Social Media Analytics (SMA) Complex Networks

Marco Viviani

University of Milano-Bicocca

Department of Informatics, Systems, and Communication



DIPARTIMENTO DI
INFORMATICA, SISTEMISTICA E
COMUNICAZIONE

Introduction

Interaction networks Reti di interazione

- Interaction networks are "complex" systems (from the Latin cum (together) plexus (intertwined), "intertwined together")
 - A complex system is composed of several parts connected to each other and "intertwined" with each other so that:

"the result is different from the sum of the parts"

• The behavior of a complex system cannot be deduced from the analysis, however accurate, of the elements that compose it: instead, it is necessary to observe the interactions between them.

Emerging behaviors

• Simple entities interacting with each other and with the surrounding environment can in fact give rise to non-trivial macroscopic behaviors called **emerging behaviors**.

• Emerging behavior is a collective phenomenon: that is, it occurs spontaneously and not thanks to a centralized organization.

Network topology

• The structure (**topology**) of the contact network is crucial in determining collective behavior.

- The study of the topological properties of networks allows us to understand:
 - how these properties affect the emerging behaviors and dynamics of complex systems;
 - how the network of interactions itself can in turn modify and readjust itself in an adaptive way.

Consequences related to the topology (Example)

 The outcome of a spreading dynamic of a pathogen is heavily influenced by the interaction network of the population in which the infectious agent spreads.

 The specific characteristics of social networks, especially the high heterogeneity, strongly strengthen the incidence of infection, and radically change the epidemiological framework compared to that classically adopted in describing the spread of diseases.

Regular and random networks

Regular networks and random networks

- Classical graph theory, prior to that on complex networks, mainly deals with two types of networks:
 - Regular networks
 - Random networks
 - Halfway between graph theory and probability theory.

Regular networks (1)

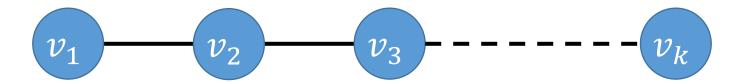
 In regular networks each node is connected to a fixed number of nodes.

- They have regular patterns within the structure:
 - They may or may not be k-regular graphs;
 - Entropy is 0 or very close to zero.
 - By entropy we mean the degree of randomness in a graph structure.

Examples of regular networks Linear network (1)

A linear network is a linear sequence L of connected vertices:

$$L = v_1, e_{12}, v_2, e_{23}, v_3, \dots, v_{k-1}, e_{(k-1)k}v_k$$



- Order: |L| = k Size: ||L|| = k 1
- Degree: $1 \le d(L) \le 2$ Diameter: diam(L) = k 1
- Clustering coefficient: cc(L) = 0

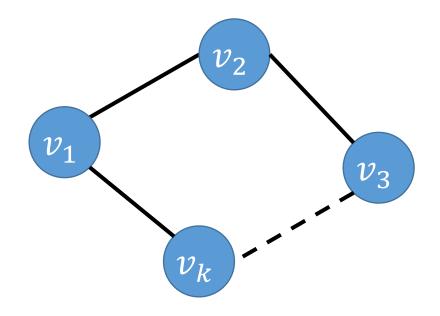
Examples of regular networks Linear network (2)

- Degree of connectivity: points of articulation or bridges
- Adjacency matrix: diagonals

0	1	0	0	•••	0	0
1	0	1	0	•••	0	0
0	1	0	1		0	0
0	0	1	0	•••	0	0
	•••	:	•••	•••	•••	•••
0	0	0	0	•••	0	1
0	0	0	0	•••	1	0

Examples of regular networks Ring network (1)

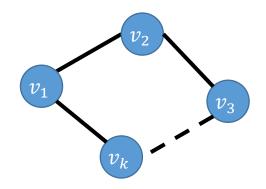
• A ring network A is a network topology in which each node is connected to exactly two other nodes, forming a single continuous path, a ring.



$$A = v_1, e_{12}, v_2, e_{23}, v_3, \dots, v_k, e_{k1}, v_1$$

Examples of regular networks Ring network (2)

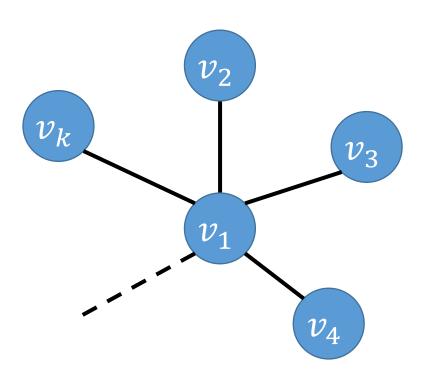
- Order: |A| = k
- Size: ||A|| = k
- Degree: d(A) = 2
- Diameter: diam(A) = k/2
- Clustering coefficient: cc(A) = 0
- Degree of connectivity: biconnected
- Adjacency matrix: diagonals + angles



