# WATERLOO | CO-OPERATIVE EDUCATION

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# **Student Performance Evaluation**

Term	Winter (Jan-Apr)	Spring (May-Aug)	Fall (Sept – Dec)	Year: 20

### **Supervisor's Guidelines for Completion**

### **MID-TERM REVIEW (Informal)**

Please conduct a mid-term review with your student to assist in their progress during the work term. Using this form as a guideline, the mid-point discussion is an opportunity for the supervisor and student to discuss topics such as:

- Progress towards overall expectations and goals
- Student's work performance so far
- Training or mentoring resources required for remainder of work term

## **END OF TERM EVALUATION (Required)**

The end-of-term performance evaluation allows the supervisor and student to fulfill the evaluation process. The return of this completed evaluation form is required for the student to receive credit for the work term. Please fill out this form near the end of the student's work term.

### **Guidance on the Rating Scale**

**Performance Expectations** -these scales measure the behaviours and abilities that all co-op students are expected to progressively attain and refine as they advance through their years of study

# Developing Performance (1-2) Students performing within this range require further development and support to meet the performance expectations with respect to output, quality standards, delivery of goals and/or assignments.

### Good Performance (3-5)

Students performing within this range are meeting and, in some instances, exceeding the performance expectations in respect to output, quality standards, and delivery of goals and/or assignments.

### **Superior Performance (6-7)**

Students performing within this range are consistently exceeding the performance expectations and they should be demonstrating the ability to take on broader responsibilities that would normally be reserved for a staff member working in a regular/permanent role (non-coop).

	7	7		マン			マケ	
Pro	blem Solving. Abili	ity to analyze pro	blems or proce	edures, evaluate d	Iternatives, and	select best course o	of action.	
	1	2	3	4	5	6	7	Not observed
	Developing Per	formance	$\Gamma V /$	Cod Crfor in		Superior	Performance	
•	Can make routine	e decisions but		ie≀u¦`≀t m		<ul> <li>Able to manage</li> </ul>	ge complex de	cisions
	needs ongoing gu	uidance and	decisio	ons, requires limit	ed guidance	for work with	out guidance	
	checking							

<b>1. Interest in Work.</b> The degree to which the student pursues goals with commitment and takes pride in accomplishments.											
1	2	3	4	5	6	7	Not observed				
<ul> <li>Developing if</li> <li>Shows little en assigned work, requests addition</li> </ul>	infrequently	<ul> <li>Enthusiasti assignment</li> </ul>	Performand c about thei ts/work, agro nsibilities, as	r eeable to	<ul> <li>Display is beyo proacti</li> </ul>	rs enthusia nd their jo	erformance asm for work that bb requirements; s new tasks and				

<b>2. Ability to Learn</b> . The extent to which the student becomes proficient with job duties and work processes.												
1	2	3	4	5	6	7	Not observed					
• Sometimes sl	Performance ow to become new tasks or work	• Quick to be new tasks	Performand come profic		Exceed complete	e able to su	ons in the fficulty of work					

		<b>3. Quality of Work.</b> The ability of the student to set high standards for own personal performance; strive for quality work; put forth extra effort to ensure quality work.										
1 2 3 4 5 6 7 Not observed												
<ul> <li>Developing Performance</li> <li>Work does not meet expectations, has more than the expected number of errors</li> </ul>	Good P  Work is usual and well don		orough	• Work is	s always v	erformance ery thorough and ity, few if any						

<b>4. Quantity of Work.</b> The volume of work produced by the student, along with his or her speed and consistency of output.											
1	2	3	4	5	6	7	Not observed				
Developin	Developing Performance Good Performance Superior Performance										
• Does not always complete work   • Completes the majority of work   • Consistently completes work ahead											
within time	imits	within speci	fied deadlir	nes	of sche	dule; seel	ks additional tasks				

	<b>5. Problem Solving.</b> The student's demonstrated ability to analyze problems or procedures, evaluate alternatives, and select the best course of action.											
	1 2 3 4 5 6 7 Not observed											
	Developing Performance Good Performance Superior Performance											
•		outine decisions	•	Can be renea apon to make			Independently manages complex tasks and makes good decisions					
	but needs guidance and good decisions, requires tasks and makes good decisions checking limited guidance for work without guidance											

<b>6. Teamwork.</b> The degree to which the student works well in a team setting.												
1 2	3	4	5	6	7	Not observed						
<ul> <li>Developing Performance</li> <li>Sometimes uncooperative; or experiences difficulty relating to others</li> </ul>	<ul> <li>Good I</li> <li>Frequently of team worker</li> </ul>	•		<ul> <li>Consist proacti</li> </ul>	ently coo	s to improve						

