

Power Skills

In 2022, they were rebranded in order to reflect the real high value of these skills since the word "soft" sounded like a secondary thing.

2022



In sum, Power skills are the evolution of the skills in the workplace, and have been recognize for leaders and companies as escencial to nurture the company culture.

PAST

Soft Skills

In the past, they were know as "soft skills". They received this name given that were skills that were required for jobs which involve more interaction with humans than with machines.





At AURUM, we aim to create the proper conditions and environment, for you to develop the power skills and to reach your highest potential as a coach.









Upskilling

Recognize participants' current skills and how this can be useful at AURUM.



Reskilling

New skills that must be acquired or learned while working at AURUM.

You are probably wondering, what are those Power Skills that I need to become an integral coach?



Well, to start, if you made it to this onboarding program is because we already identified that you have developed certain Power Skills as a professional coach, and that's great news!



At AURUM, we certainly value your experience and expertise in this field of sports and health, your current skills stock will be a plus in your everyday activities.



Nevertheless, it is a must that every coach also adopts certain skills and values that we have identified are necessary to perform the coaching job at AURUM. This is also an opportunity for you to grow, learn, and realize your full potential.





Power skills vitamins

Take the ones you consider will make you a great coach!



Effective communication

"Speak, Listen, Connect, Succeed!"



Emotional Intelligence

"Feel, Understand, Excel, Lead!"

Teamwork and collaboration

"Together We Achieve Greatness!"



Innovation

"Think Differently, Create Remarkably!"

Self-assessment

"Know Yourself, Excel in Everything!"



Time management

"Master Time, Conquer Challenges!"

Adaptability and flexibility

"Embrace Change, Thrive in Uncertainty!"





Know more about your role

Objective of the role

- The customer experience is to be maintained at the Aurum quality standard
- Ensure customer safety and satisfaction.
- Generate revenue through sales and subscription renewals to ensure a healthy and profitable store.



Required Competencies



- Professional Competence Training
- Communication with Customers
- Communication with Team Members
- Quality and Process Orientation
- Goal-Oriented