0	1	0	0	•••	0	1
1	0	1	0	•••	0	0
0	1	0	1	•••	0	0
0	0	1	0	•••	0	0
	•••	•••	•••	•••	•••	•••
0	0	0	0	•••	0	1
1	0	0	0	•••	1	0

Examples of regular networks Star network (1)

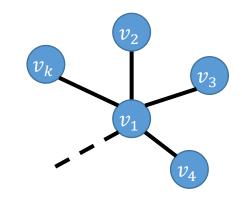
• A star network is a tree S with a single vertex of maximum degree.



$$S = v_1, e_{12}, v_2, v_1, e_{13}, v_3, \dots, v_1, e_{1k}, v_k$$

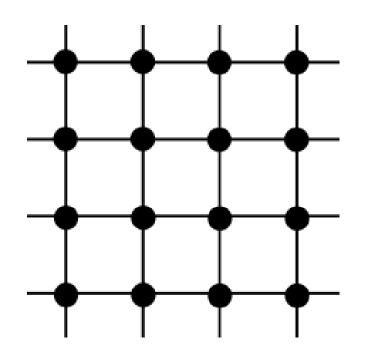
Examples of regular networks Star network (2)

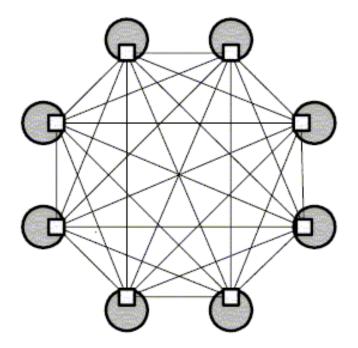
- Order: |S| = k
- Size: ||S|| = k 1
- Degree: d(S) = 1 or d(S) = k 1
- Diameter: diam(S) = 2
- Clustering coefficient: cc(S) = 0
- Degree of connectivity:
 point of articulation on internal vertex
- Adjacency matrix: first row and column



0	1	1	1	•••	1	1
1	0	0	0	•••	0	0
1	0	0	0		0	0
1	0		0	•••	0	0
	•••	•••	•••	•••	•••	•••
1	0	0	0	•••	0	0
1	0	0	0	•••	0	0

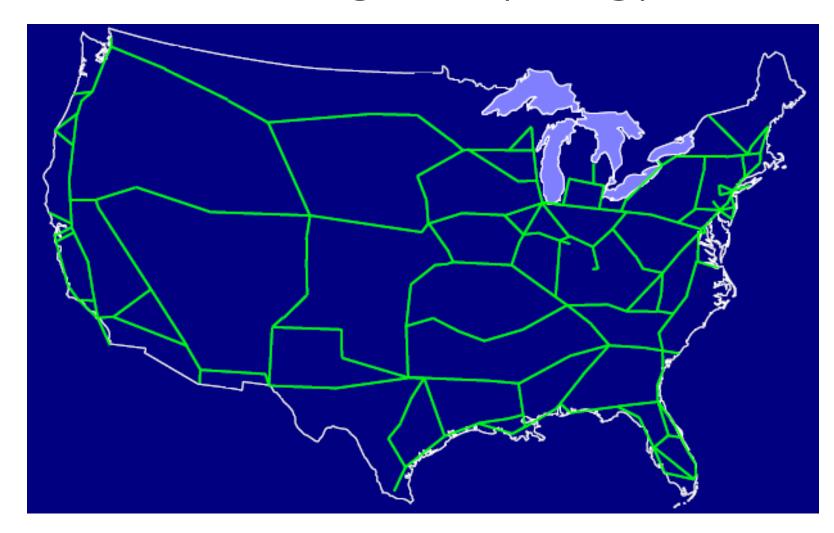
Examples of regular networks Manhattan Grid and Full Mesh





