

Andres Molina

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EDUCATION

BS in Computer Science: Software Engineering

April 27, 2019

Brigham Young University

Provo, UT

- Relevant Coursework: Web Programming, Data Structures, Advanced Programming Concepts, Algorithm Design and Analysis, Testing, Analysis and Verification, and Software Design

EXPERIENCE

Software Developer

May 2022 – Present

Brigham Young University

Provo, UT

- Developed and maintained multiple full-stack applications using Mendix, support various departments and initiatives across the university.
- Worked closely with a team of developers, designers, and project managers to deliver high-quality software solutions.
- Utilized Amazon Web Services (AWS) to deploy and maintain scalable applications.

Customer Service Supervisor

Sep 2021 – May 2022

Brigham Young University

Provo, UT

- Supervised a team of 8 customer service representatives, ensuring high-quality service to students and faculty.
- Implemented and facilitated customer service training programs, resulting in a significant increase in customer satisfaction ratings.
- Conducted regular performance evaluations and provided ongoing feedback and coaching to team members, resulting in increased productivity and job satisfaction.

PERSONAL TECHNICAL PROJECTS

Twitter Mobile App

- Utilized Android Studio to create a mobile app Twitter.
- Leveraged Amazon Web Services (AWS) including Lambda, APIGateway, SQS, and DynamoDB.
- Designed and implemented key features for the Twitter Mobile App, such as real-time updates and notifications, personalized recommendations.

SKILLS

Proficient- JavaScript, TypeScript, Python, Java, Node.js.

Moderate- React.js, C++, C, AWS, IISC Informatica, Data Visualization.

Beginner- SQL, Mobile Development, pyTorch, sklearn.

VOLUNTEER EXPERIENCE

Volunteer Representative

Aug 2016 – Aug 2018

The Church of Jesus Christ of Latter-day Saints

Osorno, Chile

- Served as Assistant to the President, providing administrative support and guidance.
- Planned and executed conferences and trainings for the Church of Jesus Christ of Latter-Day Saints in Chile.
- Led a team of up to 200 volunteers, providing guidance and support to ensure successful events and meetings.

ACHIEVEMENTS & INTERESTS

- Fluent in Spanish – both Oral and Written
- Passionate about continuous learning, regularly taking online courses to expand my knowledge and skill set.
- Completed a certificate program in Python, focused on Machine Learning, Deep Learning.