Andre J. Gou

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EXPERIENCE

THUMBTACK

Senior Software Engineer

Mar 2022 - Present

- · **Technology Evaluation**: Implemented frontend proof of concepts of internal admin pages to evaluate low-code vendor option against in-house React/Next.js architecture. Wrote synthesis doc with detailed time and cost analysis to aid leadership decision-making.
- Admin Platform Overhaul: Developed overhaul plan with staged milestones to improve security, usability, and developer productivity for legacy internal admin platform hosting 100+ features and tools used by operations, sales, and engineering. Delivered tightly scoped initial platform with a GraphQL API and Next.js front-end that integrates with Okta SSO for authentication, enabling all future development to avoid the legacy platform.

Software Engineer

July 2019 - Mar 2022

- Review Improvements: Revamped ad-hoc fake review detection process (Google sheets populated from SQL) into a real-time system. This reduced processing latency from ~1 day to <1 second, improved maintainability and monitoring, and enabled dark launches for iteration.
- Background Checks: Built page for users to start a background check in-product instead of through an offsite flow, enabling future iteration such as an SSN-less background check, for which I guided architectural design and development. The SSN-less background check is an industry-leading offering that enabled pros on the platform without SSNs (about 10% of total) to take a background check.
- Architecture Roadmap: Assessed and developed roadmap for Trust & Safety technical architecture. Migrated pro license upload/lifecycle functionality out of PHP monolith into new Go microservice utilizing Kafka event streaming, with zero downtime.

AMAZON

Software Engineering Intern

May 2018 - August 2018

- · Developed full-stack web app with Java and Angular for managing audit generation of the Amazon catalog.
- · Responsible for entire software lifecycle from gathering requirements to product deployment.
- · Reduced complexity and improved reusability of existing Angular UI components for org-wide use.

Software Engineering Intern

May 2017 - August 2017

GPA: 4.00 | May 2019

GPA: 3.79 | May 2018

- · Built extensible Java framework to consolidate data from varying database benchmarks into unified format.
- · Wrote web-app in React that used Elasticsearch + Kibana to visualize processed results.
- · Project has since been extended to two more benchmarks and is still used to monitor development progress.

SKILLS/TECHNOLOGIES

Languages

Go, Typescript/Javascript, Python, Java

Technologies

git, React.js, Next.js, GraphQL, Apache Thrift, Postgres, SQL

EDUCATION

University of Illinois at Urbana-Champaign

Master of Computer Science
Bachelor of Science in Computer Science

OTHER

Mario Kart 8 All cups 3-starred on 150cc

Teamfight Tactics Achieved rank of Master in Set 4, 4.5, 5