Andrew W. Chumchal
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Education:

Police Academy	**2017 to 2017**
Navarro College Waxahachie, TX	
Certificate in Cyber Security Technology	**2014 to 2016**
Texas State Technical College Red Oak, TX.	
High School Diploma - Graduated 2014	**2009 to 2014**
Immanuel Christian School, Ridgecrest, CA.	

PROFESSIONAL EXPERIENCE:

Sales Associate (38 hrs/wk)   **November 2016 to Present**
James Avery, Dallas, TX
The main duties of this position are to greet and assist our customers in their selection and purchase of merchandise in a manner that will exceed customer expectations.

Audio Visual Technician/Engineer (40 hrs/wk)   **June 2016 to August 2016**
Forest Home, Forest Falls, CA.

Responsible for the setup, operation, configuration and troubleshooting of various audio/visual equipment to include Allen & Heath iLive 112, Allen & Heath Qu-32, Allen & Heath 16, Allen & Heath Qu-Pac, Jands Vista lighting software, and software to include Adobe Creative Cloud Suite, ProPresenter 6, Logic Pro X. Provided technical support to audio visual systems. Provided the editing work on computer using special software. Set up LCD projectors for video conferences and video presentations and serve as projectionist as and when required.

Customer Service and Product Support (40 hrs/wk)   **September 2015 - May 2016**
Teletech Ennis, Ennis, TX.

Serves as a customer service and product support technician for Turbo Tax software with Teletech. Provides technical support, troubleshooting to customers in the installation and operation of Turbo Tax software, desktop computers, applications, related technology, answering the technical questions of all end users, and escalating them to higher level if required and always-maintained proper documentation of trouble calls.

ADDITIONAL PROFESSIONAL ACTIVITIES:

Member of First Baptist Church of Red Oak – Volunteers as Audio/Visual Technician. Provides the setting up, operating, maintaining and troubleshooting of audio and visual equipment to include computers, networking equipment and software installation, sound systems, video equipment, projector equipment and lighting.

PERSONAL ACTIVITIES: Successfully built my own computer from scratch and my own local area network to include several variances of Linux and Windows utilizing virtual machine technology, servers, workstations, domain controllers, active directory, virtual routing and firewalls, virtual file servers and NAS systems. Familiar and worked with Windows XP, Windows 7, Windows Server 2012 and various versions of Linux including Ubuntu.