commercial-lines-app-templates

COMMERCIAL LINES APPLICATION TEMPLATES

ACORD FORMS AND SUPPLEMENTAL QUESTIONNAIRES

CONFIDENTIAL - INTERNAL USE ONLY

Document ID: UW-APP-2025-C01

Version: 2.3

Effective Date: January 1, 2025 Last Review: November 10, 2024 Next Review: May 10, 2025

TABLE OF CONTENTS

- 1. Introduction
- 2. ACORD Application Forms
- 3. Required Information Checklists
- 4. Industry-Specific Supplemental Questionnaires
- 5. Risk-Specific Data Collection Forms
- 6. Loss History Documentation Requirements
- 7. Electronic Submission Guidelines
- 8. Application Completion Guidelines
- 9. Submission Packaging Requirements
- 10. Appendices

1. INTRODUCTION

This document catalogs the standard application forms and supplemental questionnaires required for commercial lines submissions. These forms are designed to collect the necessary information to properly evaluate risks according to our underwriting guidelines.

Underwriters must ensure the appropriate application forms and supplemental questionnaires are completed in accordance with: - Industry-Specific Risk Acceptance Criteria (UW-GUIDE-2025-C01) - Coverage Limitations by Business Class (UW-GUIDE-2025-C02) - Rating Factors and Considerations by Industry (UW-GUIDE-2025-C03) - Authority Levels and Referral Triggers (UW-GUIDE-2025-C04)

Note: Applications that are incomplete or missing required supplemental questionnaires will delay the underwriting process and may result in declination. Producers are responsible for ensuring complete submissions.

2. ACORD APPLICATION FORMS

The following ACORD forms are the primary application documents for commercial lines policies. The most current version of these forms must be used for all submissions.

2.1 STANDARD ACORD FORMS

Form Number	Form Title	Description	Required For
ACORD 125	Commercial Insurance Application	Business information, contacts, general information	All commercial submissions
ACORD 126	Commercial General Liability Section	General liability exposures and coverages	All GL submissions
ACORD 127	Business Auto Section	Vehicle schedule and auto coverages	All auto submissions
ACORD 128	Commercial Umbrella/Excess Section	Umbrella information and underlying policies	All umbrella submissions
ACORD 129	Property Section	Building and personal property exposures	All property submissions
ACORD 130	Workers Compensation Section	Employee information and class codes	All WC submissions
ACORD 131	Umbrella/Excess Section	Alternative to ACORD 128	As needed
ACORD 140	Property Exposure Supplement	Detailed property exposure information	Large/complex property risks
ACORD 823	Edge Business Auto Supplement	More detailed auto exposure information	Complex auto exposures
ACORD 827	Commercial Property Supplement	Supplemental property information	As needed
ACORD 833	Security Protection Supplement	Security and safety information	As needed
ACORD 835	Certificate of Insurance Request	Requests for certificates of insurance	All certificate requests
ACORD 837	Crime Section	Crime coverage application information	All crime submissions
ACORD 845	Equipment Breakdown Section	Equipment breakdown exposures	Equipment breakdown coverage

2.2 COMPANY-SPECIFIC FORMS

In addition to standard ACORD forms, the following company-specific forms may be required:

Form Number	Form Title	Description	Required For
CL-APP-01	Commercial Application Certification	Agent/insured certifications	All submissions
CL-APP-02	Terrorism Coverage Selection/Rejection	TRIA coverage election	All submissions
CL-APP-03	Premium Payment Plan Selection	Payment plan options	All submissions

Form Number	Form Title	Description	Required For
CL-APP-04	Prior Carrier and Loss History	Detailed loss information	All submissions
CL-APP-05	Statement of Values	Detailed property values	Property schedules > 5 locations
CL-APP-06	Business Income Worksheet	Business income calculation	BI coverage > \$250,000
CL-APP-07	Vehicle and Driver Schedule	Detailed vehicle/driver information	Auto submissions > 10 vehicles
CL-APP-08	Risk Management Questionnaire	Risk management practices	Premium > \$25,000

9. SUBMISSION PACKAGING REQUIREMENTS

Proper submission packaging ensures that underwriters have all necessary information to evaluate risks efficiently. The following requirements outline how submissions should be packaged and presented.