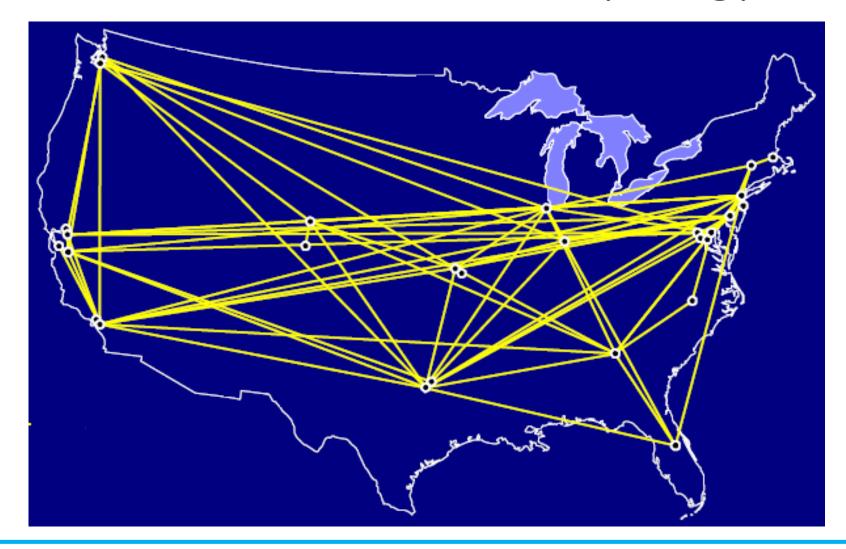
Example of networks with grid topology

Optical fiber



Example of networks with «mesh» topology

IP Routing



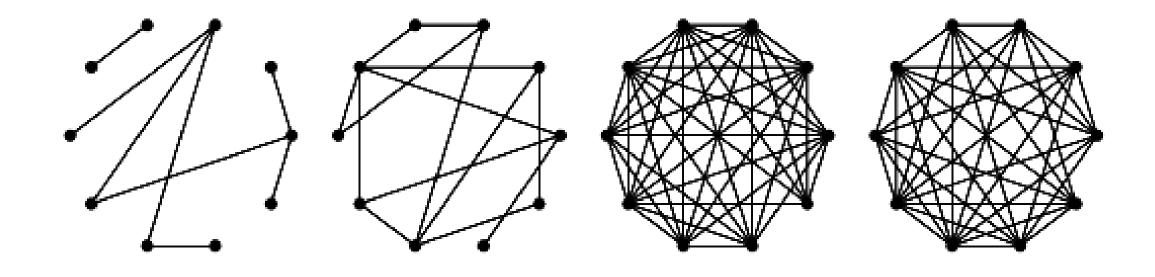
Random networks (or graphs) – ER graphs (1)

- Initially studied by Erdős and Rényi in 1959:
 - Pairs of nodes are randomly connected by a given number of connections;
 - Two nodes are connected by a certain probability p.
- All nodes have approximately the same number of neighbors, which differs slightly from the average value.

Erdős, P.; Rényi, A. (1959). "On Random Graphs. I".

Publicationes Mathematicae. **6**: 290–297

Random networks (or graphs) – ER graphs (2)



Complex networks

Complex Network Theory (1)

- Regular networks do not resemble interaction networks at all.
- Random networks capture some aspect of it.
- Complex networks of interactions have substantially different characteristics from both classes of graphs.
- The attempt to formulate models capable of reproducing the properties of real interaction networks has produced the evolution of the classical graph theory into the modern theory of complex networks.

Complex Network Theory (2)

• These networks show non-intuitive characteristics and can be made up of millions of units communicating with each other.

 Mathematical methods based on graph theory are therefore used to extract information from complex networks in a synthetic and objective way.

Connections on the personal network

• (Online) social networks are complex networks.

• The personal network of contacts* is usually composed of a "first order" area (relationships that the individual has directly), a "second order" area (contacts made through an intermediary), and so on...

*Mitchell, J.C. (ed.) 1969 Social Networks in Urban Situations. Analyses of Personal Relationships in Central African Towns, Manchester, UK, Manchester University Press

Networks of first, second, ..., order

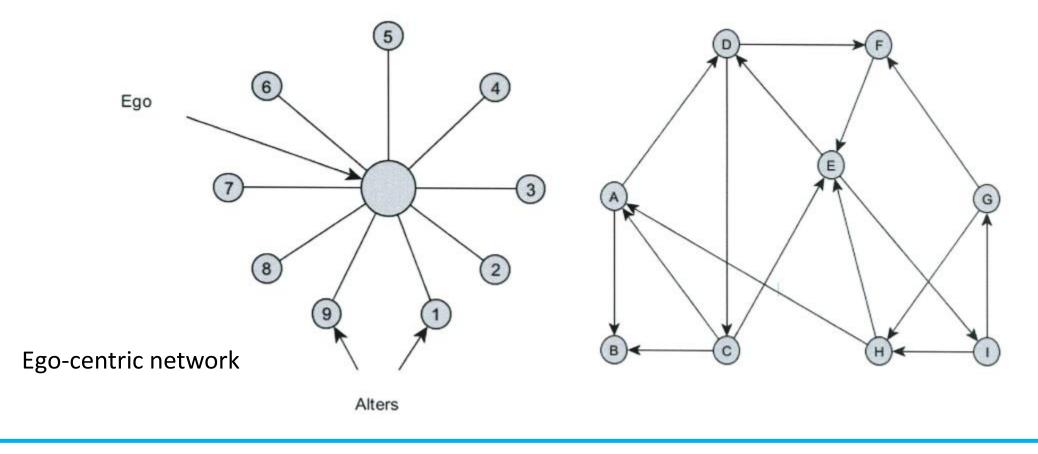
• The first-order network is generally called the **ego-centric network** (or ego-network).

