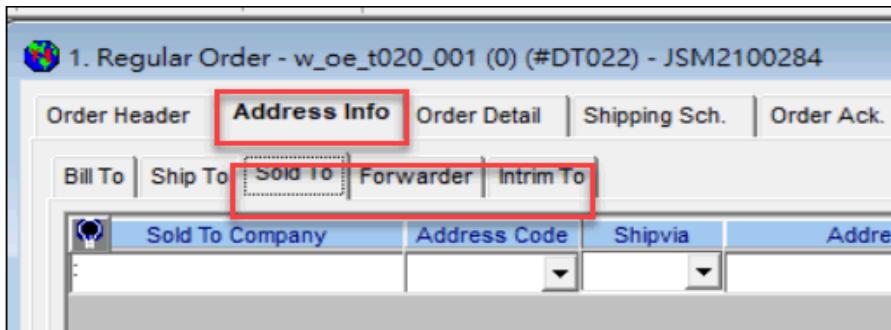


- DT022

1. Order Ack 若沒有資料

Address Info 資料要 maintain 完整，不然Order Ack 會撈不出資料



2. 已 confirm ship，需更改DT022 cust po no，cust po no 可以由 DT201修改，資料會回寫到 shipment
3. 在 keyin so sent B2B 時，請注意Ship 欄位一定要勾選，不然AVC user 做confirm ship回來時，會找不到shipment no ，而無法產生invoice no



