IT Organizations

Cisco's global IT organization enables every move that Cisco makes through the development and support of the company's telecommunications, networks, business applications, Internet/ Intranet applications, desktops, servers, and infrastructure.

Organizations

Name	Leader	Description
Architecture and Business Services	Sean Worthington	Delivers IT capabilities and processes that enable the collective IT organization to deliver holistic business capabilities. Additionally, provides a holistic technology strategy by integrating infrastructure, application, and experience technologies.
Business Intelligence and Data Services (BIDS)	KC Wu	Responsible for delivering business intelligence and data services, which includes leading Cisco's master data management strategy and enablement of business capabilities.
Cisco Services and Software Delivery (CSSD) IT	Guillermo Diaz Jr	Enables customer and client success through top quality, cost effective, integrated systems, tools, and processes.
Client Services	Rami Mazid	Improves the client experience and plans for future technology and service expectations. Also responsible for the processes with which internal Cisco IT services are managed.
Collaboration Software Group	Andy Starr	The Collaboration Software Group is responsible for Cisco's expanding portfolio of next-generation collaboration products and services based on Web 2.0 technologies.
Communication and Collaboration IT	Sheila Jordan	Delivers an architecture that enables key business processes including: communication, management, collaboration, delivery of employee services and innovation.
Corporate Security Programs Organization (CSPO)	John Stewart	Serves Cisco as a consultative partner, developing programs and policies that support security efforts and align them with Cisco's business strategy.
Customer Value Chain Management (CVCM)	<u>Ginna</u> <u>Raahauge</u>	Customer Value Chain Management IT focuses on creating value chain solutions that enable Cisco's growth and an unrivaled end-to-end experience for our customers.

Name	Leader	Description
IT Customer Strategy and Success	Lance Perry	Creates a trusted partnership with Cisco's customers worldwide through the sharing of IT architecture, system, and application best practices.
Globalisation IT	Venbakm Gopalratnam	Partnering with the business, Globalisation IT is responsible for developing and executing the IT Globalisation strategy.
Global Product and Service Sales IT (GPSS)	Steve Martino	Delivers simple, innovative, quality solutions that enable key business capabilities and satisfy customer needs across all markets and theaters.
Linksys IT	Jeff Wicks	Linksys IT develops, maintains and supports the company's telecommunications, networks, business applications, Internet and Intranet applications, desktops, servers and infrastructure. Additionally, Linksys IT supports all business units and group functions within Linksys.
Network and Data Center Services (NDCS)	John Manville	Delivers global Network and Data Center services and capacity planning, and supports Cisco on Cisco implementations.
Office of the Chief of Staff	Cesiah Tiran	Assists the IT Senior Leadership team in the management of operations and coordination of transformation activities across IT.
Scientific Atlanta	Steve Winterbottom	SA IT develops, maintains and supports the company's telecommunications, networks, business applications, Internet and Intranet applications, desktops, servers and infrastructure.