Project estimation

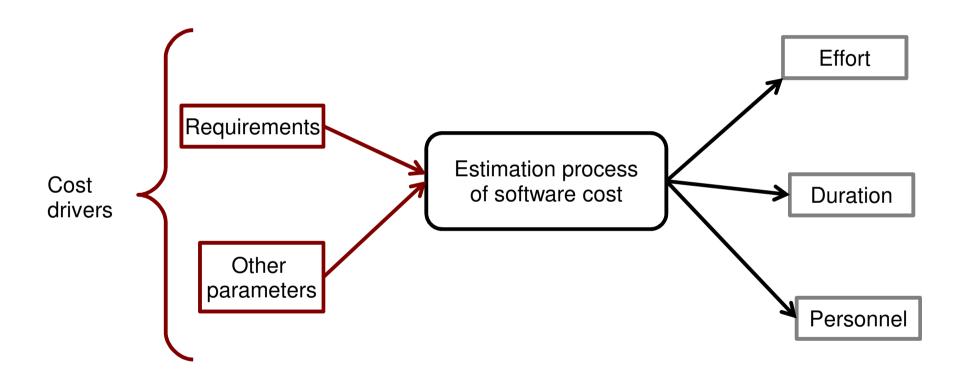


#### What are we interested in?

- We aim at estimating the time needed for the development of the software
  - Not only the "coding" time, but also the time needed for the other phases
  - The cost is proportional to the time of the development
- In particular, we are interested in the delivery time
  - ▶ The time needed to delivery the software to the customer
  - Represented by t<sub>d</sub>



#### What are we interested in?





### The software (false) myth





# Estimation kinds of techniques

- Algorithmic cost modeling
- ▶ The "guru" approach
- Estimation by analogy
- Parkinson's law
- Pricing to win



## Algorithmic cost modeling

- The estimation is calculated by an **algorithm** that considers
  - Historical costs
  - Size of the project
  - Type of the project
  - Company's features
- Pro
  - Accurate
  - Independent of contingency
- Cons
  - Requires a lot of information
  - Complex computation



## The "guru" approach

- The **expert** (aka "guru") is in charge of estimating the time and cost of development
  - Often the chief of the company, or the chief analyst
- Estimation defined on the base of:
  - Experience
  - Company way of work
  - Intuition
- Pros
  - Cheap
  - Accurate if true expert
- Cons
  - **Empirical** estimation
  - Very inaccurate if no experts



## Estimation by analogy

- The cost of a project is estimated by comparing it to similar projects
- Pros
  - ▶ Accurate if similar project data are available
- Cons
  - Impossible if **no** comparable projects are available
  - ▶ The data must be kept updated



#### Parkinson's law

- ▶ The project costs **whatever resources** are available
- Pros
  - No overspend
- Cons
  - System is usually unfinished



### Pricing to win

- The project costs whatever the customer has to spend on it
- Pros
  - ▶ The contract is granted
- Cons
  - ▶ The customer is likely to NOT have the desired system
  - Costs do **not** accurately reflect the required work



### Which technique?

- The **algorithmic** technique has some **advantages** over the others:
  - More reliable
  - Not bound to a single person
  - Not bound to contingency (resource available, customer money)
- ▶ They are **still estimation**, so
  - They still rely on
    - Personal experience
    - Way of work
    - Personal skills
  - They are **not** exact



## Which technique? (2)

- ▶ BUT: if there are no other information, "price to win" can be the **only** technique to apply
- In fact, the other techniques require "internal" information
  - Historical costs
  - Size of the project
  - Type of the project
  - Company's resource
  - Other projects' cost



### Top-down vs. Bottom-up

- Top-down
- Start at the system level and assess the overall system functionality and how this is delivered through subsystems
- Pros
  - No detailed knowledge is required
  - Considers also integration, configuration and documentation costs
- ▶ Cons
  - Can underestimate costs of low-level issues



### Top-down vs. Bottom-up

- Bottom-up
- Start at the component level and estimate the effort required for each component; add these efforts to reach a global estimation
- Pros
  - Accurate if the system has been designed in detail
- ▶ Cons
  - May underestimate system-level costs such as integration and documentation

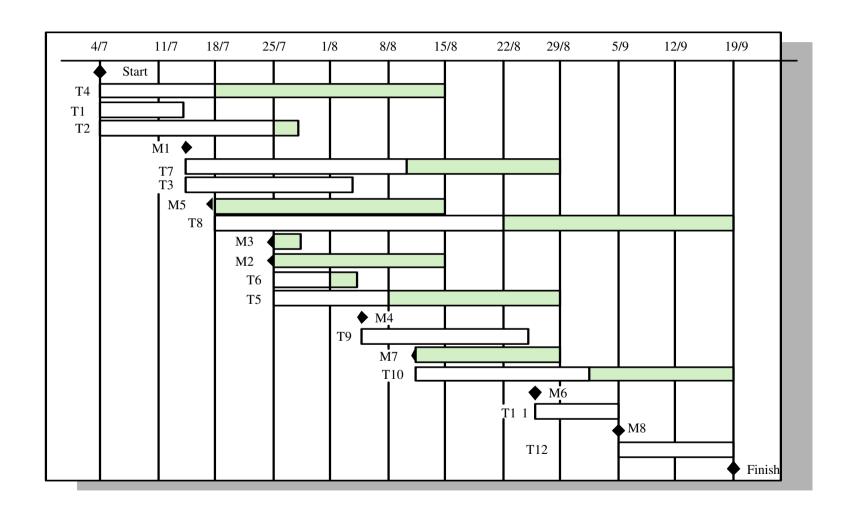


#### What we aim to achieve

- Feasibility study
- ▶ GANNT chart
- Person-month chart
- Estimation of maximum development time
- ▶ Estimation of the costs and time of delivery
- Peaks of work
- Kind of skills required

