

CHARTER VERSION 1.0

Charter REST Services – createOrder SDD

Services Design Document

Document Information

Version:	0.6
Publication Date:	
Catalog Number:	document_center\2466053 Version 0.6
Information Security:	Level 1 – Confidential
Created:	6/14/2015 4:40:00 PM
Account/FOP:	Charter Communications
Author:	malki sabag
Editor:	malki sabag
Last Edited:	06/14/2015 4:53:45 PM
File Name:	Converted Charter - REST Services - createOrder - SDD.docx
Template:	Development.dotm

Formatted: Font: Arial Black, 16 pt, Font color: Custom Color(RGB(238,164,169)), Complex Script Font: 16 pt

Copyright © 2015 Amdocs.

Information Security Level 1 - Confidential Level 1 - Confidential CONTAINS RESTRICTED - PROPRIETARY INFORMATION

This document is strictly confidential and proprietary; to be used only by authorized persons on a need to know basis, and must not be distributed without specific permission.

In the event of unauthorized use of this document or the confidential information it contains, violators will be

subject to severe disciplinary action, based on Amdocs regulations, as well as any other sanctions applicable by law.

Table of Contents

1	Over	view		
	1.1	Related	Documentation	1
	1.2	Assump	tions	1
2	Servi	ce Defii	nition	2
	2.1	Service	Name	2
	2.2	Service	Endpoints	2
	2.3	Require	d Projects	2
	2.4	Service '	WSDL - N/A	2
3	Oper	ation De	efinition	3
	3.1	createO	rder	3
		3.1.1	Request Parameters	3
		3.1.2	Request Sample	4
		3.1.3	Response	4
		3.1.4	ImplCreateOrderResponse	4
		3.1.5	Response Sample	5
		3.1.6	Sequence Diagram	5
		3.1.7	Operation Synchronicity	5
		3.1.8	Operation Type	5
		3.1.9	Related Services - N/A	<u>6</u> 5
		3.1.10	Operation Specific Header Information	<u>6</u> 5
		3.1.11	Operation Specific Logging - N/A	6
		3.1.12	Operation Specific Error Handling	6
4	Oper	Issues	N/A	8
App	endix	A. Field	ds derived from MEC	9
Doc	umen	t Releas	se Information to Charter	.Error! Bookmark not defined.9
Doc	umen	t Interna	al Release Notes	.Error! Bookmark not defined 9

Formatted: Font: Arial Black, 16 pt, Font color: Custom Color(RGB(238,164,169)), Complex Script Font: 16 pt

Overview

This Service Design Document (SDD) provides service implementation design details for the Create Order REST service.

The REST enables order creation, by providing the selected eligible offer IDs as input.

The result of the Create Order for COP REST is the required order with a set of order actions (one order action per product in the offer) is created

Related Documentation 1.1

Charter - COP Order Flow - HLS: 2424229

1.2 **Assumptions**

#	Assumption
1	As a result of MEC and BPT Data Gathering Valid Values may be refined.
2	As a result of Detail Design, Additional Error Message(s) may be added (section 3.1.40.312.4)

Formatted: Font: Arial Black, 16 pt, Font color: Custom Color(RGB(238,164,169)), Complex Script Font: 16 pt

2 Service Definition

2.1 Service Name

Create order

2.2 Service Endpoints

Environment	Endpoint
Dev	Not available
QA	Not available
UAT	Not available
Prod	Not available

2.3 Required Projects

The URL for this REST will be: POST commerce/customer/{id}/product-order/create-order

2.4 Service WSDL - N/A

Formatted: Font: Arial Black, 16 pt, Font color: Custom Color(RGB(238,164,169)), Complex Script Font: 16 pt

Operation Definition

Na	ame	Request Parameters	Response	Status
cr	eateOrder	ImplCreateOrderRequest	ImplCreateOrderResponse	

3.1 createOrder

This service will return an order ID after the order and all included order actions were created successfully.