4. Qty Avail & Qty Allocate & Qty Onhand 欄位說明

Qty Avail:(即剩餘的庫存數): Qty Onhand – Qty Allocate

Qty Allocate:目前Allocate的數量

Qty Onhand:原本的庫存數

5. 存檔時出現 Schedule Forwarder To address is not defined

進 FS019 找 so 上的這家客戶資料

Ship to Add->Forwarder 一定要有值，若沒有值請填入 None，此時 Forwarder 才會帶入 None

Shipping Sch -> Forwarder 才會帶出 None

6. price hold 不走 e-approve 需至 DT022 config ->找 AUTOAPPR ，將 config value 改為 1

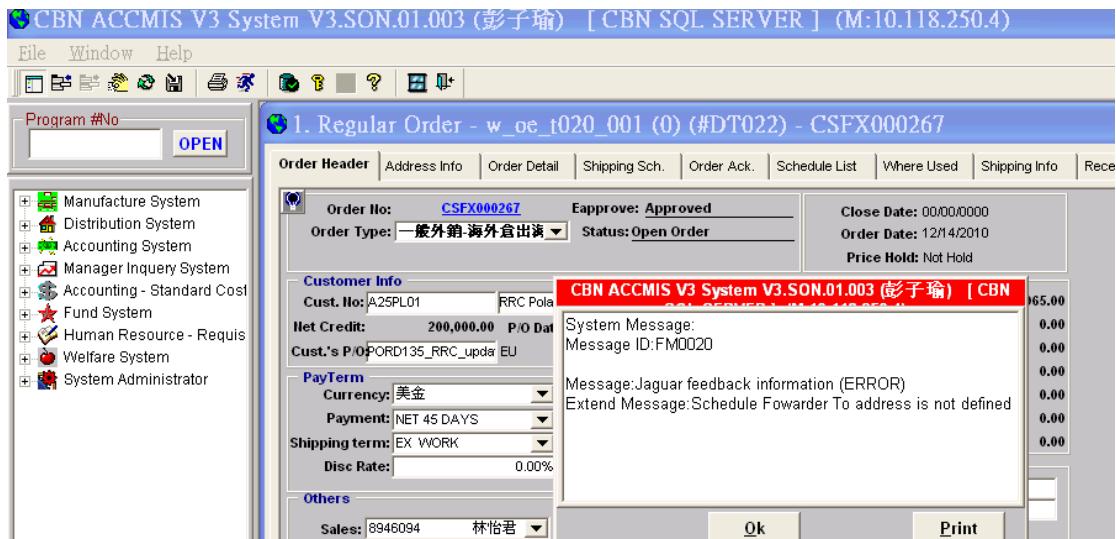
7. 什麼條件下會出現 Allocate Virtual

(1) AT009:Inventory 設為 None --->不需計算庫存

(2) CT003:Count Inventory 沒有勾選

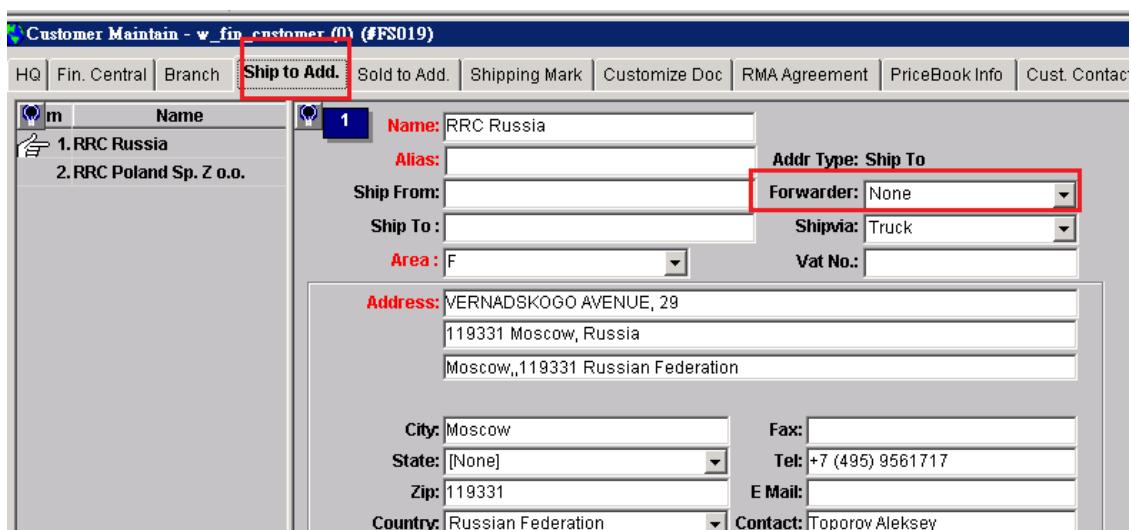
(3) part no 屬性，oesod : part Type 為 CKD

8. 存檔時出現 Schedule Forwarder To address is not defined

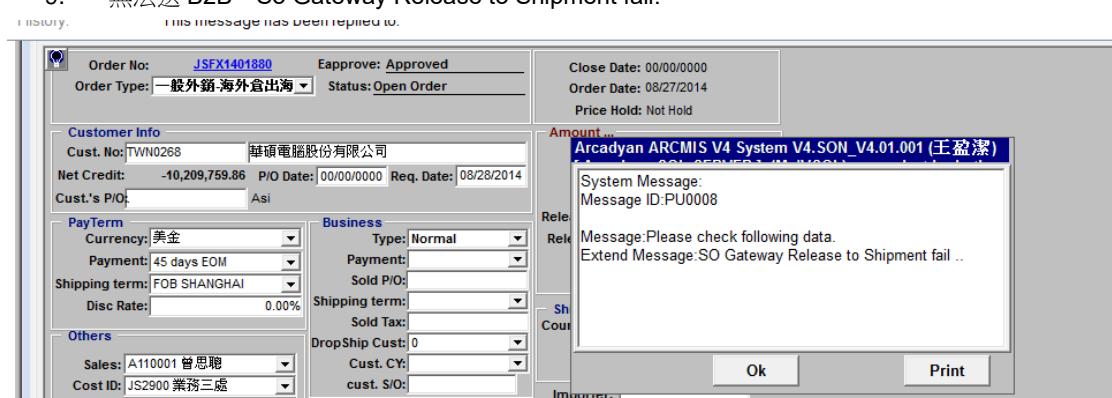


解決方法：進 FS019 找 A25PL01 這家客戶資料，Ship to Add->

Forwarder 一定要有值，若沒有值請填入 None



9. 無法送 B2B，So Gateway Release to Shipment fail.



解決方法：因為 Bill to & Sold to 沒有帶出資料

- DT009

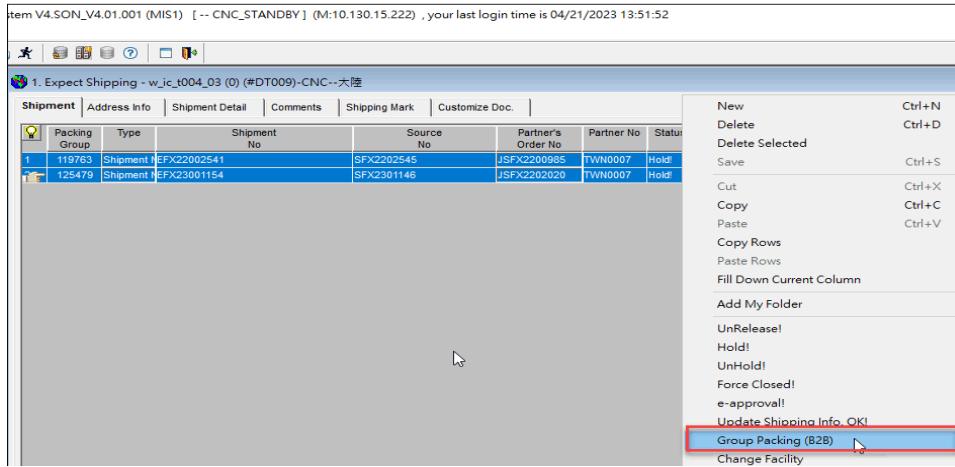
1. shipment 可合併條件如下：

Below are the shipment 可合併條件，以下欄位必須相同

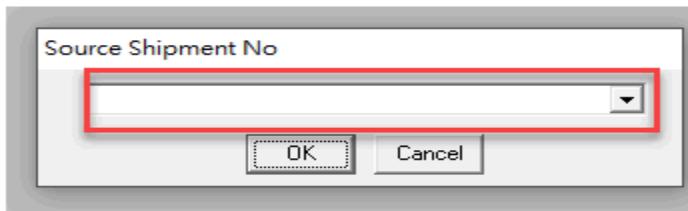
oecust_br & oecust_dropship & currency & forwarder & importer & shipvia & shipping_term & shippoint_from & shippoint_to & shippoint_from_city & shippoint_to_city & ship_to & bill_to & sold_to & ship_priority & stat_edi & hold_user & territory

2. DT009 右鍵-Group Packing (B2B) for CNC or AVC

(1) 右鍵-Group Packing (B2B) , 合併二張so no 成一張 shipment

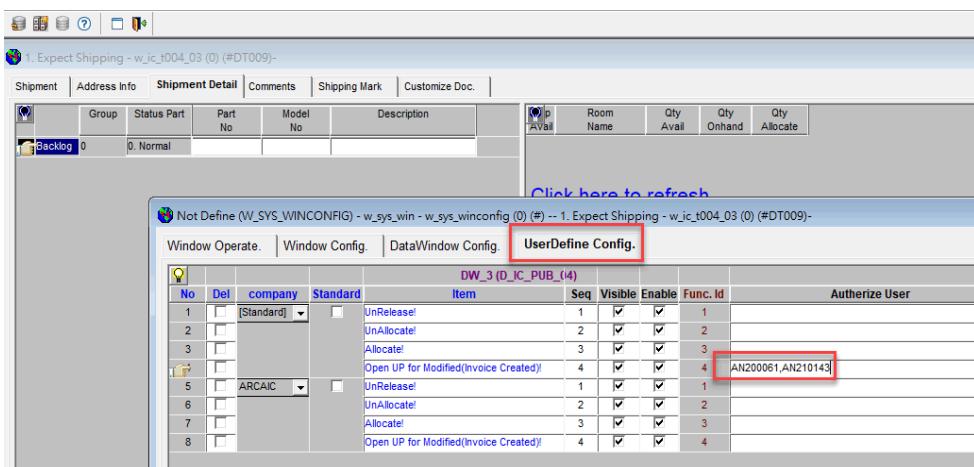


(2) 選要合併的shipment no



3. DT009 更改 up 權限 UserDefine Config，新增工號開立權限，DT009 這個功能，一旦修改 up ，

只有 B2B 的資料才會回寫到 DT022，一般訂單則不會有異動到 DT022



● DT092

- unclose 並不是所有 facility 都會有資料的，你要看該 facility 是否有 packing no ，且 Doc. Status 需是符合下面幾個條件內才能撈出資料，status_document < 70

