# Andrew Pham

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#### EDUCATION

#### University of Ottawa

Ottawa, ON

Honours Bachelor of Science in Computer Science

3.8 GPA | Expected May 2026

#### EXPERIENCE

Tesla

Jan. 2025 - Present

Software Engineer Intern, Autopilot

Palo Alto, CA

- Developed an Apache Airflow DAG to losslessly compress attachments in AWS S3, reducing average file size by over 10% and saving over 300GB of space in object storage
- Delivered multiple monitoring solutions including dashboards and alerts with Python and Grafana for CI test results, speeding up failing/flaky test case debugging
- Created a monitoring solution to alert the infrastructure team when CI nodes became unhealthy or unavailable using Prometheus/Grafana and Python/GitHub API, reducing incident response times by over 60%

Software Engineer Intern, Infotainment

Palo Alto, CA

- Designed a Python application to scan social media sites for complaints about Tesla's infotainment systems, integrating open-source LLMs with Ollama to determine relevance, summarize post content, and generate email reports for engineers, analyzing thousands of posts and reducing manual investigation time by over 25 hours per week
- Led the development of a mobile automation framework for Tesla's Robotaxi mobile application using Python and Appium, enabling automated CI checks for mobile app development and nightly smoke testing for releases

Nokia

Sep. 2024 – Dec. 2024

 $Embedded\ C++\ Software\ Developer\ Intern$ 

Ottawa, ON

- Reduced log buffer size by  $\sim 30\%$  using a custom C++/Protobuf encoding scheme to preserve more crash data
- Developed new features for a router management interface using C++, allowing users to apply config changes without needing to follow a strict order of operations
- Accelerated build process by 40+ seconds by optimizing a recursive Python file dependency tracking script using caching and batching disk read/writes

#### Royal Canadian Mounted Police

May 2024 – Aug. 2024

Software Developer Intern

Ottawa, ON

- Created a new ingestion pipeline for a Flask data visualization service, processing and inserting data from multiple excel sheets to a SQLite database, decreasing ingestion time by over 90%
- Built and deployed a Dockerized FastAPI microservice for classifying media files using TensorFlow models via a unified REST interface
- Implemented multi-threaded inference on the ML microservice, improving total runtime by 35% over sequential inference

## Nokia

n. 2024 – Apr. 2024

- Test Automation Intern

  Developed a test automation program to create, send and receive mock traffic with 15+ protocols, and collect metrics on Linux devices to test fixed networks, controlled via a REST API built with Python and FastAPI
  - Improved error handling and messaging for API endpoints, making it easier to use and identify erroneous use
  - $\bullet$  Created a Bash script automating program installation on Ubuntu, decreasing install time by **over 80**%

## Recollective Inc.

May 2023 - Sep. 2023

 $Software\ Developer\ Intern$ 

Ottawa, ON

- Created a new internal tool for testing LLM Prompts in TypeScript and Vue.js for rapidly prototyping AI features
- Developed API endpoints and DTOs with Java Spring, connecting the main application to an AI microservice
- Captured and logged AI request metadata in a FastAPI Python microservice with FluentD and AWS OpenSearch

#### Projects

Distributed Web Crawler | Go, Apache Kafka, MongoDB, AWS S3

- Architected and built a scalable, distributed web crawler using Go, Apache Kafka, MongoDB, and AWS S3
- Developed separate services in Go for fetching and processing site data, allowing for independent scaling
- Utilized Apache Kafka as a resilient, distributed message queue to coordinate processing between the services

JustVent - Second in Best Use of Cloud Technology @ Hack the Hill 2 | Python, Go, React, MongoDB, PostgreSQL, AWS

- Created an app allowing users to journal and track their emotions over time using an NLP model run with PyTorch
- Implemented a semantic search microservice with Go on AWS Lambda, storing vector embeddings on PostgreSQL
- Designed application architecture and managed deployment on Amazon Web Services

### TECHNICAL SKILLS

Languages: Python, Go, C++, JavaScript, TypeScript, Java, SQL, HTML/CSS

Technologies: React, Vue.js, Node.js, FastAPI, Flask, Spring, Express, PostgreSQL, MySQL, MongoDB, Apache Kafka Developer Tools: Docker, Amazon Web Services (AWS), JIRA, Git, GitHub, GitLab, Jupyter, VS Code, IntelliJ, Linux