

Business Analytics Association Rules and Recommenders

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Course Content

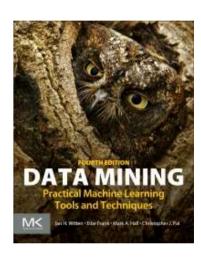
- Introduction
- Regression Analysis
- Regression Diagnostics
- Logistic and Poisson Regression
- Naive Bayes and Bayesian Networks
- Decision Tree Classifiers
- Data Preparation and Causal Inference
- Model Selection and Learning Theory
- Ensemble Methods and Clustering
- High-Dimensional Problems
- Association Rules and Recommenders
- Neural Networks





Recommended Literature

- Data Mining: Practical Machine Learning Tools and Techniques
 - Ian H. Witten, Eibe Frank, Mark Hall, Christopher Pal
 - http://www.cs.waikato.ac.nz/ml/weka/book.html
 - Section: 4.5, 6.3
- https://en.wikipedia.org/wiki/Association rule learning
- Koren, Yehuda, Robert Bell, and Chris Volinsky. "Matrix factorization techniques for recommender systems." *Computer* 42.8 (2009).





Unsupervised Learning

- Clustering
 - -Unsupervised classification, that is, without the class attribute
 - Want to discover the classes
- Association Rule Discovery
 - Discover correlation among different attributes
 - Widely used (e.g., market basket analysis), later used for crossand up-selling



Association Rule Discovery

- Aims to discover interesting correlations or other relationships in large databases
- Finds a rule of the form

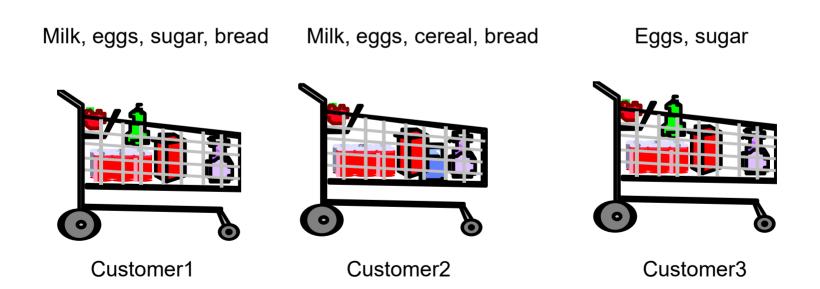
if A and B then C and D

Which attributes will be included in the relation is unknown



Market Basket Analysis

 Analyze customer buying habits by finding associations and correlations between the different items that customers place in their "shopping basket"





Goal of MBA

- MBA applicable whenever a customer purchases multiple things in proximity
 - credit cards
 - services of telecommunication companies
 - banking services
 - medical treatments
 - Web usage mining
- Derive actionable information: can suggest
 - How do you boost the sales of a given product?
 - What other products do discontinuing a product impact?
 - Which products should be shelved together (store layout) / recommended (cross-selling)?



Transaction Database: Example

ITEMS:

A = milk
B= bread
C= cereal
D= sugar
E= eggs

TID	Products
1	A, B, E
2	B, D
3	B, C
4	A, B, D
5	A, C
6	B, C
7	A, C
8	A, B, C, E
9	A, B, C

Attributes converted to binary flags

TID	Α	В	С	D	E
1	1	1	0	0	1
2	0	1	0	1	0
3	0	1	1	0	0
4	1	1	0	1	0
5	1	0	1	0	0
6	0	1	1	0	0
7	1	0	1	0	0
8	1	1	1	0	1
9	1	1	1	0	0

Instances = Transactions



Support and Frequent Itemsets

Support of an itemset $I = \{i_1, i_2, ..., i_n\}$

supp(I) = proportion of transactions t that support
 (i.e. contain) I

In example database:

$$supp({A, B, E}) = \frac{2}{9}, supp({B, C}) = \frac{4}{9}$$

- Frequent itemset I is one with at least the minimum support
- $supp(I) \ge minsupp$

TID	Α	В	С	D	Е
1	1	1	0	0	1
2	0	1	0	1	0
3	0	1	1	0	0
4	1	1	0	1	0
5	1	0	1	0	0
6	0	1	1	0	0
7	1	0	1	0	0
8	1	1	1	0	1
9	1	1	1	0	0



Terminology

Transaction:

Relational format

<Tid, item>

<1, item1>

<1, item2>

<2, item3>

Compact format

<Tid, itemset>

<1, {item1,item2}>

<2, {item3}>

Item: single element, Itemset: set of items

Support of an itemset *I*: proportion of transactions containing *I*

Minimum Support minsupp: threshold for support

Frequent Itemset: with $supp \ge minsupp$

Frequent Itemsets represent sets of items which are positively

correlated



Frequent Itemsets

Transaction ID	Items Bought
1	dairy,fruit
2	dairy,fruit, vegetable
3	dairy
4	fruit, cereals

$$supp({dairy}) = \frac{3}{4} (75\%)$$

$$supp({fruit}) = \frac{3}{4} (75\%)$$

$$supp({dairy, fruit}) = \frac{2}{4} (50\%)$$

If minsupp = 60%, then {dairy} and {fruit} are frequent while {dairy, fruit} is not.



From Frequent Itemsets to Association Rules

• Q: Given frequent set {A,B,E}, what are possible association rules?

$$-A => B, E$$

$$-A,B => E$$

$$-A,E \implies B$$

$$-B => A, E$$

$$-B$$
, $E => A$

$$-E => A, B$$

$$-$$
 => A, B, E (empty rule), or true => A, B, E



Rule Support and Confidence

- Suppose R: I => J is an association rule

 -supp(R) = supp(I ∪ J) is the support of rule R
 -support of itemset I ∪ J

 -conf(R) = supp(R) / supp(I) is the confidence of R
 -fraction of transactions with I that have I ∪ J
- Association rules with minimum support and confidence are sometimes called "strong" rules



Association Rules Example

Q: Given frequent set $\{A,B,E\}$ (minsupp = 2/9), what association rules have minconf = 50%?

$$A, B => E : conf = 2/4 = 50\%$$

 $A, E => B : conf = 2/2 = 100\%$
 $B, E => A : conf = 2/2 = 100\%$
 $E => A, B : conf = 2/2 = 100\%$

Don't qualify

$$A => B, E : conf = 2/6 = 33\% < 50\%$$

 $B => A, E : conf = 2/7 = 28\% < 50\%$
 $=> A, B, E : conf: 2/9 = 22\% < 50\%$

TID	List of items
1	A, B, E
2	B, D
3	B, C
4	A, B, D
5	A, C
6	B, C
7	A, C
8	A, B, C, E
9	A, B, C



Summary: Association Rule Mining

- STEP 1: Find all (frequent) item sets that meet minimum support
- STEP 2: Find all rules that meet minimum confidence
- STEP 3: Prune



Efficient Ways for Generating Item Sets

- How do we generate minimum support item sets in a scalable manner?
 - Total number of item sets is huge
 - -Grows exponentially in the number of attributes
- Need an efficient algorithm:
 - -Start by generating minimum support 1-item sets
 - -Use those to generate 2-item sets, etc.
- Why does this work?



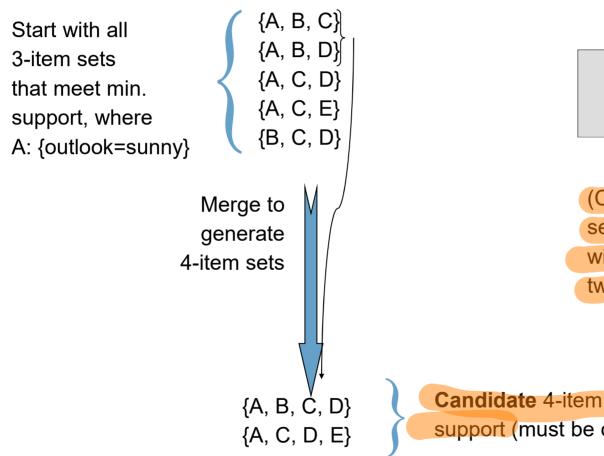
Justification

```
Item Set 1: {Humidity = high}  \sup (1) = Proportion \ of \ records \ where \ humidity \ is \ high  Item Set 2: {Windy = false}  \sup (2) = Proportion \ of \ records \ where \ windy \ is \ false  Item Set 3: {Humidity = high, Windy = false}  \sup (3) = Proportion \ of \ records \ where \ humidity \ is \ high \ and \ windy \ is \ false   \sup (3) \leq \sup (1)   \sup (3) \leq \sup (2)  If Item Set 1 and 2 do not both meet min. support Item Set 3 cannot either
```

Subset Property: Every subset of a frequent set is frequent!



