

Nonlinear models
for new product growth

New product life cycle: phases

1. Introduction
2. Growth
3. Maturity
4. Decline

What are the variables influencing a product's life cycle?

Marketing strategies play an essential role . . .

but the success of a new product ultimately depends on consumers accepting them.

Diffusion of innovations

Diffusion is the process by which an innovation is communicated through certain channels over time among the members of a social system (Rogers, 2003).

Four key elements for describing an innovation diffusion process:

- ▶ innovation
- ▶ communication channels
- ▶ time
- ▶ social system

Innovation

An innovation is:

- ▶ New product, new service, new technology, new production process, new way of doing things (Schumpeter, 1947).
- ▶ Typical distinction: radical vs incremental innovations.
- ▶ Radical innovations could be hindered from barriers and social inertia.

New product growth models

General aim: depict the successive increases in the number of adopters and predict the continued development of a diffusion process already in progress (Mahajan and Muller, 1979).

- ▶ Fourt and Woodlock model (1960)
- ▶ Mansfield model (1961)
- ▶ Bass model (1969)
- ▶ Generalized Bass model (1994)

Bass Model

The Bass Model is defined by a first order differential equation

$$z'(t) = \left(p + q \frac{z(t)}{m} \right) (m - z(t))$$

Bass Model

innovation

$$z'(t) = \left(p + q \frac{z(t)}{m} \right) (m - z(t))$$

Bass Model

$$z'(t) = \left(p + \textcolor{violet}{q} \frac{z(t)}{m} \right) (m - z(t))$$

imitation

Bass Model

$$z'(t) = \left(p + \frac{q z(t)}{m} \right) (m - z(t))$$

word-of-mouth

Bass Model

If we pose $\frac{z(t)}{m} = y(t)$ the model becomes

$$y'(t) = (p + qy(t))(1 - y(t))$$

Bass Model: solution

The Bass Model has a closed-form solution

$$y(t) = F(t; p, q) = \frac{1 - e^{-(p+q)t}}{1 + \frac{q}{p}e^{-(p+q)t}} \quad t > 0.$$

or, by posing $z = ym$

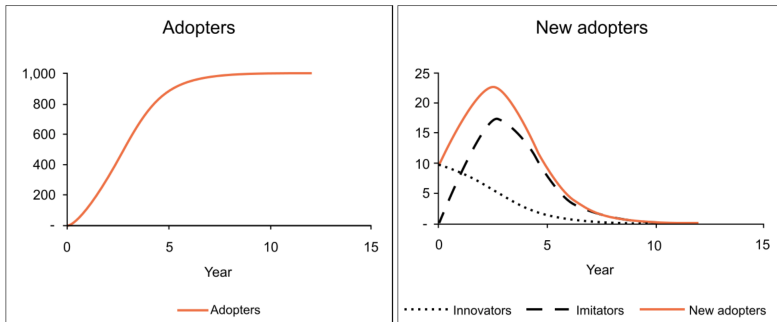
$$z(t) = m F(t; p, q) = m \frac{1 - e^{-(p+q)t}}{1 + \frac{q}{p}e^{-(p+q)t}} \quad t > 0.$$

Cumulative sales $z(t)$ 'depend' on parameters p and q .

The market potential m is a scale parameter and is assumed constant.

Bass Model

BM: cumulative and rate data



Bass Model: estimation

The Bass Model is a **nonlinear model**

$$Z(t) = f(\beta, t) + \varepsilon(t)$$

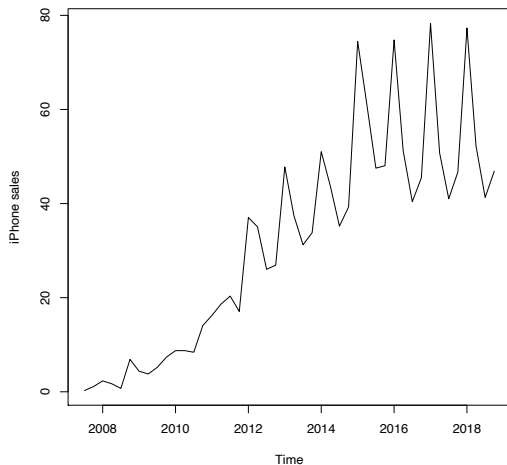
where $Z(t)$ is the dependent variable, $f(\beta, t)$ is the deterministic term, function of $\beta \in R^k$ and of time t .

