intelligence Consultant at Business & Decisions

2013 - 2015

 Various missions as ETL data analyst in charge of developing advanced analytic algorithms for specific business needs

#### **Others**

2009-2013

 Team Coach, Product Analyst for various call center type of missions during my bachelor & masters degree

#### TECH STACK

- Mostly SAS solutions: customized programming (using base & advanced concepts), Enterprise Guide, CI Studio, DI Studio, Visual Analytics,
- Tableau for dashboarding
- Oracle for database management & queries

#### **EDUCATION**

Masters in Business Information Management at KU Leuven (2013 - 2015)

Bachelor of Science in Economics at University Saint-Louis Brussels (2009 - 2013)

#### ADDITIONAL CERTIFICATIONS

- GraphQL Developer Associate at Apollo (2022)
- Analytics in Python at EDX (2018)
- Data Science Specialist at Coursera (2016)
- Professional Scrum Master at Scrum.org (2015)
- SAS Base & Advanced Programmer (2014)

#### INTERESTS & HOBBIES

Business analysis: I have my own <u>free course</u> available at Teachable

Habit coaching: watch my conference presentation on the topic

Web development: <a href="mailto:check">check</a> my projects on Github