Dr. Andrés Monroy-Hernández

Principal Research Scientist, Snap Inc. Affiliate Professor, University of Washington

andresmh@andresmh.com http://andresmh.com

Education

PH.D., Media Arts and Sciences, MIT Media Lab

Dissertation: Designing for Remixing — Supporting an Online Community of Amateur Creators Committee: Mitchel Resnick (chair), Yochai Benkler, Rob Miller, Tim Berners-Lee (examiner)

MS, Media Arts and Sciences, MIT Media Lab

Committee: Mitchel Resnick (chair), Sandy (Alex) Pentland, Henry Jenkins

BS, Computer Engineering, Tecnológico de Monterrey

Professional Experience

^{2017-present} Principal Research Scientist, Manager, Snap Inc. Seattle, WA

Reporting to Bobby Murphy, co-founder and CTO

2019-present Affiliate Professor, Paul G. Allen School of Computer Science & Engineering,

University of Washington. Seattle, WA

2014-present Affiliate Professor, Human Centered Design and Engineering Department and Department of

Communication, University of Washington. Seattle, WA

2012-2017 Researcher, Microsoft Research, Future Social Experiences Labs. Redmond, WA

Reported to Lili Cheng, Corporate Vice President *Postdoc*, Microsoft Research. Cambridge, MA

Reported to danah boyd, Principal Researcher

Intern, Microsoft Research. Cambridge, MA

2011-2012

2001-2005

2000

2015b

Reported to danah boyd, Principal Researcher Software Engineer, Ex Libris Group. Newton, MA

Reported to Oren Beit-Arie, Chief Strategy Officer

Intern, Los Alamos National Laboratory. Los Alamos, NM

Research Interests

I design and study of social computing technologies that enable people to connect and collaborate. My areas of interest include Human-computing Interaction, Crowdsourcing, Social Media, Urban Computing, Civic Tech, Education, and, most recently, Augmented Reality, and Wearables.

Honors and Awards

ACM CSCW '16, Best paper honorable mention for "Remixing as a Pathway to Computational Thinking"

AAAI HCOMP '15, Best paper award for "Crowdsourcing in the Field: a Case Study Using Local

Crowds for Event Reporting"

ACM CHI '15, Best paper honorable mention for "Mudslide: A Spatially Anchored Census of Student Confusion for Online Lecture Videos"

ACM CHI '14, Best paper award for "Narco' Emotions: Affect and Desensitization in Social Media during the Mexican Drug War"

ACM CHI '13, Best paper honorable mention for "Whoo.ly: Facilitating Information Seeking for Hyperlocal Communities Using Social Media"

ACM CSCW '13, Best paper award for "The cost of collaboration for code and art: Evidence from a remixing community"

2013 CNET's Most Influential Latinos in Technology

MIT Technology Review, TR35 Innovator under 35 (Latin America)

Boston Business Journal, Emerging Leader

ACM CHI '11, Best paper honorable mention for "Computers can't give credit: How automatic attribution falls short in an online remixing community"

AAAI ICWSM 2011, Best paper award for "4chan and /b/: An Analysis of Anonymity and Ephemerality in a Large Online Community"

Fellowship, Berkman Center for Internet & Society at Harvard University

Amazon.com Research Award

2011

2018

2008b MacArthur Foundation Digital Media and Learning Competition Winner

Bradesco Fellowship at the MIT Media Lab
Samsung Fellowship at the MIT Media Lab
Telmex Fellowship at the MIT Media Lab

Publications

Conference Proceedings

Mack, K., Bragg, D., Morris, M.R., Bos, M., Albi, I., Monroy-Hernández, A., Social App Accessibility for Deaf Signers. In Proceedings of the ACM Conference on Computer Supported Collaborative Work (CSCW '20). Chen, Y., Monroy-Hernández, A., Wherman, I., Oney, S., Lasecki, W., Vaish, R. Sifter: A Hybrid Workflow for Theme-based Video Curation at Scale. In Proceedings of the ACM International Conference on Interactive Media Experiences (IMX '20). Guo, A., Cranbek, I., Murphy, H., Monroy-Hernández, A., Vaish, R. "Blocks: Collaborative and Persistent Augmented Reality Experiences," Proceedings of the ACM on Interactive, Mobile, Wearable and Ubiquitous Technologies. (IMWUT/UbiComp '19)

