
ANDREW BECKER

www.andybecker.me
410-688-2003
becker.andrew2@gmail.com

5914 Shining Oak Ln
Charlotte, NC
28269

Profile

An dedicated professional looking for an entry level position with an exciting company that wants to attract talented people.

Experience

Freelance Web Developer, Self-employed; Charlotte, NC — 2014—Present

Along with creating my personal portfolio site, I have also created a website for a local business. With both sites they began as a photoshop mockup and then were hand coded using HTML5 and CSS3 standards.

Executive IT Support, Lowe's; Charlotte, NC — 2015—Present

Provide on-call IT support to the Lowe's executive staff. Support Windows and Mac platforms, along with iOS and Android device support. Utilized device management platforms such as SCCM for Windows, Casper for Mac, and Airwatch for mobile devices.

Desktop Support, Computernet Resource Group — 2013-2015

Provided desk side support while working on contract at the Lowe's corporate office. Used Remedy ticketing system to create, manage, and fulfill service tickets. Supported both Mac and PC hardware, along with software for both platforms. Enrolled mobile devices in Airwatch management system for deployment to employees.

Break/Fix Tech, Computernet Resource Group — 2011-2013

Led one of six teams in a project to deploy over 45,000 iOS devices to stores. I was also responsible for quality assurance before the devices were shipped. When not working on the project I would set up and enroll devices according to Lowe's standards to replace broken devices.

Education

University of Massachusetts, Lowell — Computer Information Systems,
Expected Fall 2016

Skills

Proficient in HTML, CSS, Javascript, and jQuery
Familiar with PHP, MongoDB, Grunt, SASS/Compass

References

References available upon request.