status_document =0 : New open (Order Release後)

status_document =2 : Pending By User

status_document =10 : Doc Ready (文件已給報關行和Forwarder)

status_document =11 : Waiting Feed Back

status_document =12 : Waiting for B2B Feed Back

status_document =15 : Ask for Process

status_document =20 : Process Ready (文件已準備好能發送 Shipping Notice)

The screenshot shows a software interface titled "2. Shipping Process - w_ic_t004_01 (0) (#DT092)-TTI 台北". The window has tabs at the top: Picking, Packing, Invoicing, Shipping, Unclose, View Invoice, and View Packing. The "Unclose" tab is selected. Below it, a sub-section titled "Unclose (Doc.)" displays a table of documents. The first column is "Doc. Status" with values: Process Ready, Process Ready, Process Ready, New open, Process Ready, Process Ready, and Process Ready. The last column is "Packing No." with values: FTPK11110005, FTPK111100025, TPK120300012, TPK120300013, FTPK111100043, TPK110800001, and TPK110800019. A red box highlights the "Doc. Status" column.

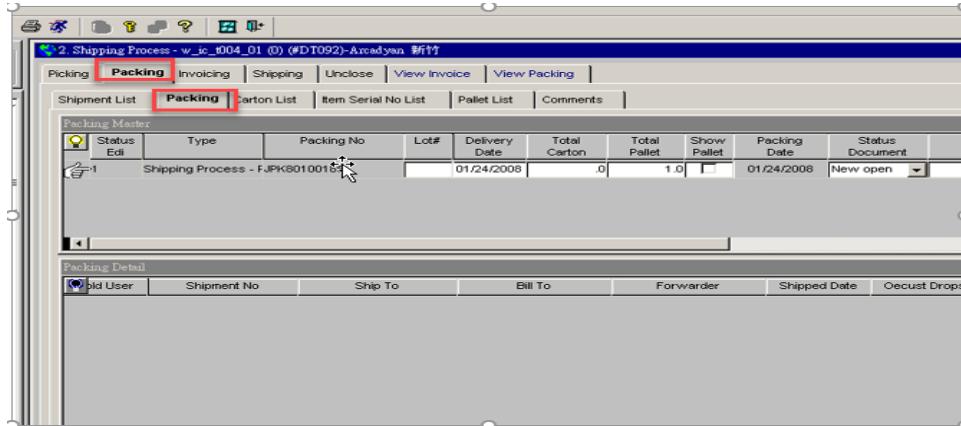
| Doc. Status | Operator | Bill To Company | Ship To Company | Invoice No | Packing No. |
|---------------|----------------|-----------------|-------------------|------------|---------------|
| Process Ready | Alcatel Lucent | Alcatel Lucent | TIR11110002 | | FTPK11110005 |
| Process Ready | Alcatel Lucent | Alcatel Lucent | TIR11110003 | | FTPK111100025 |
| Process Ready | Alcatel-Lucent | ALCATEL-LUC | TIM12030001 | | TPK120300012 |
| New open | Alcatel-Lucent | ALCATEL-LUC | TIR12030004 | | TPK120300013 |
| Process Ready | Alcatel-Lucent | Alcatel-Lucent | TIM11110004,TIR11 | | FTPK111100043 |
| Process Ready | Alcatel-Lucent | Alcatel-Lucent | TIR11080001 | | TPK110800001 |
| Process Ready | Alcatel-Lucent | Alcatel-Lucent | TIM11080002 | | TPK110800019 |

至於該 facility 是否會有 packing no，就是一開始財務在建 facility 時就已定義好的

The screenshot shows a software interface titled "1. Company Information - w_adm_t002 (0) (#AT002)". The window has tabs: Company, Facility, Contact, and Department. The "Facility" tab is selected. On the left, there is a list of facilities with their codes: 1 TTI 台北, 2 TCI大同家電(吳江)有限公司, 3 Tatung Czech s.r.o., 4 TTI香港倉(啟文件), 5 TTL上海倉(啟文件), 6 Maxcom (Mexico), 7 TDS (Denmark), 8 DT (Germany), 9 Swisscom(Switzerland), 10 IX Mobile (Singapore), 11 Singnet (Singapore), 12 Maktel (Macedonia), 13 TMX Logistics, Inc., 14 威達泰端電訊股份有限公司. The facility "Singnet (Singapore)" is highlighted with a blue selection bar. On the right, detailed information for this facility is shown: Facility Code TTISG1, Description Singnet (Singapore), Attn Name Singnet Pte. Ltd., Tel No, Fax No, Email, Country Singapore, State Code [None], City Code, Zip Code 239732, Address 31 Exeter Road, #13-00 Comcentre, Singapore 239732, Partner TTI020, Vendor SingNet Pte Ltd., Duns (4byte), Area F, Stk(C SDI) 0, Facility Property Sales Office Finance Office Group Option Account Grp: 0, Manufactory Warehouse Custom Grp: Group#1, WareHouse Option Receive Buffer: RCV011 - RCV buffer(SGP), Shipping Buffer: SHI011 - Ship buffer(SGP), WIP Buffer: 0, Intransit Buffer: INT011 - Intransit buffer(SC), Run AutoSche, Return Stockroom 0, UnSchedule Line: 0, Visual Line: 0. At the bottom, there are two groups of checkboxes: Need Option (Need Packing, Need Picking) and Auto Option (Auto generate Invoice).

