
Experienced Project Manager

Innovative and rigorous project manager with 3 years of successful experience in development, deployment and adoption of the most advance safety management system in Canada. Key leader in day-to-day client management. Ensured that the client fully utilize all the modules of the solution for the best return on investment. Accountable for client satisfaction as the single point of contact for project up to \$1M. Successfully managed budgets and risks. Excellent interpersonal collaboration, problem solving, and organizational skills. Good ability to build relationships with customers from various levels of staff.

Professional experience

Le Groupe ID, Montreal, Canada

Project Manager,

7/2008 -7/2011

Managed the development, deployment and adoption of safety management system developed by [Le Groupe ID](#). This small company developed [ConformIT™](#), a SaaS with the most advance safety management system in Canada.

- Key leader in day to day client management of large projects (multi-million dollars) through their entire life cycle
- Single point of contact for the development and implementation solutions in industries such as mining, industrial, pharmaceutical and institutional
- Accountable for client satisfaction
- Interfaces with manager, user and IT
- Defined and monitored project plan, schedules, budget, deliverables and risks
- Provided software training internally and externally
- Organized and led kickoff, monthly, daily and closing meetings
- Developed tools to improve process, communication and performance
- Provided my expertise for consulting support after project completion to ensure that the client fully utilize all modules of the solution for the best return on their investment

IDEA Innovation, Jonquiere, Canada

Project Manager Assistant (internship),

2007

Assisted the manager of the product development team in the elaboration of technical reports and product and material research. Used Solidworks to create innovative models for parts used in the company's designs, such as motorcycles, trailers and interior design. Also wrote several advanced technical reports describing the manufacturing and assembly process for those devices and parts.

Introduction MatLab and Maple class

Taught the introduction to MatLab and Maple class to engineering undergrads. The course was meant as an introduction to programming for engineers. Concepts such as conditionals and loops were taught.

Introduction Pro-Engineer and AutoCAD class

Introduced engineering undergrads to CAD software.

Skills

Management:	Experienced using PMI standards and familiar with Scrum/Agile methodology
Office tools:	MS Project, Microsoft Office, Mac OS, very proficient with technology
Programming:	HTML, CSS, JavaScript, C and Visual Basic.net, MatLab, Maple
CAD tools:	Pro-E, AutoCAD, Catia, Solidworks, NX-5
Languages:	Fluent in English and French

Education

- **Certified ScrumMaster**
 - **PMI:** PMP Certification in progress
 - 2009 – 2011: **Project Management Certificate**, HEC, Montreal, Canada (15 credits)
 - 2003 – 2008: **B.S. Mechanical Engineering**, Laval University, Quebec, Canada
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Special activities and personal commitments

- Organizer of the social comity at ID Group (25th anniversary comity, newspaper)
- President of 2008 Laval University Engineering Games Team
- Co-president of the organizing committee of the 2006 Quebec Engineering Games
- Internal Vice-president of the Laval University Engineering Student Association
- Music, travel, cycling, yoga, can solve the Rubik cube under 90 seconds