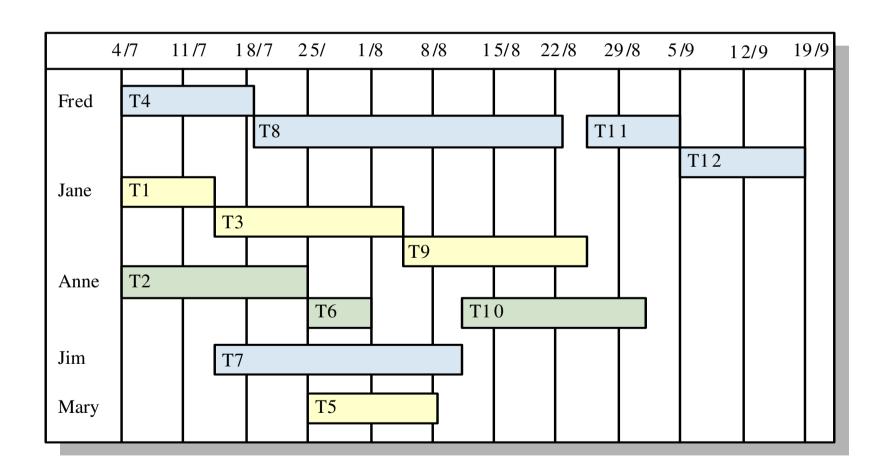


# Example of Gannt chart





# Example of person-month chart





### What we aim to achieve (2)

- ▶ A means to estimate the critical issues
  - Critical Path Method
- ▶ A diagram of the activities
  - PERT
- Estimation of the needed people and resources
  - Per activity
  - Per week
  - Load diagrams
    - ▶ Load of people work
    - Peaks
    - It is supposed to be parabolic

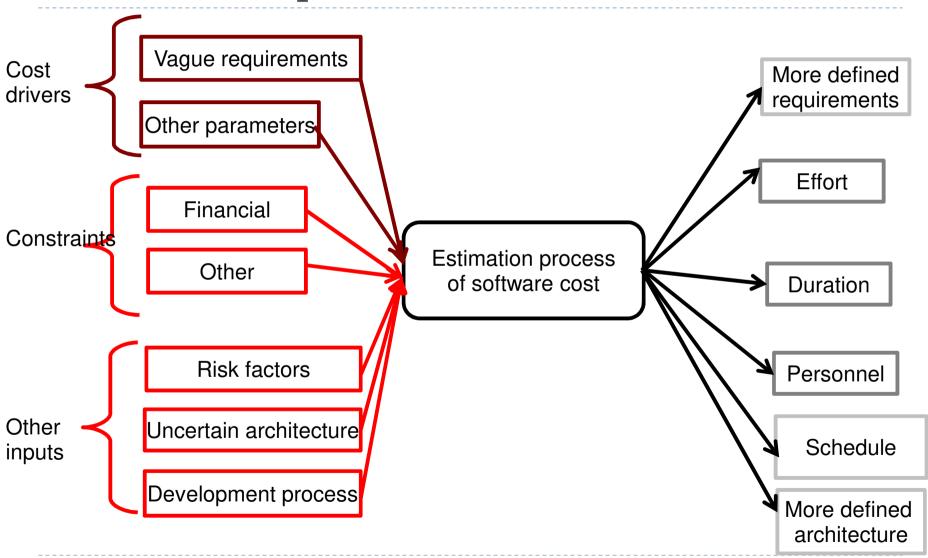


### Estimation of post-development activities

- ▶ Maintenance (around 15% 20% of the cost)
  - Corrective maintenance
    - bugfix
  - Adaptive maintenance
    - New environment requirements
  - Perfective maintenance
    - New features (user requirements)
- Technical assistance
  - Helpdesk
- Negotiation of a Service Level Agreement (SLA)
  - Temporal limits
  - Kinds of failure



### A more complex model





# Combining more approaches

- Estimation should be based on several methods
  - Possibly different methods
- So to confirm the cost from different ways
- If they do not return (approximately) the same result, available information is not enough
  - Price to win is still available



# Adjusting parameters

- An estimation method is useful **not only** to estimate the time to delivery
- It can be exploited also to see how the required effort changes depending on the single parameters
  - And to adjust them
- ▶ E.g.: what changes if I add a personnel unit in the project?

## Metrics



#### Metrics

- The cost of the development depends on the complexity of the software to be developed
- How to measure the complexity of the software?
- You cannot control what you cannot measure, Tom De Marco
- Different metrics have been proposed
  - Lines of Code (LoC)
  - Token Metrics
  - Function points
  - Code complexity



#### LoC

- ▶ There is no precise definition of what a line of code is
  - With or without comments
  - Multiple instructions in the same line
  - Single instruction in different lines
- Non-Commenting Source Statement (NCSS or NCLC)
- Simple to calculate
- Depending on the language
  - The LoC of a Prolog program cannot be compared to the LoC of a C program
- Available only after the implementation
- Currently, the most exploited metrics



#### Token Metrics

- Halsted has proposed to count the number of token, not lines
- A token can be either an operand or an operator
- Different kinds of lines are counted in different way



#### **Function Point**

- In '70, Albrecht proposed the Function point method
- The idea is to compute the software complexity, rather than its size
- This method is based on the decomposition of the software in smaller parts
  - Easier to estimate
- Considers the functional requirements
- Estimation based on different factors



#### **Function Point factors**

#### Inputs

Unique input data user types

#### Outputs

Unique output data user types

#### Inquiries

Unique input/output data user types

#### Files

File types used and shared

#### Interfaces

Logical groups of information entered or output



### Function Point computation

- The values of the factors are modified on the base of different influencing parameters
  - Mainly related to the environment
- ▶ The resulting function point value is calculated as:
- ► Fp= a\*inputs+b\*outputs+c\*inquiries+d\*files+e\*interfaces
- From Fp, an estimation of the size S of the code to be produced, in LOC/NCSS, is derived
- ▶ For instance, in COBOL:
- Cobol S=118.7\*Fp-6490



### Code complexity

- Different approaches that evaluate the intrinsic complexity of the code
- ▶ The most famous one is the Mccabe Cyclomatic Complexity Metrics
  - It measures the number of independent paths inside the code

# CoCoMo



#### CoCoMo

- Constructive Cost Model
- Invented by Barry W. Bohm (1981)
- It is a static method
- Based on the analysis of several processes in several languages
- Three kinds of projects: Organic, Semi-Detached and Embedded
- ▶ Three models: Basic, Intermediate, Detailed



# Organic projects

- Limited code size
- ▶ Small and close-knit team
- Known problem
- Flexible requirements



### Semi-detached projects

- Middle-size team
- Involved developers with different experiences
- Mix of flexible and rigid requirements



# Embedded projects

- Large-size team
- Many and rigid constraints
- Many competences required
  - Some not in the team
- Innovative project



#### Estimation

- Based on the American development model
  - Oversized with respect to the European software companies
- Estimation of some values
  - $K_m$  = cost of the project in person-month (4 weeks per month)
  - $t_d$  = time to deliver, in months
- ▶ Only one input parameter:  $S_k$  = size in kNCSS