Generating Item Sets



There are only two
4-item sets that could
possibly work

(Consider only sets that start with the same two attributes, e.g. AB)

Candidate 4-item sets with minimum support (must be checked)



Apriori Algorithm: Basic Idea

- Apriori algorithm (Agrawal & Srikant): use one-item sets to generate two-item sets, two-item sets to generate three-item sets,
 - -If {A, B} is a frequent item set, then {A} and {B} have to be frequent item sets as well!
 - -In general: if X is frequent k-item set, then all (k-1)-item subsets of X are also frequent
 - \Rightarrow Compute k-item set by merging (k-1)-item sets



Algorithm for Generating Item Sets

- 1) Generating Item Sets
 - Build up from 1-item sets so that we only consider item sets that are found by merging two minimum support sets
 - Only consider sets that have all but one item in common
- 2) Generating rules from item sets
 - Can be computationally expensive for large attribute sets
 - Speed up by considering that rules with multiple consequences can only hold if simpler ones are true as well



Generating Rules

and conf.

Meets min. If windy = false and play = no then outlook = sunny and humidity = high



only holds if

Meets min.
support
and conf.

If windy = false and play = no
then outlook = sunny
If windy = false and play = no
then humidity = high



Apriori Algorithm

- This is a simplified description of the Apriori algorithm
- Developed in early 90s by R. Agrawal (IBM Research, Almaden) and is the most commonly used approach
 - -Alternatives are Eclat, FP-growth, and OPUS search
- New developments focus on
 - Generating item sets more efficiently
 - Generating rules from item sets more efficiently



Applications

- Market Basket Analysis
 - Store layout, client offers
 - Not always useful information
 - Wal-Mart knows that customers who buy Barbie dolls have a 60% likelihood of buying one of three types of candy bars
- Finding unusual events
 - What is Strange About Recent Events
- Applications to recommender systems



Explain why Apriori scales in spite of the exponential explosion of subsets?





Recommender Systems

- Systems for recommending items (e.g. books, movies, web pages, newsgroup messages) to users based on examples of their preferences.
- Many on-line stores provide recommendations
 - Amazon, eBay, Netflix, Last.fm, etc.
- Recommenders have been shown to substantially increase sales at on-line stores.
 - A large part of the rentals at NetFlix originate from recommendations.
- "Collaborative filtering" as wide-spread approach
 - based on similarities among users tastes



Recommendations



Customer A

- Buys Miles Davis CD
- Buys Dizzy Gillespie CD



Customer B

- searches for Miles Davis
- Sales staff presents Gillespie (knowing other customers preferences)



Association Rules

Product associations

- -90% of users who like product A and product B also like product C
- -A and $B \Rightarrow C$ (90%)

User associations

- -90% of products liked by user A and user B are also liked by user C
- Use combination of product and user associations

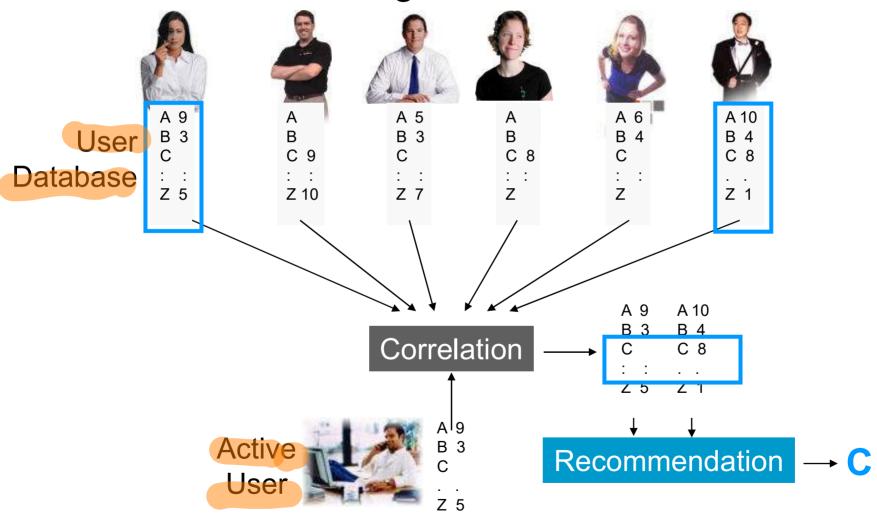


Collaborative Filtering

- Maintain a database of many users' ratings of a variety of items
- For a given user, find other similar users whose ratings strongly correlate with the current user
- Recommend items rated highly by these similar users, but not rated by the current user



