**Andriy Zyuzikov**

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**Software Quality Assurance Engineer, Software QA Engineer**

**SUMMARY:**

* Hands-on experience in Software Quality Testing doing Manual and Automated testing on Web, UI based, Mobile and Client-server applications using Selenium Web Driver.
* Well versed with Software Development Life Cycle (SDLC), Software Testing Life Cycle (STLC), Logging and Tracking Defects.
* Working knowledge of Agile/Scrum methodology/software development life cycle.
* Skilled in writing and auditing Test Plans and Test Cases based on BRDs, PRDs, Test Scenarios, User Stories, Checklists and Standard Operating Procedures.
* Experience with front-end technologies such as HTML, CSS, and JavaScript.
* Expertise in backend testing: analyzing database records with SQL and log files with Unix/Linux.
* Experience in REST API testing using Postman, HTTP protocol, browser console and Swagger API documentation
* Excellent communication and analytical skills with ability to work in a team as well as individually.
* Able to learn new technologies, software, and concepts quickly
* EAD holder.

**TECHNICAL SKILLS:**

* Testing tools: Postman, IntelliJ IDEA, Android Studio, Chrome DevTools
* Bug Tracking Systems: Jira
* Programming Languages: HTML, CSS, Xpath, SQL, JavaScript
* Automation: Selenium WebDriver, Cucumber
* IDEs: Visual Studio, IntelliJ
* Wiki system: Confluence
* Version Control: Git, GitHub
* CI/CD: Jenkins
* Databases: Oracle
* Platforms: Microsoft Windows, macOS, UNIX/LINUX, iOS, iPadOS, Android
* Communication tools: Zoom, Slack

**WORK EXPERIENCE:**

**SQA engineer**

**LookingBus mobile app, USA**

**Internship**

**August 2022 - September 2022**

* Led a QA team of 6 engineers
* Created Test Plan
* Made the research of testing environment
* Designed 5 Test Suites and 30 Test Case for Android and iOS platforms
* Control team's 112 test executions and 38 bug reports, 8 of them with the highest priority
* Discovered 1 security defect with passwords and API defect while sending a feedback by user with a role Guest
* Organized Scrum meetings
* Visualized final results using Jira dashboards and Google Charts
* Reported results to stakeholders

Tools: ADB command tool, Android studio, Jira

**SQA engineer**

**FLEA market e-commerce web app, USA**

**Internship**

**June 2022 - July 2022**

* Worked in teams in a Scrum environment with daily Standup meetings
* Participated in the Sprint Planning, Sprint Retro, and other ceremonies to stay on top of product requirements and new features
* Wrote various QA documentation from scratch like Test Cases divided by features, Test Plan, general Smoke Test
* Verified and followed up on Bugs and other Issues on Jira
* Used Confluence to learn about features and requirements
* Executed manual Smoke and Regression Testing with every new build
* Reported the results to the managers and developers
* Helped QA team members

Tools: Jira, Confluence, Google Docs, Slack, Zoom

**Software QA Engineer**

**Triumph LTD, Ukraine - e-commerce responsive web app**

**February 2018 - February 2022**

* Performed manual functional, UI, end-to-end, cross-browser, cross-platform compatibility, regression, smoke, sanity, exploratory software testing
* Created Test Cases, technical specs, flow diagrams, according to business requirements
* Writing and executing SQL queries to ensure data integrity throughout the back-end and front-end of the application
* Creating API collections in Postman for main business workflows, verifying API requests, validating response data in REST protocols
* Reported bugs and managed reports according to bug cycle in defect tracking system JIRA
* Coordinated with the team of developers for bugs' triage
* Participated in Scrum Stand-up meetings and Sprint Retrospectives
* Reported sprint results to the product owner
* Helped junior testers to learn testing tools

**Websites monetization manager**

**Freelance**

**Apr 2016 – Feb 2018**

* Created thematic Facebook Pages and increased followers' base for them
* Analyzed followers' interest
* Deployed Wordpress websites and published viral content on them
* Monetized Facebook Pages web-traffic utilizing Google Adsense on the websites
* Analyzed results with Google Analytics and provided feedback to our clients

**Front-end developer**

**Freelance**

**Jan 2011 – Apr 2016**

* Developed interactive HTML-tabs for Facebook Pages on demand
* Executed black box and white box testing, acceptance testing for my clients' projects
* Organized Facebook advertising campaigns to sell my service and educational products
* Got experience working with Facebook OAuth, API, JSON
* Provided online training about Facebook Pages marketing

**EDUCATION:**

Master’s Degree in Informational Networks (2007),

Master’s Degree in Management of Telecommunication organizations (2007)

State University of IT and Telecommunications (Ukraine)