#### Formulas – basic model

Kind of project	Person-months	Time to deliver
Organic	$K_m = (2.4 \times S_k)^{1.05}$	$t_d = (2.5 \times K_m)^{0.38}$
Semi-detached	$K_m = (3.0 \times S_k)^{1.12}$	$t_d = (2.5 \times K_m)^{0.35}$
Embedded	$K_m = (3.6 \times S_k)^{1.20}$	$t_d = (2.5 \times K_m)^{0.32}$



#### Costs

- To calculate the costs, we must multiply the number of the needed person-months by the cost of a developer for a month
- In Italy, a reasonable cost of a developer is 5000 € per month



# Example – 40 kNCSS

Kind of project	Person-months	Time to deliver
Organic	120 pM (=600k€)	8.7 M
Semi-detached	213 pM (=1.065M€)	9 M
Embedded	389 pM (=1.945M€)	9 M



# Example – 80 kNCSS

Kind of project	Person-months	Time to deliver
Organic	249 pM (=1.248M€)	11.5 M
Semi-detached	463 pM (=2.316M€)	11.8 M
Embedded	893 pM (=4.469M€)	11.8 M



- Pro
  - Good for a quick estimation
- Cons
  - Does not consider many factors that can influence the development



#### Intermediate model

- Considers more factors specific of the project
  - Product requirements
  - Hardware requirements
  - Involved personnel
  - Development way
- The cost of the project is modified according to these factors



## Intermediate model – product requirements

- ▶ They are based on 15 attributes
  - Called cost drivers
  - Subjective
- ▶ Each attribute can range from "Very low" to "Very high"
- ▶ Each factor provide a coefficient between 0.75 and 1.66
- First, a nominal cost K<sub>n</sub> is estimated (see next slide)
- ▶ Then, the estimation of the number of month is calculated multiplying  $K_n$  for the product of the cost drivers:  $K_m = K_n \prod_i G_i$



#### Formulas – intermediate model

Kind of project	Person-months	Time to deliver
Organic	$K_n = (3.2 \times S_k)^{1.05}$	$t_d = (2.5 \times K_m)^{0.38}$
Semi-detached	$K_n = (3.0 \times S_k)^{1.12}$	$t_d = (2.5 \times K_m)^{0.35}$
Embedded	$K_n = (2.8 \times S_k)^{1.20}$	$t_d = (2.5 \times K_m)^{0.32}$

$$K_m = K_n \prod c_i$$



#### Cost drivers

#### Product attributes

- Required software reliability (RELY)
- Size of application database (DATA)
- Complexity of the product (CPLX)

#### Hardware attributes

- Run-time performance constraints (TIME)
- Storage constraints (STOR)
- Volatility of the virtual machine environment (VIRT)
- Required turnabout time (TURN)



### Cost drivers (2)

#### Personnel attributes

- Analyst capability (ACAP)
- Applications experience (AEXP)
- Software engineering and programming capability (PCAP)
- Virtual machine experience (VEXP)
- Programming language experience (LEXP)

#### Project attributes

- Application of software engineering methods (MODT)
- Use of software tools (TOOL)
- Required development schedule (SCED)



#### Cost drivers values

Cost	Very Low	Low	Nom	High	Very High	Extra High
RELY	0.75	0.88	1	1.15	1.40	-
DATA	-	0.94	1	1.08	1.16	-
CPLX	0.70	0.85	1	1.15	1.30	1.65
TIME	-		1	1.11	1.30	1.66
STOR	-		1	1.06	1.21	1.56
VIRT	-	0.87	1	1.15	1.30	-
TURN	-	0.87	1	1.07	1.15	-
ACAP	1.46	1.19	1	0.86	0.71	-
AEXP	1.29	1.13	1	0.91	0.82	-
PCAP	1.42	1.17	1	0.86	0.70	-
VEXP	1.21	1.10	1	0.90		-
LEXP	1.14	1.07	1	0.95		-
MODT	1.24	1.10	1	0.91	0.82	-
TOOL	1.24	1.1	1	0.91	0.83	-
SCED 47	1.23	1.08 Giacon	-1 o Cabri - Pro	1.04	1.10	



### Manpower estimation

- ▶ The use of manpower is not uniform
  - Lower at the beginning and at the end of the project
- Usually, we have a fork, where the maximum estimation of double of the minimum
- Three models
  - Square
  - Triangular
  - Trapeze



### Subprojects

- If the project can be divided into independent subprojects, the cost is cheaper
- Example:
  - $S_{k} = 60$
  - Three subprojects  $S_{k1} = 10$ ,  $S_{k2} = 20$ ,  $S_{k3} = 30$
- Single block
  - $S_k = 60 294 \text{ Pm}$
- Subprojects
  - $K_{ml} \rightarrow 40Pm$
  - $K_{m2} \rightarrow 86Pm$
  - $K_{m3} \rightarrow 135Pm$
  - Total: 261 Pm < 294 Pm)



#### Detailed model

- Classifies each module in the most precise way
- Choses cost drivers for each module
- Applies cost drivers for each development phase
  - Specification (20%)
  - Design (30%)
  - Coding (40%)
  - Test (10%)
- A specialized software is required because the computation is complex



#### COCOMO II

- In 1995, COCOMO II was proposed, and in 2000 published, with the following differences
- COCOMO I requires software size in KNCSS as an input, instead COCOMO II is based on KSLOC (logical code)
  - The major difference between DSI and SLOC is that a single Source Line of Code may be several physical lines. For example, an "if-then-else" statement would be counted as one SLOC, but might be counted as several DSI.
- COCOMO II addresses the following three phases of the spiral life cycle: applications development, early design and post architecture
- ▶ COCOMO I provides point estimates of effort and schedule, but COCOMO II provides likely ranges of estimates that represent one standard deviation around the most likely estimate.
- The estimation equation exponent is determined by five scale factors (instead of the three development models)



### COCOMO II (2)

- Changes in cost drivers are:
  - Added cost drivers (7): DOCU, RUSE, PVOL, PLEX, LTEX, PCON, SITE
  - Deleted cost drivers (5):VIRT, TURN, VEXP, LEXP, MODP
  - Alter the retained ratings to reflect more up-do-date software practices
- Data from past projects in COCOMO I: 63 and COCOMO II: 161
- COCOMO II adjusts for software reuse and reengineering where automated tools are used for translation of existing software, but COCOMO I made little accommodation for these factors
- COCOMO II accounts for requirements volatility in its estimates



#### Summary

- ▶ COCOMO is still exploited in software companies
  - Even if it was conceived in 1981
  - And updated in 1995
- ▶ Cons
  - It is still a subjective approach
  - It does not provide all needed answers in the development, in particular in large projects
- Online simulator:
- http://softwarecost.org/tools/COCOMO/