<b>7. Dependability.</b> The manner in which the student conducts his or herself in the working environment.											
1 2	3	4	5	6	7	Not observed					
<ul> <li>Developing Performance</li> <li>Displays an inconsistent work ethic and does not always report to work on time or has some attendance issues</li> </ul>	<ul> <li>Good F</li> <li>Displays a strict is present at in a reliable at</li> </ul>	work and	ethic and meetings	Display and vol	s an excell unteers to	rformance lent work ethic adapt personal work demands					

8. Response to	<b>8. Response to Supervision.</b> The manner in which the student responds to direction and constructive criticism.												
1	2		3	4	5		6	7	Not observed				
Sometimes of	g Performance disregards direction k from supervisor	•	Good I Integrates f supervisor i improve pro efficiency	nto their w	om ork to	•	Takes through	the initiat sh on all fo visor and t	erformance ive to follow eedback from to continuously neir daily tasks and				
			•			approach to work							

1	2	3		4	5	6	7	Not observed			
Developing	Performance	G	Good Performance				Superior Performance				
Has to be tol	<ul> <li>Occasionally needs reminder to</li> </ul>				<ul> <li>Independently recognizes the</li> </ul>						
before they r	nodify their	modify their behaviour or				erro	rs in previo	ous performance and			
behaviour or	approach to new work based on				proactively modifies their						
work based o	errors i	errors in previous performance			behaviour and approach to new						
previous perf	ormance.					work					

10. Resourcefulr	10. Resourcefulness. The student's demonstrated ability to develop innovative solutions and display flexibility in										
unique or demanding circumstances.											
1 2 3 4 5 6 7 Not observed											
Developing	Developing Performance Good Performance Superior Performance										
Unsure how to	approach new or	• Resp	ponds ap	propriately	to new	<ul> <li>Genera</li> </ul>	tes effect	ive resolutions to			
stressful situa	tions; has	or st	tressful si	ituations; c	an adjust	new or	stressful	situations; readily			
difficulty adjusting to changing to changing priorities and adjusts to changing priorities are								ng priorities and			
priorities and	circumstances	circu	umstance	es with guid	lance	circums	stances				

11. Ethical Behav relationships.	iour. The extent to	which the stu	ıdents behavi	our demons	strates integ	rity and e	thics in work and
1	2	3	4	5	6	7	Not observed
Needs guidand appropriate ch	noices to avoid conduct and/or a sonal and	Is able to choices to conduct a	od Performan make the app to avoid quest and/or a confl and professio	oropriate ionable ict of	Proacti conflict conduct	vely ident	erformance ifies potential est or questionable s to avoid or sues

<b>12. Appreciation of Diversity.</b> <i>The a differences of others (i.e. ethnicity, rate)</i>	-		shows unde	erstanding ar	nd sensiti	vity to needs and
1 2	3	4	5	6	7	Not observed
<ul> <li>Developing Performance</li> <li>Has difficultly interacting with others due to individual differences</li> </ul>	Good I  Has positive others and is individual dif	s respectfu	s with	Demorpromorand en	istrates le ting posit couraging er despite	erformance eadership in tive interactions g others to work e individual

<b>13. Entrepreneurial Orientation.</b> <i>The creativity and add value to the compo</i>		nstrated al	oility to take	informed ri	sks that o	demonstrate
1 2	3	4	5	6	7	Not observed
<ul> <li>Developing Performance</li> <li>Has difficulty evaluating alternative ideas and making choices that enhance the department or organization</li> </ul>	<ul> <li>Good</li> <li>Able to eval and will som that that er department</li> </ul>	etimes ma nhance the	ative ideas ke choices	<ul> <li>Able to alterna indepe</li> </ul>	effective tive idea ndently nhance tl	erformance ely evaluate s and makes choices he department or

<b>14. Written Communication.</b> The extent to which the student demonstrates effective written communication.								
1 2	3	4	5	6	7	Not observed		
<ul> <li>Developing Performance</li> <li>Not consistently clear and concise or requires frequent checking and editing</li> </ul>	<ul> <li>Good</li> <li>Normally cle and understand understand</li> <li>only moderand</li> <li>editing</li> </ul>	andable an	ganized d needs	• Always easily u	clear, w inderstar	erformance ell organized and ndable; rarely ng and editing		