The second term, $\varepsilon(t)$, is the error term, for which usual assumptions hold, namely $M(\varepsilon(t)) = 0, Var(\varepsilon(t)) = \sigma^2$, $Cov(\varepsilon(t), \varepsilon(t')) = 0, t \neq t'$.

Bass Model: estimation

- ▶ Typical starting values for p and q are 0.01 and 0.1.
- ▶ Estimating m is the most difficult task.
- ▶ Parameter estimates are very sensitive to the number of available data.
- ▶ Reliable estimates are obtained after the maximum peak, but ... *“By the time sufficient observations have been developed for reliable estimation, it is too late to use the estimates for forecasting purposes”* (Mahajan, Muller, Bass, 1990).

Example: Apple iPhone life cycle



Quarterly sales data from 2007 to 2019
(source: Apple Inc.)

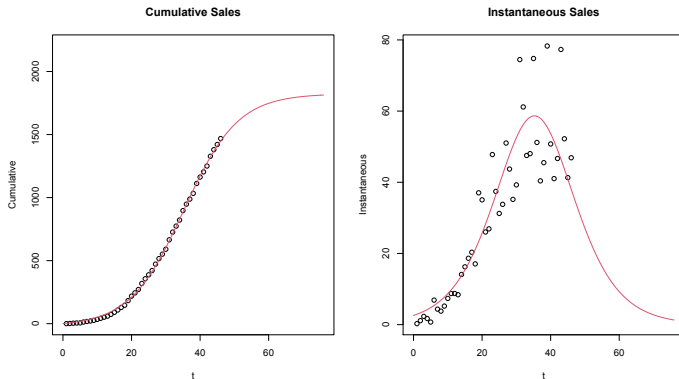
Example: Apple iPhone life cycle

Bass Model for iPhone life cycle: parameter estimates and 95% CIs

	Estimate	Std.Error	Lower	Upper	<i>p</i> -value
<i>m</i>	1823.7466	34.1251	1756.8627	1890.6306	< 0.0001
<i>p</i>	0.0014	0.0001	0.0013	0.0015	< 0.0001
<i>q</i>	0.1259	0.0027	0.1206	0.1311	< 0.0001

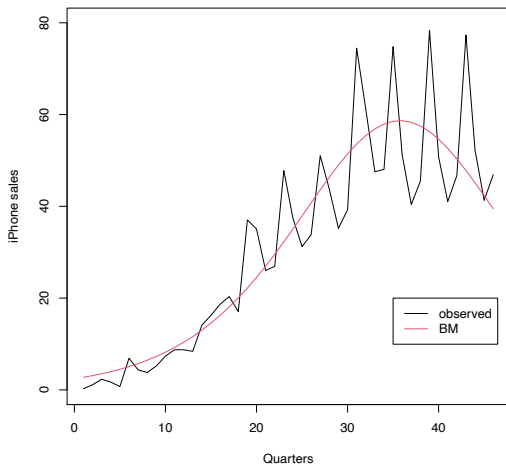
$$R^2 = 0.9995$$

Example: Apple iPhone life cycle



Cumulative and instantaneous sales data and forecasts with BM

Example: Apple iPhone life cycle



Instantaneous sales data and forecasts with BM

Bass Model: interesting properties

- ▶ **Parsimonious model** with just three parameters m , p , q .
- ▶ Only needs aggregate sales data.
- ▶ Easy to interpret.

Bass Model: limitations

- ▶ The market potential m is constant along the whole life cycle.
- ▶ The Bass Model does not account for marketing mix strategies.
- ▶ It is a model for products with a limited life cycle: needs a hypothesis.