 Networks that move away from the first order are called socio-centric networks.

• Both types of networks can be studied using Social Network Analysis techniques to grasp a large number of clues about social networks.

«Ego-centric» VS «Socio-centric» networks (1)

Socio-centric network



«Ego-centric» VS «Socio-centric» networks (2)

Ego-centric analysis:

It focuses on the network surrounding a specific node.

Socio-centric analysis:

- It concerns the study of "complete" networks.
- Data relating to "ego-centric" networks can be identified in a "socio-centric" network by selecting a node and examining its neighbors and the connections between them.
 - The most important property of social data is that they are often based on cultural values and symbols, and are generated on the basis of motivations, meanings and typifications.

Characteristics of complex networks

- Several phenomena are related to the theory of complex networks:
 - 1. Small-world ("six degrees of separation");
 - 2. Clustering;
 - 3. Strength of weak ties;
 - 4. Scale invariance (scale-free).

1. The «small-world» theory La teoria del mondo piccolo (o dei piccoli mondi)

 The concept of small-world coined by Milgram* is linked to studies on the personal network.

• In order to define the concept of "small-world", Miligram carried out an experiment that remained famous and subsequently repeated in various social networks.

*S. Milgram. The small world problem. Psychology Today, 1:61–67, 1967

The Milgram Experiment (Definition)

 Milgram randomly chose a sample of Americans (in the cities of Omaha, Nebraska and Wichita, Kansas) and asked them to deliver a message to a stranger (a stockbroker who worked in Boston and resided in Sharon, Massachussetts) of whom they only knew the name and a few other details but not the address.

• The messages had to be sent using only one's own network of acquaintances, based on considerations on which could be the highest probability of reaching the recipient.

The Milgram Experiment (Results)

• Results: The packets took on average only between 5 and 7 steps to reach the recipient.

Length distribution of the	compl	eted o	hains	in Mil	lgram s	mall-v	world	experi	ment.
Chain length	2	3	4	5	6	7	8	9	10
Number of completed chains	2	4	9	8	11	5	1	2	2

The Milgram Experiment (Considerations, 1)

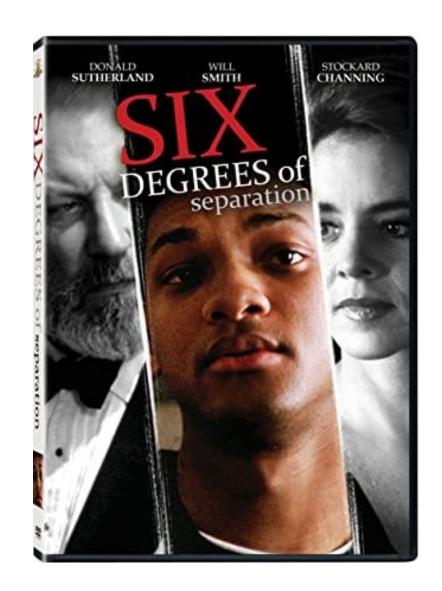
• The results of the experiment show how short paths (cammini brevi) exist between individuals in large social networks.

- More importantly, the experiment shows how these short paths can be found by ordinary people.
 - People rarely have more than local knowledge of their network;
 - One can get acquainted with friends and friends of friends;
 - It will be difficult to have knowledge of the entire path of individuals between themselves and an arbitrary "target" user.

Six degrees of separation

 The expression "six degrees of separation" was first used in 1991 by John Guare, who named his comedy* which was so successful that it was made into a film after just one season on Broadway.

*http://copioni.corrierespettacolo.it/wpcontent/uploads/2016/12/GUARE%20John Sei%20gradi%2 Odi%20separazione null U(12)-D(5) Commedia 1a.pdf



An experiment on the «Information Network»

- In addition to social networks, other examples of a small-world are the World Wide Web and the communication network formed by the exchange of e-mails.
- Experiment: in 2003 more than 60,000 emails were sent by 166 participants in the experiment, trying to reach 18 "target" users from 13 different countries by forwarding the received email only to acquaintances.

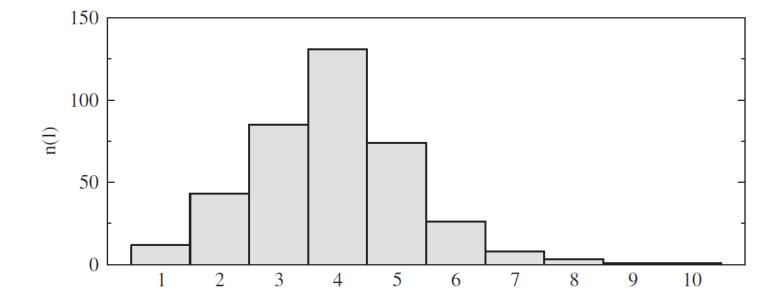
https://www.newscientist.com/article/dn4037-emailexperiment-confirms-six-degrees-of-separation/

Results (1)

• Out of 24,163 chains, only 384 were completed.