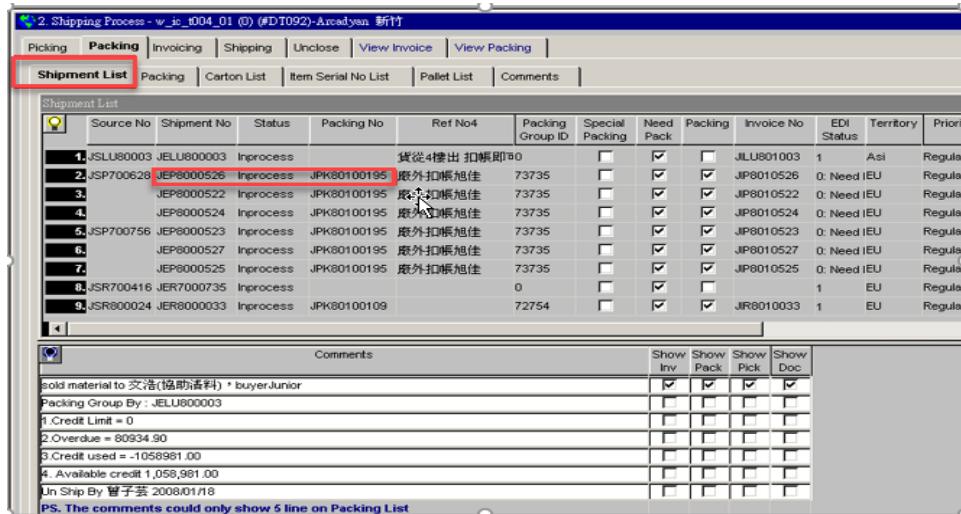
2. 如何把 carton data 重新產生

(1) 先切到 packing 頁籤，把 packing_no query 出來

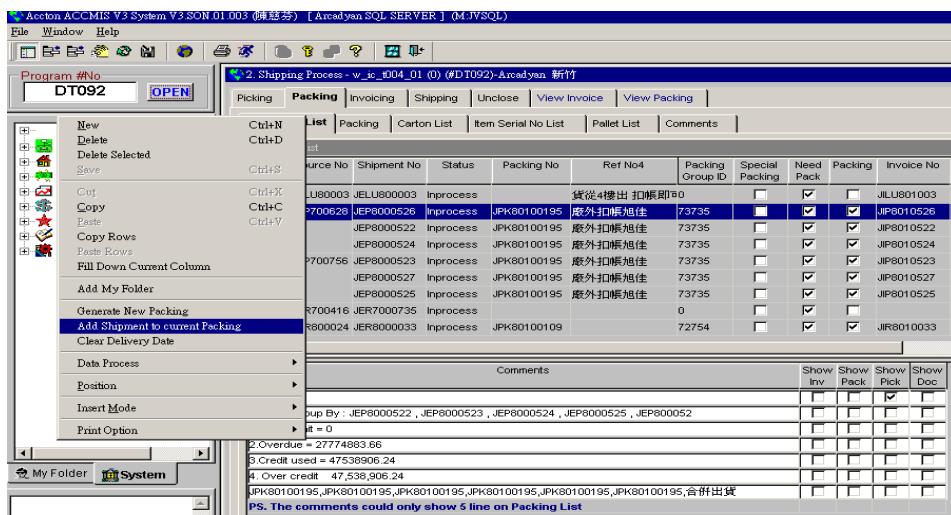


(2) 把 packing detail 的 data 按右鍵-delete ，切到 shipment list 頁籤

(3) 將 shipment no or packing no query 出來



(4) 按右鍵-Add shipment to current packing ，再切到 carton list 頁籤就會產生新的 carton list data



3. 如何將二張 shipment combine 成同張 invoice no

2. Shipping Process - w_ic_t004_01 (O) (#DT092)- Arcadyan 新竹

Picking | Packing | **Invoicing** | Shipping | Unclose | View Invoice | View Packing |

Shipment List | **Invoice**

Shipment with Invoice

| Allow Inv Combine | Source No | Ref No4 | Invoice No | Shipment No | Invoicing | Need Invoice | Status | Hold Credit | Force Allocated |
|------------------------------|------------|---------|-------------|-------------|-------------------------------------|-------------------------------------|-----------|--------------------------|-------------------------------------|
| 7. <input type="checkbox"/> | JSLU00008 | | | JELU000008 | <input type="checkbox"/> | <input checked="" type="checkbox"/> | Hold | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| 8. <input type="checkbox"/> | JSM000350 | | JIM0100034 | JEM0000480 | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | Inprocess | <input type="checkbox"/> | <input type="checkbox"/> |
| 9. <input type="checkbox"/> | | | JIM0100033 | JEM0000479 | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | Inprocess | <input type="checkbox"/> | <input type="checkbox"/> |
| 10. <input type="checkbox"/> | | | JIM0120019 | JEM0000633 | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | Inprocess | <input type="checkbox"/> | <input type="checkbox"/> |
| 11. <input type="checkbox"/> | JSM1100009 | | JIM11010009 | JEM11000009 | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | Inprocess | <input type="checkbox"/> | <input type="checkbox"/> |
| 12. <input type="checkbox"/> | JSM1100187 | | JIM11050044 | JEM11000237 | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | Inprocess | <input type="checkbox"/> | <input type="checkbox"/> |
| 13. <input type="checkbox"/> | JSM1100193 | | JIM11050073 | JEM11000267 | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | Inprocess | <input type="checkbox"/> | <input type="checkbox"/> |
| 14. <input type="checkbox"/> | JSP1100791 | | | JEP11001788 | <input type="checkbox"/> | <input checked="" type="checkbox"/> | Hold | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| 15. <input type="checkbox"/> | JSP1100792 | | JIP11060063 | JEP11001795 | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | Inprocess | <input type="checkbox"/> | <input type="checkbox"/> |
| 16. <input type="checkbox"/> | | | JIP11060063 | JEP11001796 | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | Inprocess | <input type="checkbox"/> | <input type="checkbox"/> |
| 17. <input type="checkbox"/> | JSP1100793 | | JIP11060066 | JEP11001798 | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | Inprocess | <input type="checkbox"/> | <input type="checkbox"/> |
| 18. <input type="checkbox"/> | | | JIP11060065 | JEP11001797 | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | Inprocess | <input type="checkbox"/> | <input type="checkbox"/> |