9.1 NEW BUSINESS SUBMISSION REQUIREMENTS

A complete new business submission package must include the following components in the order listed:

1. Submission Cover Letter

- Named insured information
- Effective date
- Coverage(s) requested
- Target premium (if applicable)
- · Special circumstances or unique characteristics
- Marketing strategy (if applicable)

2. Executive Summary

- · Brief description of operations
- · Risk highlights
- Loss experience summary
- · Risk management highlights
- Submission differentiators

3. Completed Applications

- ACORD forms
- · Company-specific forms
- · Supplemental questionnaires
- All required signatures

4. Exposure Information

- Schedule of locations
- · Schedule of values
- Vehicle/equipment schedules
- Driver information
- Payroll/sales/receipts documentation

5. Loss History Documentation

- · Loss runs meeting requirements in Section 6
- · Loss analysis
- · Large claim details
- Claim mitigation measures

6. Risk Management Information

- Safety program documentation
- Risk control measures
- · Certifications and inspections
- · Training programs

7. Supporting Documentation

- Photos and diagrams
- Financial statements (if required)
- · Contracts and agreements (if relevant)
- · Marketing materials (if helpful)

8. Quote Requirements

- Coverage specifications
- · Desired limits and deductibles
- · Payment plan preferences
- · Required endorsements

9.2 RENEWAL SUBMISSION REQUIREMENTS

Renewal submissions should include the following components:

1. Renewal Cover Letter

- · Any changes in operations or exposures
- · Coverage change requests
- Premium expectations
- · Current policy number

2. Updated Applications

- · Updated ACORD forms or change endorsements
- · Any required renewal supplementals

3. Exposure Updates

- Updated schedules
- · New locations/vehicles/equipment
- Changes in operations

4. Updated Loss Runs

- · Current term loss experience
- Status of open claims
- · Claim mitigation efforts

5. Renewal Underwriting Information

- Inspection reports
- Audit results
- Compliance with recommendations

9.3 SUBMISSION QUALITY STANDARDS

All submissions must meet the following quality standards:

1. Presentation Quality

- Professional appearance
- Logical organization
- Clear and concise information
- Accurate spelling and grammar
- · Appropriate use of industry terminology

2. Content Quality

- · Complete answers to all questions
- Consistent information across all forms
- · Detailed descriptions where required
- · Accurate numerical data

· Appropriate level of detail based on complexity of risk

3. Documentation Quality

- · Current and accurate loss runs
- Clear photographs (when required)
- · Legible documents and forms
- · Proper signatures and dates
- · Applicable certificates and licenses

4. Electronic Submission Quality

- · Proper file naming conventions
- Appropriate file formats
- · Manageable file sizes
- Complete email information
- · Secure transmission of data

9.4 SUBMISSION CHECKLIST

The following checklist should be used to verify submission completeness:

SUBMISSION CHECKLIST

Applicant Name:	Date:
Producer:	
GENERAL REQUIREMENTS	
Submission cover letter	
Completed and signed ACORD 125	
Supplemental applications appropriate	for industry
Loss runs (minimum 3 years)	
Loss summary worksheet	
Details for all claims >\$10,000	
Description of operations	
Financial information (if applicable)	
Risk management information	
PROPERTY COVERAGE	
a 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	

Completed and signed ACORD 129 Statement of values Photos of buildings (exterior and interior) Construction/occupancy/protection details Building updates information Business income worksheet (if applicable) Equipment breakdown information (if applicable) Flood/earthquake information (if applicable)

GENERAL LIABILITY COVERAGE

Completed and signed ACORD 126 Detailed description of operations Products information (if applicable) Contractual liability information Certificate tracking procedures (if applicable) Quality control information (if applicable) Premises diagrams (if applicable)

COMMERCIAL AUTO COVERAGE

Completed and signed ACORD 127
Complete vehicle schedule with VINs
Driver list with license numbers and DOB
Radius of operations
Fleet safety program information
Maintenance program information
MVRs (if available)