• The distribution of completed chains versus the number of steps

required.



Results (2)

Reasons for choosing the next recipient.

Declared reasons for choosing the next recipient at each step of the chain of the email small-world experiment.

Step	Location	Travel	Family	Work	Education	Friends	Cooperative	Other
1	33	16	11	16	3	9	9	3
2	40	11	11	19	4	6	7	2
3	37	8	10	26	6	6	4	3
4	33	6	7	31	8	5	5	5
5	27	3	6	38	12	6	3	5
6	21	3	5	42	15	4	5	5
7	16	3	3	46	19	8	5	0

The number of Erdős

 Paul Erdős, one of the fathers of the theory of random networks, wrote scientific articles in various areas of mathematics, in collaboration with other famous mathematicians.

 It is possible to calculate, a number that identifies the distance between Erdős from other mathematicians, the so-called Erdős number.

How to compute the number of Erdős

The direct co-authors of Erdős have number 1

Co-authors of a co-author of Erdős have number 2

And so on...

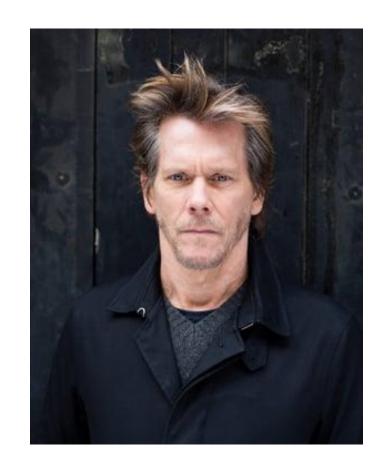
How far are you from Erdős??
 https://mathscinet.ams.org/mathscinet/collaborationDistance.html

Example

Marco Viviani	coauthored with	Gabriella Pasi		
Gabriella Pasi	coauthored with	Krassimir Todorov Atanassov		
Krassimir Todorov Atanassov	coauthored with	Anthony G. Shannon		
Anthony G. Shannon	coauthored with	Krishnaswami Alladi		
Krishnaswami Alladi	coauthored with	Paul Erdős ¹		

Kevin Bacon and the «small-world»

- In a January 1994 interview, actor Kevin
 Bacon claimed to have worked with all the
 actors in Hollywood or, at least, with
 someone who had acted in them together.
- Inspired by this news, on April 7, 1994, a post in a newsgroup entitled "Kevin Bacon is the Center of the Universe" was published.
 - Erdős in this sense can be considered the "Kevin Bacon of mathematics" (or maybe vice versa?).



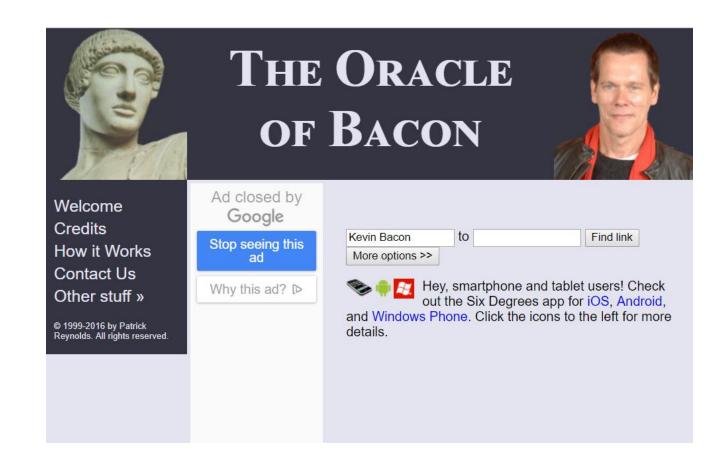
Six degrees from Kevin Bacon?

- The calculation of the Bacon number for an actor is based on the search for a shortest path.
 - Kevin Bacon has Bacon number 0;
 - The actors/actresses who have collaborated directly have Bacon number 1;
 - If among the collaborators of an actor/actress x the minimum Bacon number is n, then the Bacon number of x is n + 1.
- As of February 2013, the highest finished Bacon count was 11.
- About 12% of the people cited in the database were not connected with Kevin Bacon in any way.

