

ANDRES GONZALEZ

QA Manager

About me

Passionate about technology and its incredible applications.

Within my projects I have carried out analysis of data using python (Pandas), Excel and creating dashboards using Power BI to take desitions that will have an impact in the operation, as well as creating the strategies for the management and improvement of quality results

Experience

Allied Global S.A.

Contact Center and BPO | February 2012 - May 2023

- Customer Service Representative
- Quality Analist
- Quality Supervisor
- · Quality Manager
- Quality Corporate Manager.
- Operations Manager Sales account

Contact

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Q Guatemala, Guatemala.

Studies

Universidad San Carlos de Guatemala

Degree in economics | Actual 6to semestre

ESI School of Management

Bachelor of Business Administrator | Septiembre 2014 - Current

Platzi Educational technology company

Machine Learning & Data Science | Julio 2015 - Current

Programs

- Excel Avanzado
- HTML & CSS.
- Python.
- Pandas.
- Django|FastAPI
- Power Bl
- ReactJs
- SQL
- Java Script
- Power Bl

Languages

Español

Native

Inglés:

Nivel alto.