Collaborative Filtering





Similarity Weighting

• Typically use Pearson correlation coefficient between ratings for active user, a, and another user, u

$$c_{a,u} = \frac{\text{cov}(r_a, r_u)}{\sigma_{r_a} \sigma_{r_u}}$$

• r_a and r_u are the ratings vectors for the n items rated by **both** a and u



Significance Weighting

- Important not to trust correlations based on very few co-rated items
- Include significance weights, $s_{a,u}$, based on number of co-rated items, l

$$W_{a,u} = S_{a,u}C_{a,u}$$

$$S_{a,u} = \begin{cases} 1 & \text{if } l > 50 \\ \frac{l}{50} & \text{if } l \le 50 \end{cases}$$



Rating Prediction

- Predict a rating, $p_{a,i}$, for each item i, for active user, a, by using the k selected neighbor users, $u \in \{1,2,...,k\}$
- To account for users different ratings levels, base predictions on differences from a user's average rating
- Weight users' ratings contribution by their similarity to the active user

$$p_{a,i} = \bar{r}_a + \sum_{u=1}^k \frac{w_{a,u}(r_{u,i} - \bar{r}_u)}{\sum_{u=1}^k |w_{a,u}|}$$
any varing



SVD for Dining Recommendations

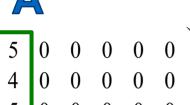
Let's consider 5 venues in a city and 8 people.

The people-location matrix **A** captures the number of times a person has visited the corresponding locations



SVD for Dining Recommendations





$$0 \ 0 \ 4 \ 4 \ 0 \ 0 \ 1$$

S (strengths of concepts)

11.4891	0	0	0	
0	9.0771	0	0	
0	0	9.0554	0	
0	0	0	0.7790	,

Coffee lovers

Mediterranean food

Asian food

Fast food



maps venues to concepts)

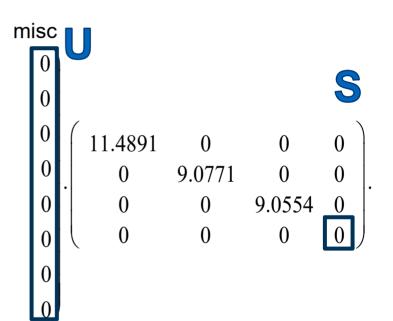


Low-rank Approximation

We can ignore the fourth concept since the singular value is small

5	5	0	0	0	0	0	
4	4	0	0	0	0	0	
5	5	0	0	0	0	0	
0	0	4	4	0	0	0	
0	0	3	3	0	0	0	~
0	0	4	4	0	0	1	
0	0	0	0	5	5	0	
0	0	0	0	4	4	0	

cafe	mediter.	asian
(-0.6155)	0	0
-0.4924	0	0
-0.6155	0	0
0	-0.6217	0
0	-0.4663	0
0	-0.6293	0
0	0	-0.7809
0	0	-0.6247
0	0	-0.7809





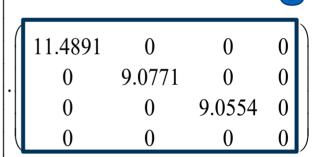
(-0.70))71	-0.7071	0	0	0	0	0
	0	0	-0.7054	-0.7054	0	0	-0.0693
	0	0	0	0	-0.7071	-0.7071	0
	0	0	0	0	0	0	0



Prediction

5	5	0	0	0	0	0	
4	4	0	0	0	0	0	
5	5	0	0	0	0	0	
0	0	4	4	0	0	0	_
0	0	3	3	0	0	0	~
0	0	4	4	0	0	1	
0	0	0	0	5	5	0	
0	0	0	0	4	4	0	

cafe	mediter.	asian	misc
-0.6155	0	0	0
-0.4924	0	0	0
-0.6155	0	0	0
0	-0.6217	0	0
0	-0.4663	0	0
0	-0.6293	0	0
0	0	-0.7809	0
0	0	-0.6247	0)



Naive SVD
$r_{ui} = U(User1) * S * V^t(Costa)$
$r_{1Costa} = 5$
$r_{1Chinese} = 0$

Starb.	Costa	Greek	Italian	Chinese	Japane	se misc.
-0.7071	-0.7071	0	0	0	0	0
0	0	-0.7054	-0.7054	0	0	-0.0693
0	0	0	0	-0.7071	-0.7071	0
0	0	0	0	0	0	0



