Alessio Hu (10XXXXXX)
Andrea Franchini (10560276)
Carlo L. Reinotti (10840446)
Fabio Camerota (10864017)

Usability Evaluation

Hypermedia Applications (Web and Multimedia)
Prof. Garzotto Franca
DEIB - Politecnico di Milano

Analyzed website:

https://www.yesmilano.it/en

A.Y. 2021-2022

Contents

Abstract

Hello world!

1 Inspection

1.1 Method

1.1.1 Heuristics

1.1.2 Metrics

1.2 Execution of the study

1.3 Results

Nielsen

Heuristic	Score	Comment
H1	1	There is a difficulty in navigation as breadcrumbs are sometimes either missing or incorrect. When using the search bar, there is no feedback on the progress status, the page can appear frozen.
H2		

MiLe

Category	Heuristic	Score	Comment
Navigation	MN1	0	Lorem ipsum Lorem ipsum Lorem ipsum Lorem ipsum Lorem ipsum
	MN2		
	MN3		
	MN4		
	MN5		
Content	MC1		
Presentation	MP1		
	MP2		
	MP3		
	MP4		
	MP5		

2 User Testing

2.1 Design of the study

2.2 Execution of the study

2.3 How the study was performed

2.4 Results

2.5 Discussion of results

3 Conclusions

4 Annex A: Inspection

5 Annex B: User Testing