### Putnam model



### In a perfect world...

- Every manager aims at relying on a system that enables her to:
  - Estimate the number of needed persons
  - Assign them the tasks
  - Divide the estimated time by the number of people
  - Estimate the delivery time
- ▶ The real world is different

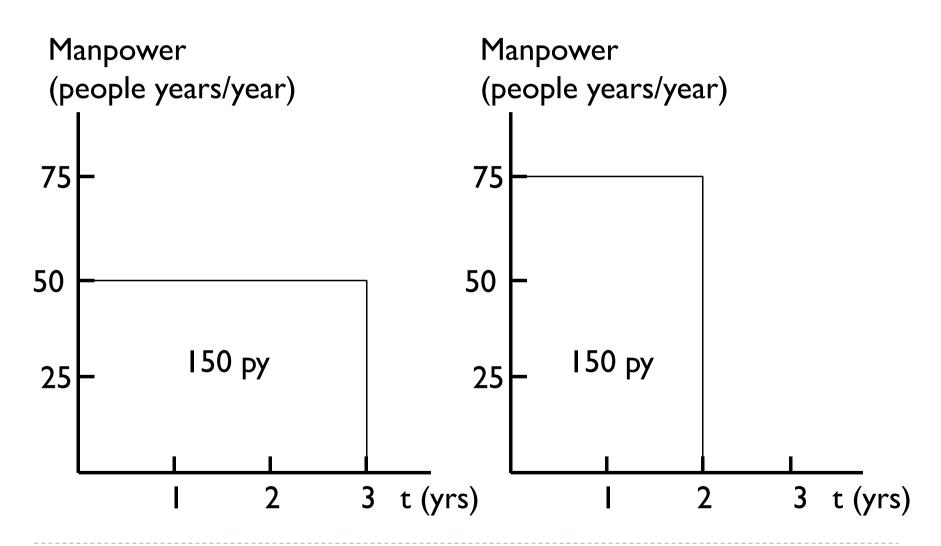


#### In the real world...

- Peter Norden (of IBM, in 1963) observed that a project is not a single monolithic activity, to be accomplished by a single team. Rather, it is a sequence of distinct but overlapping phases, each of which has its own natural team size and composition
- Frederick Brooks in his book "The Mythical Man-Month: Essays on Software Engineering" observed that time and people are **not** interchangeable
  - Brooks's law: Adding manpower to a late software project makes it later



## The software myth (again)





## The software myth (2)

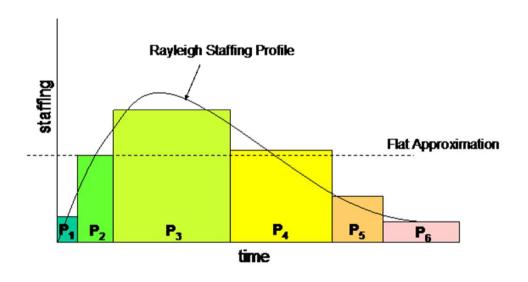
- ▶ (Wrong) assumptions which generate the myth:
  - Productivity (S/PY) is constant and can be determined by management
  - Product is directly proportional to effort (PY)
- Where S is the size of the project and PY is the person/year manpower effort
- The idea behind the assumptions is that we can double the manpower to carry out a project of double size



### As a consequence

- Every project has a staffing curve
  - Natural
  - Consistent
  - Predictable

#### Rayleigh Staffing Profile Curve





#### The Putnam model (SLIM)

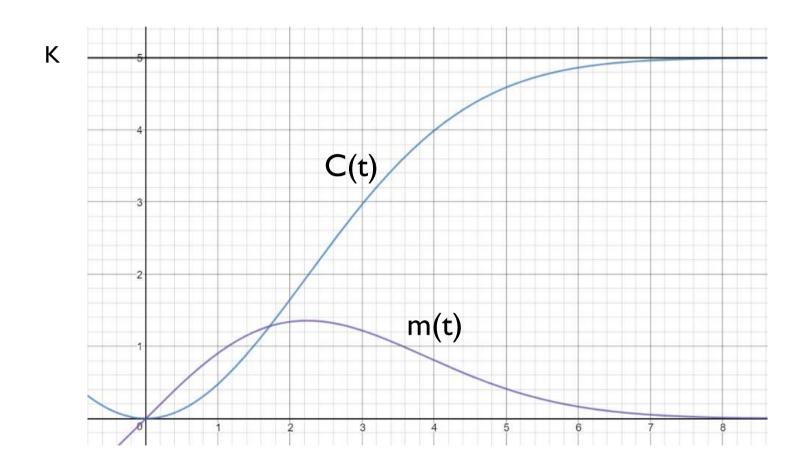
- Lawrence Putnam exploited the work of Norden and Rayleigh to produce the SLIM method (Software Lifecycle Management)
  - Simply known as Putnam model

# The Putnam model starting functions

- Putnam considers two functions:
  - m(t) is the distribution of the manpower in time
  - C(t) is the **cumulative** manpower in time, i.e. the integration of m(t) starting from 0
  - C(t) tends to reach the whole cost K
    - ▶ K is a constant value and is an asymptote for C(t)
    - ▶ K is considered in person/year
- Note: K has been introduced to reason about the projects, but it represents the actual cost only in some cases



# The Putnam model starting functions (2)





#### ▶ The Putnam model is based on some assumptions

- The number of the problems to be solved is unknown but finite
- 2. Problems are analyzed and solved by human work
- 3. The solution actions of the problems are independent and random (Poisson distribution)
- 4. The number of **people** activated at time t is proportional to the number of **problems** still to be solved



### The Putnam equation

The **required people** can be expressed by the derivative of C(t):

$$\frac{dC(t)}{dt}$$

And also by the work to do K - C(t) multiplied by the required persons per work unit x:

$$x[K-C(t)]$$

▶ So, the resulting (differential) equation is:

$$\frac{dC(t)}{dt} = x[K - C(t)]$$

lacktriangleright x increases with **time** and can be represented by  $2\ a\ t$ 



### The Putnam equation (2)

▶ The solution of the differential equation is:

$$C(t) = K\left(1 - e^{-(at^2)}\right)$$

We can calculate also m(t):

