# André Henrique Moyses de Assis

731 177 Street SW, Edmonton AB, T6W2L7

647 917 8806 | andre.hmassis@gmail.com

## OBJECTIVE

Responsible, reliable, and friendly individual from Brazil currently in Canada on a legal work permit. Experience working as a sous-chef for one year, prior to which I was an IT professional. Currently searching for meaningful employment to gain foreign work experience, try new things, and to immerse myself in Canadian life and culture.

## SUMMARY OF SKILLS

- Languages: Portuguese (native), English
- Experience as a driver and delivery person through apps
- Experience working as a cook in restaurants
- Experience managing IT infrastructure projects, wired networks and wireless networks
- Knowledge of managing Windows and Linux servers; knowledge in satellite networks
- Planning, development and implementation of IT infrastructure projects
- Easily able to adapt in new environments; always willing to try new things

## WORK EXPERIENCE

**Self-Employed**                                                                                          **2017-2021**
Personal Chef
- Prepared dishes for small and large groups.
- Provided excellent customer service; ensured meals followed any dietary restrictions.
- Purchased, received, and stored raw materials and ingredients.
- Checked reservation numbers and estimated how much food would be needed.
Driver
- Provided excellent customer service.

**Sous-chef**                                                                                               **2016-2017**
SNO Lebanese Hospitality, Londrina, Brazil
- Prepared dishes for a dining room that sat about a hundred people
- Expedited service by ensuring strong communication between the kitchen and wait staff
- Provided excellent customer service; ensured meals followed any dietary restrictions
- Purchased, received, and stored raw materials and ingredients
- Checked reservation numbers and estimated how much food would be needed

**Network Analyst**                                                                                         **2009-2016**
Kroton Unopar, Londrina, Brazil
- Responsible for network infrastructure projects, logical cabling design, infrastructure, racks, switches and wireless networking equipment
- Windows and Linux server management
- Installed and maintained transmission equipment and signal reception via satellite and network computers in educational centers
- Network management of satellite reception and signal transmission

- Analyzed satellite transmission equipment
- Provided assistance to users

**Support Assistant**                                                    **2006-2009**
UNOPAR, Londrina, PR - Brazil
- Provided technical assistance to users, through helpdesk and in person, acting to solve user problems in the areas of software, hardware and network
- Installed and maintained transmission equipment and signal reception via satellite and network computers in educational centers
- Analyzed satellite transmission equipment

**Support Manager**                                                      **2004-2006**
MICRO-X Computers, Londrina, Brazil
- Provided technical assistance to users, through helpdesk and in person, acting to solve user problems in the areas of software, hardware and network
- Installed, configured and maintained microcomputers

## EDUCATION

**Software Engineering Technician**                                      **2022-2023**
Centennial College, Toronto, Canada

**Graduate Diploma in Hospitality – Gastronomy**                         **2015-2017**
UNOPAR University, Londrina, Brazil

**Postgraduate Degree in Computer Networking**                           **2010-2011**
Pitágoras University, Londrina, Brazil

**Bachelor's Degree in Analysis and Systems Development**                **2006-2009**
UNOPAR University, Londrina, Brazil

**College Certificate in Technical Industrial Computers**               **2003-2004**
IPOLON, Londrina, Brazil