SVD-Based Recommendations

- Use SVD to produce a <u>low-dimensional representation of</u> the original customerproduct space and then compute neighborhood in the reduced space.
- Start with a (sparse) customer(c)-product(p) ratings matrix R.
- Fill customer-product ratings matrix using the average ratings for a product for example (i.e., naive non-personalized ratings).
- Normalize the matrix and subtract customer average from each rating resulting in matrix R'.
- Factor the matrix R' using SVD into U, S, and V and reduce S to a low dimension
 k (this parameter needs fine-tuning).
- Use the matrices to compute the recommendation score for any customer and product via the dot product of the c'th row of U_k and the p'th column of V_k with S_k and add the customer average back.
 - Earlier example: $r_{ui} = \overline{r_u} + U(User1) * S * V^t(Costa)$



Problems with Collaborative Filtering

- Cold Start: There needs to be enough other users already in the system to find a match
- Sparsity: If there are many items to be recommended, even if there are many users, the user/ratings matrix is sparse, and it is hard to find users that have rated the same items
- First Rater: Cannot recommend an item that has not been previously rated
 - New items
 - Esoteric items
- Popularity Bias: Cannot recommend items to someone with unique tastes.
 - Tends to recommend popular items



Content-Based Filtering

- Recommendations are based on information on the content of items rather than on other users' opinions
 - e.g. content-based recommender for books using information about titles
- Uses a machine learning algorithm (classification) to induce a profile of the users preferences from examples based on a featural description of content
- Able to recommend to users with unique tastes.
- Able to recommend new and unpopular items.
- Often combined with collaborative filtering.



What are the advantages of SVD in applications to recommender systems?





Course Content

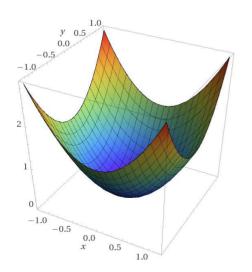
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- Association Rules and Recommenders
- Neural Networks (Intro)



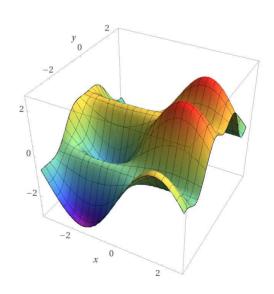


Linear Models vs. Non-Linear Neural Networks

- Convex optimization
- Good for CPUs
- Reliable convergence
- Few hyperparameters
- Simple to interpret
- Requires feature engineering

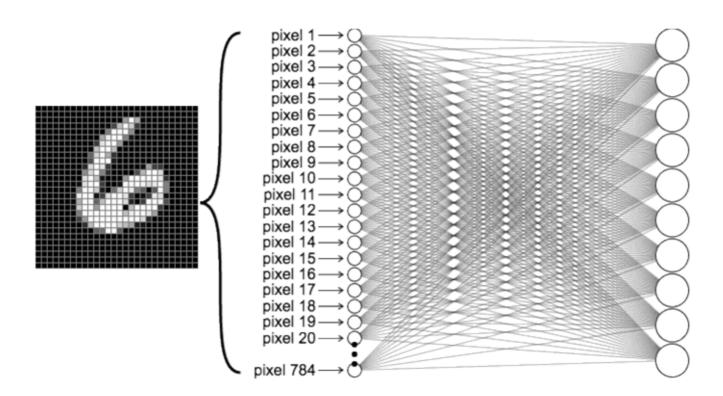


- Non-convex optimization of the loss fctn.
- Often difficult to train
- Many hyperparameters
- Hard to interpret
- Automatically explores feature-engineering for the user



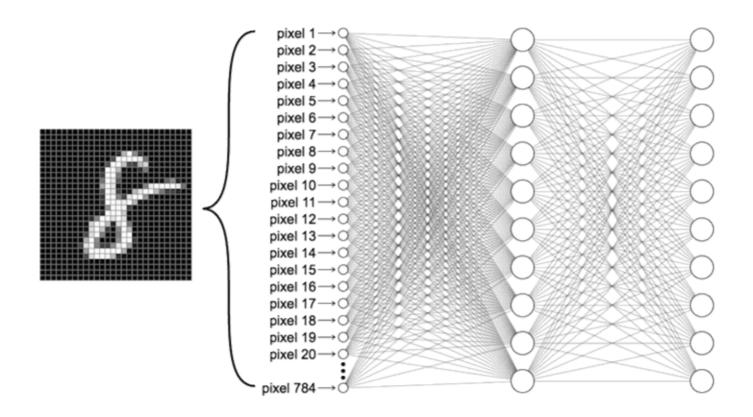


Classification via Neural Networks





Classification via Neural Networks

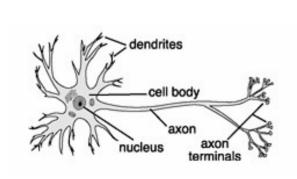


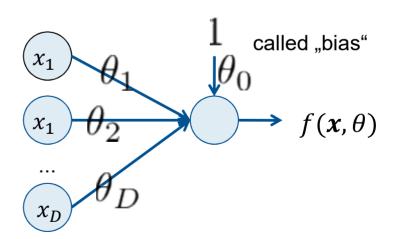


Neuron vs. Regression

- Edges multiply the signal (x_i) by some weight (θ_i) as a simple model
- Nodes sum inputs
- The bias can be threshold when the neuron fires