Liu, F., Esparza, M., Pavlovskaia, M., Kaufman, G., Dabbish, L., **Monroy-Hernández, A.**, "Animo: Sharing Biosignals on a Smartwatch for Lightweight Social Connection," *Proceedings of the ACM on Interactive, Mobile, Wearable and Ubiquitous Technologies.* (IMWUT/UbiComp '19)

Bipat, T., Boss, M., Vaish, R., **Monroy-Hernández, A.**, "Analyzing the use of camera glasses in the wild," *Proceedings of the ACM Conference on Human Factors in Computing Systems* (CHI '19)

Toxtli, C., Cranshaw, J.B., **Monroy-Hernández, A.**, "Understanding Chatbot-mediated Task Management," *Proceedings of the ACM Conference on Human Factors in Computing Systems* (CHI '18)

Cranshaw, J. B., Elwany, E., Newman, T., Kocielnik, R., Yu, B. Soni, S., Teevan, J., Monroy-Hernández,
 A., "Calendar.help: Designing a Workflow-Based Scheduling Agent with Humans in the Loop," Proceedings of the ACM Conference on Human Factors in Computing Systems (CHI '17)

Amini, F., Riche, N.H., Lee, B., **Monroy-Hernández, A.**, Irani, P., "Authoring Data-Driven Videos with DataClips," *Proceedings of the IEEE Information Visualization* (InfoVis '16)

Spiro, E. S., Matias, J.N., **Monroy-Hernández**, **A.**, "Networks of Gratitude: a Case Study of an Enterprise Thanks System," *Proceedings of the AAAI International Conference on Weblogs and Social Media* (ICWSM '16)

- Cranshaw, J., **Monroy-Hernández, A.**, Needham, S.A., "Journeys & Notes: Designing Social Computing for Non-Places," *Proceedings of the ACM Conference on Human Factors in Computing Systems* (CHI '16)
- Kiene, C., **Monroy-Hernández, A.**, Hill, B.M., "Surviving an 'Eternal September': How an Online Community Managed a Surge of Newcomers," *Proceedings of the ACM Conference on Human Factors in Computing Systems* (CHI '16)
- Kim, J., **Monroy-Hernández, A.**, "Storia: Summarizing Social Media Content based on Narrative Theory using Crowdsourcing," *Proceedings of the ACM Conference on Computer Supported Collaborative Work and Social Computing* (CSCW '16)
- Dasgupta, S., Hale, W., **Monroy-Hernández, A.**, Hill, B.M., "Remixing as a Pathway to Computational Thinking," *Proceedings of the ACM Conference on Computer Supported Collaborative Work and Social Computing* (CSCW '16) Best Paper Honorable Mention.
- Savage, S., **Monroy-Hernández, A.**, Höllerer, T., "Botivist: Calling Volunteers to Action using Online Bots," *Proceedings of the ACM Conference on Computer Supported Collaborative Work and Social Computing* (CSCW '16)
- Agapie, E., Teevan, J. **Monroy-Hernández, A.**, "Crowdsourcing in the Field: A Case Study Using Local Crowds for Event Reporting," *Proceedings of the Third AAAI Conference on Human Computation and Crowdsourcing* (HCOMP '15) Best Paper Award.
- Savage, S., **Monroy-Hernández, A.**, Bhattacharjee, K., Höllerer, T., "Tag Me Maybe: Perceptions of Public Targeted Sharing on Facebook," *Hypertext: 26th ACM Conference on Hypertext and Social Media 2015.* (HT '15)
- Kim, J., Glassman, E.L., **Monroy-Hernández, A.**, Morris, M.R., "RIMES: Embedding Interactive Multimedia Exercises in Lecture Videos," *Proceedings the ACM Conference on Human Factors in Computing Systems* (CHI '15)
- Glassman, E.L., Kim, J., **Monroy-Hernández, A.**, Morris, M.R., "Mudslide: A Spatially Anchored Census of Student Confusion for Online Lecture Videos," *Proceedings the ACM Conference on Human Factors in Computing Systems* (CHI '15) Best Paper Honorable Mention.
- Savage, S., **Monroy-Hernández, A.**, "Participatory Militias: An Analysis of an Armed Movement's Online Audience," *Proceedings of the ACM Conference on Computer Supported Collaborative and Social Computing* Work (CSCW '15)
- Zhang, H., **Monroy-Hernández, A.**, Shaw, A., Munson, S., Gerber, E., Hill, B.M., Kinnaird, P., Farnham, S., Minder, P., "WeDo: End-To-End Computer Supported Collective Action," *Proceedings of the AAAI International Conference on Weblogs and Social Media* (ICWSM '14)
- Rzeszotarski, J.M., Spiro, E.S., Matias, J.N., **Monroy-Hernández, A.**, Morris, M.R., "Is Anyone Out There? Unpacking Q&A Hashtags on Twitter," *Proceedings the ACM Conference on Human Factors in Computing Systems* (CHI '14)
- De Choudhury, M., **Monroy-Hernández, A.**, Mark, G., ""Narco" Emotions: Affect and Desensitization in Social Media during the Mexican Drug War," *Proceedings the ACM Conference on Human Factors in Computing Systems* (CHI '14) Best Paper Award
- Monroy-Hernández, A., De Choudhury, M., Kiciman, E., boyd, d., Counts, S., "The New War Correspondents: The Rise of Civic Media Curation in Urban Warfare," *Proceedings of the ACM Conference on Computer Supported Collaborative Work* (CSCW '13)
- Hu, Y., Farnham, S., Monroy-Hernández, A., "Whoo.ly: Facilitating Information Seeking For Hyperlocal Communities Using Social Media," *Proceedings of the ACM Conference on Human Factors in Computing Systems* (CHI '13) Best Paper Honorable Mention
- Hill, B.M., **Monroy-Hernández, A.**, "The cost of collaboration for code and art: Evidence from a remixing community," *Proceedings of the ACM Conference on Computer Supported Collaborative Work* (CSCW '13) Best Paper Award
- Monroy-Hernández, A., Kiciman, E., boyd, d., Counts, S., "Narcotweets: Social Media in Wartime," Proceedings of the AAAI International Conference on Weblogs and Social Media (ICWSM '12)
- Mustafaraj, E., Metaxas, P., Finn, S. Monroy-Hernández, A., "Hiding in Plain Sight: A Tale of