WORKERS COMPENSATION COVERAGE

Completed and signed ACORD 130
Experience modification worksheet
Detailed class code information
Payroll information by class and state
OSHA logs (if applicable)
Return to work program information
Safety program information

UMBRELLA/EXCESS COVERAGE

Completed and signed ACORD 131 or 128 Schedule of underlying policies Underlying declarations pages

SPECIAL COVERAGES

Professional liability application
Cyber liability application
Employment practices liability application
Directors & officers application
Environmental liability application
Other:

SUBMISSION QUALITY REVIEW

All questions answered (no blanks)
Information consistent across all forms
All required signatures obtained
Appropriate level of detail provided
Logical organization of information
Professional appearance of submission
Electronic files properly named
All numerical data verified

Producer	Signature:	Date:	

10. APPENDICES

APPENDIX A: STATE-SPECIFIC FORMS

The following state-specific forms are required in addition to standard applications for the indicated states:

State	Form Number	Form Title	Required For
CA	CA-APP-01	California Uninsured Motorists Election	Auto policies
CA	CA-APP-02	California Premium Finance Disclosure	All policies with premium financing

State	Form Number	Form Title	Required For
FL	FL-APP-01	Florida Hurricane Deductible Selection	Property policies
FL	FL-APP-02	Florida Sinkhole Coverage Election	Property policies
NY	NY-APP-01	New York Free Trade Zone Disclosure	All excess line placements
NY	NY-APP-02	New York Construction Certificate	GL for contractors
TX	TX-APP-01	Texas Windstorm Acknowledgement	Property in coastal territories
TX	TX-APP-02	Texas Non-subscriber Acknowledgement	Employers not subscribing to WC

APPENDIX B: INDUSTRY CLASSIFICATION CODES

The industry classification codes in this appendix should be used consistently across all application forms to ensure proper classification of risks.

SIC Codes (Standard Industrial Classification) - 0100-0999: Agriculture, Forestry, and Fishing - 1000-1499: Mining - 1500-1799: Construction - 1800-1999: Not allocated - 2000-3999: Manufacturing - 4000-4999: Transportation, Communications, Electric, Gas, and Sanitary Services - 5000-5199: Wholesale Trade - 5200-5999: Retail Trade - 6000-6799: Finance, Insurance, and Real Estate - 7000-8999: Services - 9000-9999: Public Administration

NAICS Codes (North American Industry Classification System) - 11: Agriculture, Forestry, Fishing and Hunting - 21: Mining, Quarrying, and Oil and Gas Extraction - 22: Utilities - 23: Construction - 31-33: Manufacturing - 42: Wholesale Trade - 44-45: Retail Trade - 48-49: Transportation and Warehousing - 51: Information - 52: Finance and Insurance - 53: Real Estate and Rental and Leasing - 54: Professional, Scientific, and Technical Services - 55: Management of Companies and Enterprises - 56: Administrative and Support and Waste Management and Remediation Services - 61: Educational Services - 62: Health Care and Social Assistance - 71: Arts, Entertainment, and Recreation - 72: Accommodation and Food Services - 81: Other Services (except Public Administration) - 92: Public Administration

APPENDIX C: APPLICATION DOCUMENT RETENTION REQUIREMENTS

The following document retention requirements apply to all application materials:

Document Type	Retention Period	Storage Format	Access Level
Applications	7 years after policy expiration	Electronic and paper	Underwriting, Claims, Audit
Loss Runs	10 years	Electronic	Underwriting, Claims, Audit
Photos	3 years after policy expiration	Electronic	Underwriting, Claims
Inspection Reports	5 years after policy expiration	Electronic	Underwriting, Claims, Audit
Risk Management Plans	3 years after policy expiration	Electronic	Underwriting, Claims
Financial Statements Certificates of Insurance	3 years 5 years after policy expiration	Electronic Electronic	Underwriting, Audit Underwriting, Claims, Audit

