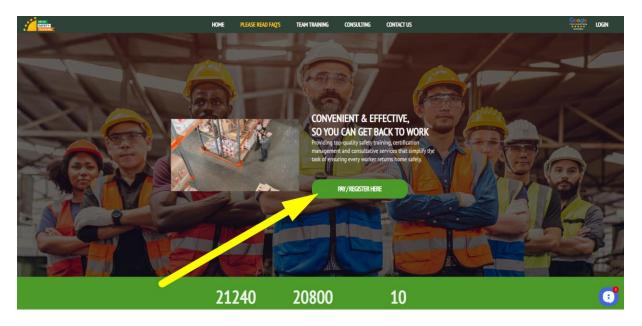


## **QUICK GUIDE FOR EMPLOYERS**

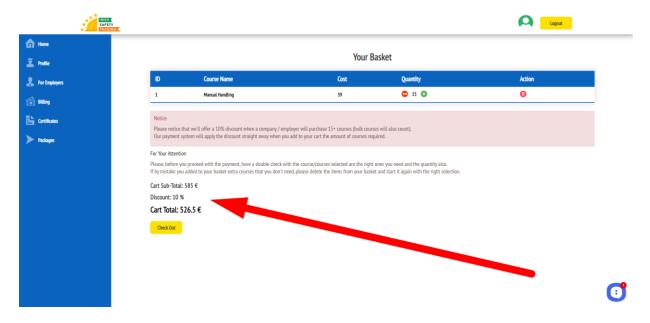
Please follow all the steps required for your employees/candidate's registration as instructed to make sure that it's all done correctly:

If you wish to register your employee/employees for our training please make sure you have an account already created in our system first (registration under name or company's name if you wish so).

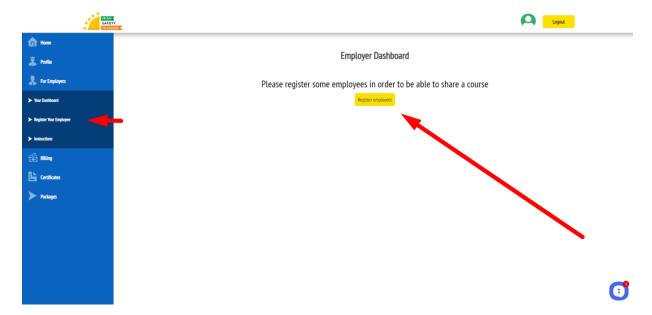


We would advise you to register under your business name so you can have all the invoices sent to you by email with the company's credentials on it in case you wish to pay for your employees' training. When you create an account for your company you will be asked to enter an address, please use the business address as well so you can have that printed out on each invoice with the full company details that you might need.

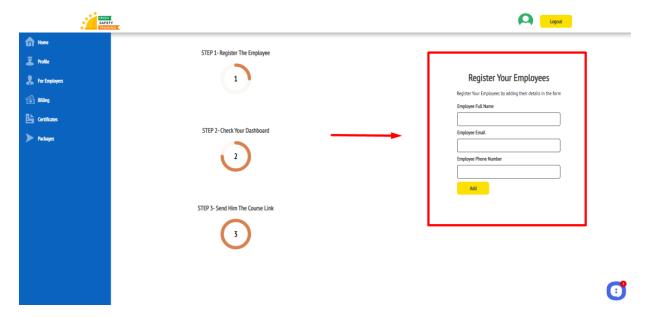
If you are looking to pay for your employees' training please pay for the amount of courses you need first before you start their registration so you can have it placed into your billing >packages section and use it for each candidate easily once you fill in the registration form for them and send the course straight away after that in just one way( please notice: there is no time limit on using the courses you have purchased and the same for your employees). Please notice that we offer a 10% discount when 15+ courses are purchased and it's applied automatically to your order from our system when the amount of courses it's added to your cart.



