

# Nathaniel Andre Pautin

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## Skills

- Customer Service
- Willing to take more responsibilities
- Time Management
- Organization and attention to detail
- Written & verbal communication
- Adaptability to a changing environment
- Computer literate & internet savvy

## Education

### **University of San Francisco**

San Francisco, CA United States

Bachelor of Science, Kinesiology

August 2016 to December 2018

## Experience

### **24 Hour Fitness**

August 2016 to Present

#### **Service Representative/ Service Representative Lead**

Concord, CA

Provided customer and membership services as a front desk service representative in a highly active gym location. Trained new employees to follow protocol for all procedures in the club. Supervised fellow service representatives in order to facilitate an optimal environment for employees and members.

### **Saint Francis Memorial Hospital**

July 2017 to January 2018

#### **Volunteer**

San Francisco, CA

Volunteered in Acute Rehabilitation and Sports Medicine to stock and sanitize equipment. Shadowed physical and occupational therapists when daily responsibilities were completed.

### **Potrero Physical Therapy**

March 2018 to August 2018

#### **Physical Therapist Aide**

San Francisco, CA

Assisted physical therapists with typed patient evaluations for review. Helped patients with exercises and provided EMS/TENS treatment. Handled PT/patients' schedules and contacted multiple insurance companies in order to determine eligibility for coverage at the therapy clinic.