**Andrew G. Haddad**

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**EDUCATION**

**Bachelor of Arts in Information Technology & Informatics** | Rutgers University-New Brunswick May 2021

* + Awards: Dean’s List: Fall 2020; Dean’s List: Spring 2020
  + Relevant coursework in Computer Science, Computer Concepts, Object- Oriented Programming, & Database Technologies, Networking and Internet Technologies, Human-Computer Interaction, Social Informatics

**PROJECTS**

**Introduction to Computer Concepts** Fall 2020

* + Assessed networked environments remotely using command line and Unix shell scripting to organize, process, store and retrieve data

**Introduction to Computer Science**  Fall 2019

* + Created a program in Java using VS Code that creates a collage of pictures using abstract data types and object-oriented programming by manipulating pixel RGB values and location
  + Constructed a program in Java using VS Code that uses recursive methods to create a Sierpinski triangle

**PROFESSIONAL EXPERIENCE**

**Web Development Intern** June 2020 - Dec. 2020

Find Your ID NYC | New York, NY

* + Built out websites using standard HTML/CSS practices to develop sites that best suit the goals and needs of clients
  + Designed and developed an e-commerce platform [shoplocaldesigners.com](https://www.shoplocaldesigners.com/) for clothing designers to sell their products during the COVID-19 outbreak
  + Managed multiple tasks and met deadlines in a fast-paced environment
  + Streamlined email newsletters and campaigns by integrating data from back-end API services and databases
  + Developed a more efficient strategy for website releases and updates by collaborating with other teams
  + Enhanced CSS and JavaScript to improve websites functionality and user experience of client and company sites
  + Ensured interfaces were user-friendly and secure across address all browsers, device types, and operating systems by conducting user testing and using network diagnostics and network analytics tools

**Assistant Manager** May 2014 - Sept. 2020

Jenkinsons South Inc. | Point Pleasant Beach, NJ

* + Optimized team workflow by developing tasks and communicating clear and concise directions to employees
  + Improved employee performance and collaboration by communicating constructive guidance to areas of concern
  + Maintained an efficient business flow using critical thinking and troubleshooting methods to solve POS system issues
  + Increased customer satisfaction by handling complaints, issues, and adjusting policies to meet changing needs

**Receptionist** Sept. 2018 - March 2020

Rutgers University Office of Student Conduct | New Brunswick, NJ

* + Facilitated strong communication amongst teams by answering incoming calls, distributing messages, and routing business correspondence to correct departments or staff members
  + Assured client satisfaction using communication skills by greeting incoming guests and answering inquiries

**TECHNICAL SKILLS**

**Programming Languages & Technologies:** Java | JavaScript | Python | HTML | CSS | UNIX Shell | Command-Line | VS Code | Adobe XD | OOP | Figma | Illustrator | Data Structures | React.js | Vue.js | MySQL | SPSS | JSON | SSO

**Languages:** English (fluent) | Spanish (conversational)