The «Oracle of Bacon»

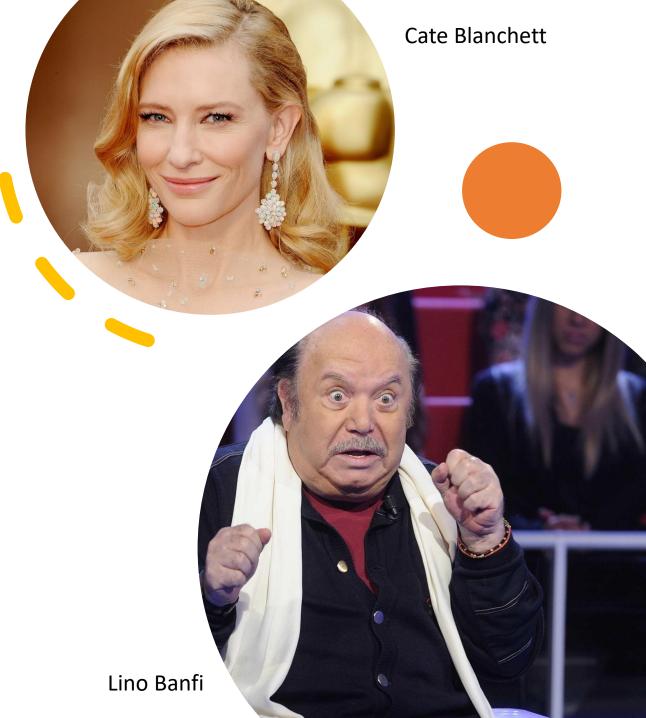
 It allows to calculate the degrees of separation between Kevin Bacon (or another actor/actress) and any other actor or actress.

 Based on «<u>The Internet</u> Movie Database».



Weird connections



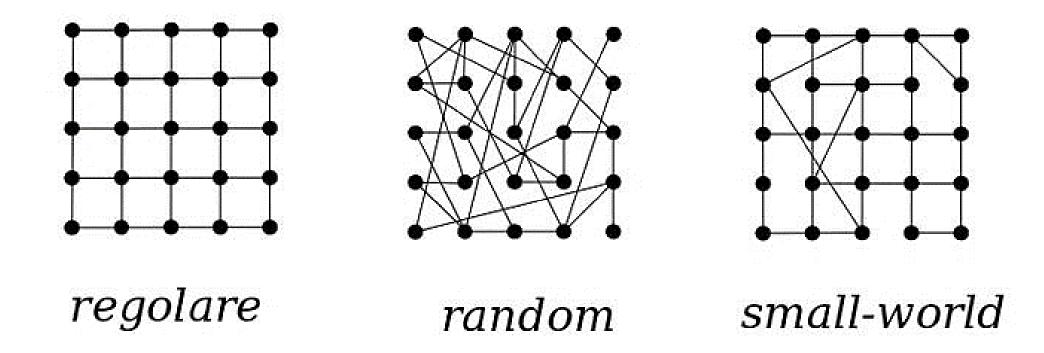


Conclusions on the «small-world» theory

 Today we know that this property is not peculiar to social networks: practically all real networks of interactions in complex systems have the characteristic of small-world.

- This property makes networks very efficient in terms of information propagation speed (and more).
 - Infectious diseases, for example, spread over a small-world network much more easily than over a regular network.

Motivations illustrated graphically



2. Clustering

- There is a tendency in social networks to create clusters:
 - In social networks there are often communities of individuals all or almost all in relation to each other.
- This property already known as **transitivity** in sociology (Wassermann and Faust, 1994)* is called clustering and has been quantified by the so-called clustering coefficient (Watts and Strogatz, 1998)**, which essentially measures how many of the friends of a given individual are also in turn friends with each other.

**Watts, Duncan J., and Steven H. Strogatz. "Collective dynamics of 'small-world'networks." *Nature* 393.6684 (1998): 440

Clustering and small-world

Random networks resemble interaction networks w.r.t. the small-world property.

- However, they differ in another important respect:
 - The clustering coefficient of a typical interaction network is usually much larger than that of the corresponding random network (i.e., a network with the same number of nodes and ties, but where each tie connects a pair of nodes chosen at random).

Concrete examples

k =degree L =path lenght C =clustering coefficient

Characteristic path length and clustering coefficient of three real networks (two social networks and a biological one) and of the corresponding ER random graphs with same number of nodes and links.

	N	$\langle k \rangle$	\boldsymbol{L}	L^{ER}	\boldsymbol{C}	C^{ER}
Movie actors	225226	73.71	3.65	2.87	0.79	0.00033
ArXiv	44337	10.79	5.99	4.50	0.62	0.00024
C. elegans*	279	16.39	2.44	2.01	0.34	0.06

3. The strength of weak ties (1)

• The strength of weak ties (Mark Granovetter, 1977*: the strength of a tie is given by the (probably linear) combination of the amount of time, emotional intensity, intimacy (mutual confidence) and the exchange of services that characterizes the tie.

*Granovetter, Mark S. "The strength of weak ties" Social networks. 1977. 347-367

3. The strength of weak ties (2)

• Granovetter defines people's "strong ties" as those that unite them to primary networks (family, institutions, organizations), since they constitute rather compact networks of belonging.