(1) 把該張原本的 invoice query 出來

2. Shipping Process - w_ic_t004_01 (O) (#DT092)- Arcadyan 新竹

Picking | Packing | **Invoicing** | Shipping | Unclose | View Invoice | View Packing |

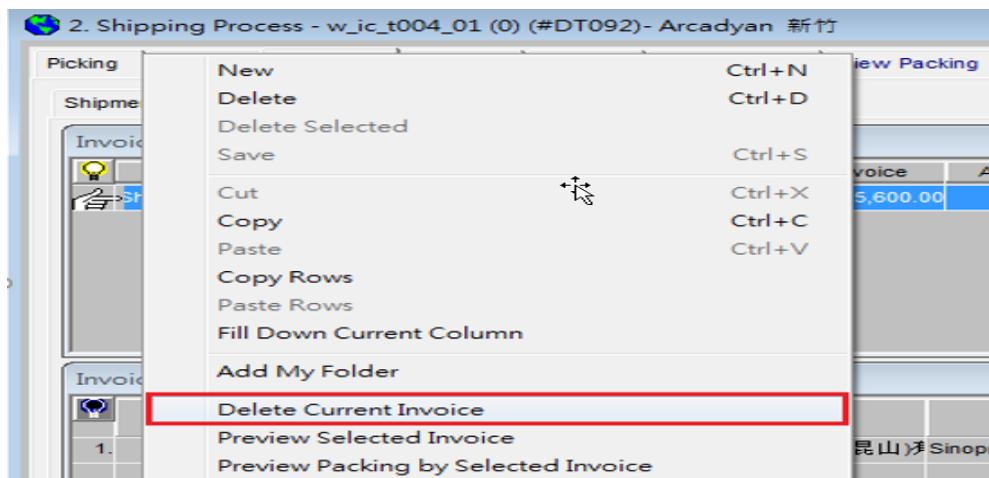
Shipment List | **Invoice**

Invoice Master

| Type | Invoice No | Source No | CY | Amt Orig Invoice | Amt Orig Tax | Operator | Invoice Date | Shipped Date |
|------------|-------------|-----------|-----|------------------|--------------|----------|--------------|--------------|
| Shipping P | JIP11060063 | SP1100792 | USD | 75,600.00 | 0.00 | 數據統計 | 06/14/2011 | 00/00/0000 |

Invoice Detail

(2) 按右鍵 Delete Current Invoice 將該張 invoice 刪除

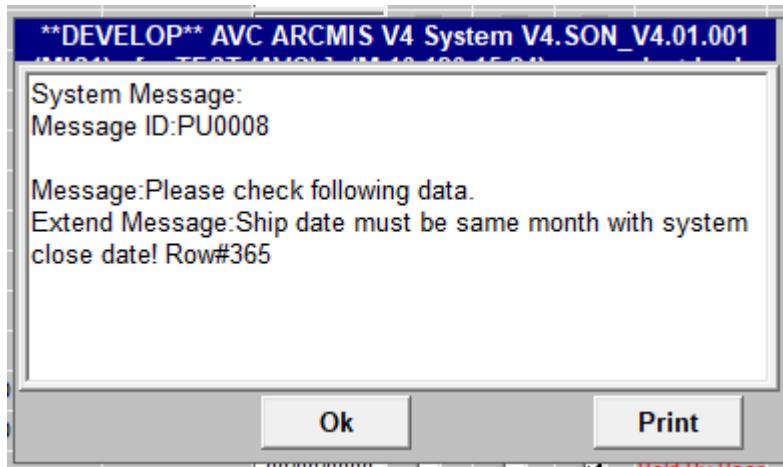


(3) 切到 shipment List 頁籤，選取要 combine 的二筆資料，右鍵 Add Shipment to current

Invoice

| Shipment List | | Invoice | | | | | | | |
|-----------------------|--------------------------|------------|---------|------------|-------------|-------------------------------------|-------------------------------------|-----------|--------------------------|
| Shipment with Invoice | | | | | | | | | |
| | Allow Inv Combine | Source No | Ref No4 | Invoice No | Shipment No | Invoicing | Need Invoice | Status | Hok Crec |
| 7. | <input type="checkbox"/> | JSLU00008 | | | JELU000008 | <input type="checkbox"/> | <input checked="" type="checkbox"/> | Hold | <input type="checkbox"/> |
| 8. | <input type="checkbox"/> | JSM000350 | | JM010034 | JEM0000480 | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | Inprocess | <input type="checkbox"/> |
| 9. | <input type="checkbox"/> | | | JM010034 | | | | | <input type="checkbox"/> |
| 10. | <input type="checkbox"/> | | | JIM110 | | | | | <input type="checkbox"/> |
| 11. | <input type="checkbox"/> | JSM110009 | | JIM110 | | | | | <input type="checkbox"/> |
| 12. | <input type="checkbox"/> | JSM1100187 | | JM1105 | | | | | <input type="checkbox"/> |
| 13. | <input type="checkbox"/> | JSM1100193 | | JIM1105 | | | | | <input type="checkbox"/> |
| 14. | <input type="checkbox"/> | JSP1100791 | | | | | | | <input type="checkbox"/> |
| 15. | <input type="checkbox"/> | JSP1100792 | | JIP1106 | | | | | <input type="checkbox"/> |
| 16. | <input type="checkbox"/> | | | JIP1106 | | | | | <input type="checkbox"/> |
| 17. | <input type="checkbox"/> | JSP1100793 | | JIP1106 | | | | | <input type="checkbox"/> |
| 18. | <input type="checkbox"/> | | | JIP1106 | | | | | <input type="checkbox"/> |
| 19. | <input type="checkbox"/> | JSR000789 | | | | | | | <input type="checkbox"/> |