$$m(t) = C'(t) = 2K a t e^{(-at^2)}$$

 $\blacktriangleright$  Now, we must calculate a

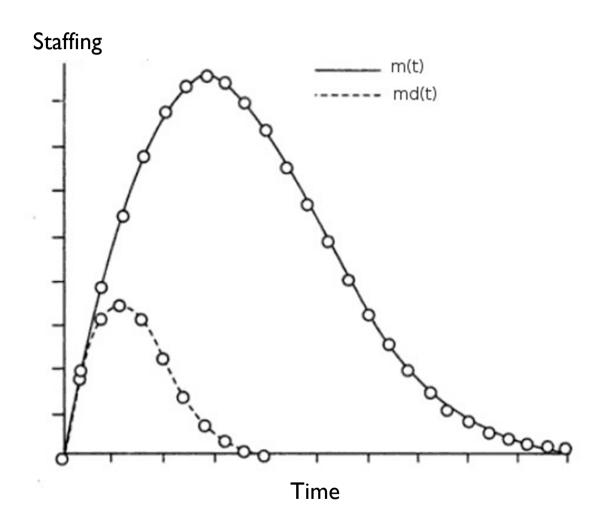


### Project and development

- Putnam decomposes the project curve in three subcurves:
  - Development
  - Integration and test
  - Maintenance
- The most important is the first one, called  $m_d(t)$
- Assumptions:
  - The curves m(t) and  $m_d(t)$  are similar
  - They are tangent in the origin



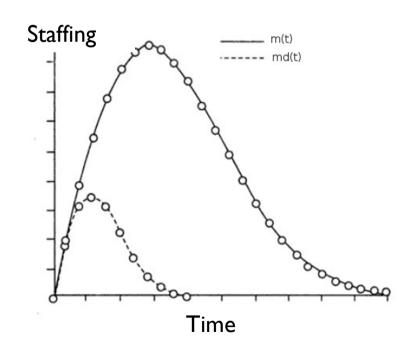
# Project and development (2)





### Project and development (3)

- Putnam supposes that the delivery time  $t_d$  corresponds to the peak of m(t)
  - After that, there is maintenance and so on
- It correspond also to the end of  $m_d(t)$ 
  - Actually, when it reaches a given percentage
  - $C_d(t_d) = 0.95 K_d$





### The Putnam equation (3)

We can calculate a in the sticking point of m(t), which happens at the delivery time  $t_d$  (end of m<sub>d</sub>(t)):

$$\frac{dm(t)}{dt} = 2Ka \left(1 - 2at^2\right)e^{\left(-at^2\right)}$$

• We put the derivative equals to 0 in  $t_d$ :

$$2Ka\left(1-2at_d^2\right)e^{\left(-at_d^2\right)}=0$$

From which we calculate a:

$$a = \frac{1}{2t_d^2}$$



### The Putnam equation (4)

Putting all together:

$$m(t) = \frac{Kt}{t_d^2} e^{\frac{-t^2}{2t_d^2}}$$

And also

$$C(t) = K \left( 1 - e^{\frac{-t^2}{2t_d^2}} \right)$$

More later...



### Manpower peak

▶ The **peak** of manpower m<sub>0</sub> is:

$$m_0 = \mathbf{m}(t_d) = \frac{K}{t_d} \sqrt{e}$$

And also

$$C(t_d) = 0.39 K$$



### Difficulty

Given the derivative of m(t):

$$m'(t) = \frac{Ke^{\frac{-t^2}{2t_d^2}}(t_d^2 - t^2)}{t_d^4}$$

Putnam defines the difficulty D of the project, calculated as the slope of the curve at t = 0:

$$D = m'(0) = \frac{K}{t_d^2}$$

- The idea is that more work is required and shorter is the time to deliver, more effort is required from the beginning
  - More people are required early



## Difficulty (2)

We can also calculate the derivative of  $D(t_d)$ :

$$D'(t_d) = -2\frac{K}{{t_d}^3}$$

 $\triangleright$  And we define  $D_0$  as a simplification:

$$D_0 = \frac{K}{t_d^3}$$

- D<sub>0</sub> does **not** have a real meaning
- But it has revealed as an important parameter of the project to be developed



### Remarks

- From the analysis of the past projects, we can see that values of  $D_0$  aggregate around three values:
  - ▶ 8 for new and complex projects
  - ▶ 15 for new but simple projects
  - ▶ 27 for reworking existing projects
- This result is very similar to the Organic, Semi-detached and Embedded projects of CoCoMo (!)



## The Putnam equation (5)

- Let now consider also the size of the software and the productivity
- S = size of the software in NCSS (Non-Commenting Source Statement)
- Productivity  $P_r$ : ratio between the produced code and the manpower requested to produce it

$$P_r = \frac{S}{C(t_d)}$$

▶ Applying the formula at slide 71:

$$P_r = \frac{S}{0.39 \cdot K}$$



## The Putnam equation (6)

- Putnam considers also the place where the software is developed
- Putnam introduces an environment factor E, also called "technology coefficient"
- ▶ Putting all together, the resulting **software equation** is:

$$S = E \cdot K^{\frac{1}{3}} \cdot t_d^{\frac{4}{3}}$$

From which:

Person years invested:  $K = \left(\frac{S}{E t_d^{4/3}}\right)^3$ 

Time to develop:  $t_d = \left(\frac{S}{E K^{1/3}}\right)^{\frac{a}{3}}$ 



## The Putnam equation (7)

- For old projects we have S, K and t<sub>d</sub>
  - $\rightarrow$  we can calculate E and D<sub>0</sub>
- For new projects we know E and  $D_0$  and can estimate S
  - $\rightarrow$  we can calculate K and  $t_d$



## Example 1

- Let's consider the following data:
- ▶ S = 50000 NCSS (estimation)
- ► E = 12712 (from previous projects)
- K = 12 Py (from previous projects)
- ▶ Applying the previous formula we obtain:

$$t_d = \left(\frac{S}{E K^{1/3}}\right)^{\frac{3}{4}} = \left(\frac{50000}{12712 \cdot 12^{1/3}}\right)^{\frac{3}{4}} = 1.5 \ years$$



### Multi variable

- As we can see from the previous formulas, we can fix some variables and compute the remaining one
- Or we can fix some, make the other vary and compute the remaining one



## Example 2

- Let's consider the following data:
- > S = 100000 NCSS
- E = 10040
- ▶ t<sub>d</sub>= various
- ▶ K can be computed depending on t<sub>d</sub> as follows

$$K = \left(\frac{S}{E t_d^{4/3}}\right)^3 = \left(\frac{100000}{10040 t_d^{4/3}}\right)^3$$

