



Career Opportunities- University of Michigan

CMO	US Central Marketing Organization - Marketing Analyst (UG)	Full Time	San Jose	BS
CMO	US Central Marketing Organization - World Wide Field Marketing MBA Intern	Internship	San Jose	MBA
CVCM	US Customer Value Chain Management- Full Time Strategic Program Manager Positions (graduate level)	Full Time	San Jose	MBA
CVCM	US Customer Value Chain Management- Full Time CVCM Leadership Development Program (graduate level)	Full Time	San Jose	MBA
CVCM	US Customer Value Chain Management- Full Time CVCM Strategic Analyst Positions (graduate level)	Full Time	San Jose	MBA
CVCM	US Customer Value Chain Management- Strategic Program Manager Internships (graduate level)	Internship	San Jose	MS
CVCM	US Customer Value Chain Management- CVCM Strategic Analyst Internships (graduate level)	Internship	San Jose	MS
IT	Information Technology Analyst Intern	Internship	SJC and RTP	BS
IT	Information Technology Engineer Intern	Internship	SJC and RTP	BS
IT	Information Technology Analyst	Full Time	San Jose and RTP	BS
IT	Information Technology Engineer Business Applications Developer	Full Time	San Jose and RTP	BS
CDO	US Cisco Choice - Software Intern (Undergraduate Student)	Internship	SJC, RTP, BXB, RCDN, ATL	BS
CDO	US Cisco Choice – Software Engineer I (Requires an Undergraduate Degree)	Full Time	SJC, RTP, BXB, RCDN, ATL	BS
CDO	US Cisco Choice – Software Intern II (Graduate Student)	Internship	SJC, RTP, BXB, RCDN, ATL	MS
CDO	US Cisco Choice – Software Engineer II (Requires a Masters Degree)	Full Time	SJC, RTP, BXB, RCDN, ATL	MS
CDO	US Cisco Choice - Hardware Intern (Undergraduate Student)	Internship	SJC, RTP, BXB, RCDN, ATL	BS
CDO	US Cisco Choice – Hardware Intern (Graduate Student)	Internship	SJC, RTP, BXB, RCDN, ATL	MS
CDO	US Cisco Choice - Hardware Engineer I (Requires an Undergraduate Degree)	Full Time	SJC, RTP, BXB, RCDN, ATL	BS
CDO	US Cisco Choice - Product Marketing Manager Intern	Internship	SJC, RTP, BXB, RCDN, ATL	MBA
CDO	US Cisco Choice - Product Marketing Manager	Full Time	SJC, RTP, BXB, RCDN, ATL	MBA
CDO	US Cisco Development Organization Hardware Test Engineer Co-op	Co-op	San Jose and RTP	BS, MS
Sales	US, Sales, Associate Sales Representative	Full Time	RTP	BS, MS
Sales	US, Sales, Associate Systems Engineer	Full Time	SJ, RTP, Herndon	BS, MS

To apply, open the following Webpage: www.cisco.com/go/universityjobs

- Use the interactive map to click on your location of interest
- Select Graduate Careers or Internships
- Select the Business Unit of interest (see below)
- From the list of positions that appear, click on the name of the job you are interested in (see below) and click on the job title
- Click on "Find Locations" - right hand side
- Select Country (United States), select State or Province (USA) and click "Find"
- Put a check mark in the box next to the available locations and click "Submit"
- If you are a new users, create a NEW USER ACCOUNT and click "Submit"*
- Enter your application information, upload your resume and fill out the necessary assessments.
- If you are applying for multiple positions, you will only have to create one user account. For future applications you will click on "Log In" and proceed with your user account information.

Job Title: **IT Engineer - Computing & Operational Services
Entry Level Position for New College Graduates and Interns**
Job Category: Information Technology

Shape the Future

Now is an exciting time to work at Cisco! Like the networks we build, our team is a broad network of individuals collaborating to change how the world works, lives, plays and learns. Join our team in a challenging, enthusiastic and innovative atmosphere to create the next generation of IT solutions supporting Cisco's business in a globally collaborative environment.