4. 無法 confirm ship，卡 close date 跟 confirm ship 不同月份



```
select dt_close,* from misadm..admmisssys where sys_code='IC'
```

解法: 把 dt_close 改成跟 confirm ship 同月份

- DT011

1. 增加輸入 PR no , detail 直接帶出 PR 資料，不用一筆一筆敲

- (1). 在 Ref No: 輸入 PR no

- (2). 在下面視窗，按右鍵(Copy Data from PR)

2. DT011 & DT136 區別

- (1) DT011: 請領、入庫 for 用途不同，領出給廠商或user使用，會真正影響到庫存。
- (2) DT136: 單純庫對庫的移轉，不會讓庫存增加或減少，但是若是轉錯庫，則要做刪除，右鍵 Delete Apply No!

3. 請領入庫若是 facility 為 arcadyan 新竹底下的 stockroom，則需送簽才能做 DT012 扣帳的動作。
 4. 若是出現無法敲 part no，限制要-V or -I，則到 DT077 把 UEIC Allow 打勾，讓 user 敲完再把勾取消。若是找不到 part no，則是要 insert to mispub..icim_comp。
 5. location transfer DT011 & DT136 & DT165，user 一定要 key comments 才能存檔，以確保 user 亂轉。
 6. 可查詢 請領、入庫單簽核的 table : material..ictr & material..ictr_extension。
- DT166
 1. 要做 release 先查看該張 TO sales 為誰，facility 要選 facility(From)
 2. 無法 release，出現 The product description is not confirm，只要將 Allow release unknown description 打勾

- DT166 release & DT175 選那個 facility

DT166 order release 時，facility 請選 DT022 & DT123 Ship From Facility

1. DT175 receive to warehouse from T/O，則是選 Receive To Facility

- DT004: 可以用 DT004 查被那張 so allocate
 - DT123 一般 TO , confirm ship 完 , DT175 沒有產生資料 , admslip 沒有設定到
1. AT009

| Trans ID | Process Name | Slip Descrip | Prefix | ID |
|---------------|-----------------------------------------|-----------------------------------------------------------------------------------------------------------------------|----------------------------|------------------------------|
| SHIPINV SO | 2. Shipping Process 1. Regular Order | Shipping Process - Invoice No-(RMA)-Repair& Replace 1.Domestic Order(VAT Tax 10%) 2.Misc Order Regular Order | KMNP KSLU KSM KSR | 3240 3166 3295 3221 |
| STDVH TO | Generate Voucher 3. Transfer Order | StdCost Voucher Local-Foriegnl | KCT KTLF | 3484 3220 |
| UEIC | 1. Inventory Trans. (User Entry) | 1.諸額單 6.RMA收料入庫 2.入庫單 | KIC KRR KRT | 3268 3305 3260 |

Slip | Distribution | Accounting | Manufacturing | Slip no |

Slip Information ...

| | |
|--------------------------------------------|-------------------------------------------------|
| Transaction | Transfer Order |
| Slip Description | Local-Foriegnl |
| Slip Alias | |
| Exchange Type | Bank-Central |
| <input checked="" type="checkbox"/> Active | <input checked="" type="checkbox"/> Normal Slip |
| E-Approve Option | |
| 0. No Need Approve | Delete after days: 0 |
| Extra Approve Users: | |

Slip no ...

| | | | | |
|--------|----|----|------|--------|
| Prefix | YY | MM | Date | Length |
| KT | YY | MM | DD | 12 |

SlipNo Option

| | | |
|---------------|-------------|---------------|
| Assign Method | Reset Cycle | Reset Mode |
| Force assign | Monthly | Auto Generate |

Slip Remark

2. 記得要設定 admslip : Expect Received(TO)

| Slip Alias | Trans ID | Process Name | Slip Descrip | Prefix | ID |
|------------|----------|----------------------------|-----------------------------------|--------|------|
| 1 ACBEL | APINV | 1. Invoice Entry | Non PO Expense | LAPMC | 1947 |
| 2 | ASSET | 1. Plant Asset Maintenance | Assets - as Bond | M | 1943 |
| 3 | | | Assets - as Bond for rent | E | 1937 |
| 4 | | | Assets - as Consignment Equipment | Z | 1946 |

Parent Slip (Read Only)

| Slip Alias | Window Title | Slip ID | Slip Alias | Window Title | Slip Descrip | Reason Method | Admslip Child |
|------------|---------------------|--------------------------|------------|---------------------|--------------------------|---------------|---------------|
| 1 ARCKR | 1. Expect Receiving | Expect Received (TO) | ARCKR | 1. Expect Receiving | Expect Received (TO) | Inherit | 3212 |
| 2 ARCKR | 1. Expect Shipping | Shipment No - From Trans | ARCKR | 1. Expect Shipping | Shipment No - From Trans | Inherit | 3230 |

- DT102: part no 保稅 & 非保稅在同一張 shipment , 不能合併 packing no , 要去 DT102 更改..
- CT020: 要看到所有的資料 , 要在 config code: MTL REVIEW --> add 工號

