

# ANDREEA IOANA MIHAI

## Data Analyst



andreeaioanamihai04@gmail.com



(650) 422-9319



Remote (Grand Rapids, MI)



LinkedIn



Portfolio



## WORK EXPERIENCE

### PROGRAM MANAGEMENT ANALYST

06/2022 – 11/2022

Aspen Technology – Bedford, MA, USA (Remote)

- Managed, analyzed, and resolved data issues and executed revisions needed to best meet business data standards
- Assisted in management, governance, and quality of customer and product data in Salesforce and Oracle E-Business Suite to ensure functional master data integrity across both systems
- Performed QA Testing, User Acceptance Testing (UAT), and Data Audit to support the design and deployment of solutions to improve database systems
- Provided day-to-day support to cross-functional internal and external customers
- Contributed to maintaining system documentation and training of new hires

### DATA ANALYST INTERN

09/2021 – 05/2022

FORAGE – San Francisco, CA, USA (Remote)

- Performed analysis of sales and marketing datasets, using statistical methods
- Identified data quality issues and propose cleansing solutions to mitigate them
- Developed dashboards and reports to provide recommendations, to give stakeholders actionable ways to track business performance, improve productivity and efficiency, and drive revenue growth
- Built models to forecast the annual salary of customers
- Collaborated and communicated with leadership to determine and address data and reporting needs

### DATA ANALYST

11/2020 – 05/2021

THINKFUL – Brooklyn, NY, USA (Remote)

- Extracted, cleaned, and analyzed datasets from a variety of sources, through advanced tools while querying across multiple platforms
- Used A/B testing, t-testing, correlation testing, and statistical tools to test hypotheses, draw insight, test data quality, and make conclusions
- Collaborated with Data Analytics experts to support data intake and generate ideas and propose ways of solving existing business problems
- Developed an understanding of business requirements and operations
- Presented actionable insights and communicated findings using engaging data visualizations

### WAITRESS/BARTENDER

06/2017 - 10/2018

The Crooked Spoon Cafe – Grand Marais, MN, USA

- Utilized communication and deduction to guide and enhance dining experiences
- Multitasked between serving, bartending, and performing other duties

### WAITRESS/BARTENDER

06/2016 - 10/2018

Gun Flint by The Lake – Grand Marais, MN, USA

- Sustained a large network of business clients that resulted in regular revenue
- Achieved an average sales increase by 10% through consistent upselling
- Trained new hires on establishment standards and protocols

### JUNIOR ARCHITECT

12/2017 - 05/2018

RFN PROIECT – Iasi, Romania

- Developed projects from early concept to completion through design development
- Analyzed land surveys, costs, and benefits to meet customer requirements
- Inspected building sites to assess suitability for construction
- Prepared drawings, 3D models and construction documents
- Worked closely with expeditors, engineers, and general contractors
- Organized construction code and regulation database to manage risk assessments



## CERTIFICATIONS

### Data Analytics Certificate

FORAGE

2022

### Data Analytics Certificate

THINKFUL

2021



## EDUCATION

### M.S. Architecture and Urban Design

Gheorghe Asachi Technical University

Iasi, Romania

2018

### B.S. Architecture and Urban Design

Gheorghe Asachi Technical University

Iasi, Romania

2017



## SKILLS

- **Technologies:** Advanced Excel, Office 365, SQL (MySQL, PostgreSQL), Tableau, Power BI, Python (Pandas, Matplotlib, NumPy, Seaborn, API Requests, BeautifulSoup, Scikit-Learn), Salesforce, Oracle E-Business Suite
- **Data Management:** Data Exploration, Business Analysis, Statistics, Quality Assurance, Trends, Forecasting, Reporting, Data Visualization
- **Soft Skills:** Problem Solving, Time Management, Strong Communicator, Detail-Oriented, Critical Thinking, Highly Organized, Team Collaborator
- **Languages:** English - Full professional proficiency, Romanian - Native or Bilingual proficiency, Italian - Elementary proficiency