K	t <sub>d</sub>
988	1
195	1.5
62	2

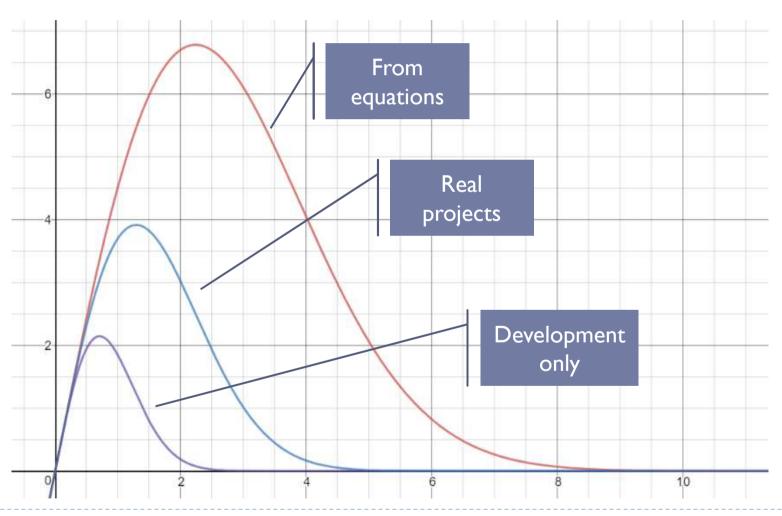


## Real projects

- The estimation by Putnam model are likely to be oversize for small projects
- In small projects, the total costs is similar to the development cost
- $\blacktriangleright$  To correct the estimations, the parameter  $\alpha$  is introduced
  - $\triangleright$   $\alpha$  depends on the code size



## Real projects (2)





### Corrections

Size	Manpower	Year	Persons
S<18000	$K_d$	$t_{0d}$	$m_{0d}$
18000 < S < 70000	$K/_{\alpha^2}$	$t_d/_{\alpha}$	$m_0/_{\alpha}$
S>70000	K	$t_d$	$m_0$

Where  $K_d$ ,  $t_{0d}$ ,  $m_{0d}$  are the value of the development curve

$$\alpha = 1 + 6.23 \cdot e^{-0.079S_k}$$



## Example 3

- Let's consider the following data for a new project:
- $\rightarrow$  S = 36000 NCSS (estimation)
- $D_0 = 16 \text{ p/y}^3 \text{ (from similar past projects)}$
- ► E = 9600 (company parameter)
- Applying the formula at slide 73 we obtain:

$$D_0 = \frac{K}{t_d^3} \to K = D_0 \cdot t_d^3$$

Applying the software equation at slide 75:

$$S = E \cdot K^{\frac{1}{3}} \cdot t_d^{\frac{4}{3}} \to E \cdot D_0^{\frac{1}{3}} \cdot t_d^{\frac{7}{3}}$$

From which:

$$t_d = \left(\frac{S}{E \cdot D_0^{\frac{1}{3}}}\right)^{\frac{3}{7}} = \left(\frac{36000}{9600 \cdot 16^{\frac{1}{3}}}\right)^{\frac{3}{7}} \quad \text{so} \quad t_d = 1.18 \text{ y}$$



## Example 3 (2)

▶ Because 18000 < S < 70000 we can/must correct the estimation

$$\alpha = 1 + 6.23 \cdot e^{-0.079S_k} \rightarrow \alpha = 1.36$$

From the table, the number of years is:

$$\frac{t_d}{\alpha} = 0.87 \text{ y}$$

From these values, we can calculate others



#### Pros

- Provides tools support during all the development cycle
- Encourages good practices
- Enables the scheduling of the value added costs
- Provides estimations for staffing
- Simplifies the strategic decisions and the "what if" scenarios
- Generates graphs and estimations that can be updated



#### Cons

- ▶ Is better with large projects (> 5kNCSS, > 6 months)
- The size of code must be estimated **in advance**, which depends also on technological aspects
- ▶ The model is very **dependent** on the t<sub>d</sub> and S values
- Assumes a waterfall development model, works worse with others
- Is a **complex** model with complex computation



## Summary

- ▶ Putnam model provides more estimations than CoCoMo
- It is easier to evaluate different scenarios, modifying the values of the parameters
- But the computation is more complex

# PERT/CPM



#### PERT

- Program Evaluation and Review Technique
- Shows the activities and their dependencies
  - In particular, the **precedence** between activities
  - Before an activity can begin, the ones that precede it must be completed
- ▶ Provides also estimations of the **duration** of the activity



## Dependencies

- Types of dependencies:
  - Start-start
    - The second task must start after the first task has started
  - Start-finish
    - The first task must start before the second task has finished
  - Finish-start
    - The second task must start after the first task has finished
  - Finish-finish
    - ▶ The first task must finish before the second task has finished

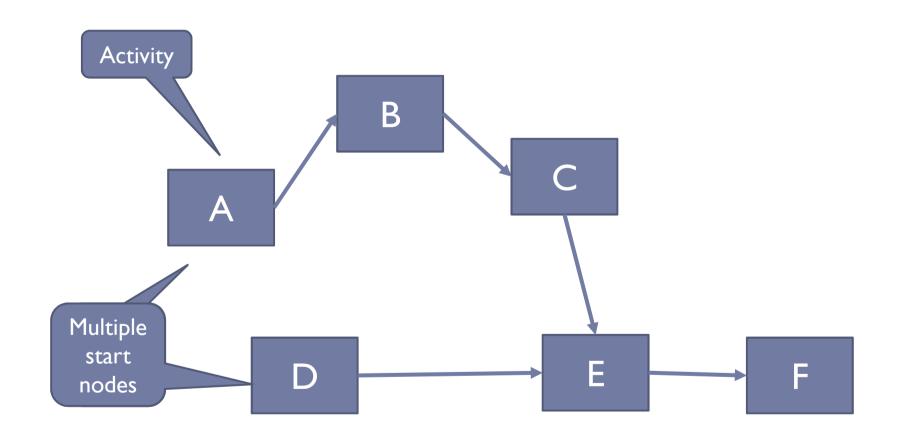


## PERT AON diagram

- Activities on node (AON)
  - Nodes of the graph represent activities
  - Arrows specify precedence
  - There can be more than one single start and end node
  - Used more in the past
    - Easier application in linear programming
    - Less intuitive
    - ▶ Can be ambiguous
- Sometimes referred to as "CPM charts"