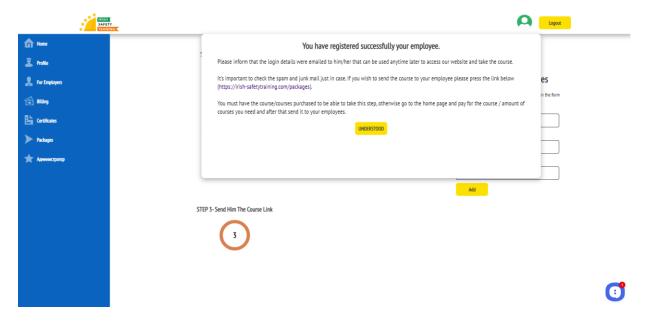
To register your candidate/new employee into our system, please go to the blue bar menu from the left of the page and press on the 'For Employers' section >



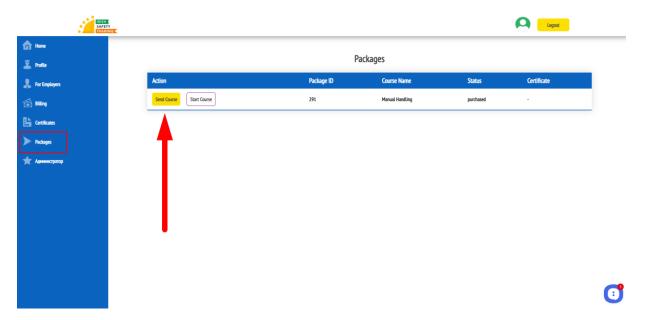
Then press on the 'Register your employee' line and please fill in the registration form with your employee's details as instructed on our website (full name /email address that's mandatory to be correctly registered and the phone number if you have it otherwise you can use any random one. Please notice that your employee will receive an email from our system with its personal login details instantly (advise your employees to check their spam and junk mail just in case). Those login details can be used anytime to access our website and take the training without any limit time.



When your employee/employees will access our website will have the instructions on the home page regarding their training. If you pay and send them the courses they will have a notice regarding that.



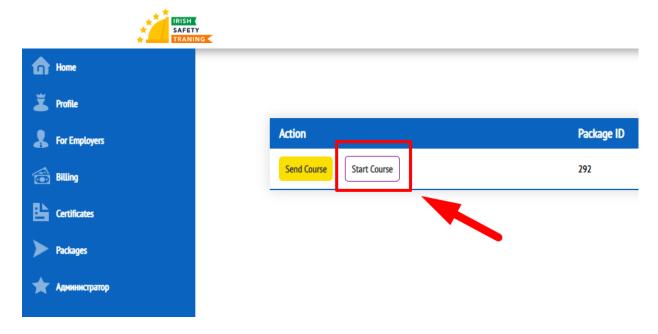
After you fill in the registration form for each person our system will offer you the option to send the course to your employees straight away (it's important to have the courses purchased already to be able to follow this option), otherwise you can send the courses to your people after their registration process It's over.



When you wish to send a course to your employee you must enter the email address for that candidate that's identical to his/hers registration)



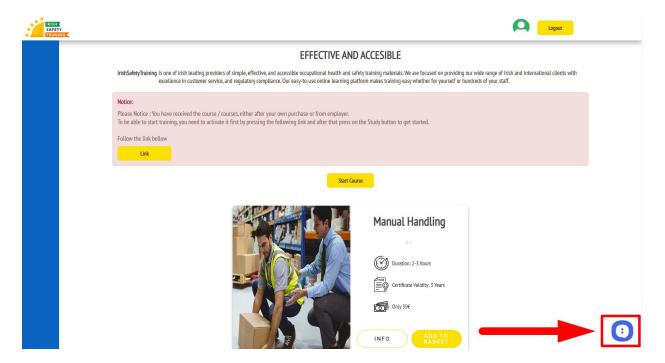
IMPORTANT: Don't press on any "Start Course" button if you don't wish to take the course for yourself otherwise that course won't be valid to be sent to your employee after that.



