Andrés Cecconi

Executive summary

Creative, team player, enthusiastic and fast learner IT student looking for a career change towards this industry. With over seven years of customer service and supply chain experience in FMCG industry, I am eager to contribute to the company success through hard work.

Contact

📞 +3492600746

✉ ancecconi15@gmail.com

Interests

- Web development
- Business analysis and process definition
- New technologies
- Information and data management

Technical Skills

- MS and G Suite
- SQL
- HTML & CSS
- Javascript
- C#
- Visual Studio.

Certifications

First Certificate in English
University of Cambridge

SQL Certificate
Educación IT

C# .NET Certificate
Educación IT

Web Development Certificate
Educación IT

Professional career

Inmigrante Gin
Supply Chain Manager | Feb 2022 - present

- Create the company's supply chain strategy
- Collaborate with other departments to create coordinated plans for business growth
- Communicate and negotiate with suppliers and vendors
- Ensure supply chain processes meet legal requirements and standards

Molfino Hnos. S.A.
Supply Chain Specialist | Mar 2020 - Feb 2022

- Maintain adequate inventory and schedule and receive shipments
- Assess current orders and forecast future demand to provide adequate supplies
- Creating reports about supply chain activities such as cost analysis, distribution analysis, feasibility studies, etc.

Boulevard Food Park
Sr. Customer Service Specialist | Oct 2018 - Mar 2020

- Acts as a liaison between customers and management in order to enhance the overall customer experience
- Monitor customer complaints on social media and reach out to provide assistance
- Assist in training junior Customer Support Representatives

Jr. Customer Service Specialist | Oct 2015 - Mar 2018
- Monitor customer complaints on social media and reach out to provide assistance
- Assist Sr. Customer Service Specialist on problem solving.

Academic background

Microsoft Solution Developer Web Applications (.NET)
Educación IT

Degree in Administration and Information Management
National University of Rafaela

Degree in English for Academic Purposes
ISP N°2 "Joaquín V. González"