E-COMMERCE WEBSITE TESTING

FASHION DAYS

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THE PRODUCT

- The e-commerce website www.fashiondays.ro is one of the biggest online clothing shops in Romania
- Everything started in 2009 on the Romanian market and is present today in Hungary and Bulgaria.
- In 2015 became part of the eMAG group, and this partnership contributed even more to the consolidation of the leading position on the e-commerce fashion market in the region.
- In 2019 the shopping experience has become simpler, faster, more efficient with delivery to eMAG easybox locks in Bucharest, Ilfov and most major cities.
- Fashion Days is the online destination that offers shopping and inspiration, anywhere and anytime, to over 1,500,000 customers in Romania, Bulgaria and Hungary.

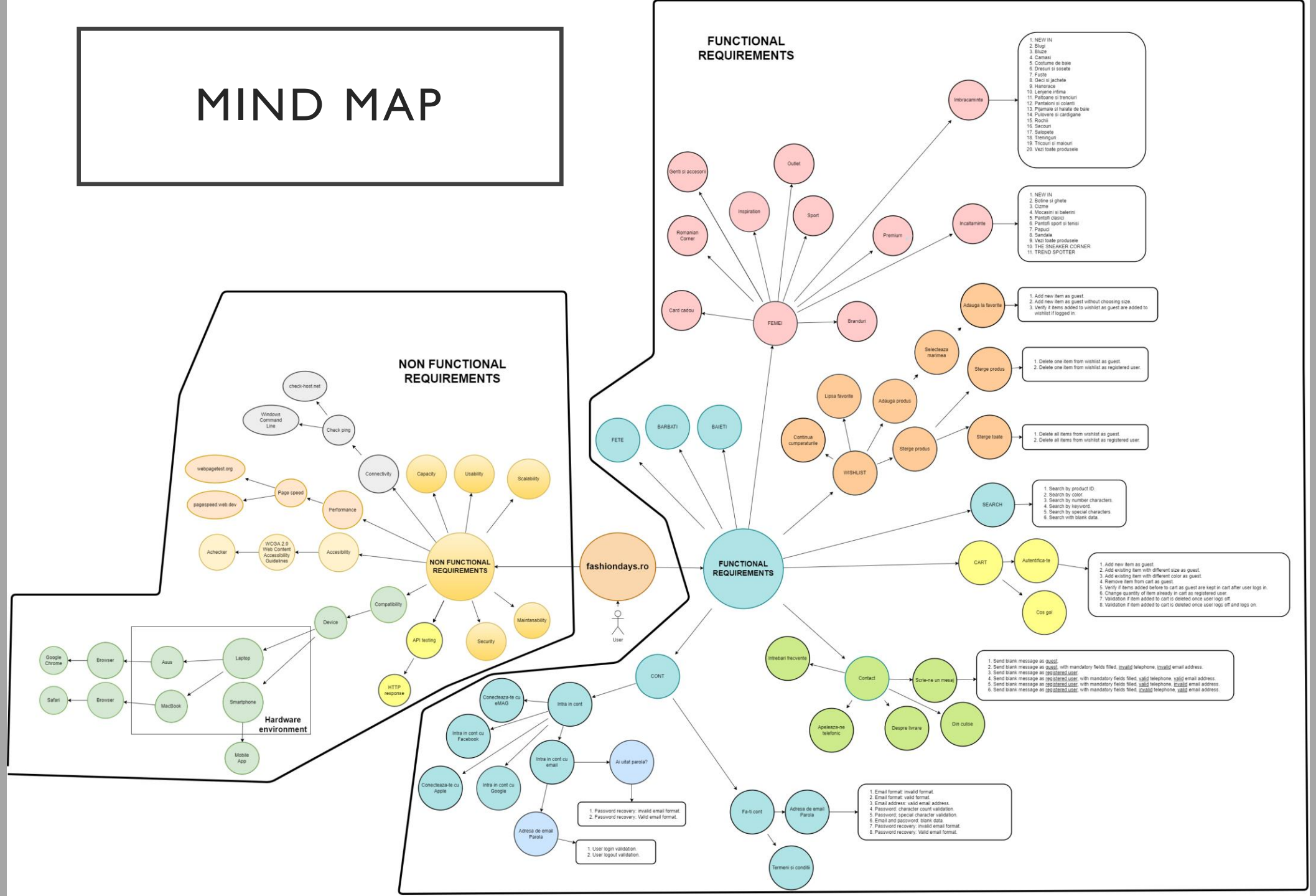
THE TESTING STRATEGY

- Web application breakdown using mind map
- Functionalities identification and review against requirements
- Features selection to go under test
- Testing types and testing techniques selection
- Test scenarios, test cases and test data
- Test execution
- Bugs overview

TOOLS USED IN THE TESTING PROCESS

- Mind map: Diagrams.net
- Test cases: Microsoft Excel
- Page speed: Webpagetest.org, pagespeed.web.dev
- Ping check: Windows CLI, check-host.net
- Accessibility: https://achecker.achecks.ca/checker/index.php, https://wave.webaim.org/
- API testing: Postman
- Performance testing: Jmeter
- Bug tracking: MantisBT