If you committed any mistake during this process please send us an email to <a href="info@irish-safetytraining.com">info@irish-safetytraining.com</a> and our team will assist you regarding this matter. Please notice: Your employee/employees will receive an email with their login details only from our system that can be used for as long as they wish so, there will be no email sent to them after the course was purchased and sent to them (you must inform your people regarding that) so they can access our website and take their training without any delay.

**Please notice:** Our training covers full Theory and Practical Part as required for this course by the Irish Legislation. The theory part it's 24/7 available and each person can use any device for completing it. After that on our website will be the information instructing them on how to book the self assessment with our team on their convenient time.

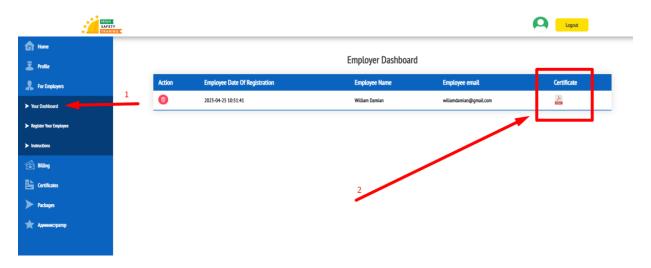
Our team it's offering customer service assistance from 9am till 8pm from Monday - Friday and from 9am till 7pm over the weekend. Most of the days we might be assisting our customers outside of our working hours but during our active program all our customers will be assisted without any delay through the chat on our website with a prompt response from one of our team members.



Inform your employee/employees that you (as an Employer/Company) had the course/courses purchased for them so they won't get confused by paying for that training once again.

After your employee/employees registration it's over you can track their progress on to your dashboard including their training, Go to the blue bar menu from the left of your page and press on the "For Employer" section > Dashboard.

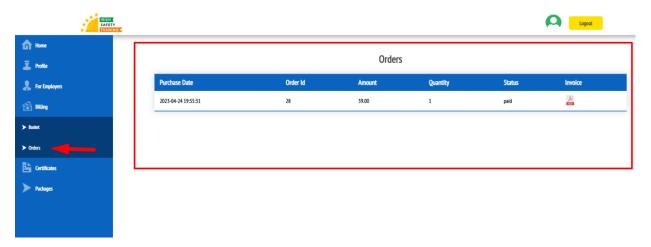
Also you can see when the course it's completed and can download their certificates anytime after that.



Each person gets the certificate via email from our system instantly after the course it's fully completed and only then you get access to their certs too. You have 3 years free access to their certificates anytime you need it just in case you have lost.

The course will be on hold under their accounts/registrations till they log in to our website and start their training, so in case you need to swap that course for another employee we can do that for you. It's important for your employee to not have the course entirely completed, otherwise we can't swap that training for another person because those records will be automatically saved in our database and can't be deleted. Please send us an email with that request to <a href="mailto:info@irish-safetytraining.com">info@irish-safetytraining.com</a> with the full name and email address for the candidate you wish to have removed from your dashboard or swapped with someone else.

After each purchase you can download your invoice from our system by following the next steps: open the Blue Bar Menu from the left of your page >press on the Billing section >Orders>press on the pdf file for the purchase you wish to receive the invoice.



If you wish to have any details changed /updated on your current invoice please send us an email to info@irish-safetytraining.com with your detailed request and our team will assist you regarding that matter without any delay.

You have access to our website 24/7 and you can check any information regarding your Dashboard/Billing etc.

Our team worked hard to build a system with multi language training for the Manual Handling Course that reaches all needs for Employers & Employees altogether. If you need any additional information or further assistance regarding our service and our Training please feel free to get in touch with us via email <a href="mailto:info@irish-safetytraining.com">info@irish-safetytraining.com</a> or via phone call to **0892777333**.

Our team will do the best to assist you with any help you need.