



Update Prior to Sale Notice

Issue Date: **15 December 2008**

Expiry Date: **15 July 2009**

Action No.: **UPS 2108-2**

To; **For the attention of all UK Dealers, National Sales Companies and Importers (excludes North America)**

Attention: **Managing Director and Aftersales/Service Director**

Model: **2009MY Defender 90 and 110 Vehicles
VIN Range LD 763620 to LD 766587**

Subject: **Headlamps Incorrectly Aligned**

Information: **Rest of world: Quarantine in Dealer or applicable NSC location.**

This Update Prior to Sale Notice is being re-issued to extend the expiration date only.

Dear Colleagues

Issue

In plant quality inspections has identified a concern with the headlamp alignment on a number of Defender 90 and Defender 110 vehicles.

An investigation around the headlamp alignment process identified that the headlamp setting machine had been damaged and was out of calibration. It is possible that vehicles may have had their headlamp aim incorrectly set.

Action to be taken

You are requested to quarantine the affected vehicles that are in your control or in the control of your dealers and refrain from releasing the vehicles for onward distribution and sale until the headlamp alignment has been checked and reset where necessary.

For the headlamp setting procedure please refer to Global Technical Reference (GTR) Defender Workshop Manual Section 417-01 Exterior Lighting Headlamp Adjustment.

This Update Prior to Sale Notice affects vehicles in your control only. If required, a further communication will be sent detailing the action required for any vehicles in the hands of customers.

A number of vehicles have been reworked at the factory prior to dispatch and can be identified by a windshield label bearing a red letter 'S'; no further action is required on these vehicles.

Please ensure that you check DDW to ensure that the vehicle is affected by this Update Prior to Sale Notice prior to undertaking any rework action. DDW will be updated to reflect only those vehicles affected. Should you require a listing of the affected vehicles, please contact the Field Actions team by e-mail at jircamp@jaguarlandrover.com. All overseas requests should be forwarded via the National Sales Company/Regional Office only.

Warranty Information

Warranty Claims should be submitted quoting the program code **Q048** together with the relevant Option code from Table 1. This will result in payment of the stated time.

As Option codes are used, there is no requirement for you to enter the SRO information; these are repeated here for information only.

NOTE: The option that contains the drive in/drive out allowance may only be claimed when the vehicle has been brought back into the workshop for this action alone to be undertaken.

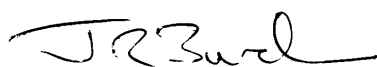
Table 1

Program code	Option	Description	SRO	Time
Q048	B	Check and where necessary reset headlamp alignment	86.40.17	0.1
Q048	C	Check and where necessary reset headlamp alignment Drive in/drive out	86.40.17 02.02.02	0.1 0.2

Should you have any queries surrounding the content of this note, please initially contact Land Rover Hotline; Tel. +44 (0) 1926 691739, or by e-mail to: lrhotlin@jaguarlandrover.com.

Thank you for your co-operation in this matter, we apologize for the obvious inconvenience this will cause.

Yours sincerely



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