

Ongoing Support

At **AURUM Studios**, our commitment is to assist you in realizing your optimal potential as a coach. Henceforth, you will be informed about the diverse ways through which we will support you not just during the probationary period but also throughout your tenure with us at **AURUM**.



Mentor's role

Your mentor plays a crucial role in supporting and enhancing your understanding of various aspects of the company. Establishing trust with your mentor is key, as this relationship will significantly contribute to **improving your performance in the initial weeks of your employment.**

Purpose

The **ongoing support** phase of this **onboarding program** is designed to furnish you with the necessary guidance, assistance, and collaboration for a seamless integration into the organization. To facilitate this, **you will participate in a mentoring plan in the upcoming weeks**, partnering with a current employee—an experienced coach who will serve as a dependable resource for your queries, resolution of doubts, and feedback, ensuring you feel both comfortable and confident in your new role.

Mentor guide:

<https://www.in.gov/spd/trainingopportunities/files/Mentor-Guide-2013.pdf>

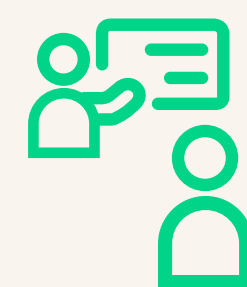


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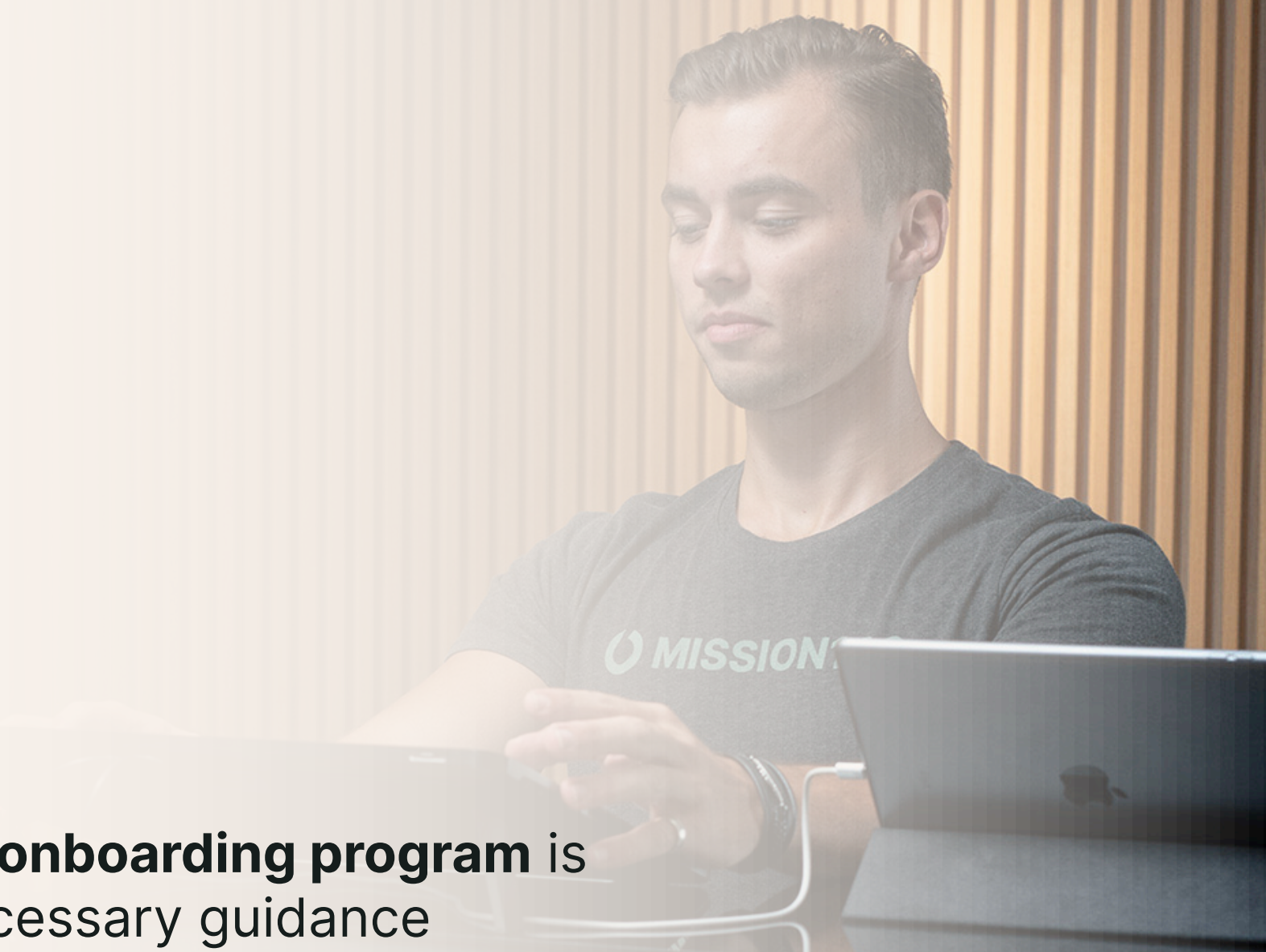
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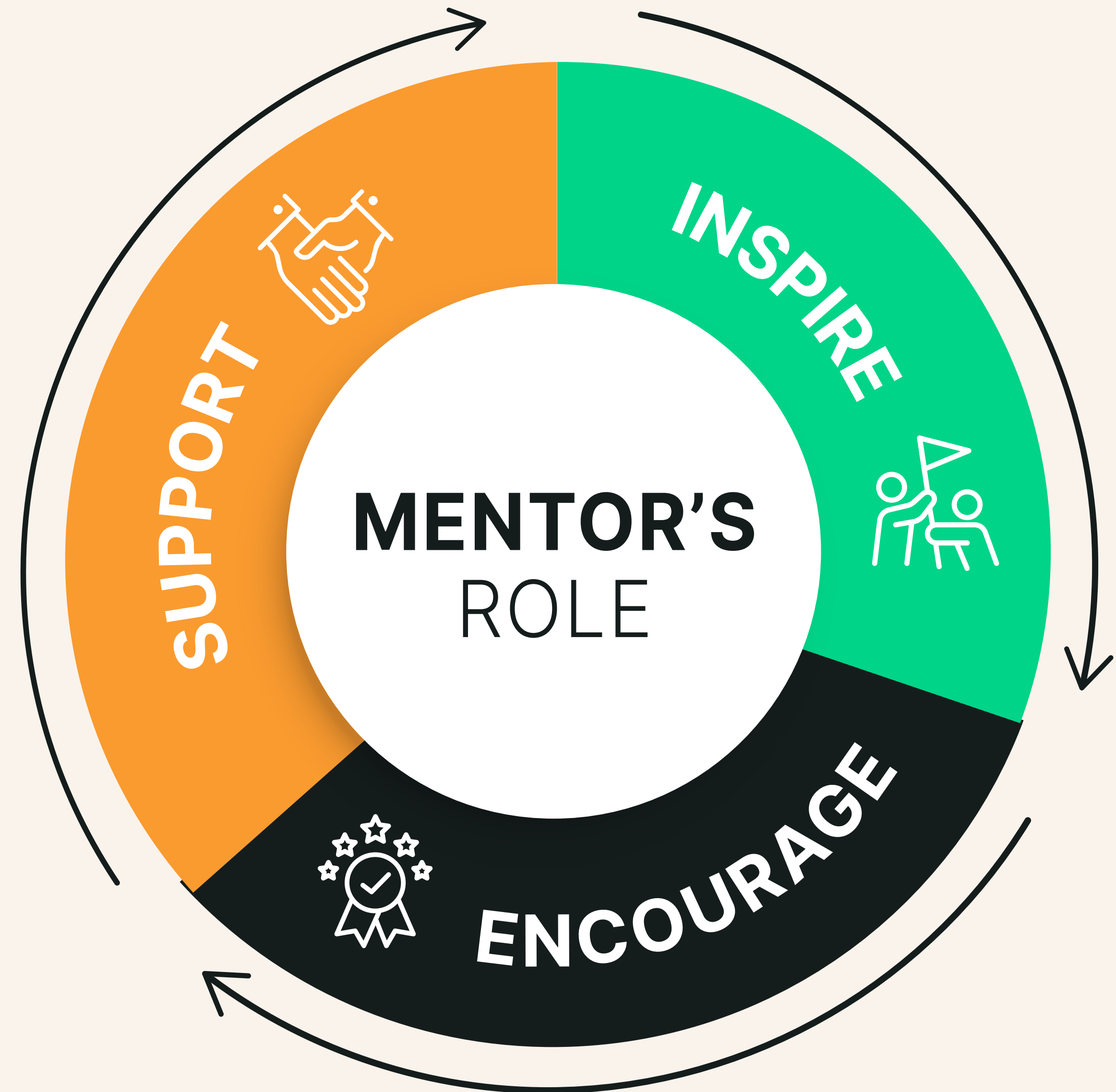




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During this phase of the **Onboarding Program**, some of the key actions your mentor will take include:



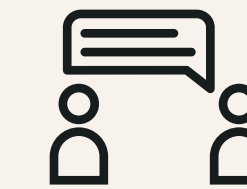


Your mentor, assigned by the direct manager, will reach out to you to initiate the ongoing support stage.

Mentoring strategy and tools

1:1 sessions
(first week at AURUM - 3 sessions)

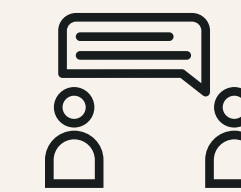
1



Checklist to complete together and have a chat with your mentor.

Remote follow up
(two weeks – one meeting per week)

2



Rating scale, short questionnaire and chat with your mentor.

Monthly meetings
(for the first three months)

3



Rating scale, short questionnaire and chat with your mentor to reinforce the company culture AND PERFORMANCE.