- Trust and Mistrust inside a Community of Citizen Reporters," Proceedings of the AAAI International Conference on Weblogs and Social Media (ICWSM '12)
- Monroy-Hernández, A., Hill, B.M, González-Rivero, J., boyd, d., "Computers can't give credit: How automatic attribution falls short in an online remixing community," *Proceedings of the ACM Conference on Human Factors in Computing Systems* (CHI '11) Best Paper Honorable Mention
- Bernstein, M.S., **Monroy-Hernández, A.**, Harry, D., André, P., Panovich, K., Vargas, G., "4chan and /b/: An Analysis of Anonymity and Ephemerality in a Large Online Community," *Proceedings of the AAAI International Conference on Weblogs and Social Media* (ICWSM '11) Best Paper Award
- Nickerson, J.V., **Monroy-Hernández, A.**, "Appropriation and Creativity: User-initiated Contests in Scratch," *Proceedings of the Hawaii International Conference on System Sciences* (HICSS '11)
- Kafai, Y., Roque, R., Fields, D., **Monroy-Hernández, A.**, "Collaboration by Choice: Youth Online Creative Collabs in Scratch," *Proceedings of International Conference on Computers in Education* (ICCE '11)
- Burke, W., **Monroy-Hernández**, A., Kafai, Y., "Tagging in a Community of Media Creators: Practices that make programs popular in Scratch Online," *Proceedings of the American Educational Research Association Annual Meeting* (AERA '11)
- Hill, B.M., **Monroy-Hernández, A.**, Olson, K.R, "Responses to remixing on a social media sharing website," *Proceedings of the AAAI International Conference on Weblogs and Social Media* (ICWSM '10)
- Aragon, C., Poon, S., **Monroy-Hernández, A.**, and Aragon, D., "A tale of two online communities: Fostering collaboration and creativity in scientists and children," *Proceedings of the ACM Conference on Creativity and Cognition* (C&C '09)
- Brennan, K., **Monroy-Hernández, A.**, and Resnick, M., "Scratch: Creating and sharing interactive media" (workshop), *Proceedings of the International Conference on Computer Supported Collaborative Learning* (CSCL '09)
- Monroy-Hernández, A., "ScratchR: sharing user-generated programmable media", *Proceedings of ACM Interaction Design and Children* (IDC '07)
- Di Giacomo, M., Mahoney, D., Bollen, J., **Monroy-Hernández, A.**, and Ruiz, C. M., "A personalization service for digital library environments," *Proceedings of the DELOS-NSF Workshop on Personalisation and Recommender Systems in Digital Libraries.*