Generalized Bass Model

The Bass Model does not account for the effect of **exogenous variables**, such as marketing mix, public incentives, environmental shocks.

Besides, in some cases the diffusion process does not have a bell shape curve, but a more complex structure.

Generalized Bass Model

The Generalized Bass Model (Bass et al., 1994) adds an intervention function $x(t)$

$$z'(t) = \left(p + q \frac{z(t)}{m} \right) (m - z(t)) x(t).$$

where $x(t)$ is an integrable, non negative function.

- ▶ The Bass Model is a special case where $x(t) = 1$.
- ▶ if $0 < x(t) < 1$ the process **slows down**,
- ▶ if $x(t) > 1$ the process **accelerates**.

Generalized Bass Model: closed-form solution

The closed-form solution of the model is

$$z(t) = m \frac{1 - e^{-(p+q) \int_0^t x(\tau) d\tau}}{1 + \frac{q}{p} e^{-(p+q) \int_0^t x(\tau) d\tau}}, \quad t > 0.$$

Interesting: function $x(t)$ does not modify the market potential m !
Function $x(t)$ modifies the speed of the process.

Modelling $x(t)$: exponential shock

Function $x(t)$ may take several forms in order to describe various types of shock.

A strong and fast shock may take an **exponential form**

$$x(t) = 1 + c_1 e^{b_1(t-a_1)} I_{t \geq a_1},$$

where parameter c_1 is **intensity** and **sign** of the shock, b_1 is the **'memory'** of the effect and is typically negative, and a_1 is the **starting time** of the shock.

Modelling $x(t)$: exponential shock

The use of exponential shock is suitable for identifying the positive effect of [marketing strategies](#) or [incentive measures](#), in order to speed up the diffusion process.

Also, a negative shock may represent a fast slowdown in sales due to the entrance of a competitor.

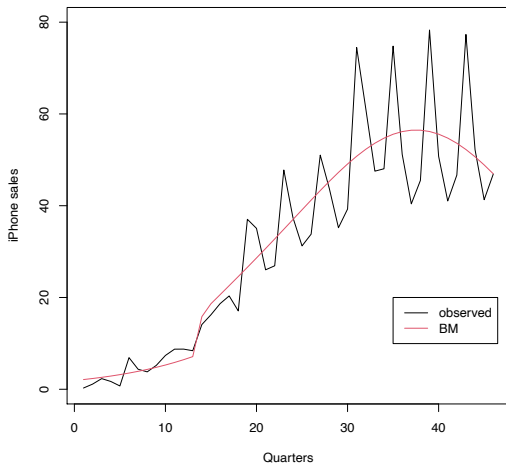
Example: Apple iPhone life cycle

GBM for iPhone life cycle: parameter estimates and 95% CIs

	Estimate	Std.Error	Lower	Upper	<i>p</i> -value
<i>m</i>	2080.9397	105.6182	1873.9319	2287.9475	< 0.001
<i>p</i>	0.0010	0.0001	0.0008	0.0011	< 0.001
<i>q</i>	0.1042	0.0092	0.0861	0.1222	< 0.001
<i>a</i> ₁	13.1034	0.9609	11.2201	14.9867	< 0.001
<i>b</i> ₁	-0.1587	0.0632	-0.2827	-0.0348	0.016
<i>c</i> ₁	1.1086	0.1808	0.7542	1.4629	< 0.001

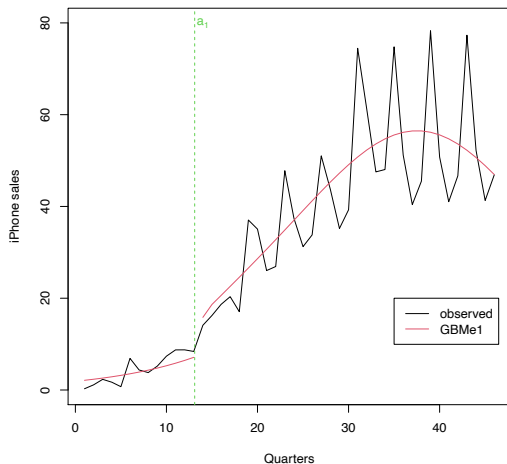
$$R^2 = 0.9998$$

Example: Apple iPhone life cycle



Instantaneous sales data and forecasts with GBMe1

Example: Apple iPhone life cycle



We may appreciate the starting time of the shock . . .

