

August 4, 2024

203275



Andrew Sugarman  
34 University Mnr E  
Hershey, PA 17033

**Thank you for being a UnitedHealthcare Student Resources member.**

**We're glad you're here.**

This is your UnitedHealthcare health plan ID card. It has information about you and your coverage so you'll want to take it with you wherever you go.

Due to the Consolidated Appropriations Act, your ID card now includes all applicable network and out-of-network deductibles and network and out-of-network out-of-pocket maximums for both individuals and family. Any additional benefits your plan may have, such as telehealth services, will no longer be included on your ID card but can still be found in your My Account.

Please be sure all the information on your ID card is correct. Call us using the toll-free member number on your ID card if any information is not correct or you need assistance. You can start using your ID card on your effective date.

**To get the most of out of your plan, follow these steps:**

**1. Get access on the go.**

Create your My Account at [www.uhcsr.com/myaccount](http://www.uhcsr.com/myaccount). Our mobile friendly website will help you:

- Find and estimate the cost of the care you need.
- See what's covered and get information about any additional benefits available to you.
- View claim details and account balances and much more.

**2. Check out our videos page.**



[www.UHCSR.com/video](http://www.UHCSR.com/video) has many informative videos on how to access and utilize key elements in your My Account, as well as a large library of mental health videos provided by Psych Hub.

**3. Know your network.**

With almost every plan, you'll pay less if you choose doctors, clinics and hospitals in your network. Search for network providers on [www.uhcsr.com](http://www.uhcsr.com) or the UHCSR mobile app.

STD (5/23)

*Attached is your new UnitedHealthcare ID card. The ID card contains important phone numbers and claim filing instructions.*

 <b>UnitedHealthcare</b> Student Resources		2023-24 Academic Year
Insured: Andrew Sugarman		
SR ID #: 8261832	Policy # (80840): 2023-203275-2	
Plan Name: Penn State - Hershey Medical		
Members: Customer Service <b>1-888-224-4810</b>	Providers: Customer Service <b>1-888-224-4875</b>	
DED IND/FAM \$250/\$500	OOPM IND/FAM INN:\$1300/\$2600 OON:\$15000/\$30000	<b>Optum Rx®</b> Rx Bin: 610279 Rx PCN: 9999 Rx Group: UHCSTRC01
 <b>UnitedHealthcare Choice Plus</b>		
ID1:23S	Underwritten by UnitedHealthcare Insurance Company	

<b>CLAIMS INSTRUCTIONS</b>	
Submit claims to the company within 90 days or as required by state law after the date of service. Mail all medical bills along with the insured student's name, patient's name, SR ID number, address, and plan name to the address listed below.	
Send claims to: Student Resources P.O. Box 809025 Dallas, TX 75380-9025 EDI Payer ID: 74227	For emergencies while traveling call: UnitedHealthcare Global 1-877-461-2273 (Toll-free) or 1-410-453-6330 or email: <a href="mailto:assistance@uhcglobal.com">assistance@uhcglobal.com</a> ID#: 355751
For Hospital pre-admission notification call UnitedHealthcare at 1-877-295-0720.	
<b>NOTICE TO ALL HEALTHCARE PROVIDERS</b>	
This card is not a guarantee of coverage. For information concerning coverage, co-payment and claims instructions, please call Customer Service at the number listed on the front of this card.	
23-ID1	<a href="http://www.uhcsr.com">www.uhcsr.com</a>