Equivalent to *linear regression*
$$f(x,\theta) = \sum_{d=1}^{D} \theta_d x^d + \theta_0$$



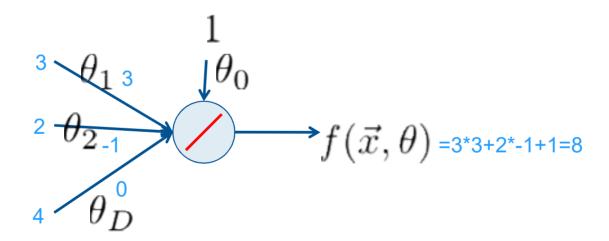




Linear Activation Function

Each neuron has its own bias and weights:

$$f(\vec{x},\theta) = \sum_{n=0}^{N-1} \sum_{d=1}^{D} \theta_d \phi_d(x_n) + \theta_0 \qquad f(\vec{x},\theta) = \theta^T \vec{x}$$



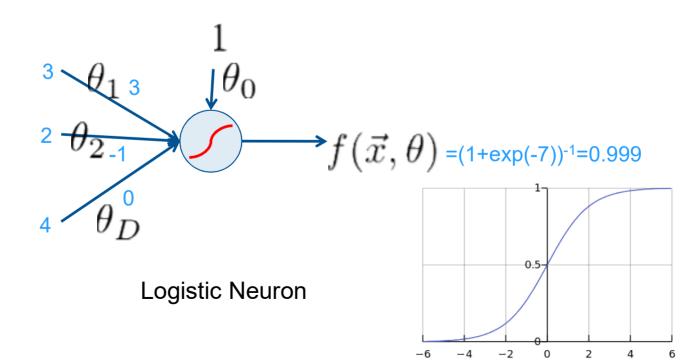
Linear neuron



Sigmoid Activation Function

Sigmoid function (special case logistic function)

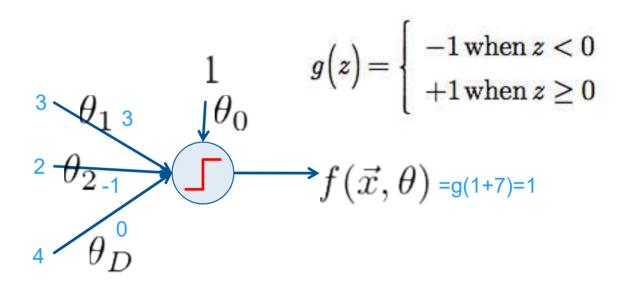
$$f(\vec{x}, \theta) = g(\theta^T \vec{x}) \qquad g(z) = (1 + exp(-z))^{-1}$$



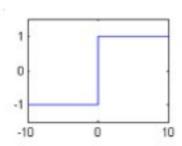


Perceptron

Binary classification via single-layer neural network



Classification error

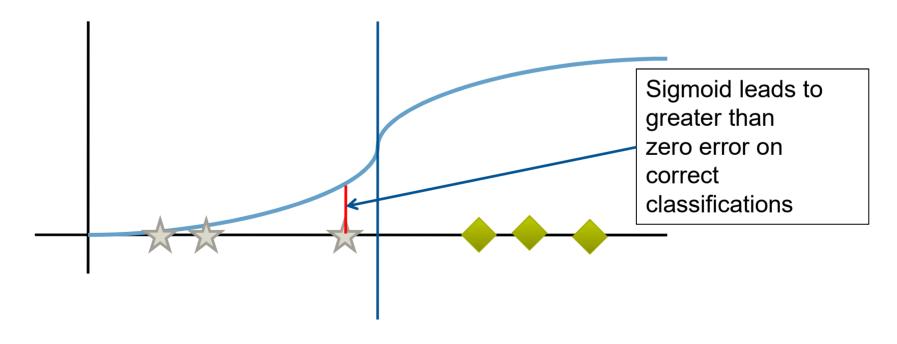




Classification Error

Only count errors when a classification is incorrect.

