Models LD - Defender

Title Defender Steering Box Warranty Parts

Last Modified 22-MAY-2009 08:56

Category Chassis

Symptom 303000 Steering/Handling

Issue: Change to Steering Box parts supply & condition of returned units under warranty.

Cause: To reduce complexity of replacement Steering Box supplied conditions. All Defender new (outright) and exchange Steering boxes will be supplied complete with Drop Arm fitted. From June 2008 onwards.

Action: Please ensure that the Drop Arm is not removed from the original Steering Box when the part is returned via warranty. If the Steering Box is returned with the arm removed this may invalidate the warranty. If you currently have a new (outright) or exchange Steering Box in stock that does not have a Drop Arm fitted, it will be necessary to order a new Drop Arm Content prior to fitment which can be claimed with the warranty submission.

IMPORTANT

When being returned via a warranty

claim. For both a new (outright) or exchange unit, ensure that the original steering box adjustment is not disturbed, or any other fixings on the steering box assembly not related to it's removal/installation. Also to assist quality improvements, please complete the attached diagnostic form to indicate the position of fluid leaks and include it with the steering box being returned. NOTE:- Ensure that the O rings on the PAS fluid feed/return hose connections are replaced when replacing a steering box assembly.