Andrew S. Masiero

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# SUMMARY - DEV

I’m pursuing a role as a python developer. My 3+ years of IT experience has been exclusively with Charter. I’ve enjoyed my experiences improving and redesigning processes, creating all sorts of documentation for processes, policy, and training, and improving much needed metrics reporting. But I’ve mostly enjoyed creating solutions through coding small applications and various scripts. I am currently training in Flask, SQLAlchemy, and Bootstrap to learn how to develop web applications.

* Turned a 6-hour job into a 1-hour job
* Redesigned workflow process and Jira tickets for development and release management teams
* Wrote new policy and procedure for release management
* Created reports for release management

# SUMMARY - BA

I’m pursuing a role where I can add value to the business with my organizational, leadership, and analytical skills. My 3+ years of IT experience has been exclusively with Charter. I have discovered a more natural fit with my role in release management where I have overseen projects to develop better reporting for the release management team, and to revise major business processes for the entire service activation team (a team of 500+ IT professionals). Suitable potential roles for my work style would be business analyst, project manager, cyber security management, etc.

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