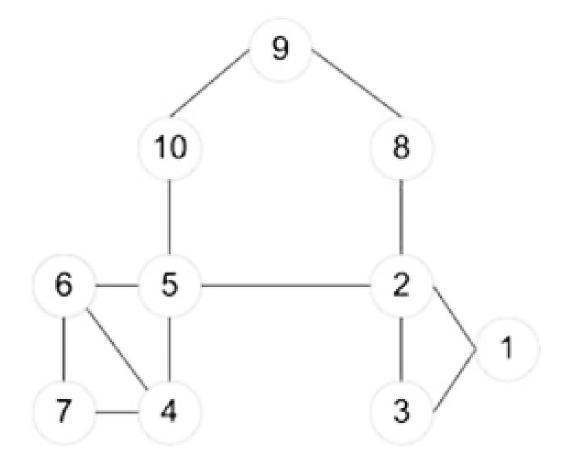
- He calls "weak ties" those that characterize the informal networks of people, which, in terms of social integration and increase in social capital, are often more important than strong ties, functioning as bridges between different segments of the social network.
 - These types of ties are crucial, for example, when looking for a new job.

Measuring the strength of ties

- The sociological concept of "tie strength" can be measured through Social Network Analysis techniques in different ways:
 - By identifying "shortcut bridges" (ponti scorciatoia);
 - The neighborhood overlap assessment;
 - Evaluation of user activities.

Shortcut bridges

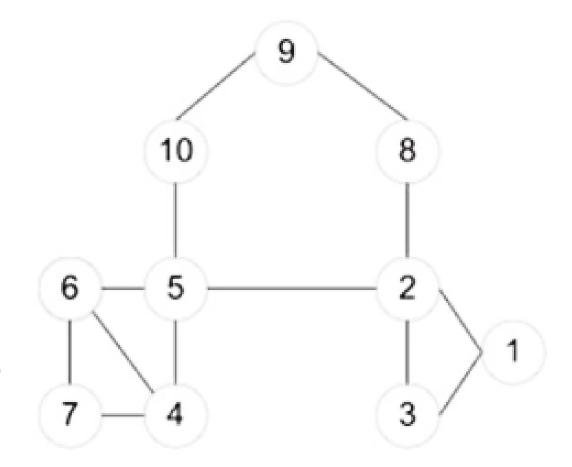
- Bridges are very rare in real social networks.
- Alternatively, you can "loosen" the definition, and check if the distance between two nodes increases when the arc is removed, which in this case is a "shortcut".
- The greater the distance, the "weaker" the type of tie.



Shortcut bridges (Example)

- d(2,5) = 4if e = (2,5) is removed
- d(5,6) = 2if e = (5,6) is removed

e = (5,6) is stronger than e = (2,5)

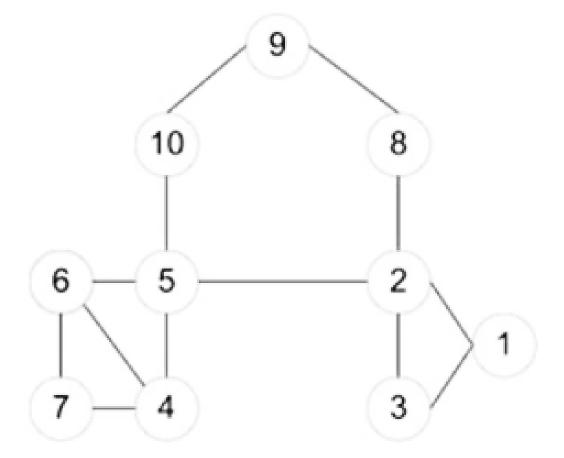


Neighborhood overlap Sovrapposizione del vicinato

• The strength of a tie can also be measured by how overlapping the neighbors of two nodes v_i and v_j are.

• This overlap $O(v_i, v_j)$ can be defined as:

$$O(v_i, v_j) = \frac{|N(v_i) \cap N(v_j)|}{|N(v_i) \cup N(v_j)| - 2}$$

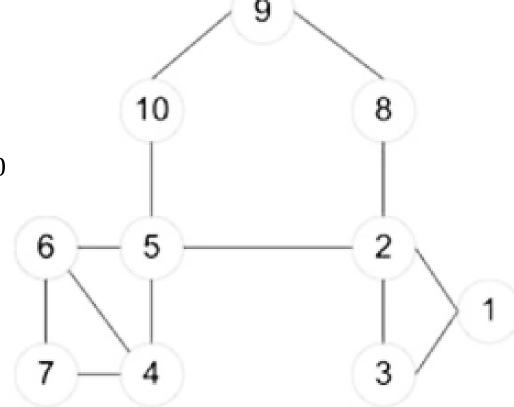


Neighborhood overlap (Example)

