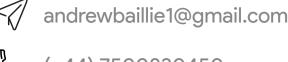
## **Andrew Baillie**

#### **Content Creator & Engineer**





(+44) 7500830450

## Summary

Content creator, designer internal communications advisor and engineer with interests in helping people to communicate. Currently working on making better user experiences by creating interesting and dynamic content.

## Software

**Premiere Pro After Effects** Illustrator Audition Sketch InDesign Photoshop MS Office CSS HTML

## Education

Edinburgh, UK Sep 10 - Jun 16

Heriot-Watt University — First, MEng Chemical Engineering with Oil & Gas Technology and a Diploma in Industrial **Training** 

### Content

#### Video

- CEO Updates
- Animated video project updates including storyboarding
- Instructional

**Photography** 

Intranet stories

Magazine features

Employee Awards

- Employee recognition
- Major business strategy change

### Experience

Edinburgh, UK Sep 19 - Present

#### Scottish Water — Delivery Advisor, Int Comms

- Give advice to teams on how to communicate complex subject matters with the rest of the business.
- Create videos, podcast, events, magazines and internal news articles.
- Work closely with key stakeholders to identify technical information that needs to be communicated and use a variety of media and strategies to make this understandable to a wider audience.

#### Edinburgh, UK Sep 17 - Sep 19

Edinburgh, UK

Sep 16 - Mar 17

#### Scottish Water — Specialist Graduate

- Completed the graduate programme in which I took on different roles in the business every six months.
- Completed engineering designs at a partner consultancy.
- Engaged with stakeholders to solve user interaction problems resulting from poor processes.
- Designed content to assist in project scope and progress.

#### **Podcasts**

- Employee wellbeing discussions
- Business strategy
- Field employee discussions

### Infographics

Writing

 Simplifying and communicating major corporate strategy for external stakeholders

Implemented UX writing and design to create a

employee handbook for office reopenings.

Written and assisted in published bi-annual

Employee guidance and project updates

- Interpreting technical documents
- Posters for general employee guidance

## **Solid Form Solutions** — Project Scientist

- Evaluated and troubleshooted a variety of client technical and operational issues, utilising a methodical approach to quickly and effectively resolve problems.
- Managed the introduction of new equipment, which required preparation of all necessary documentation, monitoring of progress and communication with stakeholders.
- Developed communication packs to deliver key results and updates to clients.

# **Project Skills**

Video script writing

employee magazine

#### **Communications Strategy**

- Developed communications plans for long term technical projects.
- Engaged with external design consultancy.
- Developed content for external stakeholder engagement.
- Conducted research to inform business wide long term strategy.

#### Macclesfield, UK Sep 14 - Sep 15

#### **Astrazeneca** — Process Engineer

- Managed the manufacture of an early phase drug product, completing safety tests, communicating with GMP consultants and product suppliers.
- Used a series of lab experiments and data analysis to identify and resolve an active pharmaceutical ingredient processing issue.
- Developed effective solutions to unique scale-up challenges, using new software and tools.

#### **Project Management**

- Agile project management
- Kanban
- APM Project Fundamentals Qualified