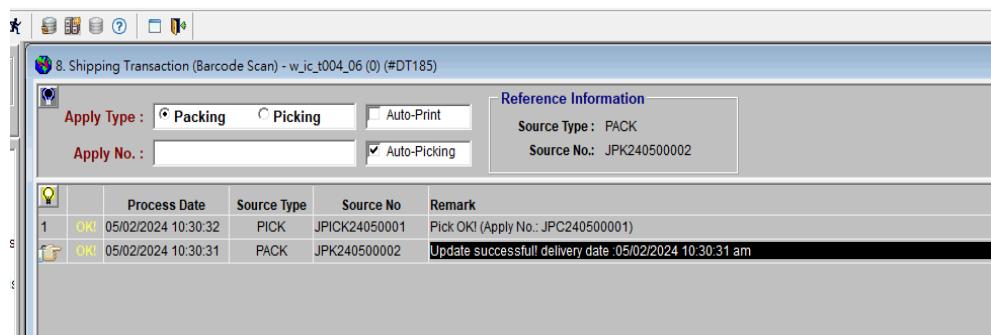
| Win Code | Config Code | Config Type | Config Value | Description |
|----------|-------------|-------------|--------------|----------------------------------------------------------------------------------------------------|
| CT020 | MTL REVIEW | 0 0 | | review data by sourcer or manager |
| 2 | BOM_LOC1 | 1 | | location check |
| 3 | BUYER_DEF | 0 1 | | PO Default buyer mapping |
| 4 | CHKPRICE | 0 0 | | check price book需check margin |
| 5 | CONTRACT | 0 0 | | contract_detail 中會使用的設定 |
| 6 | CRLIMIT | 0 1 | | Credit limit control |
| 7 | EXPENSE_PL | 0 1 | | MA & BTP 有掛 project 須加該Project Leader , 1-須加簽 0-不加簽 |
| 8 | ID_VENDOR | 0 1 | | 控制特定PO開頭的單別,固定只能選的特定的 id_vendor_order |
| 9 | LOCAL_PAY | 0 Y | | For B2B SO PaymentTerm replace oecust parmenterm(N帶so_head之payment term Y:ref oecust payment term) |
| 10 | MS_PA | 0 0 | | mt158 config |

| Code | Config Value | Description |
|------|-----------------------------------------------------------------------------------------|-------------|
| ALL | A080012,A140014,A070032,A100046,A030222,A070008,A060078,A220003,A220117,A230076,A230094 | |

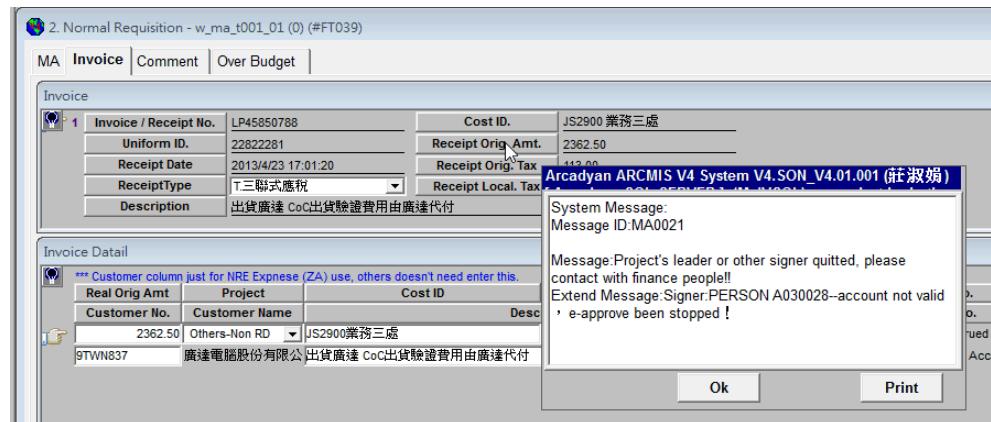
- DT024: 控制負數庫存 , 若 Minus Control 有勾選 , 則不允許負數庫存
- DR100: User 反應 DR100 Invoice sold 撈不到資料 -> for DT022 Business Type:一定要為 Drop Shipment , DR100 Invoice Sold 才有資料
- DT201: 設定可修改 bill to 之財務人員 config config code:FIN_BILLTO

- DT185: 做成功，畫面如下，就不用再去 DT141 做 picking，做完會壓上 delivery date

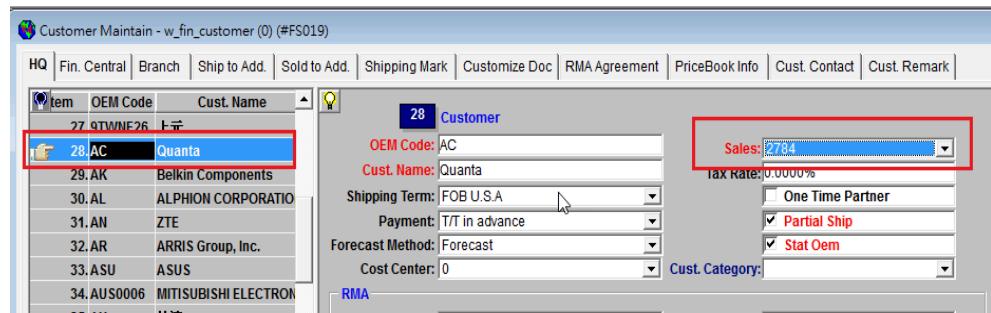
IIS V4 System V4.SON_V4.01.001 (莊淑芬) [-- TEST (ARC)] (M:\arc-sql2\arc_test_uit), your last login time is 05/02/2024 09:40:43