3.1.1 **Request Parameters**

ImplCreateOrderRequest 3.1.1.1

Field Name	Data Type	Valid values	Mandatory/Optional	Description
implCreateOrderInput	ImplCreateOrderInput	N/A	Optional	Main output
implBaseRequest	ImplBaseRequest	N/A	Mandatory	Base input

3.1.1.8 ImplBaseRequest

Field Name	Data Type	Valid values	Mandatory/Optional	Description
applicationId	N/A	String	Optional	For example, Charter Gateway
transactionId	N/A	String	Optional	A unique ID for a certain REST call
timeStamp	N/A	Date	Optional	The time the REST was called

3.1.1.333.1.1.2 ImplCreateOrderInput

Field Name	Data Type	Valid values	Mandatory/Optional	Description
addressID	String	N/A	Optional	Address ID
userID	String	N/A	Optional	CSR ID
offerIDsimplOfferID	String ImplOfferID []	N/A	Mandatory for COP. Optional for CHQ.	List of offer IDs (CID) and corresponding action type.
serviceRequiredDate	Date	N/A	Optional	Date on which the customer wants the action to be performed
orderActionType	String	_N/A	Optional	For example PR - provide for COP

Formatted Table

Formatted: Font color: Background 1

Formatted: Font: Arial Black, 16 pt, Font color: Custom Color(RGB(238,164,169)), Complex Script Font: 16 pt

Formatted: Page Number

Information Security <u>Level 1 - Confidential Level 1 - Confidential</u>

This document is strictly confidential and proprietary; to be used only by authorized persons. Unauthorized use or distribution without specific permission will be subject to severe disciplinary action, as well as any other sanctions applicable by law.

Charter REST Services – createOrder SDD Services Design Document Chapter 3. Operation Definition

Field Name	Data Type	Valid values	Mandatory/Optional	Description
implAssignedProduct	<pre>ImplAssignedProduct[]</pre>	<u>N/A</u>	Mandatory for CHQ.	List of assigned
			Not in use for COP.	product ID. Relevant only for
				CHQ.

Formatted Table

3.1.1.3 ImplAssignedProduct - Only for CHQ

Field Name	Data Type	Valid values	Mandatory/Optional	<u>Description</u>
<u>apID</u>	String	<u>N/A</u>	Mandatory	Assigned product • ID.
orderActionType	String	CH- Change CE - Cease SU - Suspend HM - Change Move RT - Restart CR - Cease Restart	Mandatory	Action type

Formatted: Heading 4

Formatted: Don't keep with next, Don't keep lines together

3.1.1.4 ImplOfferID

Field Name	Data Type	<u>Valid values</u>	Mandatory/Optional	<u>Description</u>
offerID	String	N/A	Mandatory for COP.	offer ID (CID)
			Optional for CHQ.	
orderActionType	String	PR – Provide	Mandatory	Order action type
		RE - Restart		
		PV – Provide		•
		Move		

Formatted: Heading 4

Formatted: Font color: Auto

Formatted: Font color: Auto Formatted: Font color: Auto Formatted: Keep with next, Keep lines together Formatted: Keep with next, Keep lines together

Formatted: Keep with next, Keep lines together Formatted: Body Text

3.1.2 Request Sample

TBD

3.1.3 Response

3.1.4 ImplCreateOrderResponse

Field Name	Data Type	Valid values	Mandatory/Optional	Description
implCreateOrderOutput	ImplCreateOrderOutput	N/A	Optional	Main output
implBaseResponse	ImplBaseResponse	N/A	Mandatory	Additional generic information.

Formatted: Font: Arial Black, 16 pt, Font color: Custom Color(RGB(238,164,169)), Complex Script Font: 16 pt

Formatted: Page Number

Information Security <u>Level 1 - Confidential Level 1 - Confidential</u>

This document is strictly confidential and proprietary; to be used only by authorized persons. Unauthorized use or distribution without specific permission will be subject to severe disciplinary action, as well as any other sanctions applicable by law.

ImplCreateOrderOutput 3.1.4.1

Field Name	Data Type	Valid values	Mandatory/Optiona	Description
orderId	String	N/A	Mandatory	A unique number that Charter Gateway will use in all communication with Ordering till end of the order

3.1.4.2 ImplBaseResponse

Field Name	Data Type	Valid values	Mandatory/Optiona	Description
transactionId	N/A	String	Optional	A unique ID for a certain REST call
timeStamp	N/A	Date	Optional	The time of the response
implErrorInfo	N/A	ImplErrorInfo[]	Optional	Used for business errors (for technical/unexpecte d error – HTTP error codes will be returned). See section 3.1.10.1

3.1.5 Response Sample

TBD

3.1.6 Sequence Diagram

3.1.7 Operation Synchronicity

Synchronous

3.1.8 Operation Type

Proxy

Formatted: Font: Arial Black, 16 pt, Font color: Custom Color(RGB(238,164,169)), Complex Script Font: 16 pt