JOURNAL ARTICLES

- Hill, B. M., **Monroy-Hernández, A.**, "A longitudinal dataset of five years of public activity in the Scratch online community," *Nature*, Scientific Data 4, Article number: 170002.
- Spiro, E. S., **Monroy-Hernández, A.**, "Shifting Stakes: Understanding the Dynamic Roles of Individuals and Organizations in Social Media Protests," *PLoS ONE* 11(10): e0165387.
- Monroy-Hernández, A., Palacios, L.D., "Blog del Narco and the Future of Citizen Journalism," Georgetown Journal of International Affairs
- Shaw, A., Zhang, H., **Monroy-Hernández, A.**, Munson, S., Hill, B.M., Gerber, E., Kinnaird, P., Minder, P., "Computer Supported Collective Action," *ACM interactions*
- Monroy-Hernández, A., Farnham, S., Kiciman, E., De Choudhury, M., Counts, S., "Smart societies: from citizens as sensors to collective action," *ACM interactions*
- Hill, B.M., **Monroy-Hernández, A.**, "The Remixing Dilemma: the Trade-off between Generativity and Originality," *American Behavioral Scientist*
- Monroy-Hernández, A., Dezuanni, M., "Prosuming across Cultures: Youth Creating and Discussing Digital Media across Borders." *Comunicar*
- Brennan, K., **Monroy-Hernández, A.**, Resnick, M., "Making Projects, Making Friends: Online Community as Catalyst for Interactive Media Creation," *Journal of New Directions of Youth Development*

- Zuckerman, O., Blau, I., and **Monroy-Hernández**, **A.**, "Children's participation patterns in online communities: An analysis of Israeli learners in the scratch online community," *Interdisciplinary Journal of E-Learning and Learning Objects* 5: 263-274.
- Resnick, M., Maloney, J., **Monroy-Hernández, A.**, et al, "Scratch: Programming for All," *Communications of the ACM* 52, 11: 60-67
- Monroy-Hernández, A. and Resnick, M., "Empowering kids to create and share programmable media," *ACM interactions* 15, 2: 50-53.

BOOK CHAPTERS

- Dasgupta, S., Hill, B.M., and **Monroy-Hernández, A.**, "Engaging Learners in Constructing Constructionist Environments," to appear in *Constructionism in Context*, MIT Press.
- Monroy-Hernández, A., Dezuanni, M. and Kuikkaniei, K, "Media Literacy in the Facebook Age: Designing Online and Face to Face Learning Environments," in *Nexus: New Intersections in Internet Research*, Peter Lang Publisher.

PANELS

- Young, M., Katell, M., Krafft, P., Irani, L., Salehi, N., Pal, J., **Monroy-Hernández, A.**, Churchill, E., "Patron or Poison: Industry Funding and HCI Research," to appear in *Companion of Proceedings of the ACM Conference Companion on Computer Supported Cooperative Work Social Computing* (CSCW '19)
- Lampinen, A., Bellotti, V., **Monroy-Hernández, A.**, Cheshire, C., Samuel, A., "Studying the 'Sharing Economy': Perspectives to Peer-to-Peer Exchange," *Companion of Proceedings of the ACM Conference Companion on Computer Supported Cooperative Work Social Computing* (CSCW '15)
- Wyche, S., Lampe, C., Rangaswamy, N., Peters, A., **Monroy-Hernández, A.**, Antin, J., "Facebook in the developing world: the myths and realities underlying a socially networked world." *Companion of Proceedings of the ACM Conference Companion on Computer Supported Cooperative Work Social Computing* (CSCW '14).
- Bernstein, M., Conover, M., Hill, B.M., **Monroy-Hernández, A.**, Keegan, B., Shaw, A., Yardi, S., Geiger, R.S., Bruckman, A., "Fail whaling: designing from deviance and failures in social computing," *Extended Abstracts the ACM Conference on Human Factors in Computing Systems* (CHI '12).

Workshops

- Gleason, C., Carrington, P., Chilton, L., Gorman, B., Kacorri, H., **Monroy-Hernández, A.**, Morris, M.R., Tigwell, G., and Wu, S., "Addressing the Accessibility of Social Media," To appear in *Companion of Proceedings of the ACM Conference Companion on Computer Supported Cooperative Work Social Computing* (CSCW '19)
- Jacques, R. Følstad, A., Gerber, E., Grudin, J., **Monroy-Hernández, A.**, Wang, D., "Conversational Agents: Acting on the Wave of Research and Development", *Extended Abstracts of the ACM Conference on Human Factors in Computing Systems* (CHI '19)
- Daly, E., Erete, S., Farzan, R., Hsieh, G., Lampe, C., Lopez, C., Monroy-Hernández, A., Quercia, D., Schwartz, R., Voida, "A. Supporting Cities, Neighborhoods, and Local Communities with Information and Communication Technologies" in Companion of Proceedings of the ACM Conference Companion on Computer Supported Cooperative Work & Social Computing (CSCW '15)