•
$$O(v_i, v_j) = \frac{|N(v_i) \cap N(v_j)|}{|N(v_i) \cup N(v_j)|-2}$$

•
$$O(2,5) = \frac{|\{1,3,5,8\} \cap \{2,4,6,10\}|}{|\{1,3,5,8\} \cup \{2,4,6,10\}| - 2} = \frac{0}{6} = 0$$

•
$$O(5,6) = \frac{|\{2,4,6,10\} \cap \{4,5,7\}|}{|\{2,4,6,10\} \cup \{4,5,7\}| - 2} =$$
$$= \frac{|\{4\}|}{|\{2,4,5,6,7,10\}| - 2} = \frac{1}{4}$$



Learn from user activities

- Twitter: it is possible to follow someone without explicit acceptance from the other party.
 - The real link is determined by the frequency in which two users interact, rather than the "follower-followee" network.

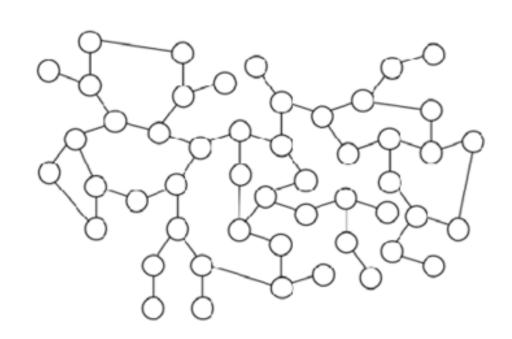
- Facebook: The strength of links can be assessed based on various information.
 - Number of messages exchanged on reciprocal message boards, comments on reciprocal posts, number of mutual friends, ...

4. Scale invariance

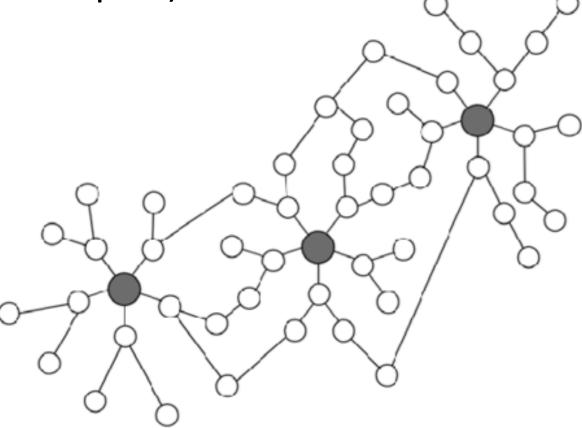
 Scale invariance in a network (scale-free network) occurs when in a graph the relationship between the number of nodes and the number of their connections is of a negative exponential type, and therefore invariant under changes in scale.*

*Barabási, Albert-László, Réka Albert, and Hawoong Jeong. "Mean-field theory for scale-free random networks." *Physica A: Statistical Mechanics and its Applications* 272.1-2 (1999): 173-187

Scale-free network (Example)



(A) Random network



(B) Scale-free network

Scale-free network (Preferential attachment)

- Preferential attachment is a key mechanism that can lead to the emergence of scale-free networks.
 - As new nodes join the network, they prefer to connect to well-connected nodes → Next lectures (Community Detection).
- This mechanism reinforces the power-law distribution of node degrees, where a small number of nodes has many connections, while most nodes have relatively few connections.
 - The scale-invariant property emerges as the network grows and evolves under the influence of preferential attachment.

Scale-free network (Hubs)

- Hubs refer to nodes (individual entities within the network) that have a significantly higher number of connections (links, edges) compared to other nodes in the network.
 - Network Hubs: In a general network, a hub is a node that acts as a central connector, linking multiple other nodes together.
 - In some cases, hubs may be bridges connecting different parts of the network, making them important for network cohesion and efficient communication.
 - The removal of hubs can have a significant impact on a network's structure and function.
 - Social Network Hubs: In the context of social networks, hubs are individuals who
 have an exceptionally large number of connections or friends.
 - These individuals are often referred to as "influencers" or "connectors".
 - Social network hubs are crucial for the spread of information, ideas, and trends.
 - They can have a disproportionate impact on the network's dynamics because their actions and interactions are seen and followed by many others.

66

Marco Viviani – Social Media Analytics

Types of social network hubs

- Information Hubs: These individuals are hubs in terms of information dissemination.
 - They are often the first to know about news, trends, and events and share this information with their extensive social circles.
- Connector Hubs: Connector hubs are individuals who have connections across various social groups.
 - They act as bridges between different parts of a social network, facilitating interactions and the flow of information between otherwise disconnected clusters.
- Note that hubs in social networks are not limited to individuals.
 - Organizations, websites, and even content (such as viral videos or trending hashtags) can also function as hubs in the context of online social networks.

Scale invariance and «small-world»

• The presence of hubs is the basis of the small-world effect.

• In this sense, the hubs have the function of connecting areas of the graph that would otherwise be separate.