3.1.9 Related Services - N/A

Operation Specific Header Information 3.1.10

3.1.10.1 Request Header

Field Name	Valid Values	Data Type	Туре	Mandatory/ Optional	Description
username	N/A	String	Header	Mandatory	User name
password	N/A	String	Header	Mandatory	Password
applicationId	<u>N/A</u>	String	<u>Header</u>	Mandatory	For example, Charter Gateway
transactionId	N/A	String	Header	Mandatory	A unique ID for a certain REST call
timeStamp	N/A	Date	Header	Mandatory	The time the REST was called
sc (sales channel)	CC	String	Query	Mandatory	Sales channel
lo(locale)	en	String	Query	Mandatory	Locale
customer-id	N/A	String	path	Mandatory Optional	The customer identification, in case of anonymous send '0'

3.1.11 Operation Specific Logging - N/A

3.1.12 Operation Specific Error Handling

#	Exception	Error Code	Description/Scenario	
1	Unauthorized	401	Security issue	
2	Forbidden	403	Security issue	
3	BadRequest	400	The request could not be understood by the server	
4	RequestTimeOut	408	Request timed out.	
5	PreconditionFailed	412	Re-Authentication Failed	
6	NotFound	404	Resource Not Found	
7	InternalServerError	500	Server encountered problem	

3.1.12.1 Error Code Structures

3.1.12.2 ImplErrorInfo

Field Name	Data Type	Mandatory/Optional	Description
errorCode	String	Mandatory	Error code, single string.
description	String	Mandatory	A description of the error.

Formatted: Font: Arial Black, 16 pt, Font color: Custom Color(RGB(238,164,169)), Complex Script Font: 16 pt

Field Name	Data Type	Mandatory/Optional	Description
errorMessage	String	Mandatory	Error message.
errorUUID	String	Mandatory	Unique number to identify the error.

```
3.1.12.3 Sample error code (401)
               "implErrorInfo": {
                "errorCode": "AuthorizationFailed",
                "description": "You are not Authorized",
                "errorMessage": "login of user {FAKE_USER} has failed: {status:4} {userStatus:0}
               {error:User account is unknown or password is wrong}",
                "errorUUID": "1a719fd5-01eb-4b78-ad9d-b80296bc548a"
```

3.1.12.4 Possible Error Messages

#	Exception	Scenario	Error message
1	BadRequest	Entity locked	"OrderingLocalizedMessage"
2	BadRequest	Entity not found	"ProductNotFound"
3	BadRequest	Inconsistent parameters	"InvalidUsage"
4	BadRequest	Mandatory parameter is missing	"BadRequest"
5	InternalServerError	General exception in the BE system.	"InternalServerError"

Formatted: Font: Arial Black, 16 pt, Font color: Custom Color(RGB(238,164,169)), Complex Script Font: 16 pt

Open Issues N/A

Formatted: Font: Arial Black, 16 pt, Font color: Custom Color(RGB(238,164,169)), Complex Script Font: 16 pt

Appendix A. Fields derived from MEC

The valid values for the following fields are BPT values, defined in MEC.

Field Name	Data Type	section	←	(Formatted Table
A				{	Formatted: Strikethrough
			-	(Formatted: Body Text

Document Release Information

Every change made to the document following the initial delivery MUST be shown in detail in this table

Software Version	Editor/Author	Application	Edit Date [Mmm- dd- yyyy]	Section	Changes	Sent to site	Approving Manager	DC Ver.
00.00			Jan- 13-201	Initial Version	on	N		00.00
Jonathan Cohen TechComm Jun- 14- 2015 Initial TW		Initial TW re	eview	N	Orit Sarfaty- Preisler			
	Orit Sarfaty- Preisler		Jun- 14- 2015	All	Finalize	Y	Orit Sarfaty- Preisler	1.0
	Malki Sabag		Jul-07- 2015	3.1.1.2	* Removed field – 'orderActionType' * Added field – 'implAssignedProduct' * Changed name of field 'offerId' to 'implOfferID'	Y/N		<u>4.1</u>
	Malki Sabag		<u>Jul-07-</u> <u>2015</u>	3.1.1.3, 3.1.1.4	Added this Objects to input: - ImplAssignedProduct - ImplOfferID	Y/N		1.2

Formatted Table

Formatted: Font: Arial Black, 16 pt, Font color: Custom Color(RGB(238,164,169)), Complex Script Font: 16 pt