We are looking for a well-rounded team player who will partner with their IT team to deliver high-quality, robust and scalable IT infrastructure supporting software systems and global communications & collaboration, while learning and growing as individuals. This infrastructure includes network access, end-user devices, global communications infrastructure, data center compute services (including server hardware, operating system platforms, and relational databases), communications & collaboration technologies, and software application frameworks. Be a part of a global, established, and financially successful company that rewards good ideas and encourages personal empowerment.

Your Responsibilities: The ideal candidates will have the ability to:

- Provide feedback and influence back to Cisco's development organizations about improving Cisco products
- Provide technical input to business & technical requirements
- Identify & analyze technology solution options (e.g. alternative approaches, security, results of impact & analysis)
- Create or contribute to design of infrastructure solutions
- Apply service & solution concepts to technology to create IT solutions
- Design, develop and maintain complete solutions and integrate these into the existing operational environment
- Conduct unit tests and performance tuning (e.g. write test cases; troubleshoot and fix bugs)
- Support integration, regression, and User Acceptance Testing and software deployment
- Produce high quality documentation (e.g. Document design, implementation plans, and support processes)
- Communicate status (e.g. report on progress; timely escalation of issues and risks)
- Continuously learn new tools, technologies, and strategies

This position typically reports to an IT Manager and with a project manager setting day-to-day goals and providing work direction. Interfaces with IT team, IT Analysts and business partners.

The following skills and background are a plus:

- Knowledge of end-user devices including PC hardware, operating systems, and mobile devices
- Knowledge of "Web 2.0" concepts, architecture, and tools
- Knowledge of IP networking concepts and network design, implementation, and operations
- Knowledge of voice & video concepts & technologies on an IP network
- Knowledge of data center platforms (hardware, operating system, application servers) and data center virtualization
- Knowledge of relational databases and Structured Query Language
- Experience or knowledge in developing web-based applications
- Strong analytical and problem solving skills with ability to troubleshoot problems
- A strong sense of ownership, urgency and drive
- Ability to multi-task, self start, and work in a fast-paced team environment
- Ability to meet deadlines and commitments
- Strong oral and written communication skills
- Ability to work both independently, and as part of a team

Requirements:

- Minimum GPA of 3.0 required
- Bachelor's degree in computer or technology related fields – *New Grad only*
- Must have graduated within the past 12 months – *New Grad only*
- All candidates must already have a work authorization that would permit them to work for Cisco -- i.e., U.S. citizens, U.S. nationals, permanent residents, temporary residents (that is, individuals who have gone through the legalization program.)

Job Title: **IT Analyst – Entry Level Position for New College Graduates and Interns**
Job Category: Information Technology

Shape the Future

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Your Responsibilities

IT Analysts are the liaison between business clients and IT. In this role, you will develop a solid understanding of the client's business, processes, operations and challenges. Through data analysis, you will translate business requirements into IT impacts and project components that result in high quality solutions.

Ideal candidates will have the ability to:

- Analyze and identify opportunities, craft solutions, and improve technical capabilities
- Think "out of the box" offering creative solutions
- Partner with IT team members to create next generation IT systems and processes
- Analyze technical / project data and develop solutions to reach success
- Execute project components to achieve business objectives
- Present and demonstrate analytical findings to internal audiences including management
- Continuously learn new terms, tools, technologies, and strategies

This position typically reports to an IT Manager and takes day-to-day leadership and tasks from a Project Manager. The IT Analyst collaborates with cross-functional and virtual teams and business partners.

The following skills and background are a plus:

- Data analysis and analytical thinking
- Comfort with technology and the ability to leverage technology to create business solutions
- Time management and productivity skills (example: task prioritization, self starting)
- Strong communication and organization skills
- Project management basics
- Consulting and partnering is a plus
- Experience working in a dynamic corporate environment is a plus
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