## Example (AON)



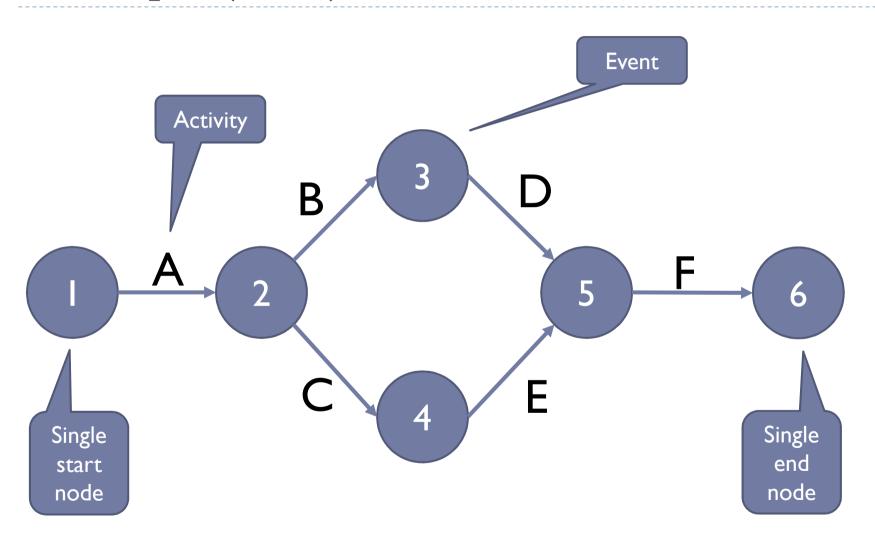


## PERT AOA diagram

- Activities on arrows (AOA)
  - Arrows of the graph represent activities
  - Nodes specify beginning and end of activities (milestones)
  - One single start and end node
  - Currently exploited

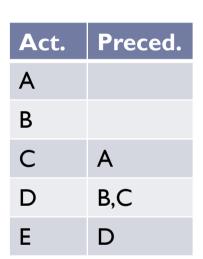


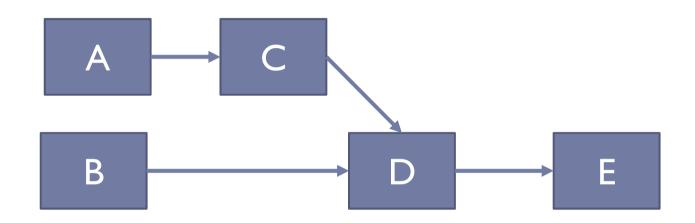
## Example (AOA)

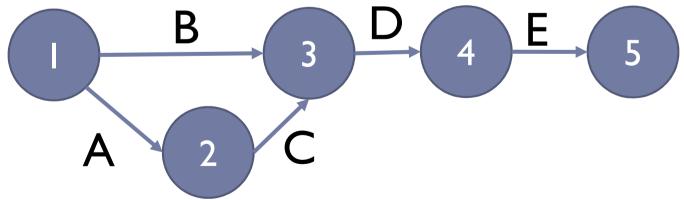




# Comparison









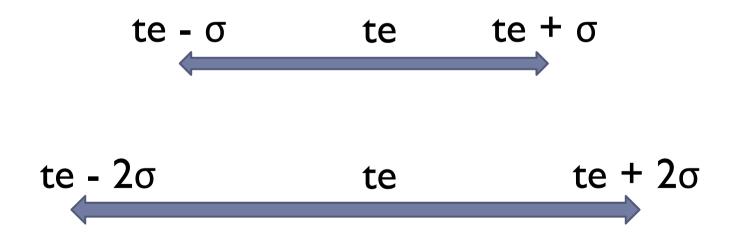
### **Duration** estimation

- PERT provides an estimation of the duration of each activity based on three values:
  - to = optimistic time
  - tm = most likely time
  - tp = pessimistic time
- ▶ The **expected** time is:
  - $\rightarrow$  te = (to + 4\*tm + tp) /6
- ▶ The **standard deviation** is:
  - $\sigma = (tp to) / 6$
- It is useful the define how much an **estimated** duration can be different from the **real** duration



## Duration estimation (2)

- $\blacktriangleright$  The range of the estimated project duration is te  $\pm \sigma$ 
  - This provide a likelihood of 68.3%
- To increase the likelihood to 95.5% the range must be extended to te  $\pm 2\sigma$





### **CPM**

- Critical Path Method
- Is exploited to calculate the duration of a whole project given:
  - ▶ The duration of the single activities
  - The dependencies between activities

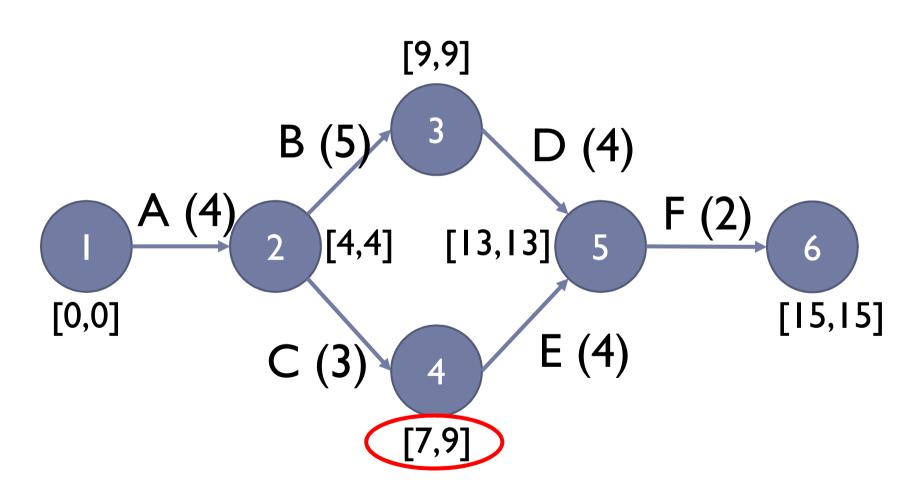


### Time

- ▶ Each activity has a duration
- ▶ Each event has a minimum and a maximum time
  - [t<sub>min</sub>, t<sub>max</sub>]
  - The minimum time is the **maximum** of the times of the **incoming** arrows
  - The maximum time is the **minimum** of the times of **outgoing** arrows
- Dummy activities can be introduced to specify dependency between nodes without real activities
  - 0 duration
  - Dashed line



## Example





### Hints

In the **start** node:

$$t_{\min} = t_{\max} = 0$$

In the **end** node:

$$t_{min} = t_{max}$$

▶ When there is only one incoming activity A:

$$t_{min} = t_{min\_prev} + t_{A}$$

When there is only one outgoing activity B:

$$t_{max} = t_{max\_next} - t_{B}$$



## Critical path

- The critical path is the path from the start node to the end node that determines the duration of the whole project
- It is the path where  $t_{min} = t_{max}$  for every node
- If an activity in the critical path is delayed, the **whole** project is **delayed**
- Activities **outside** the critical path can be delayed up to reaching  $t_{max}$  for the next node