Posters

2014

- Matias, J.N., **Monroy-Hernández, A.**, "NewsPad: Designing for Collaborative Storytelling in Neighborhoods," *Extended Abstracts the ACM Conference on Human Factors in Computing Systems* (CHI '14)
- Hallacher, S., Rodenhouse, J., **Monroy-Hernández, A.**, "Mixsourcing: a remix framework as a form of crowdsourcing," *Extended Abstracts the ACM Conference on Human Factors in Computing Systems* (CHI '13)
- Monroy-Hernández, A. and Hill, B. M., "Cooperation and attribution in an online community of young creators," *Proceedings of the ACM Conference on Computer Supported Collaborative Work* (CSCW '10)
- Seneviratne, O., **Monroy-Hernández**, A., "Remix Culture on the Web: A Survey of Content Reuse on Different User-Generated Content Websites," *Proceedings of Web Science Conference* (Web Sci '10)
- Monroy-Hernández, A., "Designing a website for creative learning," *Proceedings of Web Science Conference* (Web Sci '09)

Public Writing

- Monroy-Hernández, A. and Cranshaw, J., How We Built a Virtual Scheduling Assistant at Microsoft. Harvard Business Review.
- Monroy-Hernández, A., Líneas de ensamblaje digital (in Spanish). El País.
- Monroy-Hernández, A. and Spiro, E.S., How Brazilian protesters are using Twitter. The Guardian.
- Monroy-Hernández, A., Mexico murders show how Internet empowers, threatens. CNN Op-Ed.
- Monroy-Hernández, A., Shouting Fire in a Crowded Hashtag: Narco Censorship & "Twitteroristas" in Mexico's Drug Wars. The New York Times.
- Monroy-Hernández, A., Gritar fuego con un hashtag o las consecuencias del supuesto twitterrorismo. Nexos.

Patents

- Product verification in a messaging system
- 2020a Conditional modification of augmented reality object
- Signal analysis in a conversational scheduling assistant computing system
- 2018 Dynamic directed graph workflows
- 2017d Privilege-based Task Processing at a Virtual Assistant
- 2017c Automated task processing with escalation
- 2017b Identifying and assigning microtasks
- Animated data visualization video
- 2016c Automating task processing

2020

- 2016b Interaction Framework for Executing User Instructions with Online Services
- Outsourcing Document-Transformation Tasks while Protecting Sensitive Information
- Tangibilization of geocoded data
- 2014 Obtaining Hyperlocal Content from Social Media

Research Turned into Products

Significant Otter. I led a team that launched an experimental Apple Watch app for couples used by tens of thousands of people. The app explored new ways of leveraging biosignals to support

- more authentic interactions among close ties. The app was recognized and featured by Apple and Product Hunt.
- *Calendar.help.* I led a team at Microsoft Research that created a virtual scheduling assistant powered by human and machine intelligence. The product was released as a *Microsoft's Office* service, and the assistant branded as a *Cortana*. The product is now used by thousands of organizations.
- Journeys and Notes. I led a team at Microsoft Research that created an urban computing app for travelers and commuters to connect with one another. The app was released on Google Play and was installed by tens of thousands of people from around the world.
- Scratch Online Community. I led a team at MIT that created the Scratch online community, a website where children from around the world learn to program, share, and remix animations and video games. The community has grown to over 40 million users from around the world.
- Sana. Along with physician Leo Celi, I developed a mobile health app for nurses to share images of pre-cancerous tissue with remote doctors. This project was piloted with a health organization in Zambia, and is now an academic program at MIT.