MIND MAP


FUNCTIONAL REQUIREMENTS
NON FUNCTIONAL REQUIREMENTS
fashiondays.ro
User
Hardware environment
FEMEI
BARBATI
BAIETI
Imbracaminte
Incaltaminte
Genti si accesorii
Outlet
Inspiration
Sport
Romanian Corner
Premium
Card cadou
Branduri
WISHLIST
Adauga la favorite
Selecteaza marimea
Sterge produs
Adauga produs
Lipsa favorite
Continua cumparaturile
Sterge toate
SEARCH
CART
Autentifica-te
Cos gol
CONT
Intra in cont
Conecteaza-te cu eMAG
Intra in cont cu Facebook
Intra in cont cu Google
Conecteaza-te cu Apple
Intra in cont cu email
Ai uitat parola?
Adresa de email Parola
Fa-ti cont
Termeni si conditii
Contact
Intrebari frecvente
Scrie-ne un mesaj
Apeleaza-ne telefonic
Despre livrare
Din culise
Performance
Page speed
webpagetest.org
pagespeed.web.dev
Connectivity
Capacity
Usability
Scalability
Accesibility
WCGA 2.0 Web Content Accessibility Guidelines
Achecker
Compatibility
Device
Laptop
Asus
Smartphone
MacBook
Browser
Google Chrome
Safari
Mobile App
API testing
HTTP response
Security
Maintainability
Check ping
Windows Command Line
check-host.net

TESTING TYPES

- Functional tests:
  - Smoke test to identify critical bugs in major features
  - Dynamic UI exploratory testing in happy flows

- Non functional tests:
  - Accessibility – Web Content Accessibility Guidelines 2.0 (WCAG 2.0), WebAIM
  - Connectivity – Ping check
  - API testing – HTTP requests
  - Performance – Page speed tests, response times
  - Compatibility – Cross platform and cross-browser tests

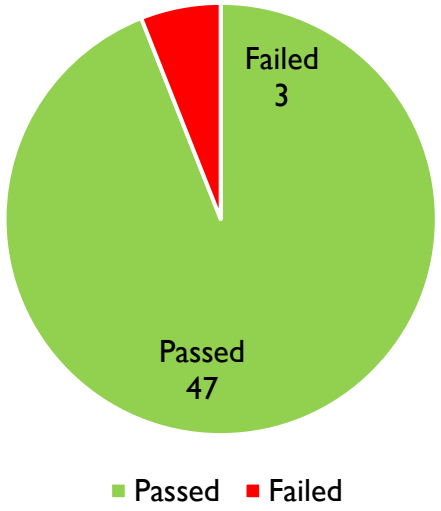
TEST CASES AND TEST DATA

- The test cases were designed to validate the main features of the application.
  - Test Suite Windows-Chrome: 50 test case
  - Test Suite macOS-Safari: 45 test cases
- Test data used in the process:
  - Valid test data
  - Invalid test data
  - Absent test data (no data or blank)

TEST CASES RESULTS 1/2

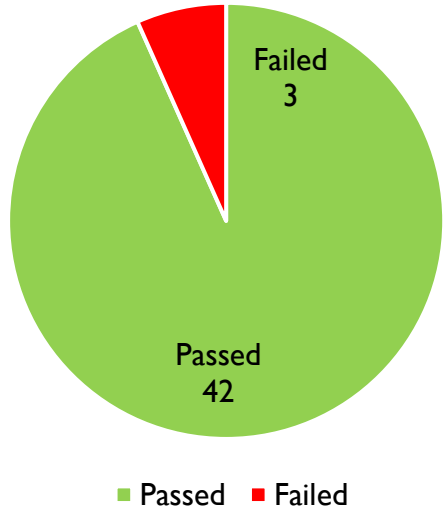
Windows – Chrome

50 test cases, from which 47 passed and 3 failed, with a pass ratio of 94.33%



macOS – Safari

45 test cases, from which 42 passed and 3 failed, with a pass ratio of 91.90%

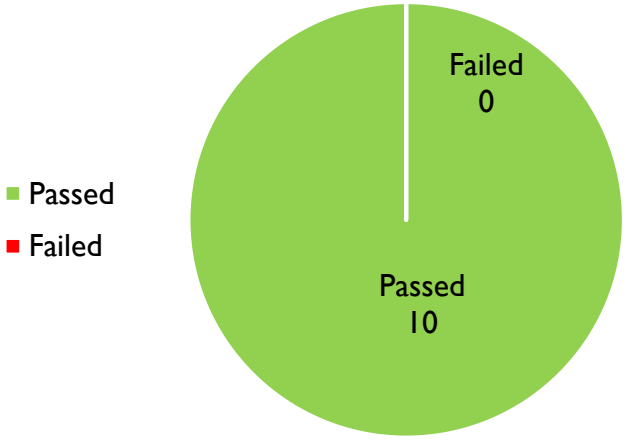


TEST CASES RESULTS 2/2

Postman

GET method and response time: 10 test cases were run with a pass ratio 100%

- GET method - status code 200 is OK
- GET method – Response time is less than 200 ms



Jmeter

GET method and response time: 900 sample requests, with a pass ratio of 91.11%

- Duration assertion 1000 ms
- Response assertion status code 200

BUGS OVERVIEW

- Bugs overview:
  - 3 bugs were found on Test Suite Windows, each with an identical twin on Test Suite macOS
  - The severity of the bugs was normal with normal impact on the product's functionality
  - The bugs were reported in MantisBT for review

Defect ID	Defect summary	Severity
0041933	UI: [DIN CULISE] – embedded video not working	normal
0041934	UI: [ANPC] – external link not working	normal
0041935	[Send a message] – Message can be sent with invalid data	normal

CONCLUSIONS

- Following both functional and non-functional testing of the product, the results are:
  - all the main features are working
  - good website loading speed
  - optimal communication between client and server

- The product can be improved in terms of accessibility to:
  - meet the needs of all users
  - meet legal requirements
  - improve overall experience

LESSONS LEARNT

- Team player – care about helping the team to succeed
- Open to feedback – ask and accept constructive feedback
- Right attitude – help improving the quality rather than criticizing someone's work
- Constant learning – acquire knowledge to gain new skills and expertise
- Understand priority – Test high impact functions first
- Get to know the programmers - socialize
- Be proud of your job
- HAVE FUN ☺

FEEDBACK
THANK YOU