Modelling $x(t)$: rectangular shock

A more stable shock, acting on a longer period of time, may be modeled through a **rectangular shock**

$$x(t) = 1 + c_1 I_{t \geq a_1} I_{t \leq b_1},$$

where parameter c_1 describes **intensity** of the shock, either positive or negative, parameters a_1 and b_1 define **beginning** and **end** of the shock (con $a_1 < b_1$).

The rectangular shock is useful to identify the effect of policies and measures within a limited time interval.

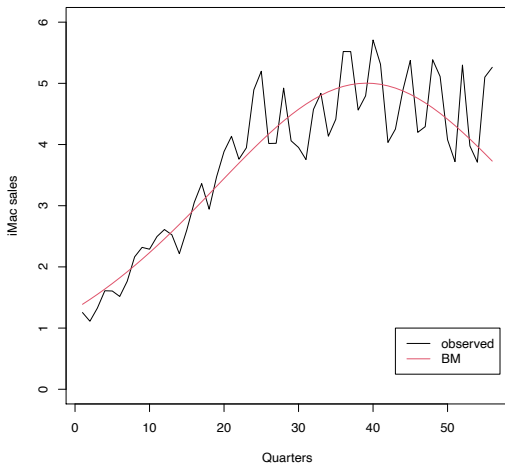
Example: Apple iMac life cycle

BM for iMac life cycle: parameter estimates and 95% CIs

	Estimate	Std.Error	Lower	Upper	<i>p</i> -value
<i>m</i>	281.66	3.58	274.65	288.68	< 0.0001
<i>p</i>	0.0047	0.0042	0.0047	0.0048	< 0.0001
<i>q</i>	0.061	0.001	0.059	0.063	< 0.0001

$$R^2 = 0.9999088$$

Example: Apple iMac life cycle



Instantaneous sales data and forecasts with BM

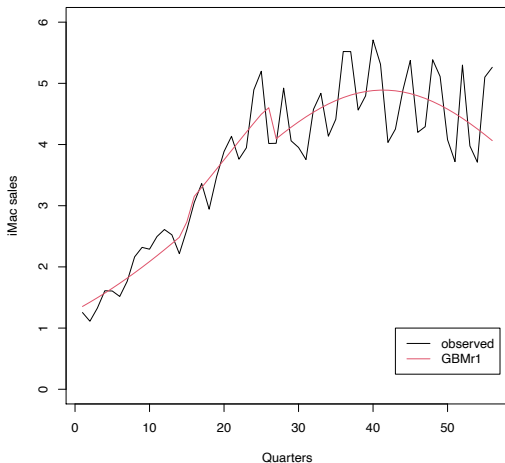
Example: Apple iMac life cycle

GBM for iMac life cycle: parameter estimates and 95% CIs

	Estimate	Std.Error	Lower	Upper	P-value
m	304.16	3.67	296.96	311.36	< 0.0001
p	0.0043	0.00001	0.0042	0.0044	< 0.0001
q	0.055	0.00	0.053	0.056	< 0.0001
a_1	14.67	0.96	12.79	16.54	< 0.0001
b_1	25.95	0.71	24.55	27.35	< 0.0001
c_1	0.16	0.02	0.13	0.20	< 0.0001