Invited presentations

- Designing and Deploying Social Computing Systems inside and outside the Lab, HCI Seminar, Stanford, CA
- Expressive Biosignals: Lightweight Social Cues for Social Connection. DUB Seminar, with Intern Fannie Liu, UW, Seattle, WA
- Keynote Speaker, ACM Collective Intelligence, CMU, Pittsburgh, PA
- Turning Social Computing Research into Products. UC Irvine Seminar, Irvine, CA
- 2018 Crowdsourcing News Production. Presenter. MISC Seminar, U. of Michigan, Ann Arbor, MI
- Studying and Designing Civic Tech. Presenter. HCII Seminar, CMU, Pittsburgh, PA
- Studying and Designing Civic Technologies. Presenter. HCI Seminar, Georgia Tech, Atlanta, GA
- 2015 Collaborative News. Presenter. Personal Democracy Forum, New York, NY
- The Non-Place Project. Ignite Presentation. Code for America Summit, San Francisco, CA
- Collaborative News: From "Narcotweets" to Journalism-as-a-Service. Invited speaker. Stanford Human-Computer Interaction Seminar, Stanford, CA
- Fireside Chat: Discussing the Hard-hitting Problems. Panelist (with Qi Lu, Stuart Feldman, Pardha Pyla) . ACM Tapia Conference, Seattle, WA
- The LOLs of Nations: Understanding Global Memes. Panelist. South by South West (SXSW), Austin, TX
- From Narcotweets to Newspad. Invited speaker. UW Department of Communications, Seattle, WA
- The Rise of Citizen News Reporting in Urban Warfare. Invited speaker. UC Irvine, Informatics Seminar. Irvine, CA
- Society, Politics and the Algorithm: Social Science in the Lab. Invited speaker. MSR NE 5th Anniversary Symposium. Cambridge, MA
- Open Space and Place. Invited speaker. MIT Center for Civic Media Conference. Cambridge, MA
- 2013 Designing for Remixing. Guest speaker. HCII Carnegie Mellon University, Pittsburgh, PA
- Understanding Mexico's Epidemic of Violence: Telling Stories with New Media, Technology, and Big Data. Invited speaker. Cato Institute. Washington, DC
- #Hashtags versus Talking Heads: How Mexicans are Using Social Media to Fight Narco-Censorship and Political Manipulation. Invited speaker. Wellesley College. Wellesley, MA
- #Narcotweets: Reporting on the Mexican Drug War using Social Media. Invited speaker. Berkman Center for Internet and Society, Harvard University. Cambridge, MA
- Designing Creative Online Communities for Kids. Solo presenter. South by South West (SXSW).

Austin, TX

2012

2011

2007

Designing for Remixing: Computer-supported Social Creativity (job talk). Yale University, Department of Computer Science

Designing for Remixing: Computer-supported Social Creativity (job talk). University of Washington, Human Centered Design and Engineering Department

Designing for Remixing: Computer-supported Social Creativity (job talk). University of Michigan, School of Information

Designing for Remixing: Computer-supported Social Creativity (job talk). University of Washington, School of Information

Designing for Remixing: Computer-supported Social Creativity (job talk). Northwestern University, School of Communication

Designing for Remixing: Computer-supported Social Creativity. Invited speaker. Berkman Center for Internet and Society, Harvard University. Cambridge, MA

Copyright and Freedom of Expression: The Social Impact of Communication Scholarship. Panelist at plenary session (with Steve Anderson, Francesca Coppa, Andrew Kenyon, and Jonathan Zittrain, and Patricia Aufderheide). Conference of the International Communication Association. Boston, MA

Introduction to Social Computing. Invited speaker. Computer Science Department at The College of New Jersey. Ewing, NJ

Remixing and Online Communities. Invited speaker. Harvard-MIT-Yale Cyberscholars. Cambridge, MA

Symposium on Cloud Intelligence. Invited speaker. Ars Electronica. Austria

Designing for Participation and Collaboration. Invited speaker. Computational Science and Engineering Seminars. Lawrence Berkeley Laboratory. Berkeley, CA

User-created Content: What are the Impacts? Invited speaker. Technology Foresight Forum on the Participative Web, Organization for Economic Co-operation and Development (OECD), Strategies and Policies for the Future. Canada

Technology and Education. Invited speaker. Northeastern University, ACM Chapter. Boston, MA

Press

- El rey de las comunidades virtuales también es mexicano. Newsweek
- Pro-Government Twitter Bots Try to Hush Mexican Activists. Wired
- ²⁰¹⁵ 'Minecraft' impulsa el aprendizaje en CA. Univision
- 2015 Mapping Mexico's deadly drug war. Science
- 2015 Civic Tech: Why We Need to Focus on Problems That Really Matter. Huffington Post
- The Rise of the Urban War Correspondent on Twitter. MIT Technology Review
- 2015 Civic Tech: Why We Need to Focus on Problems That Really Matter. Huffington Post
- Mexican vigilante groups take drug war online. FUSION News
- Microsoft Garage expands to include exploration, creation of cross-platform consumer apps. The Fire Hose
- The Unrepentant Bootlegger. The New York Times
- Mexicans Are Losing Mobile Service During Drug-War Shootouts. Vice News
- 2014 As Drug War Rages, Tweets Reveal Mexicans' Emotional Numbness. Scientific American
- From Tinder Bots To 'Cuban Twitter', Welcome To 'Cognitive Hacking'. Forbes
- 2014 Can Social Media Help Direct Mental Health Aid?. NBC News
- Meme und Emojis als Weltsprachen: Achtung, jetzt kommt ein Witz. Spiegel
- There are no new ideas, only remixes. Financial Times
- La Vida de Los Hijos del Chapo, segun Twitter. Emeequis

