

How to Prepare for Your Insulation

Read our instructions on how to prepare your home and what to expect on install day.

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Payment

Take a look below at our various payment options. Payment is due upon completion.

Cash:

- Cash can be given to your installer or given to John Stefan at the office.
- Office Location: 134 Northfield Dr. Waterloo, Monday-Friday, 9am-5pm.

Cheque:

- Please make all cheques payable to Reitzel Insulation.
- Cheques can be given to your installer or given to John Stefan at the office.
- Office Location: 134 Northfield Dr. Waterloo, Monday-Friday, 9am-5pm.

Visa, MasterCard and American Express:

- If you are paying by credit card, please call the office two days before to provide payment information. The payment will be processed after the job is complete.

If you are visiting our office location, please call ahead for directions as there is road construction on Northfield until the end of September, 2018.

Preparing for Loose Fill Application

Prior to Arrival:

1. Clear the pathway to your attic access.
2. For houses with the attic access opening in the closet, remove all clothes and belongings from the closet prior to arrival.
3. If the attic access is in the garage, please remove your car prior to arrival.
4. Make arrangements with the office if you cannot be there to let the workers in.

What to Expect Upon Arrival:

1. You will be greeted at the front door by our installer. Together, you will walk through a visual inspection of the house, taking note of the various access points. Ceilings, bathroom exhausts, recessed lighting, bulkheads, slopes and coffered ceilings will be examined.
2. Make arrangements with the installer if you cannot be there to lock the house up when complete.
3. The installer will choose the best route to the attic opening and cover the floors leading to that area.
4. Your insulation will be installed. A tag with the new R-value will be placed in the attic for reference.
5. When finished, the installer will take their equipment back to the truck and clean up any floor coverings.
6. If you are home at the time the install is complete, the installer should confirm with you prior to leaving that the cleanup is satisfactory.

Please note: Our installers will do their best to cleanup after the installation. However, you may see some fine dust settling up to a day after the insulation is installed.

Preparing for Spray Foam Application

Refer to page two for pour foam applications as the instructions vary slightly

Prior to Arrival:

1. **Arrange Accommodations: All persons and their pets must vacate the house during the install. You cannot return until 24 hours after the install is complete.**
2. Make arrangements with the office if you cannot be there to let the workers in.
3. Remove anything within a 4 ft distance of the spray area (eg. furniture, drywall, tools)
4. Turn off any furnace fans or heat registers within the spray area.

What to Expect Upon Arrival:

1. You will be greeted at the front door by our installer. Together, you will walk through a visual inspection of the house, taking note of the various access points. Ceilings, bathroom exhausts, recessed lighting, bulkheads, slopes and coffered ceilings will also be noted.
2. The installer will discuss the best route to the spray area. The floors leading to that area will be covered. They will also mask anything susceptible to overspray (plumbing, windows, doors, etc.)
3. Make arrangements with the installer if you cannot be there to lock the house up when complete.
4. The installer will bring the hose through the house and prepare to insulate.
5. The installer will perform the installation. A jobsite label will be placed near the foam for reference.
6. When finished, the installer will take their equipment back to the truck and clean up any floor coverings and shavings.
7. If you are home at the time the install is complete, the installer should confirm with you prior to leaving that the cleanup is satisfactory.

Please note: Our installers will do their best to cleanup after the installation. However, you may see some fine dust settling up to a day after the insulation is installed.

Preparing for Cavity Fill Application

Prior to Arrival:

1. **Arrange Accommodations: All persons and their pets must vacate the house during the install. You cannot return until 24 hours after the install is complete.**
2. Move any items along the exterior wall at least 6 feet towards the inside of the room.
3. Remove any wall hangings, curtains or blinds on exterior walls or within 6 feet of exterior walls.
4. Make arrangements with the office if you cannot be there to let the workers in.
5. Turn off any furnace fans or heat registers within the spray area.

What to Expect Upon Arrival:

1. You will be greeted at the front door by our installer. Together, you will walk through a visual inspection of the house, taking note of the various access points. Ceilings, walls and slopes will also be noted.
2. The installer will discuss the best route to the spray area. The floors leading to that area will be covered. They will also mask anything susceptible to overspray (plumbing, windows, doors, etc.)
3. The installer will drill anywhere between 2 and 8 holes per cavity. Reitzel Insulation will patch holes with Sheetrock 90. The customer is responsible for final finishing (e.g, sanding, finish mud and painting).
4. Make arrangements with the installer if you cannot be there to lock the house up when complete.
5. The installer will perform the installation. A jobsite label will be placed near the spray area for reference.
6. The workers will go over the work with a thermal imaging camera to ensure the job is filled to the best of their ability.
7. When finished, the installer will take their equipment back to the truck and clean up any floor coverings and shavings.
8. If you are home at the time the install is complete, the installer should confirm with you prior to leaving that the cleanup is satisfactory.

Please note: Our installers will do their best to cleanup after the installation. However, you may see some fine dust settling up to a day after the insulation is installed.