

ANDRÉ **MONTOIA**

IT Data & Al Service Owner

CONTACT

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Lisbon, Portugal

EDUCATION

ISEG – Lisbon School of Economics & Management

Postgraduate in Digital Technologies for Management

2022 - 2023

SKILLS

- Agile Methods & Project Management
- Business Analytics & Cloud Applications
- Digital Transformation, Security & Al
- Analytical thinking
- Research & Fact-Checking
- Cultural awareness
- Remote teamwork proficiency

LANGUAGE

English (Fluent spoken and written)
Portuguese (Native)

ABOUT ME

Experienced IT and Data Analytics professional with deep analytical skills and a passion for discovery. Proven ability to evaluate and enhance platforms, leveraging strong research, cultural knowledge, and precision.

EXPERIENCE

IT Service Owner | Visualizations and UX

2022 -

Siemens AG

Present

- Oversaw enterprise IT assets (Qlik Analytics, Airflow, Microsoft Fabric)
- · Led tool integration strategies and implementations
- Managed budgeting, procurement, and resource planning
- Led cross-cultural and global team projects.

IT Solution Expert - Data Analytics

2016 - 2022

Siemens AG

- Developed and supported Qlik-based BI solutions
- Improved system performance and user experience
- Enabled data-driven decision-making
- Supported and Maintain Analytics Platforms On-prem

IT Systems Administrator

2013 - 2016

Construção Publica E.P.E

- Maintained IT infrastructure and system security
- · Resolved incidents and performed system upgrades
- Provided technical support to users

IT Helpdesk Technician

2013 - 2016

2011-2012

EDNI Lda

DECSIS

- Delivered first-line support and account management
- Logged and tracked technical incidents
- Assisted in hardware/software troubleshooting

Hardware Technician

- Diagnosed and replaced faulty components
- Conducted installations and ensured operational efficiency