	The state of the s
2013	Los latinos más influyentes: la nueva generación. CNET
2013	"El anonimato en las redes ayuda a combatir el narco". El País
2013	Microsoft Research launches Whooly localized Twitter project. Seattle Times
2013	Whooly turns Twitter into real-time community connector. The Fire Hose (Microsoft)
2013	5 things you might like about NewsPad (which made us write this headline this way). Nieman Journalism Lab
2013	Los 8 jóvenes extraordinarios de México
2013	The Rise and Fall of Brazil's Twitter Revolution. techPresident
2013	Reconoce MIT a Andrés Monroy-Hernández (ISE'01) como Innovador Solidario y al alumno Daniel Gómez como Innovador del Año. ITESM Portal Informativo
2013	FUSE Researcher Gains TR35 Mexico Acclaim. Inside Microsoft Research
2013	Los diez jóvenes mexicanos llamados a transformar su país. El País May
2013	Narcotuits y tecnologías web para empoderar al ciudadano. MIT Technology Review (Spanish)
2013	Mexicanos en Twitter: Guerra en 140. Reporte Indigo
2013	Study: open source remixing seems to lead to less original work. Wired
2013	What makes a project remixable?. Boing Boing
2013	In Mexico, tweeting about the drug war to fill the void of traditional media. Nieman Journalism Lab
	Mexico: Lethal Threats for Citizens Reporting on Drug Crimes. Global Voices
2013	Can data help break through Mexico's information blackout?. Foregin Policy
2013	'War Correspondents' In Mexico Address Mainstream Media Shortcomings, Use Twitter To Spread
2013	Information. Tech Crunch
2013	What a map of Seattle looks like in the Twitterverse. Seattle Post-Intelligencer
2013	El narco mexicano pone precio a la cabeza de un tuitero: 36.000 euros. El País
2013	Twitter in Mexico's Drug Wars. ABC Radio
2013	Twitter: The Safest Place for Citizen Journalists in Mexico. Mashable
2012	Emerging Leader - Andrés Monroy-Hernández. Boston Business Journal
2012	In Mexico, Young Voices Challenge Results of Presidential Election. The New York Times
2012	Twitter Mischief Plagues Mexico's Election. MIT Technology Review
2012	Can Tech-Savvy Activists Change Mexico's Presidential Elections?. techPresident
2012	In Protests and Online, a Youth Movement Seeks to Sway Mexico's Election. The New York Times
2012	Redes sociales: alternativa para la comunicación. La Jornada Toll of Mexican Crime Wave, Written in Faces on the Wall. The New York Times
2012	Generation Flux. Fast Company
2012	Twitter: el reporte de la violencia en México. Radio Nederland
2012	Meet the trolls part II: So who do you think invented LOLcats? News.com.au
2012	Social Media in Mexico. Radio's Brian Lehrer Show
2011	Mexico Turns to Social Media for Information and Survival. The New York Times
2011	Latest battlefield in Mexico's drug war: Social mediaCNN
2011	Mexico's Twitter 'terrorism' case sparks controversy. CNN
2011	Mexico's drug cartels have new target: social media. The Toronto Star
2011	In Mexico, Social Media Become a Battleground in the Drug War. The New York Times
2011	Does Google+'s "real names only" policy make sense? Marketplace. National Public Radio
2011	Scratch: Teaching the Difference Between Creating and Remixing. MindShift - How we will learn.
2011	National Public Radio
2011	Heres What 5 Million Posts on 4chan Look Like. Gawker
2011	From the Mouths of Babes: The Future of Tech is Robots and Real World Integration. Read-
2011	WriteWeb
2010	Apple Rejects Kid-Friendly Programming App. Wired
2010	The iPad Falls Short as a Creation Tool Without Coding Apps. Wired
2007	Playing Their Own Way. Technology Review. Technology Review
•	, , , , , , , , , , , , , , , , , , , ,