- FT039



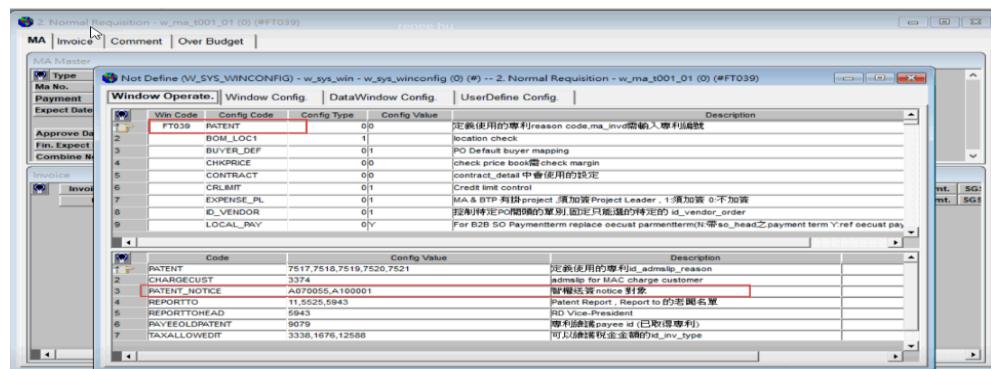
1. 送簽核的錯誤訊息，maintain FS019 Cust. Name: Quanta → Sales 資料



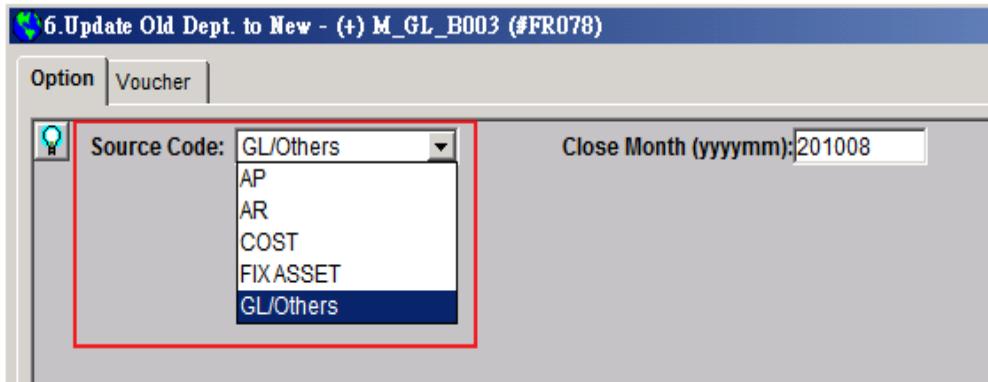
2. 選不到 project name: config_value =10 ，才選的到

```
select * from misadm..admconfig where config_code='PJ-NOTES'
```

3. 專利衍生勞務費用，add notice member，config code: PATENT，config value >add 工號



- FR078: 若組織有變更，可直接在 FR078 做，但記住 AT002 的 Map Department 欄位，一定要記得 Maintain，一般為財務人員才有此權限



AT002 的 Map Department

| Company | Facility | Contact | Department | RMA Agreement | W | |
|---------------|-----------------|-------------------------------|--------------------|---------------------|----------------|-------------------|
| Department ID | Department Name | Department English Name | Department Manager | Dept. Manager Serve | Map Department | Parent Department |
| 1 000000 | 總公司董總 | Arcadyan | 李鴻裕 | [None] | 000000 總公司董總 | |
| 2 A00000 | Accton | Accton | 0 | [None] | 000000 總公司董總 | |
| 3 AA0000 | 智邦科技-固定資產 | 智邦科技-固定資產 | 曾偉榮 | [None] | 000000 總公司董總 | |
| 4 J00000 | 智易科技(股)公司 | | 曾子芸 | [None] | 000000 總公司董總 | |
| 5 JA0000 | 管理處 | 行政處 | 李鴻裕 | [None] | JP0000 總經理室 | |
| 6 JA1000 | 稽核室 | Audit | 李鴻裕 | [None] | JA0000 管理處 | |
| 7 JA2000 | 人力資源行政部 | HR& Administration Dept. | 范心慧 | [None] | JA0000 管理處 | |
| 8 JA2100 | 人力資源課 | Human Resource Section | 范心慧 | [None] | JA2000 人力資源行 | |
| 9 JA2200 | 員工關係課 | Employee Relationship Section | 范心慧 | [None] | JA2000 人力資源行 | |
| 10 JA2300 | 行政總務課 | Administration Section | 范心慧 | [None] | JA2000 人力資源行 | |
| 11 JA3000 | 成本管理委員會 | 成本管理委員會 | 盧豐裕 | [None] | JA0000 管理處 | |
| 12 JA3100 | 成本管理部 | 成本管理部 | 邱麗剗 | [None] | JA3000 成本管理委 | |
| 13 JA5000 | 資訊部 | MIS dept | 盧豐裕 | [None] | JA0000 管理處 | |
| 14 JA6000 | 法務智權 | 法務智權 | 尹強生 | [None] | JA0000 管理處 | |
| 15 JA7000 | 計劃協調委員會 | Program Coordinate Committee | 戚豐裕 | [None] | JP0000 總經理室 | |
| 16 JB1000 | 支援管理中心 | | 林正茂 | [None] | JP0000 總經理室 | 000000 總公司董總 |
| 17 JB1100 | 銷售支援處 | | 10 | [None] | JP0000 總經理室 | 1327 |

- FT102

已離職人員未做 FA 報廢(FT094)，當 user 的帳號已被 HR 刪除，結果助理又 keyin FA 報廢然後送簽，系統會發 alert mail 如下

```
=====
Database : Arcadyan Apply for 請購/請款/出國計劃書/出差報銷
ObjectEvent:
ErrCode :0
ErrMsg :
ErrLine :0
OthersMsg :◆ Import Error ◆
SC10080010 .Function : initialize , apply_by : A990008 ==> Warning, it isn't found in OrgDB
=====
```

```
=====
DataBase : Arcadyan Apply for 請購/請款/出國計劃書/出差報銷
Server : CN=Arc-Ap2/O=Arcadyan
Filename : e-Approve\apply.nsf
Msg From : Lib1 <SendErrHandleMail>
=====
```

解決方式:請財務進 FT102 做 change Asset status to "Manage"