SHOWTRACKER Francisca Barros, 93102 Gonçalo Matos, 92972 Inês Leite, 92928 SLIDESMANIA.COM HCI, P4-G4 04/06/2020

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INTRODUCTION SHOWTRACKER

Now more than ever, everyone is watching tv shows, on TV or on streaming platforms.

SHOWTRACKER is going to make that experience easier.

No more missed premiers! No more skipped episodes!

SIMPLIFY

Improve the experience of watching shows by signaling the next episode to see.

EASY

App easy to use with a clean design to enhance your experience.

CONNECT

Connect with your friends and see what series and movies they are watching.

OBJECTIVES SHOWTRACKER



SHOWTRACKER





Anna

Age: 22

Gender: F

Job: Freelancer

Background: During her free time she enjoys watching many TV shows on streaming platforms

Problem: She keeps missing the premieres because she never knows when they are coming out

Needs: Something to tell her when new episodes are coming out



William

Age: 54

Gender: M

Job: Accountant

Background: When he can, he rests on his couch and watches his favorite TV shows

Problem: His work schedule is irregular so he keeps skipping some episodes

Needs: Something where he can keep track of what episodes he has seen



Sarah

Age: 37

Gender: F

Job: Teacher

Background: Her friend reviews movies and shows and is always recommending one via text-message

Problem: It's hard to find those recommendations because they are lost in the middle of the text-messages

Needs: Something where she can keep all her recommendations to watch later







Want to See List

- Section that allows to add movies that the user hasn't seen yet.
- When user watches a movie it will go to the Watched Movies Section.

for Sarah



New Episode Alert

- A few days before a new episode of a show comes out, the app sends a notification.
- The user can alter the time the notification comes, and can see a calendar with all upcoming episodes.

for Anna



Track Seen Episodes

- When a user sees an episode, marks it as seen, which updates the feed, now displaying the next episode.

for William







Add Show to Want to See List

- 1. On the **menu** click on the **search button**
- 2. On the **text input area** write the name of the movie you want to add to your See List
- 3. On the results list click on the **movie**
- 4. On the movie page, click on the add to 'Want to See List' Button



Episode Alert Management

- 1. On the **menu** click on the 'Settings' button
- 2. Click on **notifications**
- 3. On 'new episode alert' section you can see the alert list, where you can
- 3.1. Add a new one by clicking on 'add' new button
- 3.2. <u>Edit</u> the existing alerts by changing its **fields**
- 3.3. <u>Delete</u> an existing alert, by clicking on the **cross button** next to it

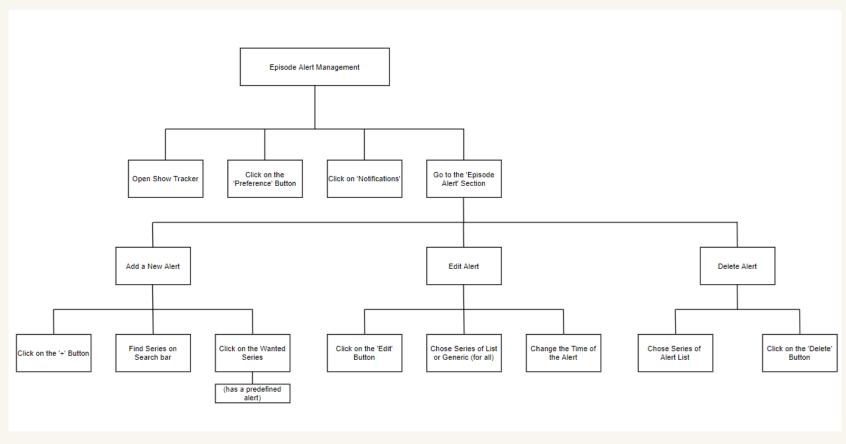


Mark Episode as Seen

- 1. On the **menu** click on the **feed button** or on the **watching** button
- 2. There click on the episode
- 3. The click on the **watched** button

Hierarchical Task Analysis

Episode Alert Management



Requirements SHOWTRACKER

NON-FUNCTIONAL

- Usability
 - Learnable Intuitive Interface
 - Efficient Easy to use
 - Easy to solve errors
- Data Security
- Documentation

FUNCTIONAL

- Ability to record watched episodes
- Inform user of premieres
- Suggest new shows/movies
- Catch up on friends' watchlists

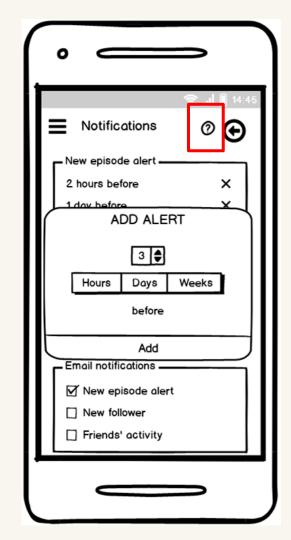


LOW FIDELITY PROTOTYPE

SHOWTRACKER







Digital Prototype with Balsamiq Studios

Main Features:

- Watching Section
 - Episode Page
- To See List for Series and Movies
- Calendar
- Notification Section
- Help Icon



USER EVALUATION

USER EVALUATION

Method: Physically with users or by video call

We wanted to evaluate the main features of the prototype, using all the personas and scenarios

Tasks:

- Check episode as seen
- 2. Check the series you already completed
- 3. Remove movie from To See List
- 4. Check description of episode on Calender
- 5. Check personal informations about your friends
- 6. Create a notification for 3 days prior an episode coming out

10 participants, half were about 20 years old

USER EVALUATION

Results:

- Easy to use
- Easy to learn

Features to add:

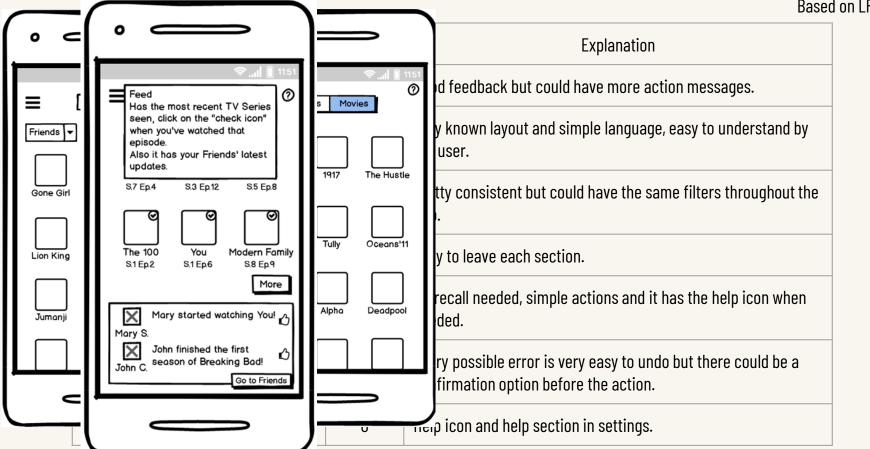
- Filters for added shows (rating, year, ...)
- Registration
- More notification options (on specific show)
- Check episode as feed directly on banner



HEURISTIC EVALUATION

SHOWTRACKER





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FUNCTIONAL PROTOTYPE

SHOWTRACKER



FUNCTIONAL PROTOTYPE

Tools: Web-based (HTML + CSS + JavaScript), JSON files + DataBase API

Libraries: Bootstrap, jQuery, knockOut, Popper

Tested using developer tools, to simulate a mobile device.



USER EVALUATION

USER EVALUATION

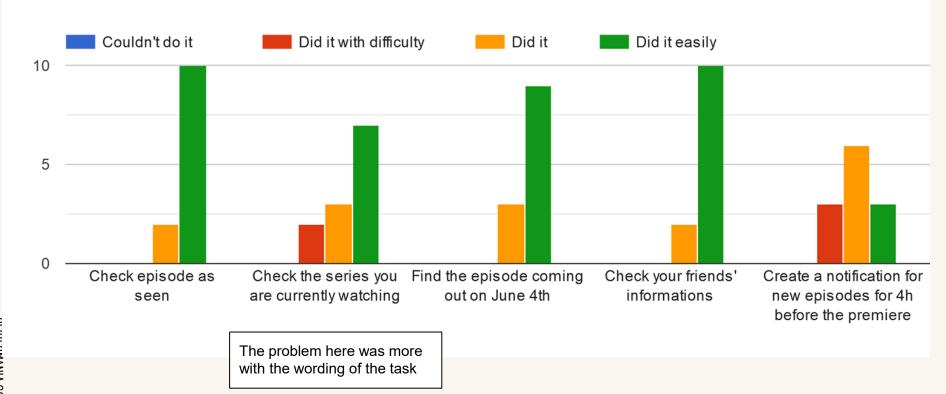
Method: Similar to LFP + Google Forms Questionnaire

All personas and scenarios were addressed

Similar tasks

12 participants (18-52)

Difficulty of task



USER EVALUATION

Features to add:

- <u>Fixed menu</u>
- Add more interactions with the user's friends
 - friends recommendations
 - favorite friends
 - watch show together
 - comments
- More help instructions
- Make the Settings more user-friendly
- Add Notifications section outside Settings
- Change some section names to be more understandable





FUTURE WORK SHOWTRACKER

Finish implementing the features previously mentioned

Implement registration

Search

Sorting criteria

Francisca - 1/3

Gonçalo - 1/3

Inês - 1/3





THANK YOU