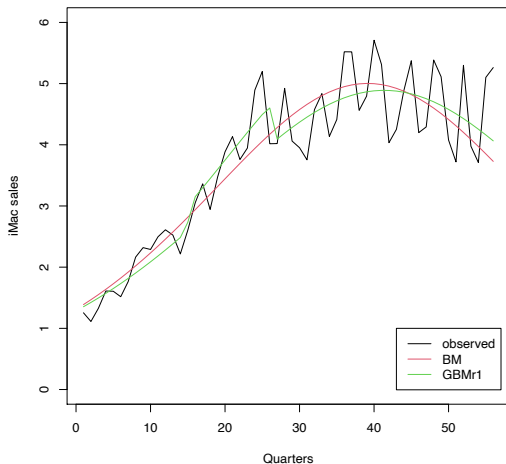
$$R^2 = 0.9999733$$

Example: Apple iMac life cycle



Instantaneous sales data and forecasts with GBMr1

Example: Apple iMac life cycle



Comparison between models ... how can we evaluate the difference between these?

Modelling $x(t)$: mixed shock

It may be useful to have more than one shock of different nature. A simple case is made of a couple of shocks, rectangular and exponential,

$$x(t) = 1 + c_1 I_{t \geq a_1} I_{t \leq b_1} + c_2 e^{b_2(t-a_2)} I_{t \geq a_2}$$

Other combinations are possible.

Model performance and selection

The usual performance indicator is the R^2

$$R^2 = \frac{\text{SST} - \text{SSE}}{\text{SST}} = \frac{\sum (y_i - \bar{y})^2 - \sum (y_i - \hat{y}_i)^2}{\sum (y_i - \bar{y})^2}$$

where y_i , $i = 1, 2, \dots, n$ are calculated with the selected model.
Further evaluations are performed through analysis of residuals (e.g. residual plots, Durbin-Watson statistic).

Model selection: \tilde{R}^2

In order to select between two 'nested' models, a suitable tool is the \tilde{R}^2

$$\tilde{R}^2 = \frac{\text{SSE}_{m_1} - \text{SSE}_{m_2}}{\text{SSE}_{m_1}} = (R_{m_2}^2 - R_{m_1}^2)/(1 - R_{m_1}^2),$$

where $R_{m_i}^2$, $i = 1, 2$ is the R^2 of model m_i .

If $\tilde{R}^2 > 0.3$ then the more complex model is significant.

Dynamic market potential, $m(t)$

A generalization of the Bass Model considers a dynamic market potential, $m(t)$

$$z'(t) = m(t) \left\{ \left(p + q \frac{z(t)}{m(t)} \right) \left(1 - \frac{z(t)}{m(t)} \right) \right\} + z(t) \frac{m'(t)}{m(t)}$$
$$\frac{z'(t)m(t) - z(t)m'(t)}{m^2(t)} = \left(\frac{z(t)}{m(t)} \right)' = \left(p + q \frac{z(t)}{m(t)} \right) \left(1 - \frac{z(t)}{m(t)} \right)$$

and, by setting $y(t) = z(t)/m(t)$, we have

$$y'(t) = p + qy(t)(1 - y(t))$$

which is a standard Bass Model.

Dynamic market potential, $m(t)$

1. Market of new products is unstable and uncertain in the first phase of diffusion: **incubation**
2. Advertising and promotional efforts play a central role to overcome this phase
3. These efforts influence the structure of the market potential, which depends on information on the product
4. Communication and adoption are **two separate phases**, needing a distinct modelling

Dynamic market potential, $m(t)$

We may notice that $m(t)$ is 'free'

$$z(t) = m(t)F(t) = m(t) \frac{1 - e^{-(p+q)t}}{1 + \frac{q}{p}e^{-(p+q)t}}$$

Dynamic market potential, $m(t)$: GGM

The GGM (Guseo and Guidolin, 2009) is a generalization of the Bass Model, where $m(t)$ is time-dependent

$$z(t) = m(t)F(t) = m(t) \frac{1 - e^{-(p+q)t}}{1 + \frac{q}{p}e^{-(p+q)t}}$$

and function of a communication process

$$z(t) = KG(t)F(t) = K \sqrt{\frac{1 - e^{-(p_c+q_c)t}}{1 + \frac{q_c}{p_c}e^{-(p_c+q_c)t}}} \frac{1 - e^{-(p_s+q_s)t}}{1 + \frac{q_s}{p_s}e^{-(p_s+q_s)t}}$$