<b>15. Oral Communication</b> . The extent	t to which the stud	dent demo	nstrates effe	ective oral co	ommunico	ation.
1 2	3	4	5	6	7	Not observed
<ul> <li>Developing Performance</li> <li>Occasionally encounters         difficulty with expressing ideas         clearly and persuasively;         demonstrates discomfort with         public speaking</li> </ul>	<ul> <li>Good F</li> <li>Normally clear</li> <li>understandal</li> <li>good public s</li> </ul>	ble, and p	ganized,	Always     easily u     excepti	clear, we	·

<b>16. Interpersonal Communication.</b> <i>Tinformation, and direction.</i>	The extent to which	ch the stud	ent effective	ly listens, co	onveys, aı	nd receives ideas,
1 2	3	4	5	6	7	Not observed
<ul> <li>Developing Performance</li> <li>Displays inconsistent listening skills and is reluctant to seek input from others.</li> </ul>	<ul> <li>Good</li> <li>Interactions demonstrate skills and the seek the opil expertise of</li> </ul>	acceptable ability to so	s e listening sometimes	<ul> <li>Interaction demonstrates</li> <li>listening</li> <li>proaction</li> </ul>	tions with strate ex g skills ar vely seek	erformance th others ceptional active and the ability to the opinions, rtise of others.

Overall Performance Rating	
Outstanding Performance	
<ul> <li>The student has significantly exceeded all behavioural and developmental performance expectations in respect to output, quality standards, delivery of goals and assignments.</li> <li>This rating is reserved for only those few students who have distinguished themselves by their unique contribution or exceptional performance</li> </ul>	
Your written comments are required below in order to register the rating of Outstanding	
Excellent Performance	
<ul> <li>The student has exceeded all performance expectations in respect to output, quality standards, delivery of goals and assignments.</li> </ul>	
<ul> <li>Receiving this rating means the manager is delighted with this student's performance.</li> </ul>	
Very Good Performance	
The student has met all and exceeded some performance expectations in respect to output, quality	
standards, delivery of goals and assignments.	
Receiving this rating means the manager is very pleased with this student's performance.	
Good Performance	
The student meets performance expectations in respect to output, quality standards, delivery of  and a sign ments.	
goals and assignments.	
<ul> <li>Receiving this rating means the manager is pleased with this student's performance.</li> <li>Satisfactory Performance</li> </ul>	
The student has not fully met the performance expectations in respect to output, quality	
standards, delivery of goals and assignments	
Receiving this rating means the manager is mostly satisfied with the student's performance	
Marginal Performance	
<ul> <li>Overall performance requires improvement and/or certain key aspects of performance require improvement while other aspects may be satisfactory</li> </ul>	
Receiving this rating means the manager is displeased with this student's performance	
Unsatisfactory Performance	
The student did not meet performance requirements.	
Supervisor's Comments - Please comment on the student's overall job performance:	

		omments - Please comment on your overall performance including your ability to achieve and your future employment expectations:	iearning
Professional development (optional):  Tolid you review the completed evaluation form with the student? (Please ensure the student has a copy)  Yes No  Next Work Term  Do you wish to have the student return for the next work term?  Yes No Not Applicable  If yes, have you offered to re-employ the student for the next work term?  Yes No To be determined  If yes, was your offer: Accepted Declined  If the student, has accepted please confirm:  Nork term Dates: From: To: To be determined  To-operative Education will contact you to confirm new job details.  Supervisor's Name (Please Print) Signature Title Datestudent's Signature			
Poid you review the completed evaluation form with the student? (Please ensure the student has a copy) First No  Next Work Term  Do you wish to have the student return for the next work term? First No Not Applicable First yes, have you offered to re-employ the student for the next work term? First No To be determined First yes, was your offer: Accepted Declined First student, has accepted please confirm:  Nork term Dates: From: To: To be determined  To-operative Education will contact you to confirm new job details.  Supervisor's Name (Please Print) Signature Title Dates:  Student's Signature Dates: Signature Dates:			
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Next Work Term  On you wish to have the student return for the next work term?  Yes No Not Applicable  If yes, have you offered to re-employ the student for the next work term?  Yes No To be determined  If yes, was your offer: Accepted Declined  If the student, has accepted please confirm:  Nork term Dates: From: To: To be determined  Co-operative Education will contact you to confirm new job details.  Supervisor's Name (Please Print) Signature Title Datestudent's Signature	orofessiona	l development (optional):	
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	Supervisor's	Name (Please Print) Signature Title	Date
Manager/Human Pescurses Signature (optional) Title	Student's Si	gnature	 Date
Vianagor/Human Pocources Signature (ontional) Title	*		