

# Curriculum

# EMI HIDAKI

## Education

Passaic County Community college  
ESL - CIS Web and App Development (Current)

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Commercial High school of Palmira (Colombia  
2016) - High school diploma

## Skills

Microsoft Office  
Adobe  
Quickbooks  
Translations

## Languages

Japanese (10/10)  
Spanish (10/10)

## Contact

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Belleville - NJ

## About

I'm a polite, attentive at all times with a willing and helpful manner, always approachable, highly organized and independent. Able to effectively coordinate tasks to accomplish projects with an excellent familiarity in various computer software.

## Work Experience

### Zoni Language Center / Student Service Representative (2018 - 2019)

- Provided outstanding student service to new and long-standing customers by attending closely to concerns and developing solutions
- Prepared and filled financial statements such daily closing and others
- Provided full Japanese to English/ Spanish translation services
- Bring information about courses and focusing on closing sales

### English for a Better Future / Community manager

2019/2020

- Setting and implementing social media and communication campaigns to align with marketing strategies.
- Providing engaging text, image and video content for social media accounts
- Responding to comments and customer queries.
- Editing books and other interactive sources for the school.
- Setting up online classes and bring tech support to current and new students

### Prestige Home USA/ Executive Assistant

2020

- receiving orders and creating invoices.
- Updating payment status and follow up
- Updating database with new items and items in stock.
- Answering phone calls and emails to bring solutions to customers with their order quires
- Scheduling delivery dates

### Tristate Cooling Corp/ Personal

(Administrative) Assistant 2020 - 2021

- Processing payroll through ADP
- Receive Work Orders and create invoices through Quickbooks
- Give support and solving issues of any kind
- Prepare financial reports such as Open Invoices report, Monthly cashflow report
- Keep the agenda and scheduling appointments
- Fill out loan applications, grant applications such as PPP loans SBA disaster loans, and other capital loans.
- Translations services
- Book flights and stays for executives
- manage payment schedules
- support the account receivable areas