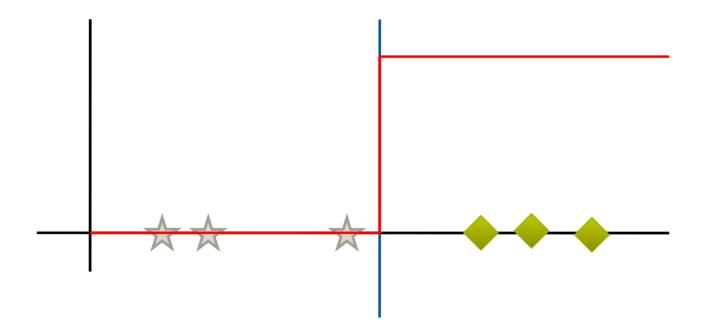
$$R(\theta) = \frac{1}{N} \sum_{n} L(y_n, f(x_n)) = \frac{1}{2N} \sum_{n} (y_n - g(\theta^T x_n))^2$$





Perceptron Error

We can't do gradient descent (see next class) with step functions, as it is non-differentiable at one point and otherwise $\nabla_{\theta} R = 0$.

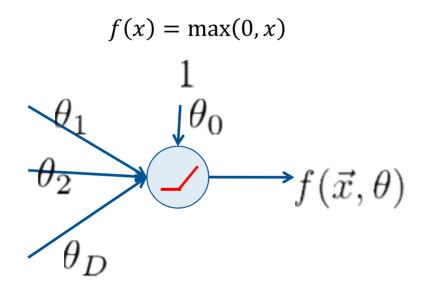




ReLU Activation Function

ReLU activation (is now often used in DNNs)

(see https://en.wikipedia.org/wiki/Activation_function)



ReLU Neuron



bias

2

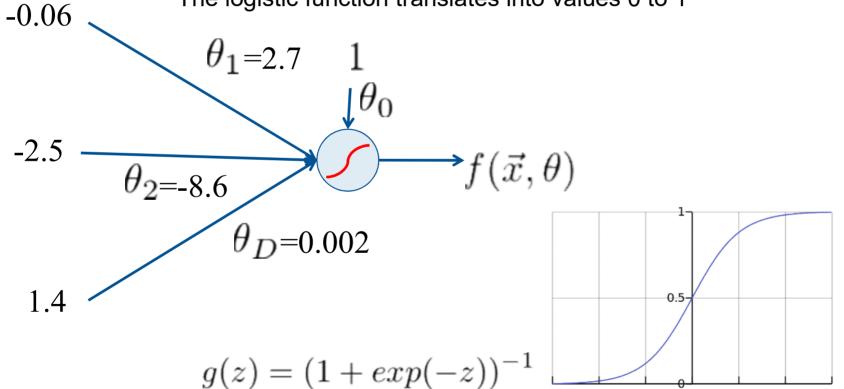
Example

Activation function:

$$f(\vec{x}, \theta) = g(\theta^T \vec{x})$$

$$\theta^T \vec{x} = -0.06 \times 2.7 + 2.5 \times 8.6 + 1.4 \times 0.002 + 4 = 25.34$$

The logistic function translates into values 0 to 1



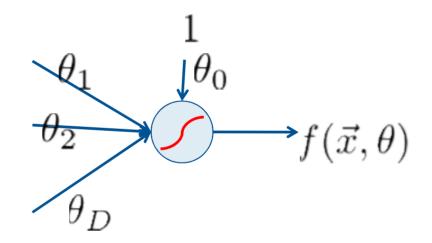
6



Initialize with random weights

Training data set

Fields			class
1.4	2.7	1.9	0
3.8	3.4	3.2	0
6.4	2.8	1.7	1
4.1	0.1	0.2	0
etc			





Initialize with random weights
Present a training pattern
Feed it through to get output

Training data set

		1
Fields	class	$1.4 \cdot \theta_1$ $1\theta_0$
1.4 2.7 1.9	9 0	
3.8 3.4 3.2	2 0	$f(\vec{x}, \theta)$ 0.8
6.4 2.8 1.7	7 1	
4.1 0.1 0.2	2 0	1.9 $^{\prime} heta_D$
etc		



Initialize with random weights
Present a training pattern
Feed it through to get output