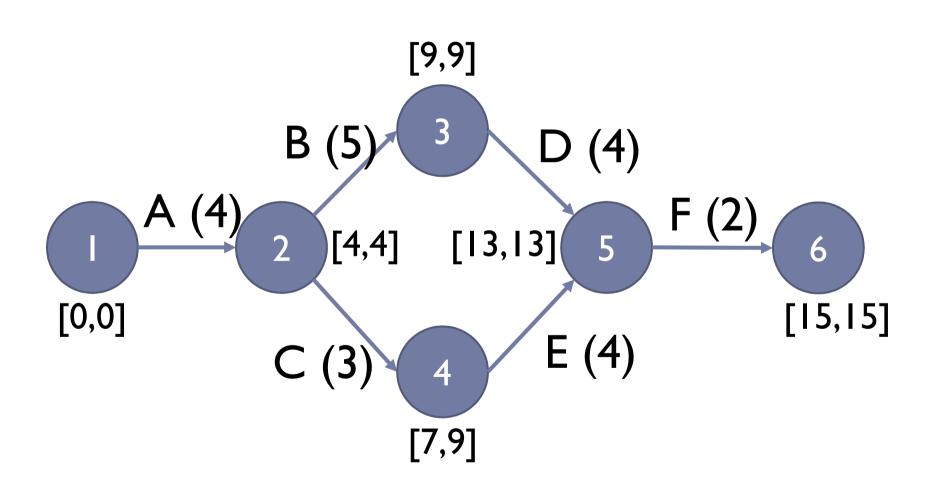


## Critical path (2)

- From a formal point of view, it is the path from the start node to the end node where the sum of the activities' durations is maximum
  - Given  $n_s$  the start node and  $n_e$  the end node
  - $p_i = \left\langle n_{\rm S}, n_{i_1}, n_{i_2}, \ldots, n_{i_k}, n_e \right\rangle \mbox{ is a path so that there exist an activity } A_{i_{m,m+1}} \mbox{ between every couple of consecutive nodes } n_{i_m} \mbox{ and } n_{i_{m+1}}$
  - The total time of a path is the sum of the corresponding activities  $t_{p_i} = \sum t_{A_i}$
  - $P = \{p_i\}$  is the set of all paths in the graph
  - The critical path cp is the path for which  $t_{cp} = \max_{p_i \in P} (t_{p_i})$  holds



## Example





## Putting all together

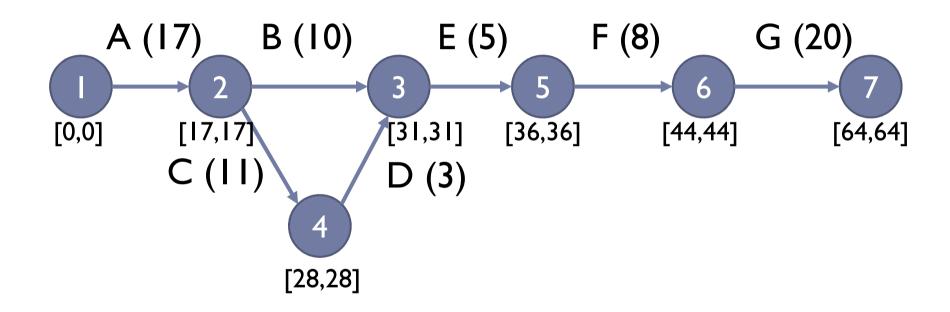
- Identify the activities
- Define the sequence of the activities
- Build the PERT diagram
- ▶ Estimate the duration of each activity
- Determine the critical path
- Optimize the activities in the critical path
- During the project development, control that the duration is the expected one



Activity	Description	Precedence	to	tm	tp	te
Α	Initial design		12	16	26	17
В	Survey market	Α	6	9	18	10
С	Build prototype	Α	8	10	18	11
D	Test prototype	С	2	3	4	3
Ε	Redesigning	B,D	3	4	П	5
F	Market testing	E	6	8	10	8
G	Set up production	F	15	20	25	20



### Example 1 – PERT and CPM



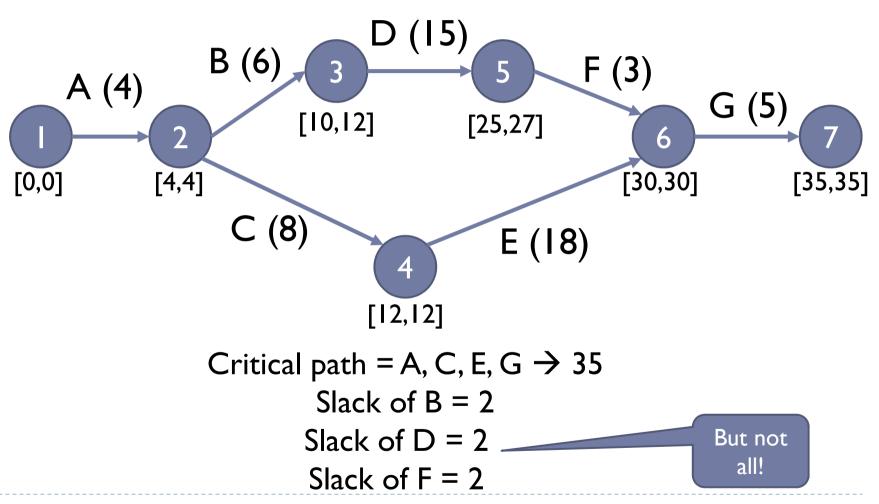
Critical path = A, C, D, E, F, G 
$$\rightarrow$$
 64  
Slack of B = 4

# Example 2 – activities and times

Activity	Description	Precedence	to	tm	tp	te
Α	Architecture definition		2	4	6	4
В	Client definition	Α	2	5	12	6
С	Server definition	Α	4	7	15	8
D	Client implementation	В	10	15	20	15
E	Server implementation	С	12	18	26	18
F	GUI design	D	2	3	4	3
G	System test	E,F	3	4	П	5



## Example 2 – PERT and CPM





#### Pros

- ▶ Estimation of the **expected** time of the project
- Identification of the critical activities
  - Should be optimized
  - Cannot be delayed
- Identification of the activities with slack time
  - Can be delayed
  - Can lend resources to critical activities



#### Cons

- Some computation is needed
  - Not NP-hard because it is direct acyclic graph
- Graphs can be big and difficult to manage for projects with many activities
- The graph is supposed to be updated **during** the project development
- ▶ Emphasis on **time** factors



## Summary

- PERT/CPM provides not only a means to estimate the duration of a project, but also to estimate:
  - Which activities are critical
  - Which activities can be delayed
- Moreover, it is useful to control the project schedule during the development



## Wrapping up