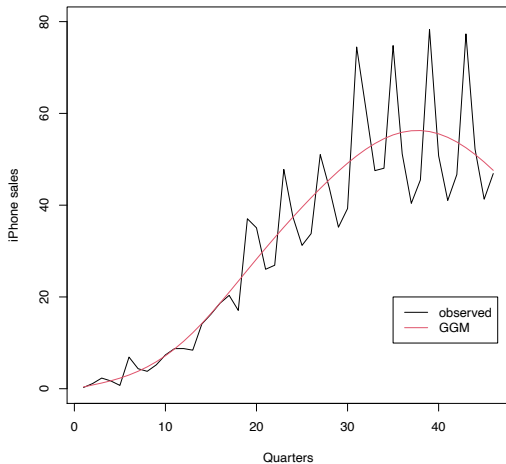
Example: Apple iPhone

GGM for iPhone: estimates and 95% CIs

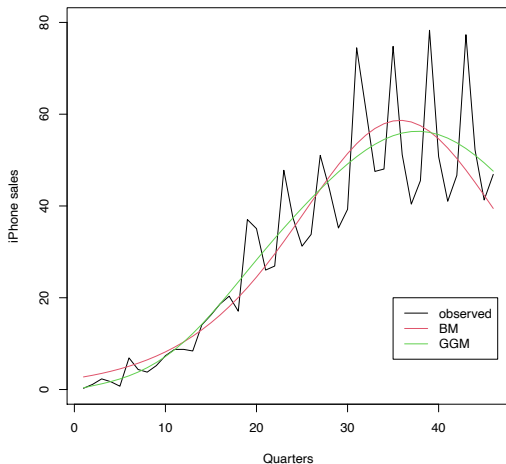
	Estimate	Std.Error	Lower	Upper	P-value
K	2116.78	97.50	1925.68	2307.88	< 0.0001
p_c	0.00059	0.00	0.0028	0.009	< 0.0001
q_c	0.21	0.04	0.13	0.28	< 0.0001
p_s	0.0021	0.00	0.0015	0.0026	< 0.0001
q_s	0.10	0.01	0.09	0.11	< 0.0001

$$R^2 = 0.99986$$

Example: Apple iPhone



Example: Apple iPhone



Model comparison ... what is the difference between the two models?

Competition between two products

Unbalanced competition and regime change diachronic model

$$\begin{aligned} z_1'(t) &= m \left\{ \left[p_{1a} + q_{1a} \frac{z(t)}{m} \right] (1 - I_{t > c_2}) \right. \\ &\quad \left. + \left[p_{1c} + (q_{1c} + \delta) \frac{z_1(t)}{m} + q_{1c} \frac{z_2(t)}{m} \right] I_{t > c_2} \right\} \left[1 - \frac{z(t)}{m} \right], \\ z_2'(t) &= m \left[p_2 + (q_2 - \gamma) \frac{z_1(t)}{m} + q_2 \frac{z_2(t)}{m} \right] \left[1 - \frac{z(t)}{m} \right] I_{t > c_2}, \end{aligned}$$

Competition between two products

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within imitation

Competition between two products

Unbalanced competition and regime change diachronic model

$$\begin{aligned} z_1'(t) &= m \left\{ \left[p_{1a} + q_{1a} \frac{z(t)}{m} \right] (1 - I_{t > c_2}) \right. \\ &\quad \left. + \left[p_{1c} + (q_{1c} + \delta) \frac{z_1(t)}{m} + q_{1c} \frac{z_2(t)}{m} \right] I_{t > c_2} \right\} \left[1 - \frac{z(t)}{m} \right], \\ z_2'(t) &= m \left[p_2 + (q_2 - \gamma) \frac{z_1(t)}{m} + q_2 \frac{z_2(t)}{m} \right] \left[1 - \frac{z(t)}{m} \right] I_{t > c_2}, \end{aligned}$$