2007

Mentoring

Interns

2019	Chunjong Park, UW, Computer Science, Snap PhD Intern
2018	Kelly Mack, UIUC, Computer Science, Snap Undergraduate Intern (now PhD student at UW CSE)
2018	Mario Esparza, California State University Northridge, Computer Science, Snap Undergraduate In-
	tern (now at Snap)
2018	Taryn Bipat, UW, Human Centered Design and Engineering, Snap PhD Intern
2018, 2019	Fannie Liu, CMU, HCII, Snap PhD Intern
2018	Anhong Guo, CMU, HCII, Snap PhD Intern (with Rajan Vaish)
2018	Yan Chen, University of Michigan, Information School, Snap PhD Intern (with Rajan Vaish)
2017	Xiong Zhang, University of Rochester, Computer Science, Snap PhD Intern
2017	Carlos Toxtli, WVU, Computer Science, MSR PhD Intern (with Justin Cranshaw)
2016	Rafal Kocielnik, UW, Human Centered Design and Engineering, MSR PhD intern
2015	Ali Alkhatib, Stanford, Computer Science, MSR PhD intern
2015	Rajan Vaish, UCSC, Computer Science, MSR PhD intern (now at Snap Inc.)
2014	Joy Kim, Stanford, Computer Science, MSR PhD intern (now at Adobe Research)
2014	Juho Kim, MIT, Computer Science, MSR PhD intern (with Merrie Morris) (now faculty at KAIST)
2014	Elena Glassman, MIT, Computer Science, MSR PhD intern (with Merrie Morris) (now faculty at
	Harvard)
2014	Justin Cranshaw, CMU, Computer Science, MSR PhD intern (now at Microsoft Research)
2013	Nathan J. Matias, MIT Media Lab, MSR PhD intern (now faculty at Cornell)
2013	Emma Spiro, UCI, Sociology, MSR PhD intern (now faculty at UW iSchool)
2012	Yuheng Hu, ASU, Computer Science, MSR PhD intern (now faculty at Illinois)
2012	Sarah Hallacher, NYU, ITP, MSR intern
2010	Jared Dominguez, MIT, Computer Science, MIT UROP
2010	Jazmin González-Rivero, MSR high school intern (now at Olin College)
2008	Chetan Supur, high school intern at MIT (now at UC Berkeley)
2007	Ubong Ukoh's, MIT Computer Science, MIT UROP

Committees

2019	Dissertation Committee for Farnaz Irannejad Bisafar, Northeastern University, Computer Science
2019	Dissertation Committee for Eric Cobertt, Georgia Tech, Digital Media
2019	General Exam Committee for Taryn Bipat, UW, HCDE
2019	General Exam Comittee for Himanshu Zade, UW, HCDE
2016	Dissertation Committee for Darshan Santani, EPFL, Computer Science (now startup co-founder)
2014	Dissertation Committee for Saiph Savage, UCSB Computer Science (now faculty at WVU)
2014	Dissertation Committee for Justin Cranshaw, CMU Computer Science (now at Microsoft Research)
2010	Master's co-advisor for Rita Chen, MIT Computer Science undergraduate (now at Google)
2008	Master's co-advisor for Han Xu, MIT Computer Science undergraduate

Service

Conference Committees and Editorial Boards

2019	Steering Committee member of the ACM Conference on Computer-Supported Work and Social
	Computing (CSCW)
2019	Technical Program co-chair for ACM Collective Intelligence (CI)
2018	Technical Program co-chair for ACM Conference on Computer-Supported Work and Social Computing (CSCW)
2018	Editor of Proceedings of the ACM on Computer-Supported Work and Social Computing
2017	Program committee member for AAAI Human Computation (HCOMP)
2015-2019	In the Editorial Board of Social Media + Society
2014	Program committee member for Computation and Journalism
2014-2016	Program committee member for ACM Conference on Computer-Supported Work and Social Com-
	puting (CSCW)
2013-2019	Senior program committee member for AAAI International Conference on Web and Social Media
	(ICWSM)
2013	Demos co-chair for AAAI International Conference on Web and Social Media (ICWSM)

REVIEWER

ACM CHI, ACM UIST, ACM CSCW, ACM MobileHCI, ACM ToCHI, SAGE Open, IJOC, Journal of New Media and Society, Journal of Broadcasting and Electronic Media, AAAI ICWSM, MobileHCI, IEEE Software, IEEE Internet Computing.