Document Type	Retention Period	Storage Format	Access Level
Signed Forms/Endorsements	10 years after policy expiration	Electronic and paper	Underwriting, Claims, Audit, Legal
DOCUMENT CONTRO			
Approved by:	CPCU, CIC		
I————-II 1.0 I 03/01/ I J. Rodriguez I I 2.0 I 02	2023 Initial document T. W 2/01/2024 Major revision to	hanges Approved By — — ilson 1.5 08/15/2023 Adde all sections J. Rodriguez 2 0/2024 Updated for 2025 gu	ed industry questionnaires 2.2 07/15/2024 Updated
		al information intended solely or distribution is prohibited.	for internal use by autho-
4. INDUSTRY-SPE	CIFIC SUPPLEMENTA	L QUESTIONNAIRES	
4.5 OFFICE & PROFES	SSIONAL SERVICES QUES	TIONNAIRE	
OFFICE & PROFESSIONA	L SERVICES SUPPLEMENTAL	QUESTIONNAIRE	
Applicant Name:		Date:	
GENERAL OPERATIONS I	NFORMATION		
1. Years in business	under current name:	Years of experien	ce in industry:
Legal Accour Consulting A		surance agency Real es Marketing/Advertising ces Other:	
		vices provided:	
4. Hours of operation	on: Days of	f week open:	-
5. Total square foot	age:sq ft]	Number of locations:	
6. Annual gross reve Current year: \$	enue: \$ 1 year prior: \$	\$ 2 years prior	: \$
•	use the building? Own bu responsible for build: ble for interior/exterior	ing insurance? Yes	No No

PROFESSIONAL STAFF & OPERATIONS

8.	Number of staff: Principals/Partners: Professionals: Administrative:
9.	Professional qualifications (list professional designations/licenses held by key staff):
10.	Do you maintain professional liability/E&O insurance? Yes No If yes, carrier: Limits: Expiration:
11.	Client profile (percentage of clients by type): Individuals:% Small businesses:% Mid-size businesses:% Large corporations:% Government entities:% Other:%
12.	Average value of largest contracts/matters: \$
13.	Do you use written contracts with clients? Yes No If yes, percentage of operations:% Do contracts contain limitation of liability clauses? Yes No Do contracts clearly define scope of services? Yes No
14.	Do you subcontract work to others? Yes No If yes, percentage of work subcontracted:% Type of work subcontracted: Do you require certificates of insurance from subcontractors? Yes No Minimum limits required: \$
PRO	PERTY & PREMISES INFORMATION
15.	Building information: Age of building: Year of last update: Roof: Electrical: Plumbing: HVA
16.	Fire protection: Smoke detectors Fire extinguishers Central station fire alarm Sprinkler system (% of building):% Local fire alarm Emergency lighting Other:
	Security measures: Central station burglar alarm Card access system Security cameras Security guard Exterior lighting Receptionist/visitor sign-in Other:
18.	Do you have: Emergency evacuation plan Business continuity plan ADA compliant entrances/restrooms Unobstructed exits
COM	PUTER SYSTEMS & DATA PROTECTION
19.	Do you maintain sensitive customer/client data? Yes No If yes, what type? Personal information Financial information Health information Corporate confidential information Other:
20.	Data security measures (check all that apply):

Firewall Anti-virus software Encryption Password policies Regular updates/patches Backup procedures Employee training Other:
21. How often is data backed up? Backup method: Cloud External drives Network storage Other: Are backups stored off-site? Yes No
22. Do you have cyber liability insurance? Yes No If yes, carrier: Limits: Expiration:
23. Have you experienced any cyber incidents or data breaches in the past 3 years? Yes No If yes, explain:
VALUABLE PROPERTY & EQUIPMENT
24. Electronic equipment (total value): \$ Desktop computers Laptops Servers Networking equipment Specialized equipment: Other:
25. Do employees use company-owned laptops/devices off premises? Yes No If yes, describe security measures:
26. Do you maintain valuable papers/records? Yes No If yes, estimated replacement cost: \$ Storage method: Fire-rated cabinets Vault Digital backup Other:
27. Do you have any fine arts or valuable property on premises? Yes No If yes, total value: \$ Types: Are items appraised? Yes No
ADDITIONAL OPERATIONS & EXPOSURES
28. Do you host clients/visitors on premises? Yes No Estimated number of visitors per month:
29. Do employees travel to client locations? Yes No If yes, percentage of time:%
30. Do you have any international operations or clients? Yes No If yes, describe:
31. Do you organize or sponsor any events? Yes No If yes, describe:
The undersigned declares that to the best of their knowledge, the statements set forth herein are true
Applicant Signature: Date:
Producer Signature: Date:

5. RISK-SPECIFIC DATA COLLECTION FORMS

In addition to industry-specific questionnaires, the following risk-specific data collection forms are required when applicable exposures exist. These forms gather detailed information about specific exposures that require specialized underwriting consideration.

5.1 EQUIPMENT BREAKDOWN DATA COLLECTION FORM

EQ	UIPMENT BREAKDOWN DATA COLLECTION FORM
Ap	plicant Name: Date:
GE!	NERAL INFORMATION
1.	Location address(es) where equipment is located:
2.	Type of business operation:
3.	Annual business income/revenue: \$
4.	Business interruption exposure: Estimated daily value of business income: \$ Maximum downtime tolerable without significant business impact: days
EQ	UIPMENT INVENTORY
5.	Boilers/Pressure Vessels: Hot water boilers: Number: Age: PSI: Size/capacity: Steam boilers: Number: Age: PSI: Size/capacity: Pressure vessels: Number: Age: Purpose: Are boilers and pressure vessels inspected regularly? Yes No Date of last inspection: By whom:
6.	Mechanical Equipment: Refrigeration systems: Number: Age: Size/capacity: Air conditioning systems: Number: Age: Size/capacity: Compressors: Number: Age: Purpose: Pumps: Number: Age: Purpose: Fans/blowers: Number: Age: Purpose: Production equipment: Type: Number: Age: Other mechanical equipment:
7.	Electrical Equipment: Transformers: Number: Age: Size/KVA: Electrical panels: Number: Age: Amperage: Motors: Number: Age: Size/HP: Generators: Number: Age: Size/KW: UPS systems: Number: Age: Size/capacity: Other electrical equipment:
8.	Electronic Equipment: Computer systems: Number: Age: Value: \$

	Diagnostic equipment: Number: Age: Value: \$ Telecommunications systems: Number: Age: Value: \$ Other electronic equipment:
9.	Total estimated replacement cost of all equipment: \$
MAI	NTENANCE & INSPECTIONS
10.	Do you have a preventative maintenance program? Yes No If yes, is it: Formal/written Informal
11.	Maintenance performed by: In-house personnel Outside contractor If outside contractor, company name:
12.	Maintenance frequency: Monthly Quarterly Semi-annually Annually Other:
13.	Are maintenance records kept? Yes No
14.	Do you have service contracts on any equipment? Yes No If yes, which equipment:
15.	Equipment inspection frequency:
16.	Is equipment operated within manufacturer's specifications? Yes No
LOS	S CONTROL & CONTINGENCY PLANNING
17.	Is critical equipment: Alarmed Monitored Redundant systems available
18.	Do you have a backup power supply? Yes No If yes: Generator UPS Battery Other: Capacity: Run time:
19.	Do you have a contingency plan for equipment breakdown? Yes No If yes, please describe or attach:
20.	Is replacement equipment readily available? Yes No Estimated replacement time:
21.	Has any equipment been modified from original specifications? Yes No If yes, describe:
LOS	S HISTORY
22.	Has the applicant experienced any equipment breakdown losses in the past 5 years? Yes No If yes, provide details:
	Date: Equipment: Cause: Amount: \$ Date: Equipment: Cause:
23.	Were any improvements/safeguards implemented as a result of prior losses? Yes No If yes, describe:

The undersigned declare	s that to the best of	their knowledge,	the statements	set forth	herein	are ti	rue	
Applicant Signature: Date:								
Producer Signature:		Date:						