Training data set

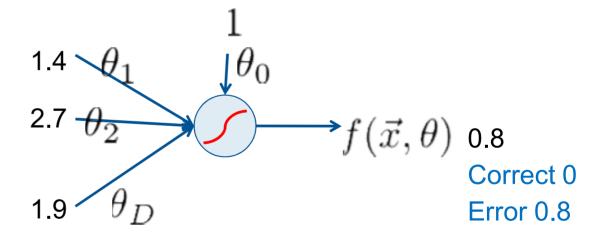
		1	
Fields	class	$1.4 \cdot \theta_1$ $1\theta_0$	
1.4 2.7 1.	9 0		
3.8 3.4 3.	2 0	$f(\vec{x}, \theta)$	8.0
6.4 2.8 1.	7 1		Correct 0
4.1 0.1 0.	2 0	1.9 $^{\prime}$ $ heta_D$	Error 0.8
etc			



Training data set

Fields			class
1.4	2.7	1.9	0
3.8	3.4	3.2	0
6.4	2.8	1.7	1
4.1	0.1	0.2	0
etc			

Initialize with random weights
Present a training pattern
Feed it through to get output
Adjust weights θ (see next class)





etc ...

Present another training pattern Feed it through to get output Adjust weights

Training data set

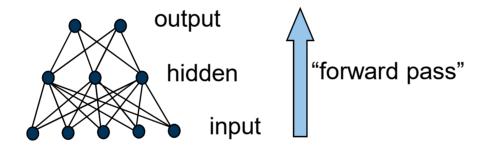
Fields 1.4 2.7 1.9 3.8 3.4 3.2	class 0 0	$\begin{array}{c c} 1 & \theta_0 \\ 2.8 & \theta_2 \end{array}$	$\rightarrow f(\vec{x}, \theta)$	
6.4 2.8 1.7	1			Correct 1
4.1 0.1 0.2	0	1.7 θ_D		Error -0.1

 Repeat this thousands, maybe millions of times – each time taking a random training instance, and making slight weight adjustments



Multi-Layer Feed-Forward Networks

- Multi-layer networks can represent arbitrary non-linear functions.
- A typical multi-layer network consists of an input, hidden and output layer, each fully connected to the next, with activation feeding forward.



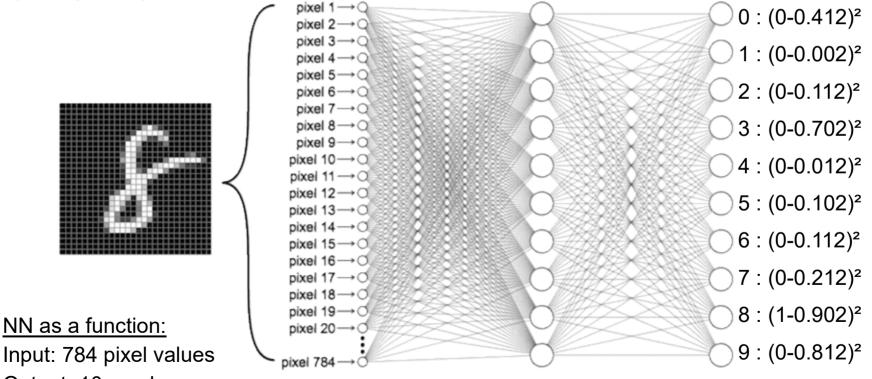
- Multi-layer networks have thousands of weights and biases that need to be adapted. The weights determine the overall function computed.
- Weights are updated via backpropagation (i.e. gradient decent) (see next class)



Loss Function

Use a loss function (aka. cost function) to compute the average (misclassification) cost for all training data, i.e. for a particular set of weights and biases it computes a single number

(average cost).



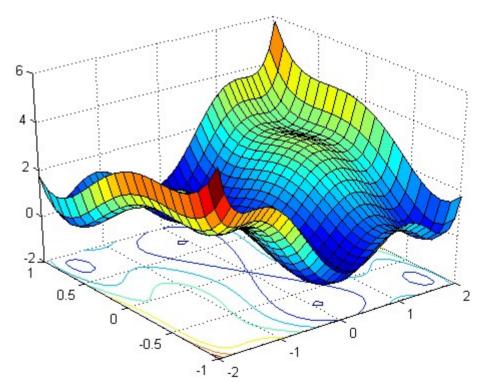
Output: 10 numbers

Parameters: 784*10+10*10=7940 weights plus 20 biases



Learning as Minimizing a Loss Function

Next week we use the gradient descent algorithm to adapt the weights such that the loss function is minimized. For this we use the direction of steepest descent (negative gradient) of a function.



Cost function:

Input: 7960 parameters (weights + biases)

Output: scalar (loss)