within imitation

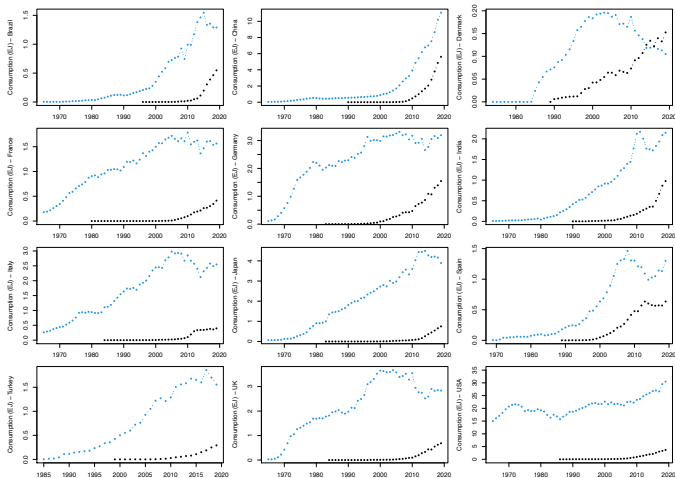
cross imitation

Model

Sign of cross-imitation coefficients: competition-collaboration

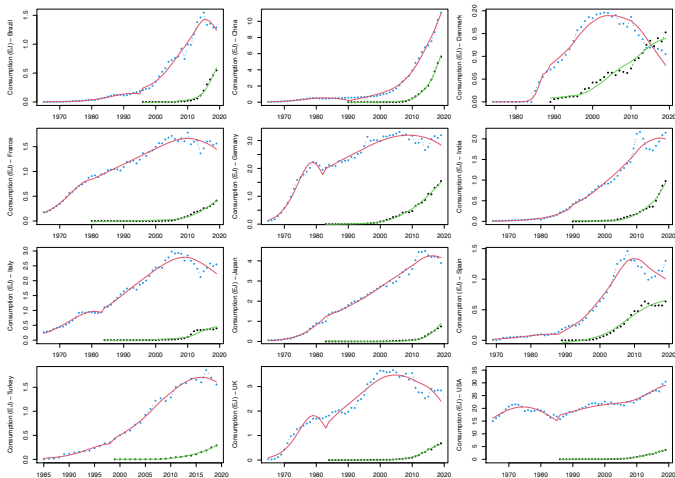
q_{1c}	$q_2 - \gamma$	interpretation
negative	negative	full competition
negative	positive	2 competes with 1, 1 collaborates with 2
positive	negative	2 collaborates with 1, 1 competes with 2
positive	positive	full collaboration

Example: energy technologies in competition



Is there a significant interplay?

Example: energy technologies in competition



UCRCD fit: there is a significant interplay...what kind?

Example: energy technologies in competition

Country	m_c	p_{1c}	$(q_{1c} + \delta)$	q_{1c}	q_2	$(q_2 - \gamma)$	δ	γ
Brazil	61	0.003	0.12	-0.29	0.41	0.002	0.41	
China	2429	0.000	0.13	-0.05	0.2	0.010	0.19	
<i>Denmark</i>	10	0.007	0.11	-0.19	0.22	-0.010	0.30	0.23
France	139	0.006	0.04	-0.20	0.24	0.001	0.24	
Germany	409	0.004	0.03	-0.10	0.14	0.003	0.13	
India	158	0.002	0.08	-0.16	0.24	-0.001	0.24	
<i>Italy</i>	132	0.008	0.07	-0.18	0.33	0.001	0.25	0.33
Japan	532	0.002	0.04	-0.27	0.32	-0.001	0.32	
Spain	48	0.002	0.14	-0.09	0.24	0.004	0.23	
Turkey	52	0.007	0.13	-0.32	0.45	-0.0002	0.45	
UK	153	0.009	0.07	-0.33	0.40	0.001	0.40	
<i>USA</i>	1257	0.013	0.04	1.35	0.39	-0.0002	-1.3	0.40

Dynamic relationship between natural gas and renewables for the 12 countries selected